



Registered providers with an exemption from the 24/7 registered nurse requirement

In accordance with subsection 175(5) of the *Aged Care Act 2024*, the System Governor (or delegate) is required to make information publicly available about an exemption, if a decision is made to grant a registered provider an exemption from the 24/7 registered nurse (RN) requirement in respect of an approved residential care home.

As a condition of an exemption, providers must:

- notify the Department of Health, Disability and Ageing in writing to exemptions@health.gov.au of any material changes to the information provided in the application for the exemption, including any additional information the delegate has requested.
- tell individuals in the approved residential care home about the exemption, the period of exemption, and alternative arrangements in place.

See [Exemption from the 24/7 registered nurse requirement for aged care](#) for more information about exemptions.

Table 1: Approved residential care homes with current exemptions

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
1.	Cypress View Lodge 16-24 Kookaburra Avenue COLEAMBALLY NSW 2707	Cypress View Lodge Ltd	1 July 2025 – 30 June 2026	<ul style="list-style-type: none">• On-call arrangement/s with Registered Nurse/s• Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians)• On-call arrangement/s with General Practitioners and/or other clinicians

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
2.	Eldercare – South Park Minlaton 1 South Terrace MINLATON SA 5575	Eldercare Australia Ltd	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Support arrangement/s with local hospital
3.	Edward River Gardens 38 Turora Street MOULAMEIN NSW 2733	Moulamein Retirement Village Inc	23 March 2026 – 22 March 2027	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
4.	Hope Vale Aged Hostel Cnr Thiele & Thuppi Street HOPE VALE QLD 4895	Hope Vale Aged Hostel	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service
5.	Juniper Waratah Lodge 6 Arnott Street WAGIN WA 6315	Uniting Church Homes	15 December 2025 – 14 December 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
6.	Kaniva Hostel 7 Farmers Street KANIVA VIC 3419	West Wimmera Health Service	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service • Support arrangement/s with local hospital
7.	Sunhaven Hostel Kneipp Street ASHFORD NSW 2361	Ashford Ageing Care Facility	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • On-call arrangement/s with General Practitioners and/or other clinicians • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)
8.	Whiddon Bourke 29 Darling Street BOURKE NSW 2840	Frank Whiddon Masonic Homes of New South Wales	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s, including a Registered Nurse who resides on-site • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Support arrangement/s with local hospital
9.	Tocumwal Lions Community Hostel 21-23 Jerilderie Steet TOCUMWAL NSW 2714	Tocumwal Lions Community Hostel Limited	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
10.	Uniting Taralga 49-53 Bunnaby Street TARALGA NSW 2580	The Uniting Church in Australia Property Trust (NSW)	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians) • On-call arrangement/s with General Practitioner/s and/or other clinician/s • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service • Support arrangement/s with local hospital
11.	Uralba Hostel 50 Tor St GUNDAGAI NSW 2722	Gundagai and District Accommodation Inc	29 August 2025 – 28 August 2026	<ul style="list-style-type: none"> • On-call arrangement/s with Registered Nurse/s • Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s) • Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service

Table 2: Approved registered care homes that previously had an exemption in place.

	Approved residential care home	Registered provider	Period of exemption
1.	Ada Cottage 93-95 Angus Avenue KANDOS NSW 2848	RSL LifeCare Ltd	10 August 2023 – 30 June 2024
2.	Apsley Riverview 2E Hill Street WALCHA NSW 2354	The Presbyterian Church (New South Wales) Property Trust	9 August 2023 – 30 June 2024
3.	Coates 1 James Street ST ARNAUD VIC 3478	Respect Group Ltd	1 July 2024 – 30 June 2025 1 August 2023 – 30 June 2024
4.	Edward River Gardens 38 Turora Street MOULAMEIN NSW 2733	Moulamein Retirement Village Inc	4 March 2025 – 3 March 2026
5.	Emily Gardens at the Rock 9 Emily Street THE ROCK NSW 2655	Lutheran Aged Care Albury	1 August 2023 – 30 June 2024
6.	Forest View Aged Persons Home 4 Morgan St CHILDERS QLD 4660	Forest View Childers Inc	1 August 2023 – 30 June 2024
7.	Grace Munro Centre 2 Thunderbolts Way BUNDARRA NSW 2359	Grace Munro Aged Care Centre Ltd	1 July 2025 – 24 September 2025 1 July 2024 – 30 June 2025 10 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
8.	Griffiths Point Lodge Davis Point Road SAN REMO VIC 3925	Bass Coast Health	26 July 2023 – 15 March 2024
9.	Gummun Place 14 - 18 Marquet Street MERRIWA NSW 2329	Upper Hunter Shire Council	1 July 2024 – 28 February 2025 4 August 2023 – 30 June 2024
10.	Halls Creek People Church Frail Aged Hostel 440 Neighbour Street HALLS CREEK WA 6770	Halls Creek Peoples Church Incorporated	1 August 2023 – 30 March 2024
11.	Holbrook Hostel 47-55 Bowler Street HOLBROOK NSW 2644	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
12.	Juniper Waratah Lodge 6 Arnott Street WAGIN WA 6315	Uniting Church Homes	15 December 2024 – 14 December 2025 15 December 2023 – 14 December 2024
13.	Keith & District Hospital Inc 35 Hill Avenue KEITH SA 5267	Keith & District Hospital Inc	28 July 2023 – 22 September 2023
14.	Keith & District Hospital Inc 35 Hill Avenue KEITH SA 5267	Limestone Coast Local Health Network Incorporated	15 December 2023 – 23 April 2024

	Approved residential care home	Registered provider	Period of exemption
15.	Koonambil Aged Care 140-148 Castlereagh Street COONAMBIE NSW 2829	Koonambil Aged Care Ltd	1 July 2024 – 22 August 2024 10 August 2023 – 30 June 2024
16.	Merton Court Hostel 91 Virginia Street DENMAN NSW 2328	Merton Living Ltd	6 August 2023 – 15 September 2023
17.	Mt View Homes 31 Arthur Street BOOLEROO CENTRE SA 5482	Mt View Homes Inc	1 July 2024 – 31 March 2025 3 August 2023 – 30 June 2024
18.	Murravale Aged Care Facility 6-10 Haydon Street Murrurundi NSW 2338	Murravale Retirement Home Ltd	23 August 2023 – 30 June 2024
19.	Mutkin Residential Aged Care 87 Back Beach Road YARRABAH QLD 4871	Mutkin Residential and Community Care Indigenous Corporation	25 August 2023 – 29 May 2024
20.	Myoora Homestead Hostel Cnr Bartsch & Keighran Streets HENTY NSW 2658	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
21.	Nalya Lodge Hostel 11 Hill Street PETERBOROUGH SA 5422	Yorke and Northern Local Health Network Incorporated	1 July 2025 – 23 September 2025 1 July 2024 – 30 June 2025 11 August 2023 – 30 June 2024
22.	Nareeba Moopi Pa Aged Care Hostel 28 Dickson Way DUNWICH QLD 4183	North Stradbroke Island Aboriginal & Islanders Housing Co-Operative Society Ltd	24 August 2023 – 29 September 2023

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23.	Oolong Hostel 91-97 Sturt Street HOWLONG NSW 2643	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
24.	Orroroo Community Home 32 Fifth Street ORROROO SA 5431	Yorke and Northern Local Health Network Incorporated	6 August 2023 – 30 June 2024 1 July 2024 – 30 June 2025 1 July 2025 – 30 April 2026
25.	Prunus Lodge 12 Bells Lane MOLONG NSW 2866	United Protestant Association of NSW Ltd	1 August 2023 – 29 May 2024
26.	Richardson House 24 Gotha Street BARRABA NSW 2347	Barraba and District Retirement Homes Association Inc	1 July 2024 – 3 April 2025 4 August 2023 – 30 June 2024
27.	Riverside Hostel 39 Latje Road ROBINVALE VIC 3549	Robinvale District Health Service	9 August 2023 – 30 June 2024
28.	Springhaven Frail Aged Hostel 15 Barracks Place KOJANUP WA 6395	Shire of Kojanup	1 July 2024 – 14 October 2024 8 August 2023 – 30 June 2024
29.	Snowy River Hostel 7 Jindalee Street BERRIDALE NSW 2628	Snowy Monaro regional Council	6 December 2023 – 30 June 2024

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30.	Southern Cross Care Miles – Carinya 6 Wallen Street MILES QLD 4415	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023
31.	Southern Cross Care Tara – Tarcoola Lot 206 Sara Street TARA QLD 4421	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023
32.	Southern Cross Care Allora 29 Darling Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023
33.	Southern Cross Care Allora – Homestead 62-64 Forde Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023
34.	Southern Cross Care Taroom – Leichhardt Villa 1 McCorley Court TAROOM QLD 4420	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2024
35.	Springhaven Frail Aged Hostel 15 Barracks Place KOJONUP 6395	Shire of Kojonup	1 July 2024 – 14 October 2024 8 August 2023 – 30 June 2024
36.	Taralga Retirement Village 93 High Street JANDOWAE QLD 4410	Taralga Retirement Village Incorporated	10 August 2023 – 30 June 2024

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37.	The Whiddon Group – Weeronga 1 Rivers Street WEE WAA NSW 2388	Frank Whiddon Masonic Homes of New South Wales	1 August 2023 – 30 June 2024
38.	Walara Gilbert Valley 20 Masters Street RIVERTON SA 5412	Walara Incorporated	23 August 2023 – 6 December 2023
39.	Waratah Lodge 6 Arnott Street WAGIN WA 6315	Wagin Frail Aged Inc	2 September 2023 – 30 October 2023
40.	Wenonah Lodge 27-31 Mayne Street GULGONG NSW 2852	Gulgong Hostel Association Incorporated	10 August 2023 – 24 February 2024
41.	Woodhaven 55A Hebden Street LOCKHART NSW 2656	Respect Group Ltd	1 July 2024 – 30 June 2025 4 August 2023 – 30 June 2024
42.	Yaandina Aged Care 56 Hampton Street ROEBOURNE WA 6718	Yaandina Community Services Ltd	9 August 2023 – 30 June 2024
43.	Yeoval Community Nursing Home & Hazelholme Hostel 3-7 Lord Street YEOVAL NSW 2868	United Protestant Association of NSW Ltd	1 July 2024 – 21 March 2025 1 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
44.	Uralba Hostel 50 Tor St GUNDAGAI NSW 2722	Gundagai and District Accommodation Inc	29 August 2024 – 28 August 2025