



# Monthly Program Statistics 2025–26

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2025–26 financial year. All figures are effective as of 15 October 2025. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Number of Vouchers Issued by Month

### New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	151	3,790	71	2,692	1,008	308	3,192	1,315	<b>12,527</b>
Aug	135	3,843	59	2,619	955	311	2,887	1,194	<b>12,003</b>
Sep	135	3,939	68	2,631	960	318	2,817	1,164	<b>12,032</b>
<b>Total</b>	<b>421</b>	<b>11,572</b>	<b>198</b>	<b>7,942</b>	<b>2,923</b>	<b>937</b>	<b>8,896</b>	<b>3,673</b>	<b>36,562</b>

**Source:** Hearing Services Enterprise Data Warehouse (EDW) data.

## Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	233	6,807	70	4,913	2,019	749	5,218	1,976	<b>21,985</b>
Aug	216	6,095	80	4,511	1,931	716	4,366	1,902	<b>19,817</b>
Sep	243	6,253	67	4,701	1,867	647	4,090	1,841	<b>19,709</b>
<b>Total</b>	<b>692</b>	<b>19,155</b>	<b>217</b>	<b>14,125</b>	<b>5,817</b>	<b>2,112</b>	<b>13,674</b>	<b>5,719</b>	<b>61,511</b>

**Source:** Hearing Services EDW data.

## Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,161	32,868	414	25,344	10,086	3,704	27,348	11,522	<b>112,447</b>
Aug	1,135	31,068	346	23,666	9,759	3,613	25,778	10,555	<b>105,920</b>
Sep	1,248	31,713	361	24,183	9,751	3,650	24,526	10,422	<b>105,854</b>
<b>Total</b>	<b>3,126</b>	<b>84,538</b>	<b>1,005</b>	<b>64,559</b>	<b>26,011</b>	<b>9,667</b>	<b>68,503</b>	<b>28,718</b>	<b>286,127</b>

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

# Number of Devices Fitted by Month

## Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	424	12,266	185	9,445	3,410	1,201	9,939	3,858	<b>40,728</b>
Aug	345	11,521	150	8,749	3,373	1,204	8,975	3,563	<b>37,880</b>
Sep	483	11,622	132	8,518	3,240	1,114	8,176	3,567	<b>36,852</b>
<b>Total</b>	<b>1,252</b>	<b>35,409</b>	<b>467</b>	<b>26,712</b>	<b>10,023</b>	<b>3,519</b>	<b>27,090</b>	<b>10,988</b>	<b>115,460</b>

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.