



Training checklist – aged care providers

Use this checklist to identify the modules that suit your organisation and track completion.

* To receive a certificate of completion you must complete the module via your organisation's learning system or the Aged Care Quality and Safety Commission's [Alis](#) platform.

Training Module	Date Available	Duration	Prerequisite	Due by	Credential	Owner/Contact	Status
<p>Module 1: Your guide to the Aged Care Act 2024: Understanding and adapting</p> <p>Purpose: This module gives you a clear overview of the key changes introduced by the Aged Care Act from 1 November 2025.</p>	Now	20-30 mins	None	Jul-Nov 2025	Quiz-Certificate*	Department of Health, Disability and Ageing educationnewact@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Module 2: Aligning to changes – implementing the Aged Care Act 2024</p> <p>Purpose: This module supports you to understand and align with the upcoming requirements of the new Act. It covers key changes to operations, workforce practices, systems and processes, and explains what needs to</p>	Now	20-30 mins	New Aged Care Act Module 1	Sep-Nov 2025	Quiz-Certificate*	Department of Health, Disability and Ageing educationnewact@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review

be in place by the implementation dates.							
<p>Module 3 – Release 1: Building workforce capability and readiness</p> <p>Purpose: This release is a toolkit providing you with practical resources to support you to uplift capability in your workforce and lead them through change.</p>	Now	20-30 mins	New Aged Care Act Modules 1 and 2	Oct 2025-Mar 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Module 3 – Release 2: Embedding rights in practice</p> <p>Purpose: This release focuses on helping you to support your workforce to embed the rights-based foundations of the <i>Aged Care Act 2024</i> into everyday practice.</p>	Now	N/A	New Aged Care Act Modules 1, 2 and 3 (Release 1)	Oct 2025-Mar 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Module 4: Reflection and adjustment</p> <p>Purpose: This release will explore challenges and solutions to move beyond the reform changes into sustainable delivery</p>	April 2026	20-30 mins	New Aged Care Act Modules 1, 2, 3	April 2026-May 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Support at Home overview module</p>	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress

<p>Purpose: Introduces Support at Home and explains how it will operate. Includes</p>							<input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p><u>Support at Home Module 1: Assessment process and service delivery</u> Purpose: Explores how aged care assessments and provider obligations work. It also provides information on the Support at Home Service List and funding classifications.</p>	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p><u>Support at Home Module 2: Service agreement, care plan and budget planning</u> Purpose: Covers how service agreements, care plans and participant budgets are developed. Outlines principles involved in care management and self-management options. Content relating to participant budget and contributions, care management and self-management.</p>	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p><u>Support at Home Module 3: Short-term pathways</u> Purpose: Provides detail around the Assistive</p>	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete

Technology and Home Modifications (AT-HM) scheme, Restorative Care Pathway and End-of-Life Pathway.							<input type="checkbox"/> Needs review
<p>Support at Home Module 4: Claiming and payment arrangements</p> <p>Purpose: Explains the claiming process, claiming timeframes, and how claims are processed and resolved.</p>	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Support at Home Module 5: Care management</p> <p>Purpose: Provides a comprehensive understanding of how care management operates within the Support at Home program, including the process for claiming.</p>	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Support at Home Module 6: Self-management</p> <p>Purpose: Provides a comprehensive understanding of how self-management operates within the Support at Home program and its interactions with care management.</p>	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review

Other learning opportunities

Opportunity	Date Available	Duration	Owner/Contact	Status
<p>Aged Care Quality and Safety Commission (Alis platform)</p> <ul style="list-style-type: none"> The strengthened Aged Care Quality Standards – 8 modules Case study series – Quality Standards Various other modules. 	Now	1.5-3 hrs (per module)	Aged Care Quality and Safety Commission education@agedcarequality.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Government Provider Management System (GPMS)</p> <ul style="list-style-type: none"> Logging into GPMS Various resources (videos, user guides) 	Now	Various	Department of Health, Disability and Ageing	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review
<p>Aged Care Provider Portal (ACPP)</p> <p>Learn how to use the portal.</p>	Now	<5 mins	Services Australia medicare.education@servicesaustralia.gov.au	<input type="checkbox"/> Not started <input type="checkbox"/> In progress <input type="checkbox"/> Complete <input type="checkbox"/> Needs review

Copyright

© 2025 Commonwealth of Australia as represented by the Department of Health, Disability and Ageing

Licence (except for Commonwealth logos)



This publication is licensed under a Creative Commons Attribution-Non-Commercial 4.0 International Licence from <https://creativecommons.org/licenses/by-nc/4.0/legalcode.en>. This Licence does not include, and no permission is given for, the use of the Commonwealth logos contained in this publication.

Disclaimer

This publication is not legal advice and must not to be used or relied upon as a substitute for legal advice. Users must seek their own independent legal advice in relation to their particular circumstances.