

## Continuous Glucose Monitoring Product Limits

A volume limit is applied on the purchase of CGM for each twelve (12) month period, that is the equivalent of fifteen (15) month supply of the device. Information presented to registrants and supporting health professionals does not describe the maximum volume of product available in a period, rather information is presented as an adequate volume being available if used to manufacturer recommendations.

CGM Device	Base Allocation	Extended Allocation
FreeStyle Libre 2	30 sensors (420 days)	36 sensors (504 days)
FreeStyle Libre 2 & 3 Plus	30 sensors (450 days)	36 sensors (540 days)
Dexcom G6	16 packs of sensors, 5 transmitters (480 days)	19 packs of sensors, 6 transmitters (570 days)
Dexcom G7	45 sensors (450 days)	54 sensors (540 days)
Medtronic Guardian 4	13 packs of sensors, 2 transmitters (455 days)	15 packs of sensors, 3 transmitters (525 days)

The limit is determined by the expected use of a device as advised by the manufacturer. Further, an extension of the CGM device limits, providing an additional three (3) month's supply of product (sensor and/or transmitters) may be granted to an individual once in a twelve (12) month period where an individual has experienced a loss of product, misunderstanding of product lifespan or may be travelling.

## NDSS Product Transaction Limits

NDSS Connect has transaction line limits applied to the system as outlined in the table below.

Product Type	NDSS Connect Order Limit
BGTS	3 boxes
Urine Testing Strips	3 boxes
IPC – Infusion sets and reservoirs	2 boxes of infusion sets + 2 boxes of reservoirs
CGM/Flash GM	3-month supply (1 transmitter and up to 3 boxes of sensors)

If an individual registrant requires additional product supply, an Access Point may enter an additional sale line to facilitate further supply.

### Non-CGM Product Limits

BGMS, Sharps and IPC products do not have fixed annual limits.

Instead, we review usage of these items based on levels of average use to guide whether purchasing may be excessive.

Suggested maximum levels of use for these product categories are:

- BGTS – 900 strips per 180 day period
- Sharps – 1200 pen needles/syringes per 180 day period
- IPC – 90 infusion sets and 90 reservoirs per 180 day period.

Registrants who may require supplies greater than these amounts are advised to contact the NDSS Helpline on 1800 637 700 to discuss their product requirements.

### CGM / Flash GM Product Limits

CGM / Flash GM products have fixed annual limits.

Registrants are advised via email or hardcopy mail upon commencement of the CGM device, with an additional reminder sent at 3 weeks after their device start date that annual limits do apply, which are based on product lifespans according to the manufacturers' recommendations and advising to report any device issues or faults directly to the manufacturer for further support.

As per the Department of Health and Aged Care's advice, the specific limits in the table below are not shared publicly but allow for roughly 15 months' worth of product per 12 months.

CGM/Flash GM	Annual Limit
FreeStyle Libre 2	30 sensors
Dexcom G6	5 x Transmitters, 16 boxes of sensors (3 sensors per box)
Medtronic CGM	2 x Transmitters, 13 boxes of sensors (5 sensors per box)

If an individual hits their annual limit for either sensors or transmitters, they will be unable to order more through an Access Point. A notification will appear on NDSS Connect advising that the CGM product limit has been reached, and to contact the NDSS Helpline for support.

When contacted, the NDSS Helpline team can assist the individual with a CGM product extension, which will allow a further 3 months supply (6 Libre sensors, or 3 boxes of Dexcom or Medtronic sensors, and/or 1 more transmitter).

They will also discuss how annual limits work, provide guidance on CGM ordering and product lifespans, and reiterate what to do if a CGM product is faulty (i.e. contact manufacturer, who should replace under warranty) to minimise the risk of the individual reaching their allocation limit in the future.