



What is bulk billing?

How you can get free health care



Easy Read version

How to use this fact sheet

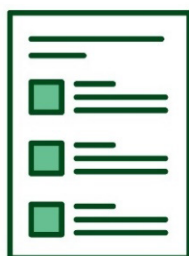


Australian Government

Department of Health,
Disability and Ageing

We are the Department of Health,
Disability and Ageing.

We wrote this fact sheet.



We wrote some words in **bold**.

We explain what these words mean.



You can ask someone you trust for support to:

- read this fact sheet
- find more information.



This is an Easy Read summary of another
fact sheet.

It only includes the most important ideas.



You can find the other fact sheet on our website.

[www.health.gov.au/bulkbilling/resources/
publications/medicares-got-the-bill-bulk-billing-
for-all-australians-fact-sheet?language=en](http://www.health.gov.au/bulkbilling/resources/publications/medicares-got-the-bill-bulk-billing-for-all-australians-fact-sheet?language=en)

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How bulk billing works

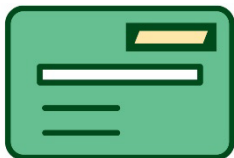


Bulk billing is when **Medicare** pays the doctor for your health care after your appointment.



Medicare can help people:

- pay less money for health care
- get health care for free.



You need to bring your Medicare card to your appointment for bulk billing.



The doctor will ask you if you agree to bulk billing for your appointment.



Medicare will pay your doctor for your visit if you agree to bulk billing.



You should check if your doctor offers bulk billing before you visit.

How to find a doctor that offers bulk billing



You can ask if your doctor will offer you bulk billing before you visit.

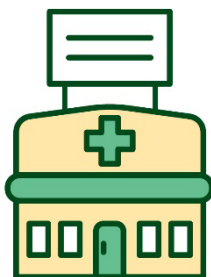


You can also go online to find a doctor that offers bulk billing.



You can visit our website to find a bulk billing practice near you.

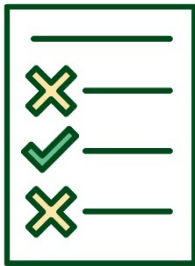
www.health.gov.au/bulkbilling



Some doctors will also have signs that say they offer bulk billing.



Bulk billing practices offer bulk billing to anyone with a Medicare card.



But they might have rules about the type of visits they can offer bulk billing for.

If the doctor doesn't offer bulk billing



Not all doctors offer bulk billing all the time.

It's up to your doctor to decide if they will offer you bulk billing.



You need to pay the doctor for your health care if they don't offer bulk billing.



Then you might be able to make a claim to Medicare for the cost of your health care.



You can ask the doctor if you can make a claim and how much money Medicare will give you back.

You might not get all of your money back.



You can find out more about making a claim for Medicare on the Services Australia website.

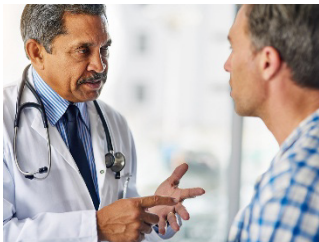
www.servicesaustralia.gov.au/medicare

What doctors can offer bulk billing for

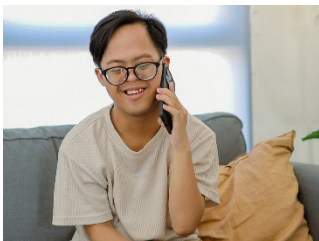


Your doctor can offer bulk billing for appointments.

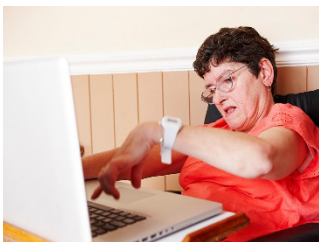
This includes when you have an appointment:



- in person



- on the phone



- in a video call.

Contact us



You can call us.

1800 020 103



You can send us an email.

enquiries@health.gov.au



You can write to us.

GPO Box 9848

Canberra ACT 2601



You can visit our website.

www.health.gov.au/bulkbilling



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