



Australian Government

**Department of Health,
Disability and Ageing**



BONDED RETURN OF SERVICE SYSTEM (BROSS)

PARTICIPANT USER GUIDE LOGIN GUIDE APRIL 2026



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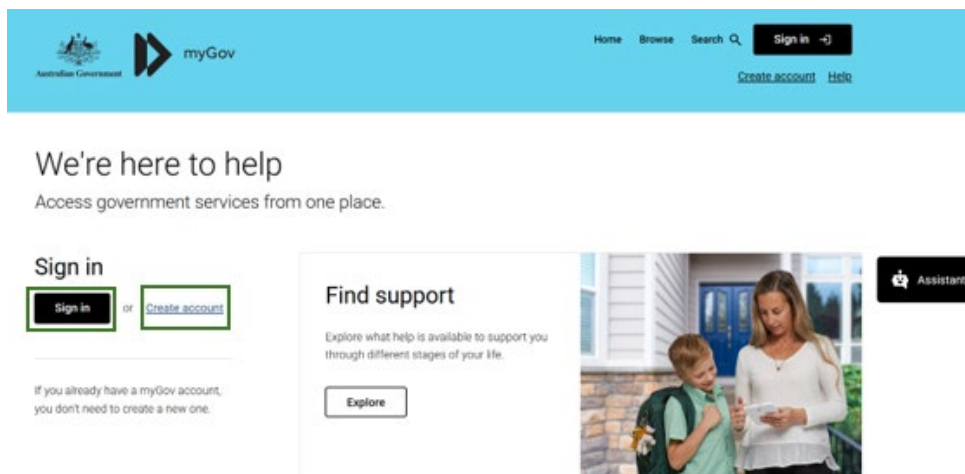


Login

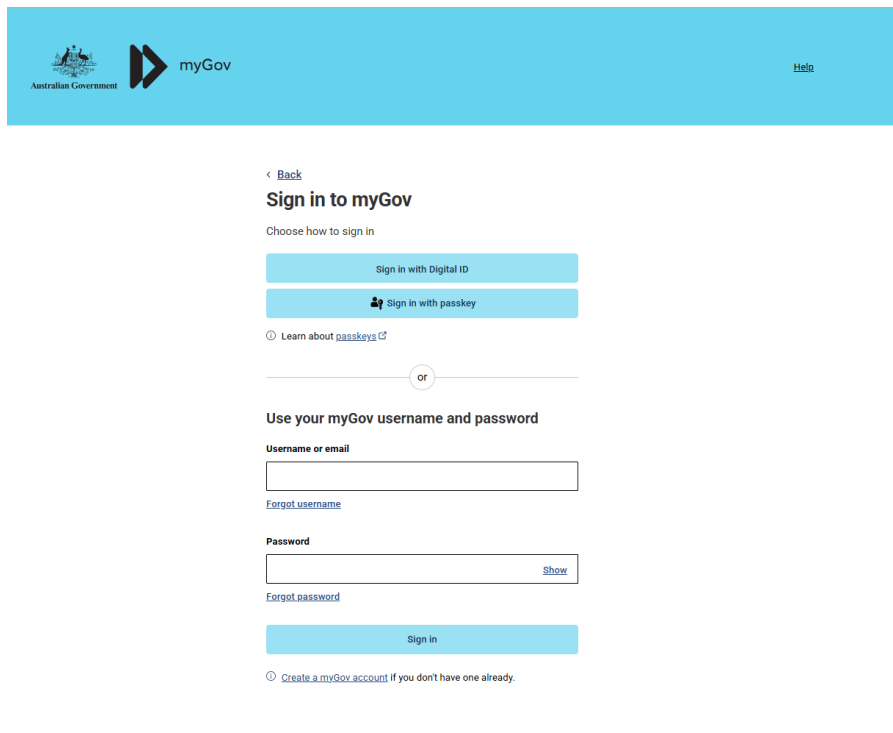
How to log into BRoSS

You will need to have a **myGov** account to log in to BRoSS. Go to [myGov Home](#).

- If you do not have a myGov account, select '**Create account**' and follow the prompts. Log into your myGov account.
- If you already have a myGov account, select '**Sign in.**'



Sign in with your myGov details.





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Authenticate your login.



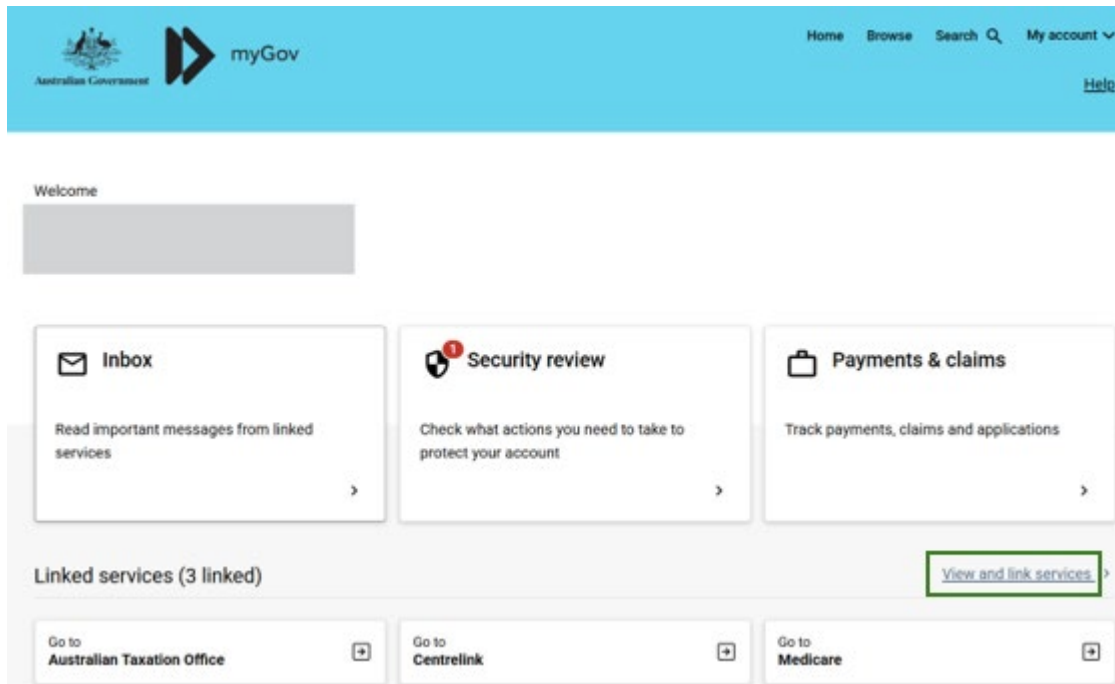
Enter code

We sent a code by SMS to your mobile number XXXX XXX 937.

Code

[I didn't get my code](#) v

You will need to link the **'Department of Health Applications Portal'** to your myGov services by clicking **'View and link services'**.





Scroll to the 'Department of Health Applications Portal' service and click 'Link'.

Personal details	
Linked services	
Contact details	

Your linked services

Australian Taxation Office Linked on 14 September 2014 at 07:51:22 PM AEST	Go to service	Unlink
Centrelink Linked on 06 August 2015 at 08:37:03 PM AEST	Go to service	Unlink
Medicare Linked on 14 September 2014 at 07:54:00 PM AEST	Go to service	Unlink

Link a service

Apprenticeships Services	Link
Child Support	Link
Department of Health Applications Portal	Link
Department of Veterans' Affairs	Link
HousingVic Online Services	Link



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You will be taken to the Health Data Portal page, click 'Log in'.

The screenshot shows the Health Data Portal interface. At the top left is the Australian Government logo and the text 'Australian Government Department of Health, Disability and Ageing'. To the right is the 'DATA PORTAL' logo. Below this is a navigation menu with buttons for 'Log in', 'Register', 'User Help', and 'FAQs'. The 'Log in' button is highlighted with a green border. To the left of the navigation menu is a yellow information box with the following text:

Attention AT HM Users

Please note that the AT HM Scheme data collection **closed on 13 February 2026**.

No further submissions can be accepted through the provider led process. Any new requests received after the closing date must be submitted through the Support Plan Review process, which can be initiated via the My Aged Care Service and Support Portal.

If a submission was lodged with the department before the closing date, an outcome letter will be sent once processing is complete.

Below the information box is a 'Welcome to the Health Data Portal' section with the following text:

The Health Data Portal allows Health staff to exchange data and other files with authenticated individuals, businesses and other government agencies through a web site.

Please see the [Health Data Portal Project](#) for more information.

Indigenous Health specific information about the Health Data Portal, including Fact Sheets and links to the monthly e-newsletters, are available at the health Data Portal [Webpage](#)

At the bottom of the page is a dark blue footer with the following content:

Department of Health, Disability and Ageing
 Australian Government
 Department of Health, Disability and Ageing
 © Commonwealth of Australia
 ABN: 83 005 425 750

ABOUT
[Privacy Statement](#)
[Terms & Conditions](#)
[Contact Us](#)

QUICK LINKS
[User Support](#)
[Frequently Asked Questions](#)



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Select **'Login with myGov'** as your log-in credential choice. We recommend you tick the checkbox located in the upper left of the page to remember your selection.

Enter your BRoSS user ID (username) and your linking code (password) on the **'Health Authentication Gateway'** page. Your BRoSS username and Temporary password can be found within the **'BONDED MEDICAL PROGRAM - Agree to Participate'** or **'Welcome to the Bonded Medical Program'** emails sent to your primary email address.



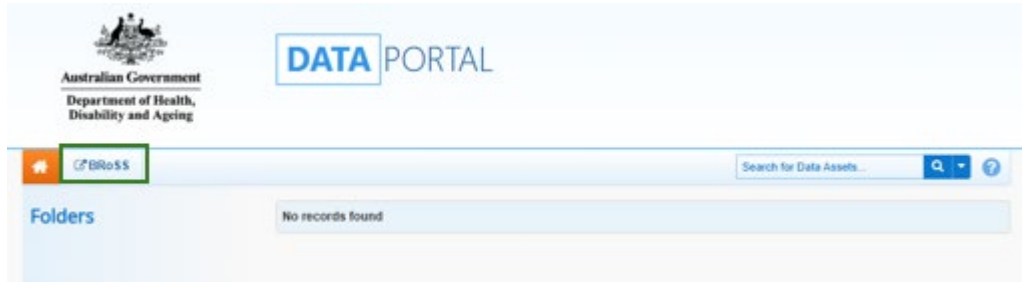
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This will be a once-off action. Once you have linked '**Department of Health Applications Portal**' as a service, the next time you sign in to BRoSS you will not be required to enter your BRoSS Username and Temporary password.

You will be taken to the Health Data Portal, on the menu bar, select '**BRoSS**'. Your BRoSS dashboard will open.



Occasionally, you may experience log in issues such as seeing an *account inactive* or error message, or BRoSS may not display correctly. This is usually caused by a cache or browser issue.

If you experience log in issues, please:

- **Do not** unlink the Department of Health Applications Portal service from your myGov account. Doing so will require you to be issued with a new temporary password, delaying access to your BRoSS record.
- **Do** clear your cache, as previously saved data may be causing your BRoSS log in issues (if you need assistance on how to do this, you can google '*[Your browser name] clear browser cache*').
- **Do** try a different browser if you continue to experience log in issues.

If the issue persists, please phone our Contact Centre for assistance on **1800 987 104** (Monday-Friday, 8:30am to 5:00pm AEST/AEDT).