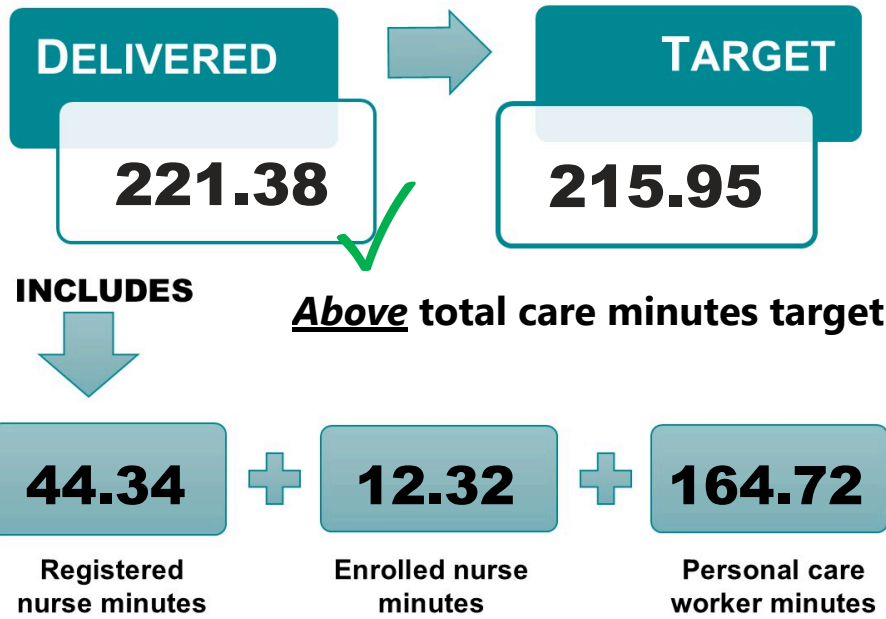
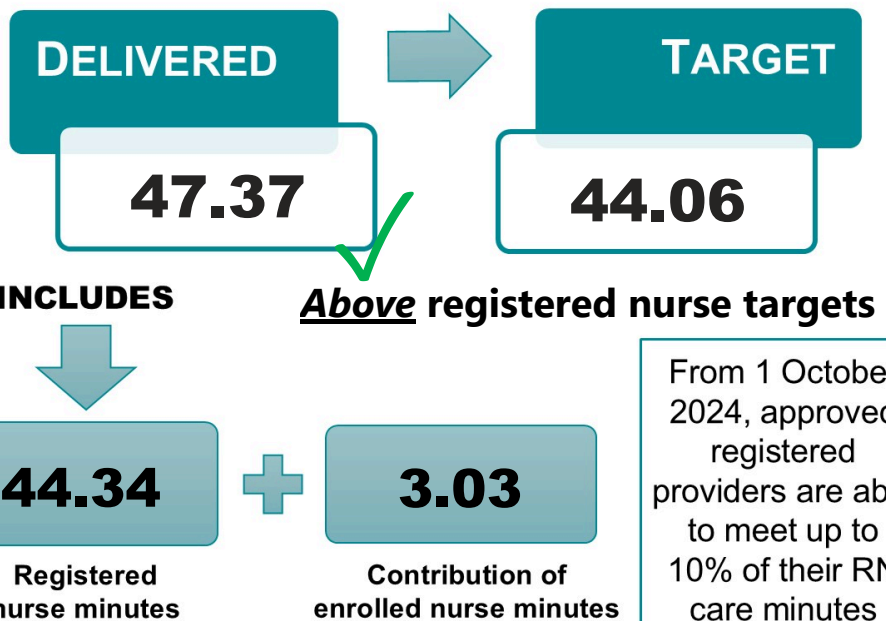


Care minutes in residential aged care in October - December 2025

Total care minutes delivered



Registered nurse care minutes delivered



From 1 October 2024, approved registered providers are able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

Number of homes that report care minutes

2446

Number of homes that meets both targets

1594 (65.17%)

Number of homes that meets total care minutes

1815 (74.20%)

Number of homes that meets RN minutes

1997 (81.64%)

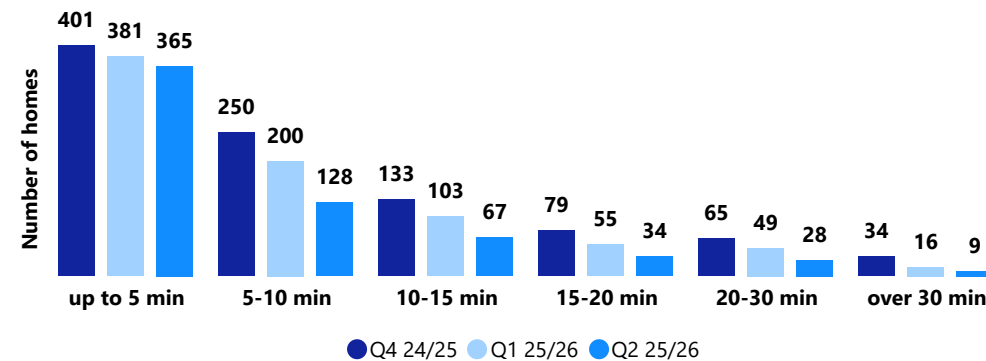
Number of homes that meets neither targets

228 (9.32%)

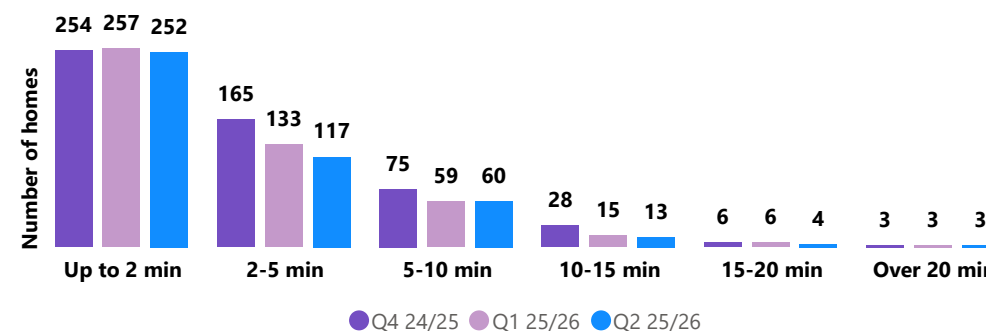
Number of homes that met only one target

624 (25.51%)

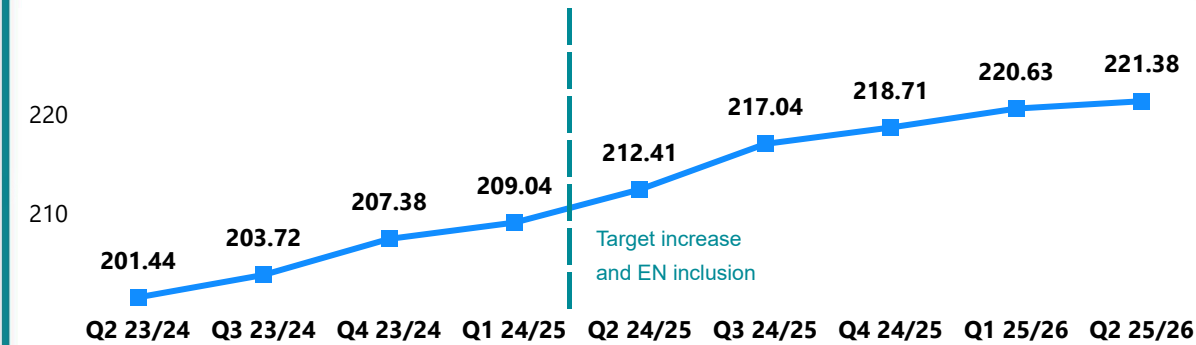
Average gap from meeting total care minutes



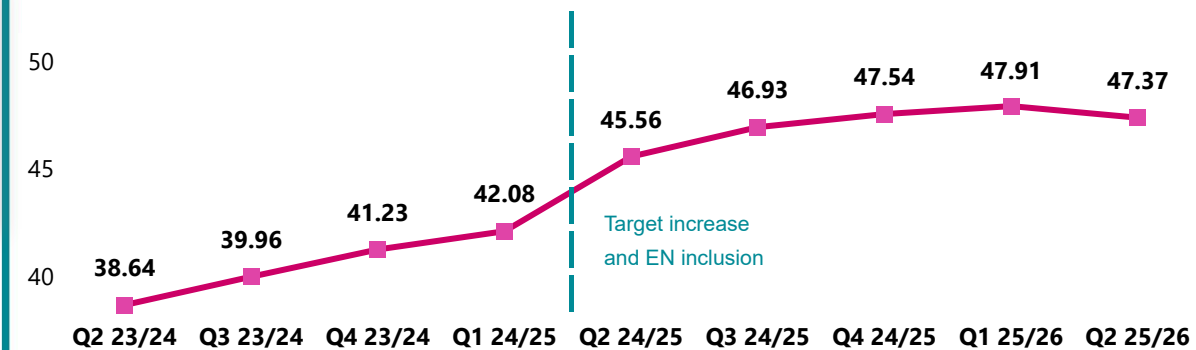
Average gap from meeting RN care minutes



Total care minutes delivered across reporting periods



Total RN minutes delivered across reporting periods



Care minutes by Modified Monash (MM) location

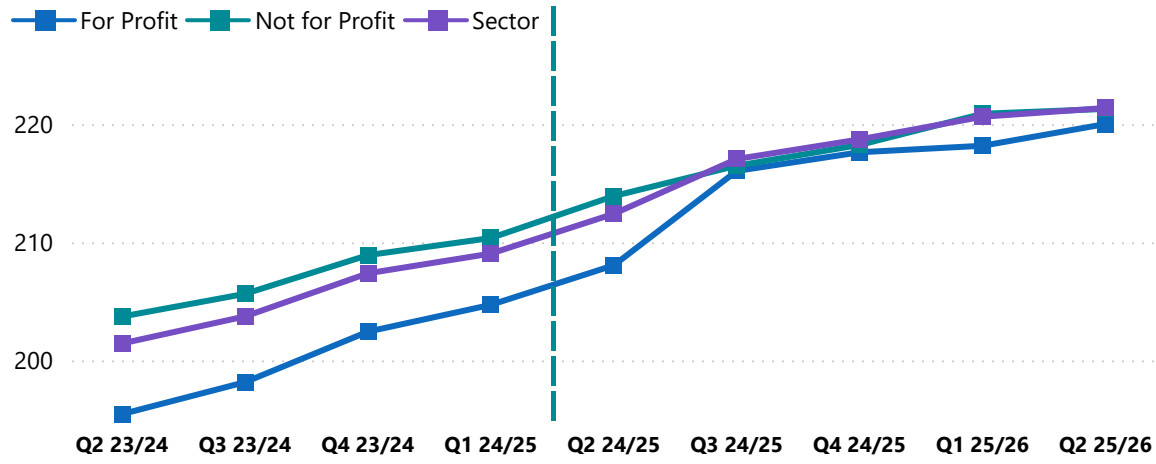
Modified Monash location	No. of homes	% Meets both targets	Total care minutes delivered	% Meets total care minutes	RN minutes delivered	% Meets RN care minutes
1: Metropolitan areas	1570	68.03%	222.30	75.92%	46.81	84.46%
2: Regional centres	191	54.45%	217.35	67.02%	47.66	75.92%
3: Large rural towns	220	51.36%	218.41	66.36%	45.58	65.00%
4: Medium rural towns	167	58.08%	215.64	69.46%	47.13	76.05%
5: Small rural towns	266	70.30%	223.58	77.82%	55.09	84.96%
6: Remote communities*	24	79.17%	255.31	83.33%	67.57	91.67%
7: Very remote communities*	7	85.71%	251.58	85.71%	75.45	100.00%

* No For Profit homes operate in MM6 or MM7 locations



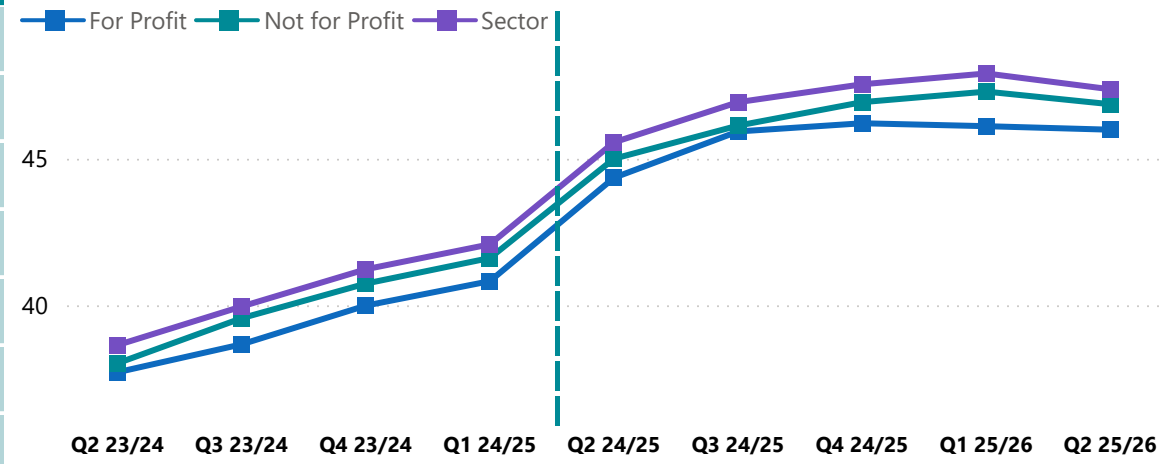
Care minutes in residential aged care - Trends (as reported in the Quarterly Financial Report)

Average total care minutes delivered by provider type



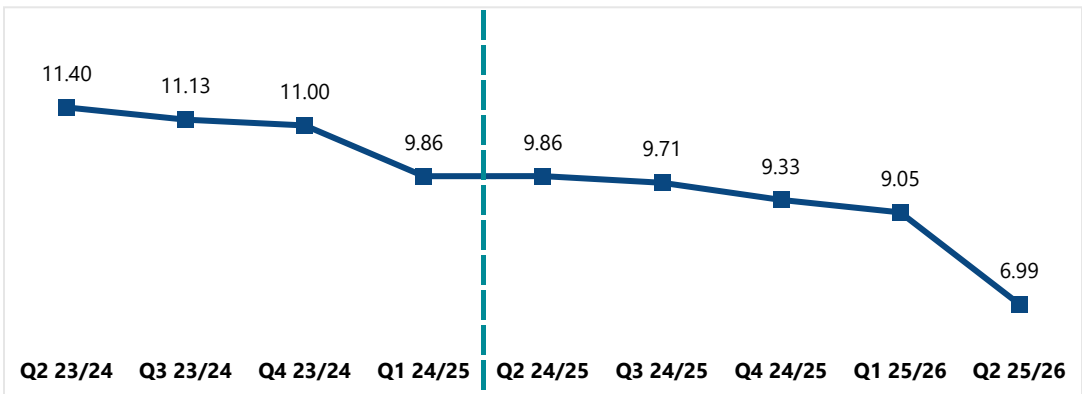
Reporting period	For Profit	Not for Profit	Sector
Q4 23/24	202.43	208.91	207.38
Q1 24/25	204.70	210.36	209.04
Q2 24/25	208.06	213.91	212.41
Q3 24/25	216.04	216.48	217.04
Q4 24/25	217.62	218.24	218.71
Q1 25/26	218.17	220.87	220.63
Q2 25/26	220.02	221.29	221.38

Average RN minutes delivered by provider type

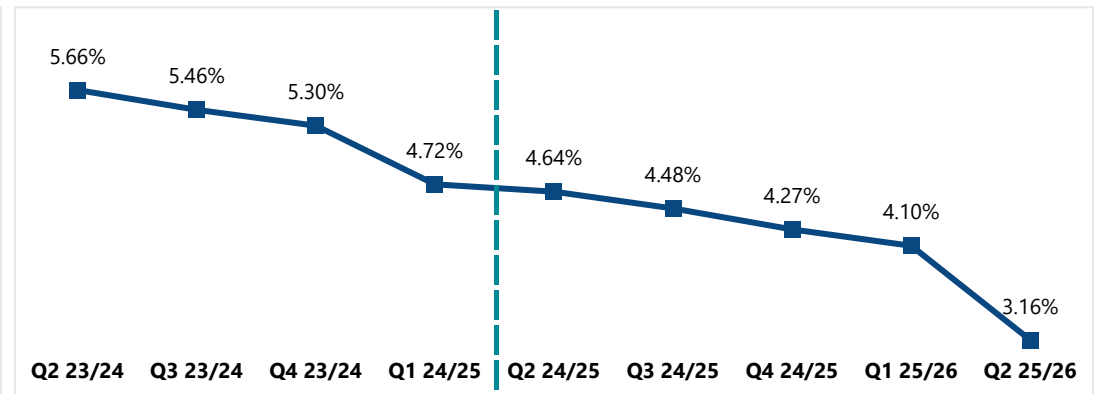


Reporting period	For Profit	Not for Profit	Sector
Q4 23/24	39.99	40.74	41.23
Q1 24/25	40.82	41.61	42.08
Q2 24/25	44.35	45.00	45.56
Q3 24/25	45.93	46.13	46.93
Q4 24/25	46.21	46.93	47.54
Q1 25/26	46.11	47.29	47.91
Q2 25/26	45.99	46.86	47.37

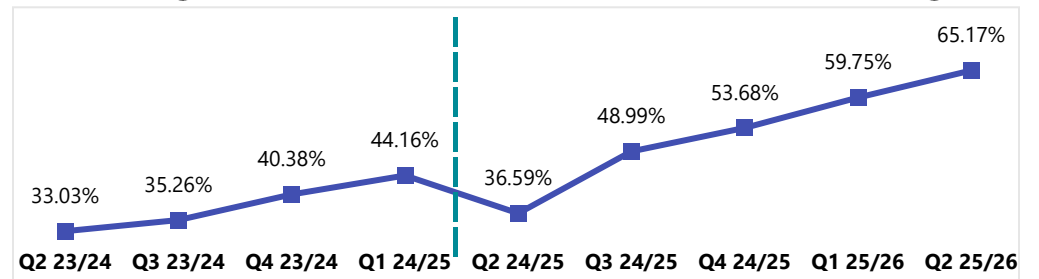
Sector (all homes) – total agency care minutes



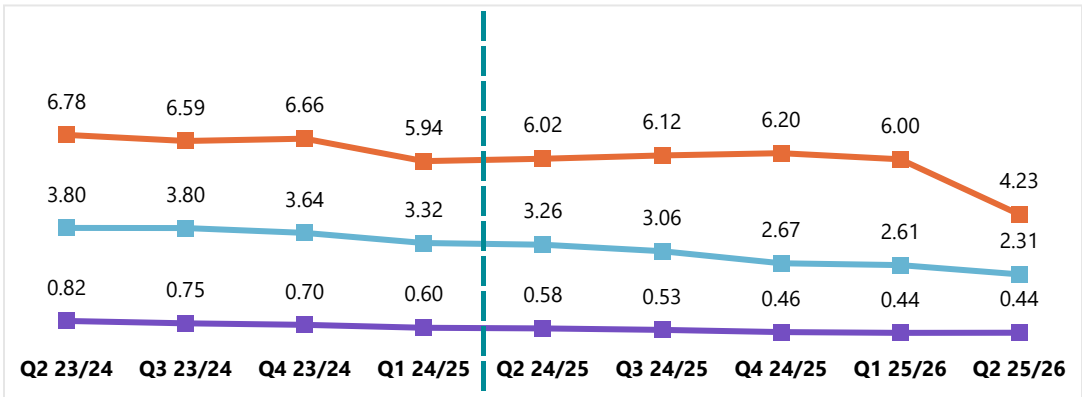
Sector (all homes) – % proportion of agency minutes of total care minutes



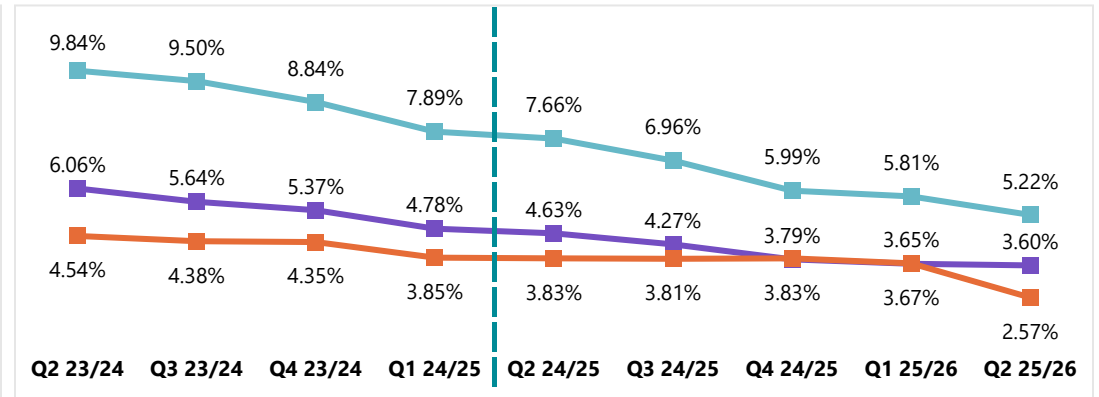
Percentage of homes that meet BOTH care minutes targets



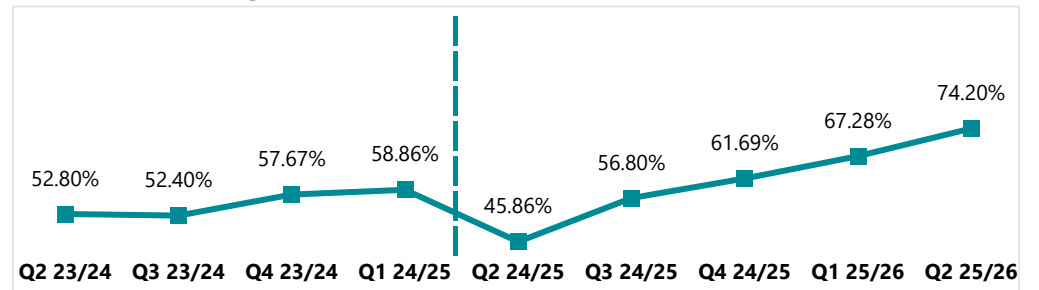
Sector (all homes) – agency minutes by care types



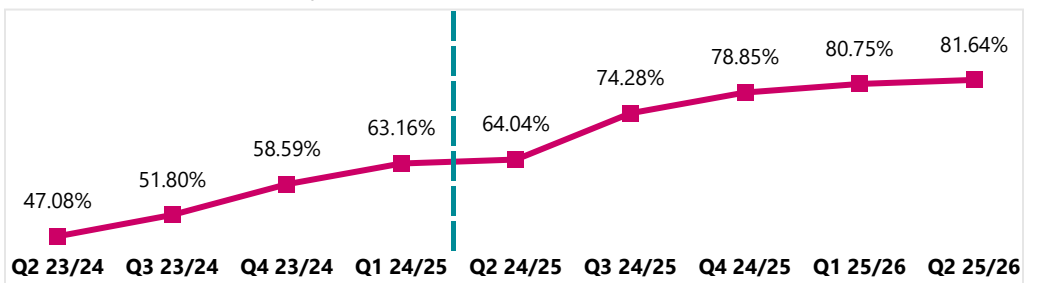
Sector (all homes) – % proportion of agency minutes by care types



Percentage of homes that meet total care minutes



Percentage of homes that meet RN minutes



Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved registered providers are also able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

Care minutes in residential aged care - By provider type (as reported in the Quarterly Financial Report)

For Profit (810 Homes)

Total care minutes delivered



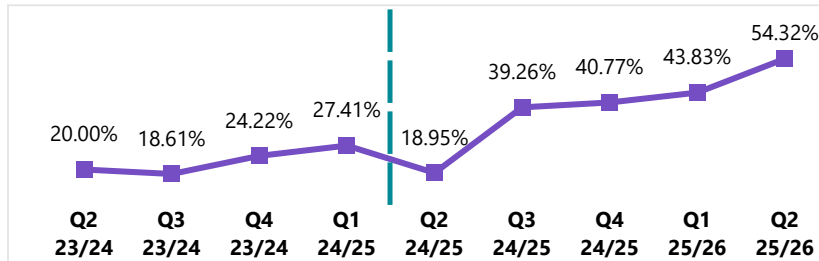
Above total care minutes target

Registered nurse minutes delivered

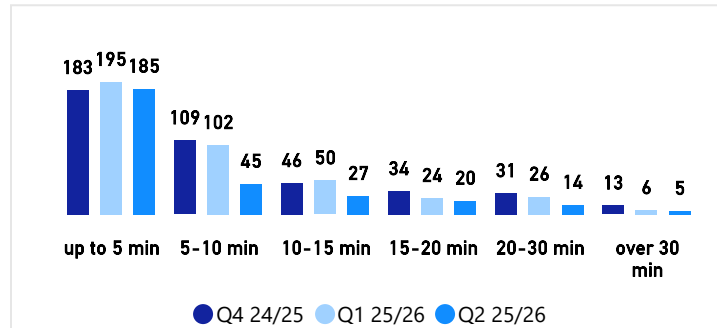


Above registered nurse target

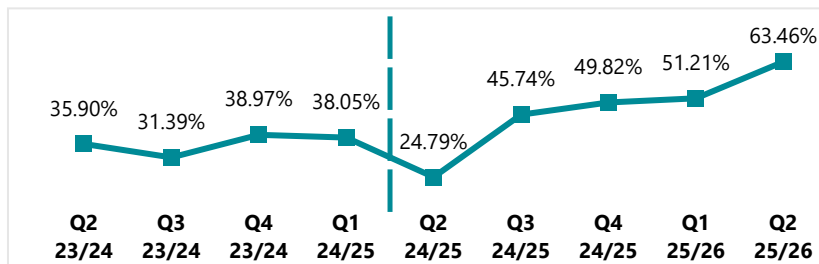
Percentage of homes that meet BOTH care minutes targets



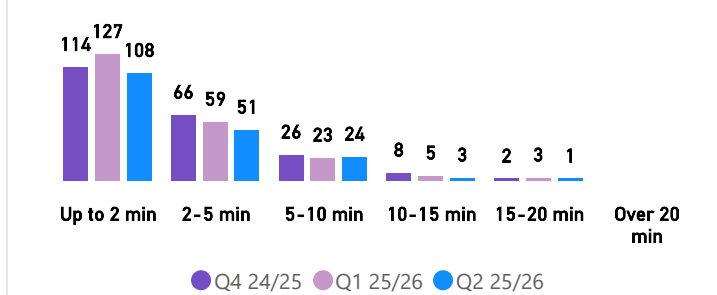
Average gap from care minutes targets



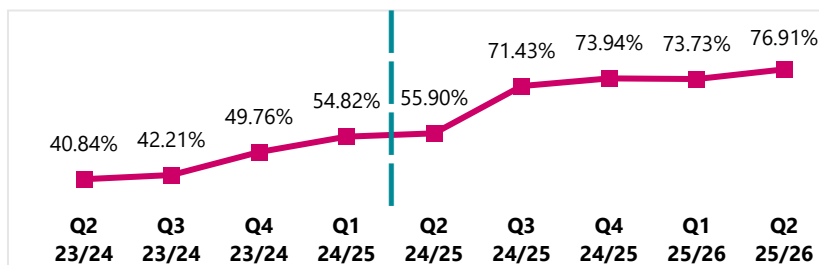
Percentage of homes that meet total care minutes



Average gap from RN minutes targets



Percentage of homes that meet RN minutes

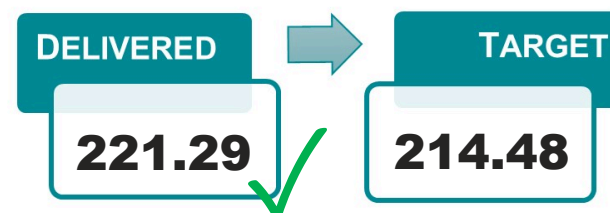


Modified Monash	No. of homes	% Meets both targets	% Meets total care minutes	% Meets RN care minutes
1	658	56.53%	65.96%	79.18%
2	51	35.29%	43.14%	60.78%
3	48	43.75%	52.08%	68.75%
4	27	48.15%	59.26%	77.78%
5	25	64.00%	68.00%	64.00%

* No For Profit homes operate in MM6 or MM7 locations

Not for Profit (1469 Homes)

Total care minutes delivered



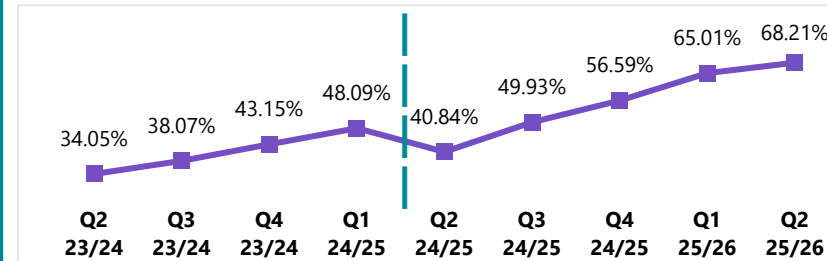
Above total care minutes target

Registered nurse minutes delivered

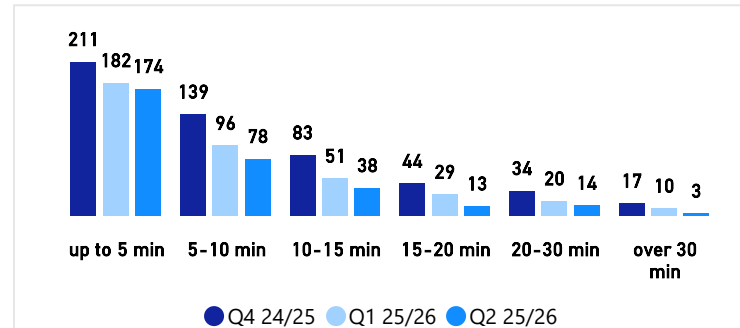


Above registered nurse target

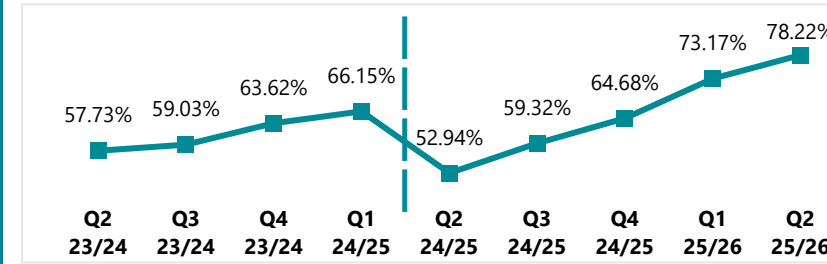
Percentage of homes that meet BOTH care minutes targets



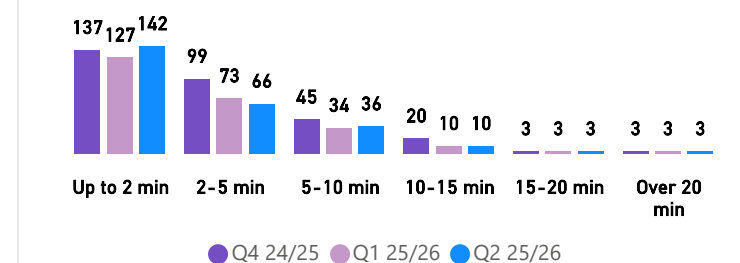
Average gap from care minutes targets



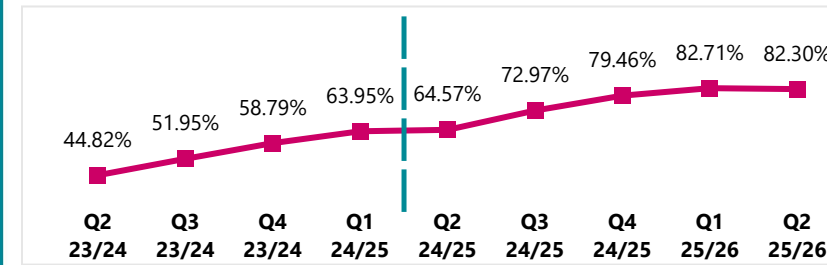
Percentage of homes that meet total care minutes



Average gap from RN minutes targets



Percentage of homes that meet RN minutes



Modified Monash	No. of homes	% Meets both targets	% Meets total care minutes	% Meets RN care minutes
1	898	75.95%	82.85%	88.08%
2	120	55.83%	72.50%	78.33%
3	164	51.22%	68.90%	62.20%
4	111	51.35%	65.77%	69.37%
5	153	61.44%	73.86%	81.05%
6	18	77.78%	83.33%	88.89%
7	5	80.00%	80.00%	100.00%

Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved registered providers are also able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

