



Rena's story

Age bracket: 55-60 years

Occupation: Child Protection Manager

Languages spoken: English and Greek

For Rena, a Greek-Australian, family is at the heart of everything. That heart was tested when her son, Iason, was diagnosed with a rare kidney and eye condition.

Shortly after, her husband, Georgios, was diagnosed with Stage 4 metastatic prostate cancer.

"It all came as a total shock," Rena says. "Without any prior symptoms, we were suddenly immersed in the health system. But thanks to bulk billing, our experience was different."

Because their GP bulk-billed their visits, Rena's family could focus on their health rather than debt. Bulk billing ensured they didn't delay visits to the clinic, enabling timely care, critical for managing advanced conditions.



" We are so grateful to live in a country where it isn't only the wealthy who can afford the best treatment. Families with sick members have enough stress; being bulk billed alleviates that burden, allowing us to focus on what matters, helping us get better. "

- Rena



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To find a bulk billing doctor near you visit health.gov.au/bulkbilling



Australian Government

Department of Health, Disability and Ageing