



Meeting: #81

Meeting date: 30/04/2026

## Agenda

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- Welcome
- State of Play & Support at Home Changes
- Business to Government Co-design Playback
- Independent Health and Aged Care Pricing Authority
- Learning Byte
- Q&A and Close

## Discussion highlights

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### Welcome and Agenda

- Greetings and acknowledgement.

### State of Play & Support at Home Changes

SHARED:

- An overview of current open collaboration activities:
  - HCD Research Opportunity
  - Business Verification Testing (BVT) Registration

An update from Josh Maldon on recent **Support at Home (SaH)** announcements **Business to Government (B2G) Co-design Playback**

SHARED:

- A playback of **Client Management API co-design sessions** held with Sector Partner providers and developers in March.

### Support at Home Cost Collection

SHARED:

# Sector Partners

- An overview from the **Independent Health and Aged Care Pricing Authority (IHACPA)** on current aged care costing work and upcoming cost collection activities.

## Learning Byte

SHARED:

- A learning byte focused on how scams are becoming more sophisticated by using **artificial intelligence, particularly deepfakes.**
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## Close

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SHARED:

- Q&A and thanks.

## Key outcomes & actions

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REMINDERS:

- Get involved in the Human-Centred Design research if relevant to your organisation.
- Register interest in Business Verification Testing opportunities.
- Contact the team if you would like to participate in further Support at Home discussions or provide example scenarios.

**Next meeting:** 11:30am Thursday 4 June 2026.

