



Thi's story

Age bracket: 35-40 years

Occupation: Administrative Assistant

Languages spoken: English/Vietnamese

As a busy young mother, Thi Nguyen knows how quickly household expenses can add up. Although her child's routine immunisations are free under the National Immunisation Program, she was still concerned about whether a GP consultation fee would add extra pressure to her household budget.

Learning that many GP clinics have transitioned to be fully bulk billed gave her additional certainty that her child's appointment would come without any costs. "The GP was wonderful and made my child feel so comfortable," Thi says. "Most importantly, I never saw a bill. Medicare paid the doctor directly, so there were no out-of-pocket costs."

For Thi, this support means she never has to delay her child's healthcare.



"Knowing that these visits are bulk billed gives me such peace of mind," she explains. "It allows me to prioritise my child's health without worrying about the family budget. It's a simple, affordable way to keep our children and our community safe."

- Thi



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Australian Government

Department of Health, Disability and Ageing