



Monthly Program Statistics 2025–26

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2025–26 financial year. All figures are effective as of 6 January 2026. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	151	3,790	71	2,693	1,008	308	3,191	1,315	12,527
Aug	135	3,843	59	2,619	955	311	2,887	1,194	12,003
Sep	135	3,939	68	2,631	961	318	2,816	1,164	12,032
Oct	163	3,630	62	2,644	938	313	3,121	1,351	12,222
Nov	145	3,542	50	2,412	878	289	2,787	1,216	11,319
Dec	107	2,708	45	1,935	746	244	2,356	948	9,089
Total	836	21,452	355	14,934	5,486	1,783	17,158	7,188	69,192

Source: Hearing Services Enterprise Data Warehouse (EDW) data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	233	6,808	70	4,912	2,018	749	5,219	1,976	21,985
Aug	216	6,093	80	4,512	1,932	716	4,366	1,902	19,817
Sep	244	6,252	67	4,701	1,866	647	4,092	1,840	19,709
Oct	272	6,390	85	5,116	1,940	623	5,172	2,232	21,830
Nov	271	6,850	73	5,220	1,834	813	4,559	1,927	21,547
Dec	195	4,585	73	3,627	1,328	566	3,967	1,525	15,866
Total	1,431	36,978	448	28,088	10,918	4,114	27,375	11,402	120,754

Source: Hearing Services EDW data.

Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,165	33,242	418	25,683	10,171	3,716	27,693	11,609	113,697
Aug	1,154	31,713	356	24,215	9,927	3,641	26,291	10,694	107,991
Sep	1,289	33,644	387	25,913	10,279	3,766	26,082	10,911	112,271
Oct	1,225	31,963	405	24,845	9,896	3,458	27,309	11,687	110,788
Nov	1,193	30,851	355	24,164	9,588	3,499	24,185	10,816	104,651
Dec	925	24,033	269	18,661	7,707	2,848	20,338	8,696	83,477
Total	5,574	147,578	1,780	114,098	45,267	16,617	120,898	51,083	502,895

Source: Hearing Services EDW data.

Note: This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	430	12,690	189	9,808	3,501	1,206	10,187	3,900	41,911
Aug	349	12,056	156	9,182	3,475	1,226	9,260	3,612	39,316
Sep	503	12,870	145	9,413	3,540	1,197	8,868	3,825	40,361
Oct	470	12,131	154	9,046	3,465	997	9,414	4,008	39,685
Nov	374	10,958	133	8,088	3,197	934	7,676	3,537	34,897
Dec	365	9,205	90	7,063	2,809	1,015	7,648	3,111	31,306
Total	2,491	69,910	867	52,600	19,987	6,575	53,053	21,993	227,476

Source: Hearing Services EDW data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.