



Australian Government

Department of Health,
Disability and Ageing

Action Plan Year 2

Aged Care Data and Digital Strategy

2024 – 2029



Acknowledgements

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Health and Welfare**



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Aged Care Data and Digital Strategy 2024-2029

Action Plan – Year 2: 2025-26

A tangible plan for improving data and digital in aged care

This Action Plan (the Plan) underpins the Aged Care Data and Digital Strategy (the Strategy), outlining how the Department of Health, Disability and Ageing and its partners will deliver the Strategy. Actions are presented under each priority and outcome, which will collectively achieve the Strategy's vision.

VISION

To deliver the highest quality person-centred care for older people while driving a sustainable and productive care and support economy through data and digital innovation.


















The second year plan supports the implementation of significant reforms to aged care under the new Aged Care Act (2024). These reforms require changes to critical government platforms such as the Government Provider Management System and the My Aged Care website and portals. Providers are also working hard to meet the requirements of the new Act. Across the sector, the changes will improve care for older people and better position our system to meet the evolving needs of our ageing population. The key role of the second year plan is to support the new Aged Care Act reforms.





While this will be a year focused on changes to support the new Aged Care Act, we want to hear from you to identify the action areas that are most important to you and what is working. We also want to understand where we can increase our focus to create an aged care system that leverages data and digital technology to improve the care that older people receive.

Concrete actions outlined in this Plan will provide support to older people and their support networks, aged care workers, service providers and technology vendors.

The Plan will be regularly reviewed and updated. Every year, a report will be published on the progress towards each of the outcomes. Updates will be given to show the actions planned for the next year and those that have been completed.

Summary of Actions

OUTCOMES	PRIORITIES	ACTIONS	STATUS
 <p>OUTCOME 1 Older people and their support networks can navigate and actively participate in their care and wellbeing.</p>	<p>P1 Promote healthy ageing, independence and choice</p> <hr/> <p>P2 Create simplified, user-friendly experiences</p>	<p>Healthy ageing support tool – LiveUp</p> <p>Digital and health literacy</p> <hr/> <p>My Aged Care enhancements</p>	<p></p> <p></p> <p></p>
 <p>OUTCOME 2 Aged care workers, service providers and health professionals are digitally empowered to provide higher quality and better-connected care.</p>	<p>P3 Maximise time for direct care</p> <hr/> <p>P4 Strengthen care connections</p>	<p>Virtual nursing in aged care project</p> <p>e-Prescribing in eNRMC</p> <p>Wellness and reablement support tool – KeepAble™</p> <p>Integrated Assessment Tool</p> <p>Worker digital literacy</p> <hr/> <p>Advance care planning</p> <p>End-of-life directions for aged care</p>	<p></p> <p></p> <p></p> <p></p> <p></p> <p></p> <p></p>
 <p>OUTCOME 3 Data is shared and reused securely to deliver a sustainable and continually improving aged care system.</p>	<p>P5 Improve security and access control</p> <hr/> <p>P6 Optimise data collection and utilisation</p>	<p>Aged care data governance framework</p> <hr/> <p>Government Provider Management System</p> <p>Aged Care National Minimum Data Set</p> <p>National Aged Care Data Asset</p> <p>Empowering data literacy and capability</p>	<p></p> <p></p> <p></p> <p></p> <p></p>
 <p>OUTCOME 4 Modern data and digital foundations underpin a collaborative, standards-based care system.</p>	<p>P7 Build and embed data and digital maturity</p> <hr/> <p>P8 Encourage innovation and provide stewardship</p>	<p>Business to Government Connectivity</p> <hr/> <p>AI and innovation frameworks</p> <p>Translation of emerging digital technology</p> <p>Emerging technology pilots in aged care</p>	<p></p> <p></p> <p></p> <p></p>

Legend:  Planning  Work commenced  Implementation  Ongoing

OUTCOME 1

Older people and their support networks can navigate and actively participate in their care and wellbeing.



Progress against this outcome means making data and digital technology more accessible and useful. This supports people to better understand and make informed choices about their care.

THE PRIORITY AREAS TO ACHIEVE THIS OUTCOME ARE:

1. Promote healthy ageing, independence and choice

This is about using digital tools and data to help older people, whether they are currently using aged care services or not, to:

- understand their own ageing
- what help is available
- age healthily
- make decisions about their own care.

It seeks to foster an environment in which older people are:

- given choices about their care delivery
- empowered with culturally safe and appropriate tools and information to make those decisions
- shown ways they can easily transition into aged care when they need to.

2. Create simplified, user-friendly experiences

This priority centres on ensuring that all digital interactions are intuitive, accessible, and enriching for older people, support networks, aged care workers and service providers.

- It is beneficial to design technology with users in mind, ensuring easy input, streamlined experiences and relevance of information.
- It seeks to realise the potential of digital technology by making it more accessible, easy to navigate and understand, and driving increased confidence and adoption of technology.

PRIORITY 1: Promote healthy ageing, independence and choice

Healthy ageing support tool – LiveUp™

LiveUp, an existing digital channel, will be strengthened and transformed so people can easily get free information and resources on healthy ageing. This will include practical tips and tools on how to better manage aspects of the ageing journey.

What we're going to do:

- Release an evidence-based app that provides information and advice for users about various aspects of healthy ageing.
- Expand content in the new ageing domains supported by LiveUp, to address broader aspects of healthy ageing such as brain health and nutrition.

Why we're doing this:

Early intervention through information provision and behaviour change support can positively impact age-related decline.

Expanding the target age range and domains can significantly influence health outcomes can improve quality of life.

Who will lead it:

Independent Living Assessment

Who we'll partner with:

Peak bodies

Research organisations



OUTCOME 1



Healthy ageing support tool - LiveUp™

Digital and health literacy



Implementation

PRIORITY 1: Promote healthy ageing, independence and choice

Digital and health literacy

We are working to improve digital and health literacy, including promoting the Be Connected program, which has successfully increased the confidence, skills and online safety of older people.

What we're going to do:

- Continue the successful Be Connected program until 2028. This includes maintaining and promoting the Be Connected website and providing free access to in-person support and mentoring.
- Research into digital and health literacy to help with healthy ageing and groups more likely to be digitally excluded.

Why we're doing this:

Digital literacy is increasingly important for healthy ageing. People over 65 experience digital exclusion at significantly higher rates than the national average.

Who will lead it:

Department of Health, Disability and Ageing

Who we'll partner with:

Good Things Australia

Department of Social Services

eSafety Commissioner

Council on the Ageing



OUTCOME 1

P1

P2

Healthy ageing support tool - LiveUp™

Digital and health literacy



Ongoing

PRIORITY 2: Create simplified, user-friendly experiences

My Aged Care enhancements

My Aged Care is the government's digital platform for older people to access information about aged care services and navigate their aged care journey.

What we're going to do:

- Roll out further improvements across the My Aged Care website to support staged implementation of reforms in line with the new Aged Care Act.
- In consultation with key stakeholder groups and other agencies, determine the preferred approach to translation of content on the My Aged Care website.
- Consider and prioritise broader strategic initiatives to improve the user experience across the aged care journey, ensuring alignment and consistency across channels and touchpoints. We will establish working groups with key stakeholders to manage the development of these initiatives.

Why we're doing this:

To improve the digital My Aged Care user experience and make it easier for older people and their support networks to access information and make informed choices about their care.

Who will lead it:

Department of Health, Disability and Ageing

Who we'll partner with:

Professional and peak bodies

My Aged Care delivery partners

Government agencies



OUTCOME 1



My Aged Care enhancements



Implementation

OUTCOME 2

Aged care workers, service providers and health professionals are digitally empowered to provide higher quality and better-connected care.



This outcome focuses on increasing worker digital literacy and building and sustaining the digital maturity of service providers. It also includes the establishment of data and digital solutions to connect care services, and improve the quality and delivery of person-centred care.

THE PRIORITY AREAS TO ACHIEVE THIS OUTCOME ARE:

3. Maximise time for direct care

This priority is about using data and digital technology to optimise the use of time and resources, so more time can be dedicated to providing high-quality care for older people.

It aims to build organisational digital capabilities and digital skills of the workforce, so that less time is spent on non-care activities, including:

- duplicative data entry
- administration
- communication
- information collection.

4. Strengthen care connections

This priority seeks to:

- improve care coordination
- enhance treatment outcomes
- provide a more holistic and person-centred approach to care, recognising the complex needs of each person.

It aims to facilitate the seamless flow of information across:

- health
- aged care
- allied health
- other care sectors.

Its purpose is to create an integrated and connected care ecosystem, ensuring that relevant data can be shared securely and efficiently where needed. The story and information of an older person should flow seamlessly between health and aged care professionals, utilising treatment plans and ensuring timely interventions.

PRIORITY 3: Maximise time for direct care

Virtual nursing in aged care project

The project is testing a new framework for the delivery of safe and high-quality virtual nursing support in aged care.

What we're going to do:

- Deliver virtual nursing services to a sample of 30 residential aged care homes until June 2027, with a focus on those located in rural, remote and very remote communities.
- As part of the project, the newly developed Virtual Nursing in Aged Care Framework will be tested and refined as needed.
- Independently evaluate clinical outcomes, and workforce and service sustainability.

Why we're doing this:

To build evidence on how virtual care services can enhance the provision of high-quality care to older people living in residential aged care homes.

Who will lead it:

Department of Health, Disability and Ageing

Who we'll partner with:

Aged Care Quality and Safety Commission

Delivery partners

Research organisations



OUTCOME 2

P3

P4

Virtual nursing in aged care project

ePrescribing in eNRMC

KeepAble wellness and reablement tool

Integrated Assessment Tool

Worker digital literacy



Work commenced

PRIORITY 3: Maximise time for direct care

ePrescribing in electronic National Residential Medication Charts

Electronic National Residential Medication Charts (eNRMC) facilitate safe and secure electronic prescribing, supply and administration of medicines for residents in aged care homes. Currently eNRMC systems are operating under a Transitional Arrangement, which means they are not connected to national electronic prescription infrastructure and have not realised the full range of benefits for all users.

What we're going to do:

- Support software vendors to achieve conformance to the technical and informational standards that enable ePrescribing use in eNRMC systems to ensure the availability of electronic conformant eNRMC by December 2025.
- Help the sector transition to use of fully conformant eNRMC systems, including through delivery of educational material tailored for specific user groups.

Why we're doing this:

ePrescribing-enabled eNRMC systems can reduce the administrative burden for pharmacists and the aged care sector, as well as reducing the risk of medication errors, thereby improving safety and quality of care for consumers.

Who will lead it:

Department of Health, Disability and Ageing

Who we'll partner with:

Australian Digital Health Agency

Software vendors

Residential aged care providers



Virtual nursing in aged care project

ePrescribing in eNRMC

KeepAble wellness and reablement tool

Integrated Assessment Tool

Worker digital literacy



Work commenced

PRIORITY 3: Maximise time for direct care

KeepAble™ wellness and reablement tool

KeepAble is an online resource providing high-quality information about wellness and reablement. Expansion of the included content enables providers to meet a broad range of care needs. Development of a mobile app version better supports aged care workers, service providers and health professionals to access the information they need on-the-go.

What we're going to do:

- Accelerate content development of KeepAble to further expand the functionality of the tool for care providers.
- Roll out a mobile app that provides easy access to evidence-based wellness and reablement information in home care settings.
- Collaborate with stakeholders to ensure the content is appropriately targeted for support workers as the workforce adapts to changes under the new Aged Care Act.

Why we're doing this:

To provide workers and service providers with resources and training to encourage independence and healthy ageing for older people.

Who will lead it:

Independent Living Assessment

Who we'll partner with:

Research organisations

Service providers

Peak bodies



OUTCOME 2



Virtual nursing in aged care project

ePrescribing in eNRM

KeepAble wellness and reablement tool

Integrated Assessment Tool

Worker digital literacy



Work commenced

PRIORITY 3: Maximise time for direct care

Integrated Assessment Tool (IAT)

The IAT application enables the assessment workforce to collect more complete information and have the flexibility to record the individual story of each older person and their carers.

What we're going to do:

- Continue to update the IAT to align with program changes under the new Aged Care Act.
- Update assessor training, user guides, and the Assessment Manual as changes are made to the app.
- Review and evaluate the application for future enhancements.



Ongoing

Why we're doing this:

The application will make it easier to gather more complete information. This supports the principle of 'Tell us Once'.

Who will lead it:

Department of Health, Disability and Ageing

Who we'll partner with:

Aged care assessors

Assessment management organisations



OUTCOME 2

P3

P4

Virtual nursing in aged care project

ePrescribing in eNRM

KeepAble wellness and reablement tool

Integrated Assessment Tool

Worker digital literacy

Worker digital literacy

Under the Capability Action Plan, we are equipping workers for a digitally-enabled future with standard capability frameworks, guidelines, resources, and tools.

What we're going to do:

- Maintain and promote the Digital Health Hub to support workforce skill development and guide organisations in fostering development of key capabilities.
- Embed standardised digital health capabilities into higher education programs for future healthcare workers.
- Support residential aged care facilities to undertake self-assessment of digital literacy to provide feedback and support continuous improvement.



Ongoing

Why we're doing this:

To build digital capability in the workforce to meet older people's needs now and in the increasingly digitally-enabled future.

Who will lead it:

Australian Digital Health Agency

Who we'll partner with:

Australasian Institute of Digital Health

Research organisations

PRIORITY 4: Strengthen care connections

Advance Care Planning

Advance Care Planning Australia (ACPA) provides information, advice, resources, online courses and free webinars on advance care planning to individuals and their families, and health care professionals.

What we're going to do:

- Investigate ways to increase uptake of Advance Care Plans and make them more accessible to health professionals.
- Increase understanding and awareness of advance care planning in the community and among the health and aged care workforce.
- Support individuals to document and communicate their end-of-life care choices with their families, carers and health professionals.
- Support effective coordination of advance care planning documents between care settings and professionals.

Why we're doing this:

To increase awareness of the importance of ensuring that people's wishes and preferences are known at the end of life and improve the uptake and use of advance care planning documents nationally.

Who will lead it:

Advance Care Planning Australia

Who we'll partner with:

Australian Digital Health Agency

Professional and peak bodies



OUTCOME 2

P3

P4

Advance care planning

End-of-life directions for aged care



Ongoing

PRIORITY 4: Strengthen care connections

End of Life Directions for Aged Care (ELDAC)

ELDAC provides information, guidance, and resources for aged care staff to support palliative care and advance care planning. ELDAC resources can support services and aged care staff to build their knowledge, understanding and skills in palliative care.

What we're going to do:

- Provide information, guidance, and resources for aged care staff through online, website, or software applications to help aged care workers, nurses and GPs to improve their skills and capabilities in palliative care and advance care planning.
- Support the aged care workforce to use technology, such as the Digital Dashboard to measure and view palliative care and advance care planning in their services, or the ELDAC Home Care app, which provides practical information to help home care workers to provide end of life and palliative care to their clients, including as their care needs change over time.

Why we're doing this:

To improve the palliative care skills and advance care planning expertise of aged care providers and GPs providing health care for recipients of aged care services.

Who will lead it:

Queensland University of Technology in partnership with Flinders University and University of Technology Sydney

Who we'll partner with:

Consortium partners

Professional and peak bodies



OUTCOME 2



Advance care planning

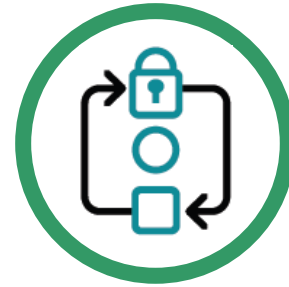
End-of-life directions for aged care



Ongoing

OUTCOME 3

Data is shared and reused securely to deliver a sustainable and continually improving aged care system.



Progress against this outcome involves optimising the collection and use of data, ensuring that only useful data is collected, that it is collected at the right place, and that it is used effectively to improve care.

THE PRIORITY AREAS TO ACHIEVE THIS OUTCOME ARE:

5. Improve security and access control

This priority aims to improve the provision and security of digital and data technology to ensure aged care information is secure and reliable. It seeks to provide access to data and systems only where there is a genuine and approved need, and never at the expense of the protection, privacy and security of data. By developing a culture utilising the improvement of security and access control, aged care data will be protected from emerging risks.

6. Enhance data collection and use

This priority focuses on using data and digital solutions to deliver high-quality, evidence-based care that is tailored to individuals and continuously improving. Improved access to relevant data allows aged care workers to make better-informed decisions, identify improvement areas, and use services for the best possible outcomes for older people.

The secondary use of data enables research, providing an evidence base for future decisions. Improving data access and usage in aged care transforms data into a powerful tool for continuous improvement and decision-making, ultimately leading to enhanced care and wellbeing for older people.

PRIORITY 5: Improve security and access control

Aged care data governance framework

An aged care data governance framework can promote data systems and handling that maximise interoperability while still protecting the privacy of individual information.

What we're going to do:

- Continue consultation on the draft framework to ensure that it is fit for purpose and aligns to identified priorities. This includes monitoring emerging data governance practices and requirements across the department and partner agencies.
- Ensure alignment between the draft framework and relevant cyber security policies to strengthen data handling processes.
- Once finalised, the framework will be communicated to relevant stakeholders and embedded through appropriate channels.

Why we're doing this:

To create a modern and robust framework to manage, share and report on aged care data securely through its lifecycle.

Who will lead it:

Department of Health,
Disability and Ageing

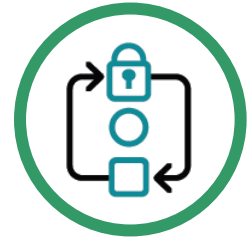
Who we'll partner with:

**Australian Institute of Health
and Welfare**

**Aged Care Quality and Safety
Commission**

Australian Digital Health Agency

Services Australia



OUTCOME 3

P5

P6

Aged care data
governance framework



Work commenced

PRIORITY 6: Enhance data collection and use

Government Provider Management System (GPMS)

GPMS makes it easier for service providers to self-manage, view, and maintain their information in real time.

What we're going to do:

- Provide a master source of aged care information and transition applications from other systems to GPMS to deliver a single provider portal.
- Centralise and streamline provider interactions with government to support changes under the new Aged Care Act, including expanding GPMS access to new provider types for the first time.



Ongoing

Why we're doing this:

To bring government information about providers together in one place, and enable collaborative processes and systems within the sector.

Who will lead it:

Department of Health, Disability and Ageing

Who we'll partner with:

Services Australia

Aged Care Quality and Safety Commission

National Disability Insurance Agency

Department of Veterans Affairs



OUTCOME 3



Government Provider Management System

Aged Care National Minimum Data Set

National Aged Care Data Asset

Empowering data literacy and capability

Aged Care National Minimum Data Set

The NMDS is a national data content standard for collecting and recording of core aged care data. This includes data relating to people, assessments, services, providers and workers. The NMDS first version was released in 2023. The 2025 release of NMDS version 2 supports changes under the new Aged Care Act.

What we're going to do:

- Publicly release the NMDS second version on the AIHW GEN Aged Care Data website.
- Publicly release the new National Best Practice Data Set, to provide additional guidance on data collection in aged care.
- Identify, define and consult on key data standards to continue developing NMDS v3.0.



Ongoing

Why we're doing this:

To improve the quality, accuracy, and consistency of national aged care data to support evidence-based decision-making.

Who will lead it:

Australian Institute of Health and Welfare

Who we'll partner with:

Australian Digital Health Agency

Aged Care Quality and Safety Commission

Research organisations

PRIORITY 6: Enhance data collection and use

National Aged Care Data Asset

The NACDA brings together information on aged care, health and wellbeing. Its purpose is to provide a better understanding of the pathways and outcomes of people receiving aged care. Data is stored in a secure environment and does not include information that allows the identification of individuals.

What we're going to do:

- Make linked data about older people's use of aged care services, health services, and medicines available to researchers through the National Health Data Hub.
- Publish a data resource profile to provide researchers with up-to-date and comprehensive information on scope, linkage rates and other data characteristics of the NACDA.

Why we're doing this:

By bringing key data sets together, the data asset will generate insights to better identify gaps and improvements in aged care, and interactions between care sectors.

Who will lead it:

Australian Institute of Health and Welfare

Who we'll partner with:

Aged Care Quality and Safety Commission

Research organisations



Ongoing



OUTCOME 3

P5

P6

Government Provider Management System

Aged Care National Minimum Data Set

National Aged Care Data Asset

Empowering data literacy and capability

PRIORITY 6: Enhance data collection and use

Empowering data literacy and capability to drive quality care

Aged care providers collect detailed, person-level data that is often used only for mandatory reporting purposes. Providers and the aged care workforce may not understand how to best utilise this existing data proactively in order to improve care.

What we're going to do:

- This project supports eight aged care providers to develop and embed data capabilities among aged care staff by enhancing use of routinely collected data for pressure injuries and wound care.
- Providers will be supported to develop and implement an evidence-based intervention to address pressure injuries or wound care, specific to their context and based on their data.

Why we're doing this:

Empowering aged care providers with the knowledge and capability to better utilise existing data can improve quality of care and outcomes for older people.

Who will lead it:

Aged Care Research and Industry Innovation Australia

Who we'll partner with:

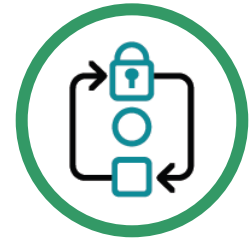
Service providers

Research organisations

Subject matter experts



Work commenced



OUTCOME 3

P5

P6

Government Provider Management System

Aged Care National Minimum Data Set

National Aged Care Data Asset

Empowering data literacy and capability

OUTCOME 4

Modern data and digital foundations underpin a collaborative, standards-based care system that is safe and secure.



Progress against this outcome involves the establishment of key system-wide technical foundations to uplift the data and digital maturity and capability of the sector.

THE PRIORITY AREAS TO ACHIEVE THIS OUTCOME ARE:

7. Build and embed data and digital maturity

This priority is about improving the data and digital skills of the aged care sector to effectively manage data and use digital technologies securely. It focuses on establishing foundational technologies, frameworks and capabilities upon which the sector can develop stronger digital tools.

The aim is to create a future where the aged care sector can manage data responsibly, harness technology effectively, and where older people benefit from more efficient care.

8. Encourage innovation and provide stewardship

This priority is about government leading the way, setting guidelines and standards to ensure uniformity in the aged care sector. It recognises the need for a single, clear target for the future that the sector can work towards together.

The aim is to develop standards and frameworks that facilitate effective and unified digital innovation and adoption, promoting:

- transparency
- accountability
- optimal use of digital technologies to strengthen decision making.

PRIORITY 7: Build and embed data and digital maturity

Business to Government connectivity (B2G)

B2G enables streamlined reporting directly from provider to government systems.

What we're going to do:

- Continue to release new application programming interfaces (APIs) and use cases that allow information to be automatically reported to government.
- Collaborate and codesign with the sector to understand and meet future needs.

Why we're doing this:

To increase the efficiency and accuracy of information sent from service providers to government, allowing more time to provide direct care to older people.

Who will lead it:

Department of Health, Disability and Ageing

Who we'll partner with:

Services Australia

Australian Digital Health Agency

Providers and technology vendors



Ongoing



OUTCOME 4

P7

P8

Business to Government connectivity

PRIORITY 8: Encourage innovation and provide stewardship

Artificial intelligence and innovation frameworks

Emerging technologies, including AI, have the potential to increase efficiency, improve care, and lead to better outcomes for older people.

What we're going to do:

- Publish the report from our public consultation regarding the safe and effective use of AI.
- Develop a policy position that guides the safe use of AI in the health and aged care sectors.
- Engage with stakeholders and promote pilots and programs in promising areas.

Why we're doing this:

Stakeholders are asking for advice on how to safely and properly use emerging technologies, like AI, in aged care. They want to take advantage of these technologies and understand their risks and advantages.

Department of Health, Disability and Ageing

Who we'll partner with:

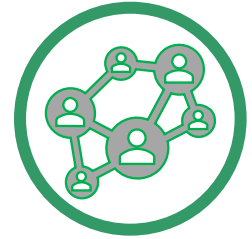
Australian Commission on Safety and Quality in Health Care

Department of Industry, Science and Resources

Peak bodies and industry



Planning



OUTCOME 4

P7

P8

Artificial intelligence and innovation frameworks

Translation of emerging digital technology

Emerging technology pilots for aged care

PRIORITY 8: Encourage innovation and provide stewardship

Translation of emerging digital technology

Emerging research and technology has resulted in a range of devices and applications being developed that could be used in aged care.

What we're going to do:

- Support Aged Care Research and Industry Innovation Australia to facilitate the adoption of innovation and technology in aged care
- Connect service providers and technology vendors to align product development to sector needs and maximise visibility of innovative projects.
- Examine funding mechanisms to support the uptake of proven, effective solutions.

Why we're doing this:

To harness research and technologies that may improve care and wellbeing outcomes for older people, workers and service providers.

Who will lead it:

Aged Care Research and Industry Innovation Australia

Who we'll partner with:

Service providers

Technology vendors

Research organisations



Work commenced



OUTCOME 4

P7

P8

Artificial intelligence and innovation frameworks

Translation of emerging digital technology

Emerging technology pilots for aged care

PRIORITY 8: Encourage innovation and provide stewardship

Emerging technology pilots for aged care

Artificial intelligence (AI), augmented reality (AR) and virtual reality (VR) offer exciting possibilities for aged care.

Exploring ways to improve the lives of older people through safe and ethical uses of new technologies ensures the right focus for innovative solutions.

What we're going to do:

- Pilot and evaluate an AI application to generate comprehensive care and reablement plans for older people recovering from a stroke.
- Pilot and evaluate a tool that uses VR and AR to enable support workers to learn about assistive technology and to virtually test, adjust and demonstrate AT products in an older person's home.

Why we're doing this:

To better understand how AI and VR can be used by workers and service providers to deliver more personalised, higher-quality care.

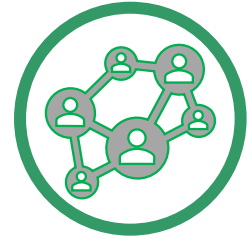
Who will lead it:

Independent Living Assessment

Who we'll partner with:

Software developers

Research organisations



OUTCOME 4

P7

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