



# Monthly Program Statistics 2025–26

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2025–26 financial year. All figures are effective as of 6 January 2026. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Number of Vouchers Issued by Month

### New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	151	3,790	71	2,693	1,008	308	3,191	1,315	<b>12,527</b>
Aug	135	3,843	59	2,619	955	311	2,887	1,194	<b>12,003</b>
Sep	135	3,939	68	2,631	961	318	2,816	1,164	<b>12,032</b>
Oct	163	3,630	62	2,644	938	313	3,121	1,351	<b>12,222</b>
Nov	145	3,542	50	2,412	878	289	2,787	1,216	<b>11,319</b>
Dec	107	2,708	45	1,935	746	244	2,356	948	<b>9,089</b>
<b>Total</b>	<b>836</b>	<b>21,452</b>	<b>355</b>	<b>14,934</b>	<b>5,486</b>	<b>1,783</b>	<b>17,158</b>	<b>7,188</b>	<b>69,192</b>

Source: Hearing Services Enterprise Data Warehouse (EDW) data.

### Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	233	6,808	70	4,912	2,018	749	5,219	1,976	<b>21,985</b>
Aug	216	6,093	80	4,512	1,932	716	4,366	1,902	<b>19,817</b>
Sep	244	6,252	67	4,701	1,866	647	4,092	1,840	<b>19,709</b>
Oct	272	6,390	85	5,116	1,940	623	5,172	2,232	<b>21,830</b>
Nov	271	6,850	73	5,220	1,834	813	4,559	1,927	<b>21,547</b>
Dec	195	4,585	73	3,627	1,328	566	3,967	1,525	<b>15,866</b>
<b>Total</b>	<b>1,431</b>	<b>36,978</b>	<b>448</b>	<b>28,088</b>	<b>10,918</b>	<b>4,114</b>	<b>27,375</b>	<b>11,402</b>	<b>120,754</b>

Source: Hearing Services EDW data.

## Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,165	33,242	418	25,683	10,171	3,716	27,693	11,609	<b>113,697</b>
Aug	1,154	31,713	356	24,215	9,927	3,641	26,291	10,694	<b>107,991</b>
Sep	1,289	33,644	387	25,913	10,279	3,766	26,082	10,911	<b>112,271</b>
Oct	1,225	31,963	405	24,845	9,896	3,458	27,309	11,687	<b>110,788</b>
Nov	1,193	30,851	355	24,164	9,588	3,499	24,185	10,816	<b>104,651</b>
Dec	925	24,033	269	18,661	7,707	2,848	20,338	8,696	<b>83,477</b>
<b>Total</b>	<b>5,574</b>	<b>147,578</b>	<b>1,780</b>	<b>114,098</b>	<b>45,267</b>	<b>16,617</b>	<b>120,898</b>	<b>51,083</b>	<b>502,895</b>

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

## Number of Devices Fitted by Month

### Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	430	12,690	189	9,808	3,501	1,206	10,187	3,900	<b>41,911</b>
Aug	349	12,056	156	9,182	3,475	1,226	9,260	3,612	<b>39,316</b>
Sep	503	12,870	145	9,413	3,540	1,197	8,868	3,825	<b>40,361</b>
Oct	470	12,131	154	9,046	3,465	997	9,414	4,008	<b>39,685</b>
Nov	374	10,958	133	8,088	3,197	934	7,676	3,537	<b>34,897</b>
Dec	365	9,205	90	7,063	2,809	1,015	7,648	3,111	<b>31,306</b>
<b>Total</b>	<b>2,491</b>	<b>69,910</b>	<b>867</b>	<b>52,600</b>	<b>19,987</b>	<b>6,575</b>	<b>53,053</b>	<b>21,993</b>	<b>227,476</b>

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.