



CHSP Data Exchange (DEX) - Implementation Update

February 2026

This update supports Commonwealth Home Support Program (CHSP) providers with information about recent and upcoming changes to their Data Exchange (DEX) reporting requirements under the CHSP.

Overview

Changes to DEX reporting for CHSP providers are being rolled out in a staged approach. This update provides a snapshot of stage 2 changes and the planned timing for stage 3 changes.

- Stage 2 changes were implemented in December 2025 to enable the collection of a client's My Aged Care ID (MAC IDs) to ensure compliance with the *Aged Care Act 2024*
- Stage 3 changes, planned for implementation around mid-2026, will capture additional metrics to help the department better understand the hidden costs of CHSP service delivery.

The [Data Exchange Dictionary](#), the [Stage 1](#) and [Stage 2](#) Data Exchange Toolkits will remain available on the CHSP Resources web page for the remainder of 2025-26.

Activation of Stage 2 (My Aged Care ID) changes 1 January 2026

From 1 January 2026, recording a client's My Aged Care ID (MAC ID) in their client record in DEX became mandatory for all providers. Compliance against this requirement is being monitored as part of the monthly assessment of submitted DEX data, beginning with the submission of January 2026 data (due by 14 February 2026).

While the Data Exchange system has been set up in the interim to allow the submission of data without the inclusion of client MAC IDs, providers are expected to be actively working to configure their systems to meet the requirement of reporting MAC IDs for all clients. Providers must have all MAC ID information for existing clients saved in DEX as soon as possible.

The MAC ID reporting requirement will be mandatory in DEX by 30 June 2026. The department will ensure providers are given advance notice before the mandatory change is implemented.

Release timing for Stage 3 changes

Staging

The Stage 3 changes were released into the DEX Staging Environment from 23 February 2026 and are available for review using existing staging environment credentials. Providers who do not currently use the staging environment are not required to use it.

Comprehensive guidance material covering the full ongoing Data Exchange requirements for CHSP for 2025-2027 will be published in the last quarter of 2025-26.

The updated staging environment [Bulk file upload technical specifications](#) and the [Web Services Technical Specifications](#) are now available on the [DEX Training Resources](#) page, to support software providers who develop solutions for the Bulk file (xml) upload method and/or system-to-system upload method to understand the changes to the session record configuration.

Production

The Stage 3 changes are anticipated to be moved into the DEX production environment around August 2026. The date of release into the live environment will be confirmed once testing and assurance activities have been completed.

Confirmation of the new Stage 3 fields

The Stage 3 changes being implemented have a reduced scope compared to those identified in the proposed changes published in October 2024 to ensure they:

- align with the *Aged Care Act 2024* and the *Aged Care Rules 2025*, which were passed by government after the proposed changes were published

- do not place undue additional administrative impost on providers
- capture meaningful data that can be used to inform future program and funding arrangements.

Stage 3 field definitions

The [CHSP Guide to DEX Stage 3 Changes](#) lists the fields being introduced, their confirmed definitions, and specifies which DEX service types they apply to.

The information in the guide replaces all previous proposed and/or published definitions, noting the CHSP Manual, CHSP DEX Protocols and task cards on the Data Exchange resources page are yet to be updated.