



# Monthly Program Statistics 2025–26

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2025–26 financial year. All figures are effective as of 7 April 2026. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Number of Vouchers Issued by Month

### New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	152	3,789	71	2,693	1,008	308	3,192	1,314	<b>12,527</b>
Aug	135	3,842	59	2,620	955	311	2,887	1,194	<b>12,003</b>
Sep	135	3,939	68	2,631	960	319	2,816	1,164	<b>12,032</b>
Oct	163	3,630	62	2,644	938	313	3,121	1,351	<b>12,222</b>
Nov	145	3,542	50	2,412	878	289	2,787	1,216	<b>11,319</b>
Dec	107	2,707	45	1,936	746	244	2,356	948	<b>9,089</b>
Jan	107	3,343	45	2,363	850	260	2,562	1,004	<b>10,534</b>
Feb	146	3,832	62	2,565	922	291	3,105	1,178	<b>12,101</b>
Mar	149	4,268	58	2,725	993	329	3,345	1,229	<b>13,096</b>
<b>Total</b>	<b>1,239</b>	<b>32,892</b>	<b>520</b>	<b>22,589</b>	<b>8,250</b>	<b>2,664</b>	<b>26,171</b>	<b>10,598</b>	<b>104,923</b>

**Source:** Hearing Services Enterprise Data Warehouse (EDW) data.

## Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	233	6,808	70	4,912	2,018	749	5,220	1,975	<b>21,985</b>
Aug	216	6,094	80	4,511	1,932	716	4,365	1,903	<b>19,817</b>
Sep	246	6,249	67	4,699	1,866	648	4,094	1,840	<b>19,709</b>
Oct	272	6,388	85	5,115	1,940	625	5,173	2,232	<b>21,830</b>
Nov	272	6,845	73	5,219	1,836	813	4,562	1,927	<b>21,547</b>
Dec	194	4,584	73	3,630	1,328	566	3,966	1,525	<b>15,866</b>
Jan	207	4,495	66	3,815	1,376	560	3,597	1,567	<b>15,683</b>
Feb	247	5,778	73	4,525	1,673	553	4,441	1,644	<b>18,934</b>
Mar	201	5,726	67	4,741	1,603	622	4,393	1,729	<b>19,082</b>
<b>Total</b>	<b>2,088</b>	<b>52,967</b>	<b>654</b>	<b>41,167</b>	<b>15,572</b>	<b>5,852</b>	<b>39,811</b>	<b>16,342</b>	<b>174,453</b>

**Source:** Hearing Services EDW data.

## Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,170	33,335	419	25,794	10,184	3,717	27,923	11,624	<b>114,166</b>
Aug	1,161	31,835	362	24,334	9,947	3,646	26,521	10,722	<b>108,528</b>
Sep	1,292	33,898	391	26,129	10,323	3,780	26,404	10,953	<b>113,170</b>
Oct	1,238	32,345	409	25,259	9,983	3,481	27,645	11,767	<b>112,127</b>
Nov	1,214	31,507	366	24,855	9,743	3,553	24,839	10,998	<b>107,075</b>
Dec	1,038	27,920	313	21,554	8,755	3,114	23,475	9,963	<b>96,132</b>
Jan	1,033	24,897	334	20,127	8,352	2,727	21,071	9,258	<b>87,799</b>
Feb	1,139	28,852	368	22,855	9,119	3,034	24,681	10,177	<b>100,225</b>
Mar	1,217	30,188	304	23,624	9,046	3,107	24,483	9,772	<b>101,741</b>
<b>Total</b>	<b>7,714</b>	<b>203,286</b>	<b>2,459</b>	<b>157,403</b>	<b>61,536</b>	<b>22,097</b>	<b>167,080</b>	<b>69,751</b>	<b>691,326</b>

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

# Number of Devices Fitted by Month

## Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	428	12,725	191	9,882	3,505	1,207	10,273	3,909	<b>42,120</b>
Aug	354	12,144	160	9,245	3,481	1,224	9,357	3,616	<b>39,581</b>
Sep	507	13,178	151	9,583	3,567	1,201	9,028	3,854	<b>41,069</b>
Oct	476	12,549	160	9,351	3,532	1,016	9,639	4,058	<b>40,781</b>
Nov	382	11,512	144	8,552	3,307	988	7,992	3,626	<b>36,503</b>
Dec	458	12,270	124	8,956	3,369	1,178	9,199	3,780	<b>39,334</b>
Jan	379	8,756	148	6,686	2,658	762	6,653	2,834	<b>28,876</b>
Feb	361	10,054	103	7,443	2,774	839	7,955	2,948	<b>32,477</b>
Mar	363	11,016	131	8,325	2,965	848	8,224	3,130	<b>35,002</b>
<b>Total</b>	<b>3,708</b>	<b>104,204</b>	<b>1,312</b>	<b>78,023</b>	<b>29,158</b>	<b>9,263</b>	<b>78,320</b>	<b>31,755</b>	<b>335,743</b>

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.