

**From:** [HERALD, Russell](#)  
**To:** [CONNOLLY, Thea](#); s47E(c), s47F  
**Subject:** FW: Future Fit Submission [SEC=OFFICIAL]  
**Date:** Thursday, 15 February 2024 11:43:29 AM

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**From:** s47F @mow.org.au>  
**Sent:** Thursday, February 15, 2024 12:11 PM  
**To:** HERALD, Russell <Russell.Herald@health.gov.au>  
**Cc:** s47F

[Redacted content]

**Subject:** Re: Future Fit Submission

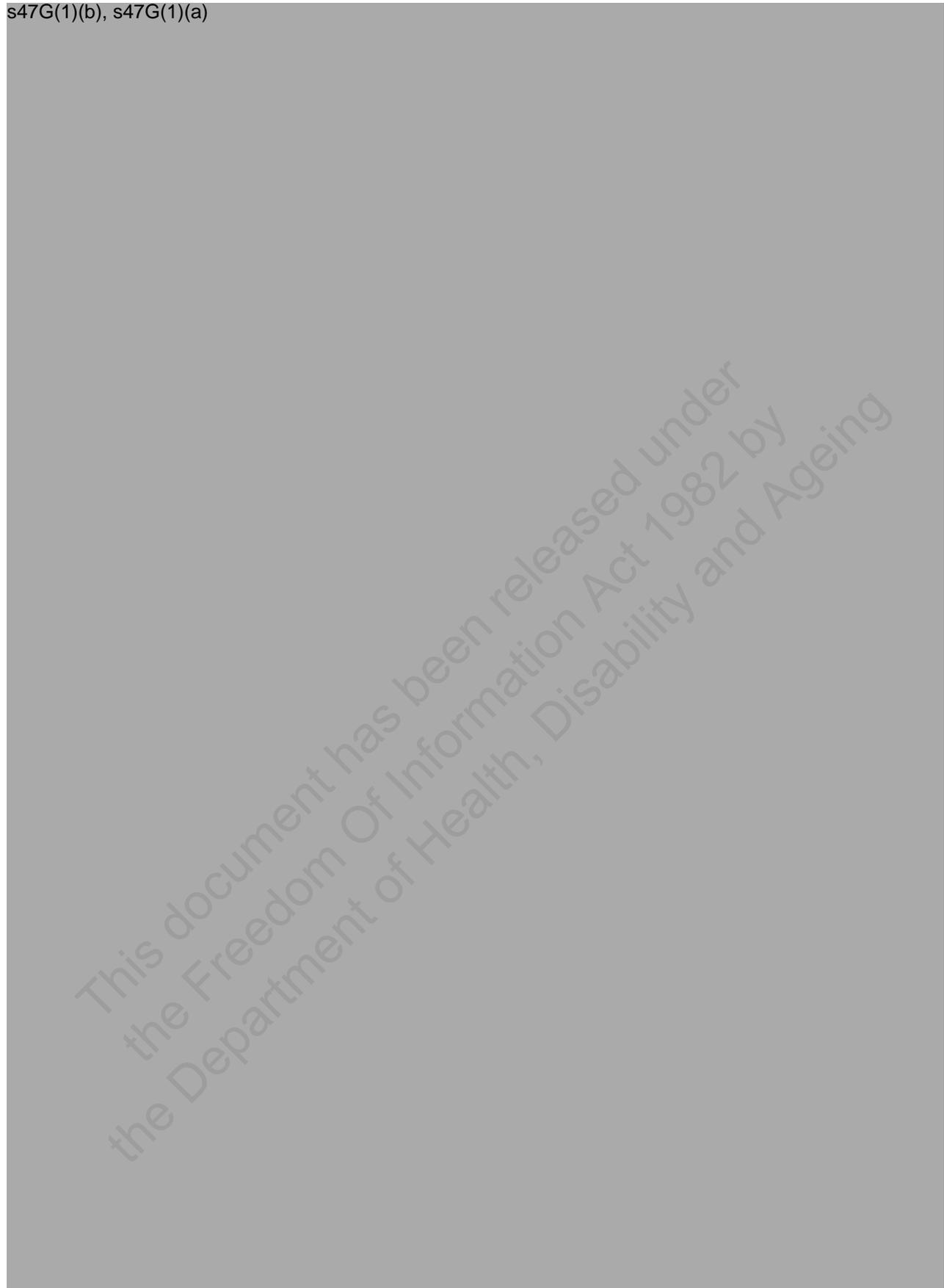
Russell Herald  
DOHAC

Rusty

s47G(1)(b), s47G(1)(a)

[Redacted content]

s47G(1)(b), s47G(1)(a)



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On behalf of s47F [redacted] and the Future Fit Participants

s47F [redacted]  
Spokesperson

Future Fit Feasibility Study Participants.

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the Department of Health, Disability and Ageing

**From:** s47E(c), s47F  
**To:** [HERALD, Russell](mailto:HERALD.Russell)  
**Cc:** s47E(c), s47F  
**Subject:** FW: Confidential : Suggested solution for our Future Fit Dilemma [SEC=OFFICIAL]  
**Date:** Wednesday, 14 February 2024 9:14:34 AM  
**Attachments:** [image001.png](#)  
[image006.png](#)  
[image002.jpg](#)  
[image004.jpg](#)

s47E(c), s47F  
 I'll get [REDACTED] to draft up a response for you but...

s47C

**From:** HERALD, Russell <[Russell.Herald@health.gov.au](mailto:Russell.Herald@health.gov.au)>  
**Sent:** Tuesday, February 13, 2024 8:34 AM  
**To:** CONNOLLY, Thea <[Thea.Connolly@health.gov.au](mailto:Thea.Connolly@health.gov.au)>; s47E(c), s47F  
 [REDACTED]@health.gov.au  
**Subject:** Fwd: Confidential : Suggested solution for our Future Fit Dilemma [SEC=OFFICIAL]

Fyi.

Sent from Workspace ONE Boxer

[SEC=OFFICIAL]

----- Forwarded message -----

**From:** s47F [REDACTED] <[\[REDACTED\]@ipswichmow.org.au](mailto:[REDACTED]@ipswichmow.org.au)>  
**Date:** 13 Feb 2024 5:54 am  
**Subject:** Re: Confidential : Suggested solution for our Future Fit Dilemma  
**To:** s47F [REDACTED] <[\[REDACTED\]@foodservices.org.au](mailto:[REDACTED]@foodservices.org.au)>; s47F [REDACTED] <[\[REDACTED\]@mow.org.au](mailto:[REDACTED]@mow.org.au)>, "HERALD, Russell" <[Russell.Herald@health.gov.au](mailto:Russell.Herald@health.gov.au)>  
**Cc:**

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Hi,

All I have to add is that I agree and support what s47F have said and hope out all of this that we, the services get a positive outcome that ensures MoW is around in years to come for our communities, which is what FF was all about.

Keep the dream alive.

s47F

Get [Outlook for iOS](#)

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**From:** s47F <[s47F@foodservices.org.au](mailto:s47F@foodservices.org.au)>  
**Sent:** Monday, February 12, 2024 9:41 pm  
**To:** s47F <[s47F@mow.org.au](mailto:s47F@mow.org.au)>; HERALD, Russell <[Russell.Herald@health.gov.au](mailto:Russell.Herald@health.gov.au)>; s47F <[s47F@ipswichmow.org.au](mailto:s47F@ipswichmow.org.au)>  
 <s47F <[s47F@ipswichmow.org.au](mailto:s47F@ipswichmow.org.au)>>  
**Subject:** RE: Confidential : Suggested solution for our Future Fit Dilemma

Evening all, firstly s47F thanks again for the great representation on behalf of the Future Fit team.

Russell I wholeheartedly support s47F proposals and I know s47 will as well. We have discussed similar options over the past few months.

Our aim is to drive a future for meal services, to work with Government and avoid the unnecessary barriers that can only result in a negative outcome for our respective communities and older Australians. We are on the ground day in and day out. Our lense on service delivery differs greatly from the peaks. Our agenda is significantly different from the peaks.

Russell what you have with the Future Fit team, as demonstrated by s47F is a 100% commitment to see this through. We have made such great headway and we are confident that we can deliver to Government an outcome that suits all parties, but most importantly our respective customers.

Too much time has been wasted with egos, emails, text messages, and the like. What LG and Miles Morgan have done is consolidated a group of services who have been crying out for leadership for many many years. The CTF is just one example of this wonderful working relationship that has been borne.

After 10 years with Sutherland Food Services I would have never had the opportunity to work with s47F etc. That consolidation of resources is there at your disposal, but more importantly a willingness FOR THE RIGHT REASONS to push this forward.

Collectively we have a host of resources, in our boards, our supporters and we can leverage those skills to make this happen. This is a game changer for sure, but it can also be a blueprint for the future.

I sincerely hope you don't think "we are dreamin" – would welcome any further information or opportunity to take this forward,

s47F



430 Kingsway, Caringbah NSW 2229

T 1300 637 301 M s47F

E s47F @foodservices.org.au

[W sutherlandfoodservices.com.au](http://W.sutherlandfoodservices.com.au)



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**From:** s47F @mow.org.au

**Sent:** Monday, 12 February 2024 10:13 PM

**To:** Russell Herald <[Russell.Herald@health.gov.au](mailto:Russell.Herald@health.gov.au)>

**Cc:** s47F @foodservices.org.au; s47F

@lpswichMealsOnWheels.onmicrosoft.com

**Subject:** Confidential : Suggested solution for our Future Fit Dilemma

Russell

s47G(1)(a), s47G(1)(b)



s47G(1)(a), s47G(1)(b)

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As simple "has possibilities" or "Your Dreamin" will suffice.

I copied s47F in to get a feel for how they feel about this idea.

Cheers

s47F

Tamworth Meals on Wheels

02 s47F

Office hours 7:30am to 3:30pm



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**From:** s47E(c), s47F  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: OPD 469 - Future Fit program [SEC=OFFICIAL, ACCESS=Legal-Privilege]  
**Date:** Wednesday, 6 March 2024 9:29:00 PM  
**Attachments:** s42

[image001.png](#)

Hi everyone, thanks for your time today.

I've gone through Item A and B, and still collating everything for C and D. To speed up the process, it would be great if I could get you to start reviewing items A and B (attached). Let me know if there is an issue with this?

I've marked up what I think should be redacted, noting I only did a light touch for the legal privilege emails – can you advise on if these emails between s47E(c), s47F can be removed/redacted further?

s42

Happy to chat!

Many thanks,

s47E(c), s47F

**Director - CHSP and Continence Policy**  
**Home Support Operations Branch**

Home and Residential Division | Ageing and Aged Care Group  
 Australian Government, Department of Health and Aged Care  
 T: s47E(c), s47F [@health.gov.au](mailto:s47E(c),s47F@health.gov.au)  
 Location: Level 7, Sirius Building  
 GPO Box 9848, Canberra ACT 2601, Australia

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-----Original Appointment-----

**From:** s47E(c), s47F

**Sent:** Tuesday, March 5, 2024 4:37 PM

**To:** s47E(c), s47F

**Cc:** s47E(c), s47F

**Subject:** OPD 469 - Future Fit program

**When:** Wednesday, 6 March 2024 11:00 AM-11:30 AM (UTC+10:00) Canberra, Melbourne,

Sydney.

**Where:**

s42



-- Do not delete or change any of the following text. --

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Meeting password: 3EAeCbSKf77

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**From:** s47E(c), s47F  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Legal meeting - s42 [SEC=OFFICIAL]  
**Date:** Friday, 9 February 2024 4:09:59 PM  
**Attachments:** [image001.png](#)  
s42

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Hi s47E(c), s47F

Draft below as requested. I wasn't too sure on the SharePoint IP form and I think it goes to MMA to complete??

-----

Hi Rusty

We met yesterday with s47E(c), s47F from the Legal and Assurance Division to discuss s42.



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s42

CHSP and Continence Policy Section present:  
s47E(c), s47F

---

**From:** s47E(c), s47F @health.gov.au>  
**Sent:** Friday, February 9, 2024 2:16 PM  
**To:** s47E(c), s47F @health.gov.au>; s47E(c), s47F @Health.gov.au>  
**Subject:** RE: Legal meeting - s42 [SEC=OFFICIAL]

Thanks s47E(c), s47F

My notes as well to cross-ref/assist

s42

s42



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**From:** s47E(c), s47F [redacted] <[\[redacted\]@health.gov.au](mailto:[redacted]@health.gov.au)>  
**Sent:** Friday, February 9, 2024 2:05 PM  
**To:** s47E(c), s47F [redacted] <[\[redacted\]@Health.gov.au](mailto:[redacted]@Health.gov.au)>  
**Cc:** s47E(c), s47F [redacted] <[\[redacted\]@health.gov.au](mailto:[redacted]@health.gov.au)>  
**Subject:** Legal meeting - s42 [redacted] [SEC=OFFICIAL]

Hey s47E(c), s47F [redacted]

Can you give me a hand to write up a brief summary of our meeting yesterday with the legal team on s42 [redacted]

s42



s42

Many thanks,

s47E(c), s47F

**Director - CHSP and Continence Policy**  
**Home Support Operations Branch**

Home and Residential Division | Ageing and Aged Care Group  
Australian Government, Department of Health and Aged Care  
T: s47E(c), s47F [@health.gov.au](mailto:s47E(c), s47F@health.gov.au)  
Location: Level 7, Sirius Building  
GPO Box 9848, Canberra ACT 2601, Australia

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**From:** s47F  
**To:** s47E(c), s47F  
**Cc:** s47F @ipswichmow.org.au; s47F  
**Subject:** RE: Catch up - Future Fit [SEC=OFFICIAL]  
**Date:** Tuesday, 13 February 2024 11:20:27 AM  
**Attachments:** [image002.png](#)  
[image007.png](#)  
[image004.jpg](#)  
[image006.jpg](#)  
[Ltr Minister Wells Open Source Software Request.docx](#)

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Hi s47E thanks for the call and good to speak with you about how we achieve the common goal of delivering Future Fit. I'll await your email regarding the notice to Future Fit participants.

I still haven't been able to touch base with s4 but I will keep trying so she is also on the same page. I feel we are both share the same frustrations and fears! In all honesty nothing good will come from the peaks (Queensland being the one exception). As a group it's time for services to step up and take over from where Miles Morgan got us to which has been nothing short of a miracle (as I said in my email to Rusty last night).

I wanted to share the attached email we sent to Minister Wells, as this supports what s47F has sent through last night and shows that to move ahead we must move to open source software so all services can benefit and there is a consistent ERP across the network.

We feel the most appropriate way forward will be to maintain the "service lead" initiative, that is:

- Service leaders (we have all but formed a leadership group) ensure a services led approach thereby keeping the voices of services to drive the project;
- This leadership group recommence Future Fit under our own steam which we feel will remove the politics and distractions as per s47F email;
- Once the dust has settled and the open source software is running we then come back to the Department to confirm our progress and how we get your support to move forward and recommence all aspects of the Future Fit program and deliver what will ensure older Australians are getting the best deal in terms of nutrition, wellness and social connection..

I know we can deliver this, the foundations are solid!

Cheers,

s47F



430 Kingsway, Caringbah NSW 2229

T 1300 637 301 M s47F

E s47F @foodservices.org.au

[W sutherlandfoodservices.com.au](http://W.sutherlandfoodservices.com.au)



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---

**From:** s47E(c), s47F

**Sent:** Tuesday, 13 February 2024 9:35 AM

**To:** s47F @IpswichMealsOnWheels.onmicrosoft.com

**Subject:** Catch up - Future Fit [SEC=OFFICIAL]

Hey s47F

Any chance you have time for a quick catch up today?

Many thanks,

s47E(c), s47F

**Director - CHSP and Continence Policy**

**Home Support Operations Branch**

---

Home and Residential Division | Ageing and Aged Care Group  
Australian Government, Department of Health and Aged Care

T: s47E(c), s47F @health.gov.au

Location: Level 7, Sirius Building

GPO Box 9848, Canberra ACT 2601, Australia

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The Hon Anika Wells MP  
 Minister for Aged Care  
 Minister for Sport

10 February 2024

### **An opportunity for a service-led future**

Dear Minister Wells,

We are writing to you as Convenors of New South Wales and Queensland FUTURE FIT Meal Services.

FUTURE FIT has representatives from not only our two States, but also representatives from Tasmania and Victoria Meal Services. A number of services have contacted us raising concerns in relation to the wasted effort, but also the opportunity to realise the benefits intended from FUTURE FIT.

Over the last two years frontline Meals on Wheels Services have participated enthusiastically in FUTURE FIT. Collectively, we have contributed our unfunded time and effort to the development of software as part of this transformation program. We have built the foundation of a future operating model and we are all now concerned that others may seek to take away our ideas and autonomy to suit their own purposes.

We believe the only way to counter this and associated market distortion and/or vendor lock-in, is to make the software developed through FUTURE FIT, open source.

Miles Morgan Australia and their current technology sub-contractor have agreed to do additional, unpaid work, to facilitate this. We expect the government will support this approach to ensure continued collaboration, unity and transparency for Meals on Wheels services (and other CHSP meal providers) all of whom will be able to benefit from open source software. If this approach is not supported then the market distortion and opportunity for exploitation of frontline CHSP services will continue. We acknowledge the former and current government's support to help us get this far. However from hereon we need to take responsibility and control of our own destiny.

Our intention is to build an open source community where everyone is welcome and can contribute to the continual evolution of the software to meet our requirements. The only condition on this open source community will be that no one can use what we have built to commercialise it in any way.

The community will be governed by a not-for-profit entity and an advisory board, both made up only of frontline services. Our charter will ensure that we operate on an equitable and transparent basis for the betterment of the Older Australians we serve.

We look forward to being able to share this vision in more detail as we take this opportunity forward.

s47F

Sutherland Food Services

Future Fit Co-convenor  
 New South Wales

s47F

Ipswich meals on Wheels

Future Fit Co-convenor  
 Queensland

**From:** s47E(c), s47F  
**To:** [Redacted]  
**Cc:** [Commercial Law](#); s47E(c), s47F  
**Subject:** RE: Lex 47630 - s42 [SEC=OFFICIAL, ACCESS=Legal-Privilege]  
**Date:** Wednesday, 14 February 2024 10:23:00 AM  
**Attachments:** [Attachment 3 - DRAFT s42 - December 2023.docx](#)  
[image001.png](#)  
[image002.png](#)

Hi s47E(c), s47F ,

Just following up on the below – any suggestions on what we can say for the below questions?

s42  
 [Redacted]

**From:** s47E(c), s47F  
**Sent:** Monday, February 12, 2024 9:18 PM  
**To:** s47E(c), s47F @health.gov.au; s47E(c), s47F @health.gov.au; s47E(c), s47F @health.gov.au  
**Cc:** Commercial Law s47E(d) @Health.gov.au; s47E(c), s47F @Health.gov.au; s47E(c), s47F @Health.gov.au  
**Subject:** RE: Lex 47630 - s42 [SEC=OFFICIAL, ACCESS=Legal-Privilege]

Hey s47E(c), s47F

s42  
 [Redacted]

**From:** s47E(c), s47F @health.gov.au  
**Sent:** Monday, February 12, 2024 4:30 PM  
**To:** s47E(c), s47F @health.gov.au; s47E(c), s47F @health.gov.au  
**Cc:** Commercial Law s47E(d) @Health.gov.au; s47E(c), s47F

s47E(c), s47F @health.gov.au>; s47E(c), s47F @Health.gov.au>; s47E(c), s47F @Health.gov.au>

**Subject:** RE: Lex 47630 - s42 [SEC=OFFICIAL, ACCESS=Legal-Privilege]

Hi s47E(c) ) 47F

We will review and get back to you with suggested changes.

s42

Regards,

s47E(c), s47F – Commercial Law Section

Legal and Assurance Division | Corporate Operations Group  
Corporate, Commercial and Litigation Branch  
Australian Government Department of Health and Aged Care  
T: 02 s47E(c), s47F @health.gov.au  
Location: Sirius Building 5.N.123  
GPO Box 9848, Canberra ACT 2601, Australia

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**From:** s47E(c), s47F @health.gov.au>  
**Sent:** Monday, February 12, 2024 4:17 PM  
**To:** s47E(c), s47F @health.gov.au>; s47E(c), s47F @health.gov.au>  
**Cc:** Commercial Law s47E(d) @Health.gov.au>; s47E(c), s47F @health.gov.au>; s47E(c), s47F @Health.gov.au>; s47E(c), s47F @Health.gov.au>  
**Subject:** Lex 47630 - s42 [SEC=OFFICIAL, ACCESS=Legal-Privilege]  
**Importance:** High

Hi s47E(c), s47F

Thank you again for your time last week.

s42

s42

Kind regards

s47E(c),  
s47F – CHSP and Continence Policy Section

Home Support Operations Branch | Home and Residential Division | Ageing and Aged Care Group  
Australian Government, Department of Health and Aged Care

T: 02 s47E(c), s47F [@health.gov.au](mailto:s47E(c), s47F@health.gov.au)

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