



Meeting: #78

Meeting date: 20/02/2026

Agenda

- Welcome & Agenda
- State of Play
- B2G Client Management APIs
- Aged Care Data & Reporting Review
- Close

Discussion highlights

Welcome and Agenda

- Noted the meeting shift from Thursday to Friday due to Senate Estimates.
- Confirmed that forward scheduling will soon move to a recurring monthly invite once resolving related technical issues.

State of Play

SHARED:

- Overview of open collaboration activities:
 - Cyber Security Green Paper Consultation Questions
- EOI: B2G API Co-Design Workshops
 - HCD Rolling Research EOIs
 - Business Verification Testing (BVT) Registration
- Sector Partners meetings are moving to a **monthly cadence** for 2026
- Emphasis on shifting back toward co-design and early collaboration.
- Members were reminded **not to use automated tools, bots or AI note-takers** due to privacy requirements and to support a trusted collaboration environment.
- Q&A panel remains the preferred method for asking questions, but members are welcome to raise hands or speak directly.

DISCUSSED:

- Members suggested additional **Support at Home notifications** that would assist their operational workflow.
- These included:
 - Notifications when a client with ongoing funding receives additional short-term funding.
 - Notifications for approvals under the end-of-life pathway.
 - Notifications where AT-HM funding is approved *prior* to ongoing SaH approval.

B2G Client Management APIs

SHARED:

- Overview of the B2G program to streamline provider–government data exchange via secure, read-only APIs to reduce manual entry and improve accuracy.
- Announcement of Client Management Beta APIs to support faster onboarding post-referral, covering client details, referrals, support plans and assessments.
- Development pathway noted (research, consultation, prioritisation, implementation) with co-design and documentation underway.
- Co-design sessions planned to validate usability, surface integration challenges and confirm guidance needs ahead of production release.

DISCUSSED:

- Sector readiness and likely adoption barriers.
- Importance of clear, consistent documentation and patterns across B2G APIs.

Aged Care Data & Reporting Review

SHARED:

- Purpose of the review: consolidate what's collected, reduce duplication and administrative burden, and design a future data ecosystem and standards.

Sector Partners

- Phases and timing noted: Phase 1 (financial/workforce) complete; Phase 2 (clinical, care needs, care quality, care delivery) in progress with outputs feeding broader standardisation work.
- Key Phase 1 themes replayed: manual entry and multiple portals, misalignment with business systems, limited internal value, need for standards and consistent definitions, opportunities for automation/APIs, process and communication issues.
- Upcoming consultations in March targeting software vendors and providers; topics include data granularity, timeliness, alignment with clinical codes/transfer standards, and a consistent core data set.

DISCUSSED:

- Alignment with national data standardisation efforts and potential for additional APIs/standards to reduce duplication and enable reuse.

Close

Q&A and thanks.

Key outcomes & actions

ACTIONS:

- Provide suggestions for additional Support at Home notifications.
- Review the Aged Care Data & Reporting Review consultation paper (releasing 24 Feb).
- Register for the Aged Care Data & Reporting Review March consultation forums.

REMINDERS:

- Submit an EOI for upcoming API co-design workshops for the Business to Government (B2G) project.
- Sign up for rolling research with the human-centred design team.
- Sign up for business verification testing.
- Provide your views on the Cyber Green Paper Consultation Questions.

Next meeting: 11:30am Thursday 5 March 2026.