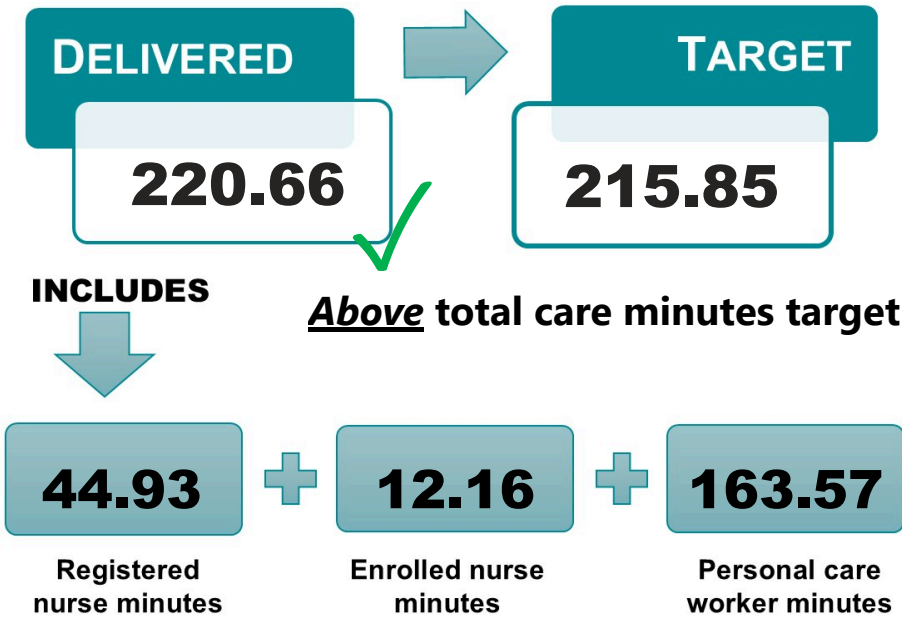


Care minutes in residential aged care in July - September 2025

Total care minutes delivered



Number of homes that report care minutes

2449

Number of homes that meets total care minutes

1651 (67.42%)

Number of homes that meets BOTH targets WITHOUT EN inclusion

1055 (43.08%)

Number of homes that meets BOTH targets WITH EN inclusion

1469 (59.98%)

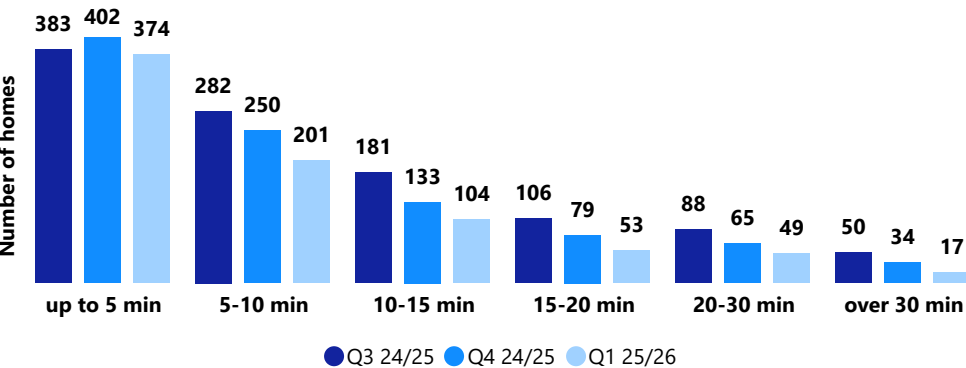
Number of homes that meets RN minutes WITHOUT EN inclusion

1317 (53.78%)

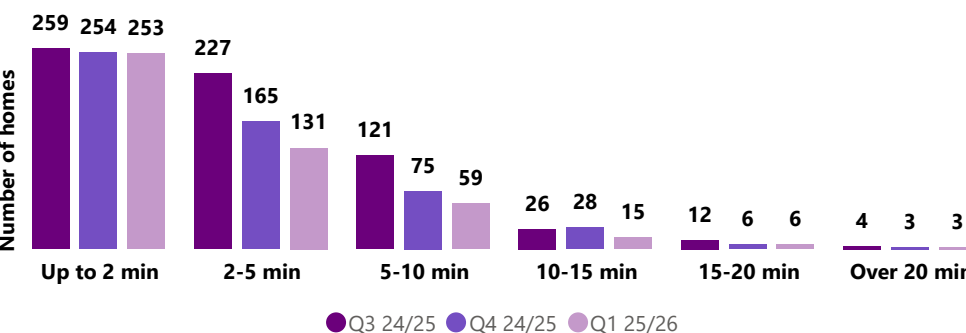
Number of homes that meets RN minutes WITH EN inclusion

1982 (80.93%)

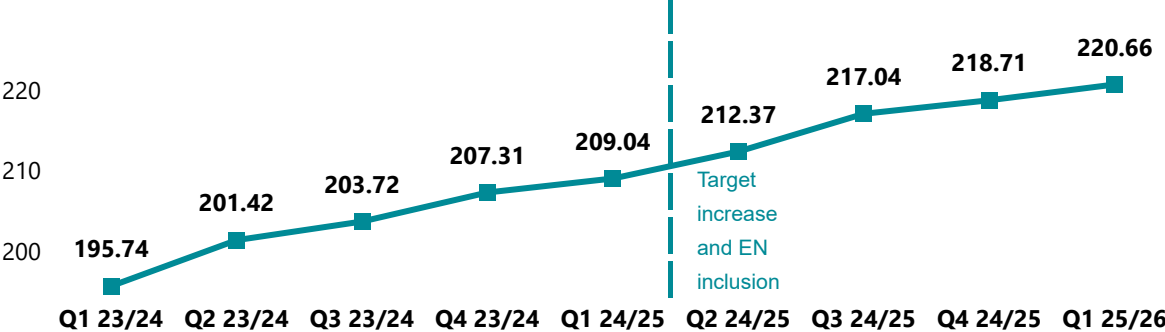
Average gap from meeting total care minutes



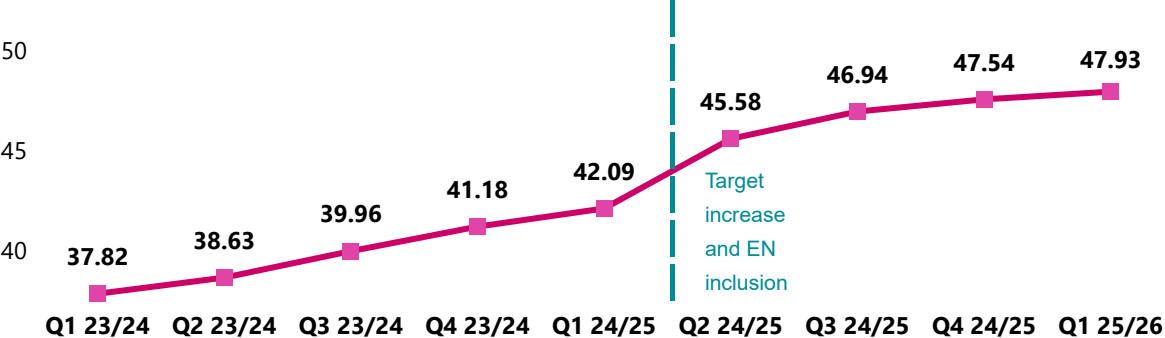
Average gap from meeting RN care minutes



Total care minutes delivered across reporting periods



Total RN minutes delivered across reporting periods



Care minutes by Modified Monash (MM) location

Modified Monash location	No. of homes	% Meets both targets	Total care minutes delivered	% Meets total care minutes	RN minutes delivered	% Meets RN care minutes
1: Metropolitan areas	1577	61%	221.19	66%	47.30	83%
2: Regional centres	191	59%	217.94	68%	48.70	78%
3: Large rural towns	216	50%	216.63	61%	45.77	70%
4: Medium rural towns	165	53%	217.44	67%	48.53	73%
5: Small rural towns	269	68%	224.27	77%	55.86	84%
6: Remote communities*	23	74%	255.59	78%	62.80	91%
7: Very remote communities*	8	75%	246.63	75%	80.83	100%

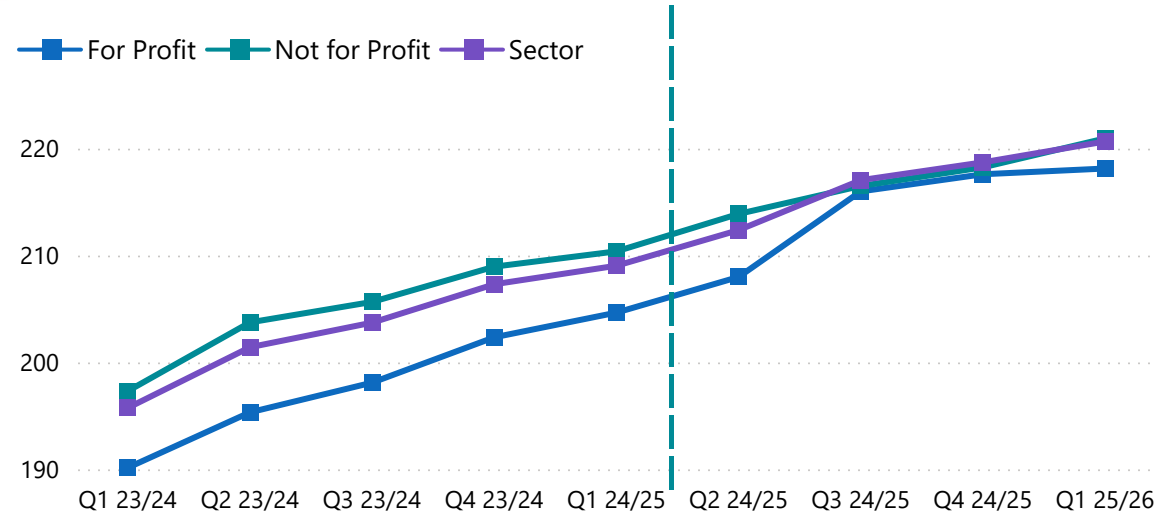
* No For Profit homes operate in MM6 or MM7 locations



From 1 October 2024, approved registered providers are able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

Care minutes in residential aged care - Trends (as reported in the Quarterly Financial Report)

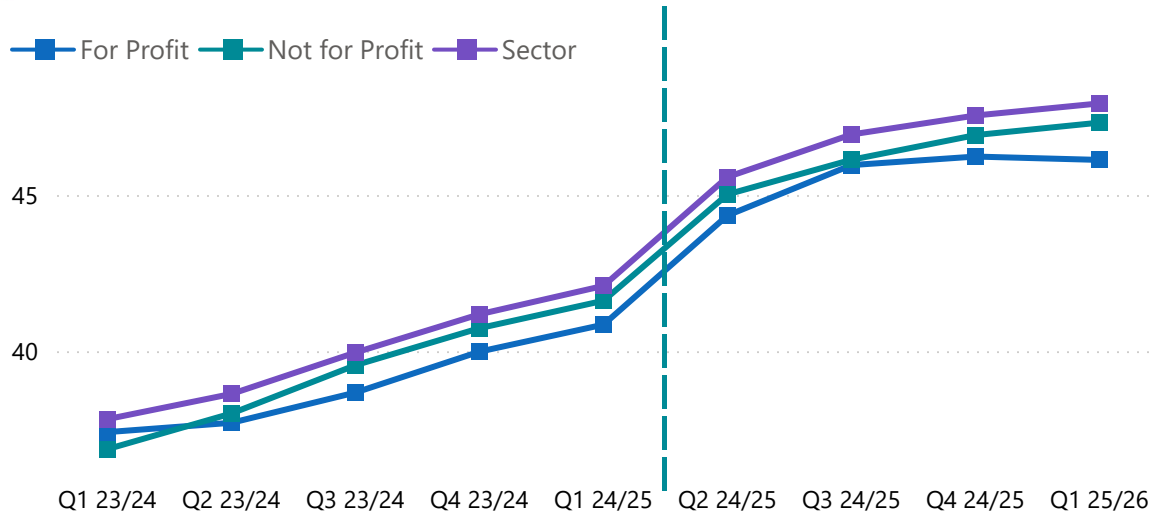
Average total care minutes delivered by provider type



Average RN minutes delivered by provider type

Reporting period	For Profit	Not for Profit	Sector
Q3 23/24	198.10	205.65	203.72
Q4 23/24	202.34	208.95	207.31
Q1 24/25	204.65	210.38	209.04
Q2 24/25	207.99	213.89	212.37
Q3 24/25	216.00	216.50	217.04
Q4 24/25	217.60	218.24	218.71
Q1 25/26	218.13	220.95	220.66

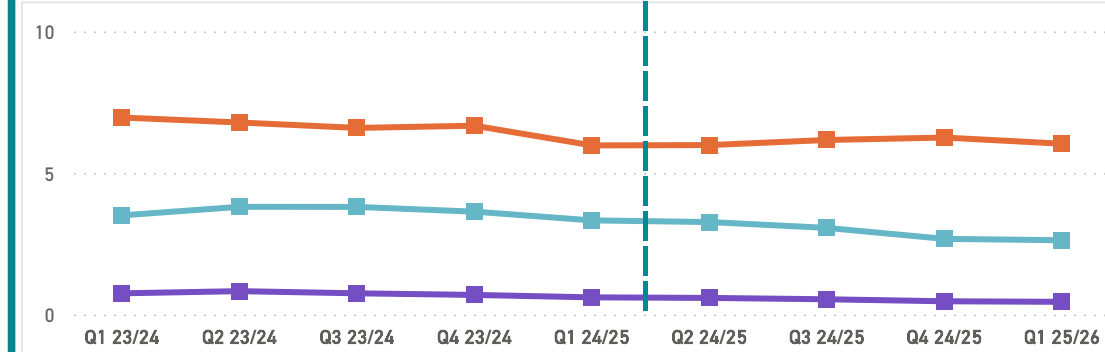
Average RN minutes delivered by provider type



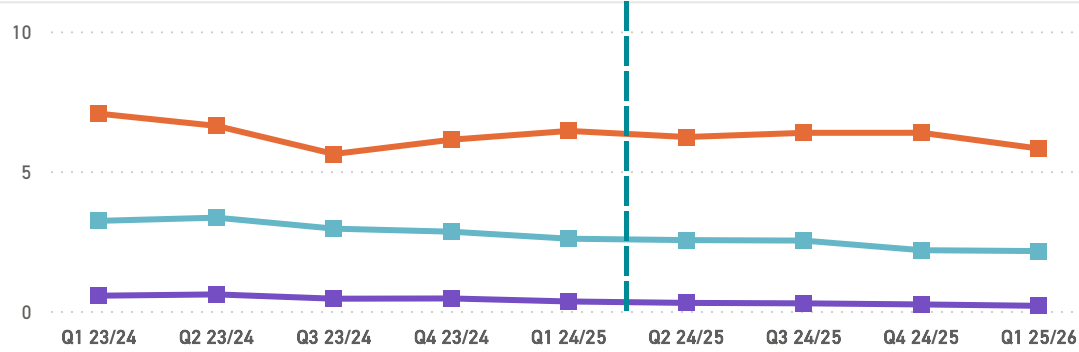
Average RN minutes delivered by provider type

Reporting period	For Profit	Not for Profit	Sector
Q3 23/24	38.68	39.55	39.96
Q4 23/24	39.98	40.74	41.18
Q1 24/25	40.85	41.61	42.09
Q2 24/25	44.34	45.02	45.58
Q3 24/25	45.96	46.13	46.94
Q4 24/25	46.23	46.92	47.54
Q1 25/26	46.12	47.32	47.93

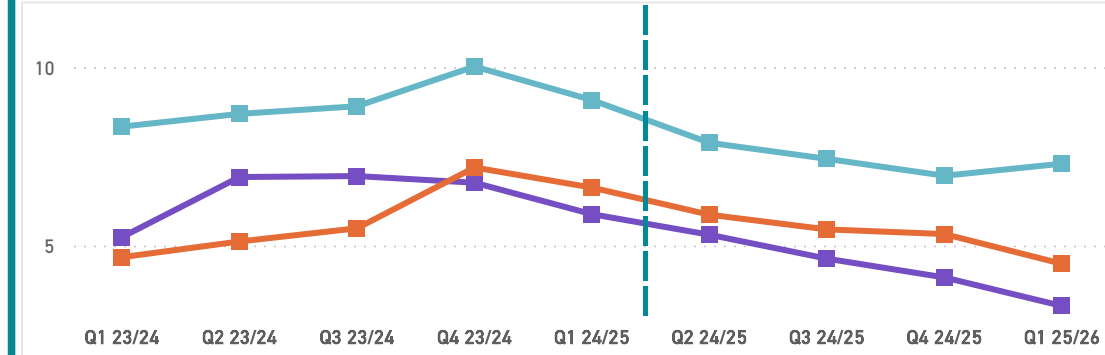
Agency minutes – Sector



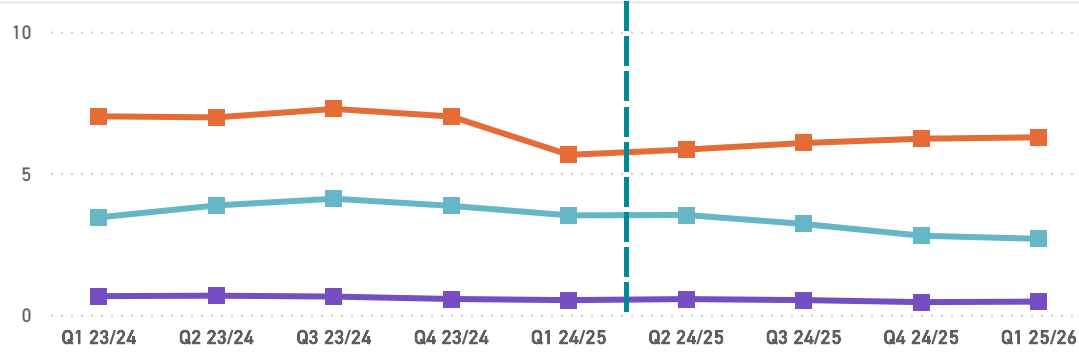
Agency minutes – For Profit



Agency minutes – Government



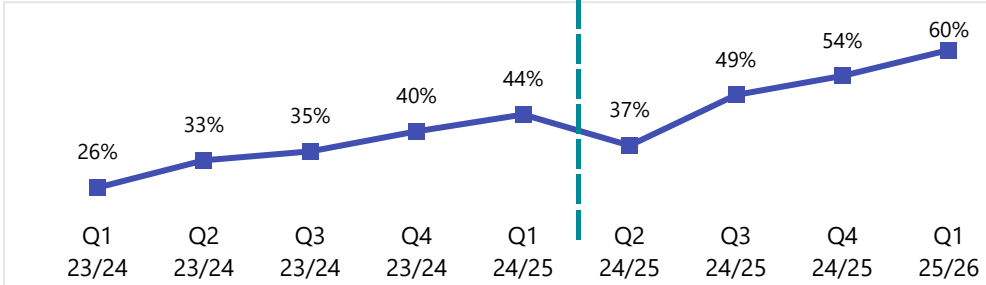
Agency minutes – Not for Profit



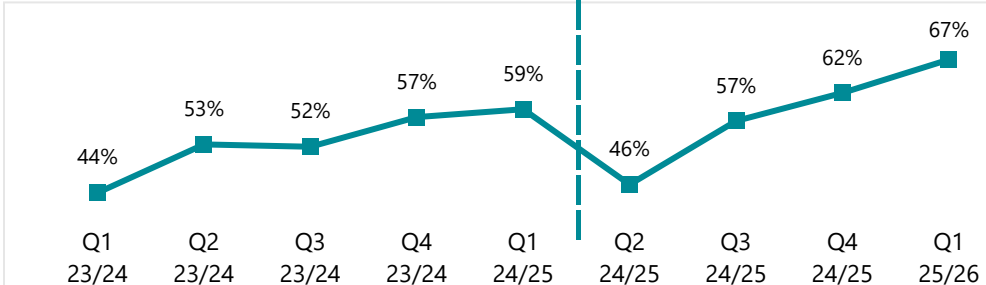
Agency RN Agency EN Agency PCW

Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved registered providers are also able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

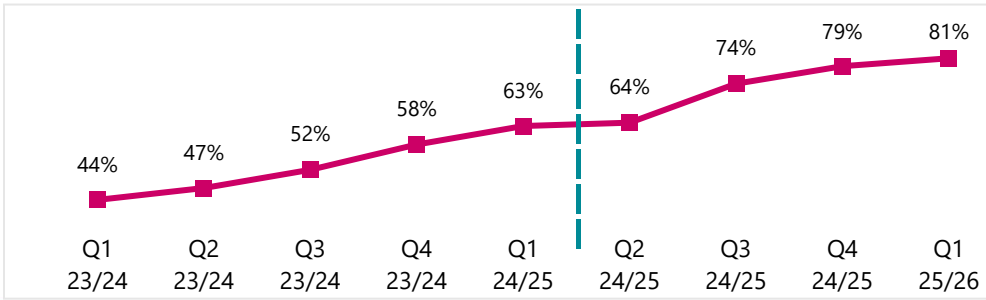
Percentage of homes that meet BOTH care minutes targets



Percentage of homes that meet total care minutes



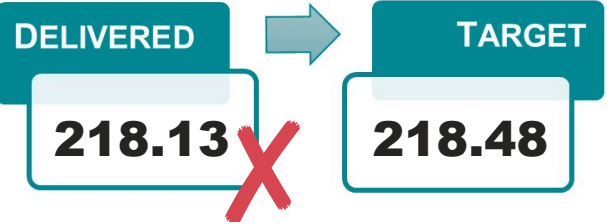
Percentage of homes that meet RN minutes



Care minutes in residential aged care - By provider type (as reported in the Quarterly Financial Report)

For Profit (820 Homes)

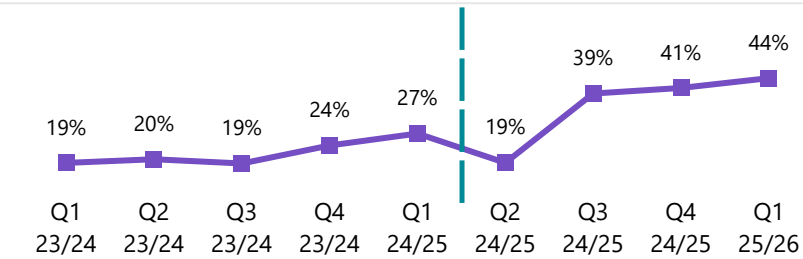
Total care minutes delivered



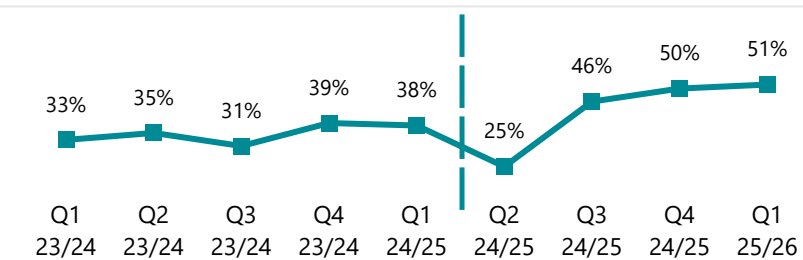
Registered nurse minutes delivered



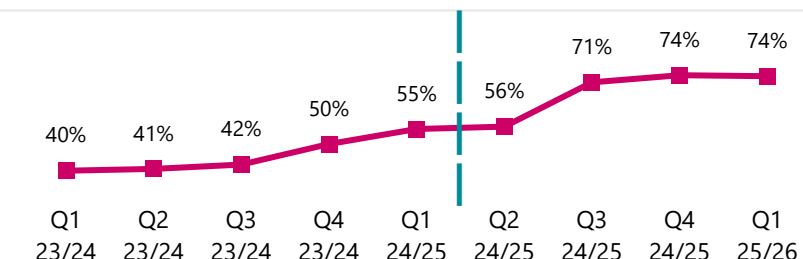
Percentage of homes that meet BOTH care minutes targets



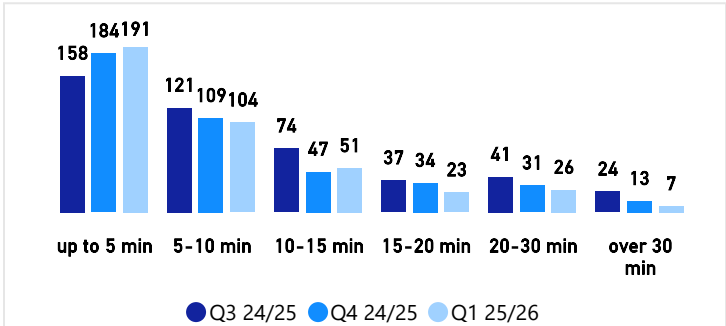
Percentage of homes that meet total care minutes



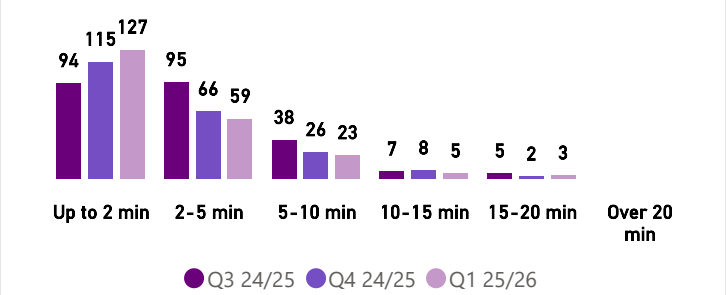
Percentage of homes that meet RN minutes



Average gap from care minutes targets



Average gap from RN minutes targets

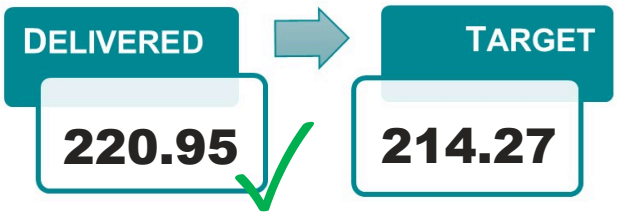


Modified Monash	No. of homes	% Meets both targets	% Meets total care minutes	% Meets RN care minutes
1	667	46%	52%	76%
2	51	41%	51%	63%
3	48	27%	33%	58%
4	29	28%	41%	62%
5	25	44%	56%	76%

* No For Profit homes operate in MM6 or MM7 locations

Not for Profit (1443 Homes)

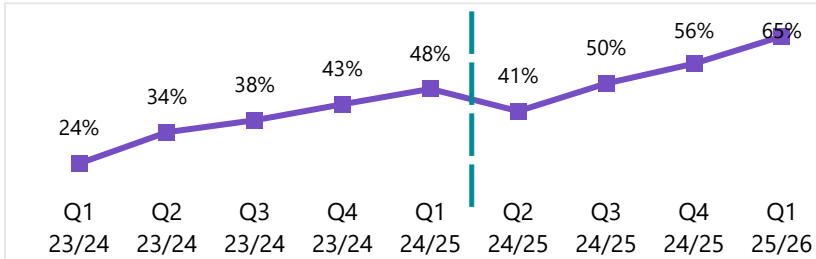
Total care minutes delivered



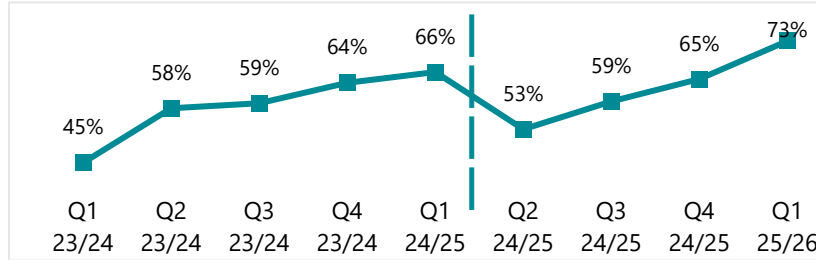
Registered nurse minutes delivered



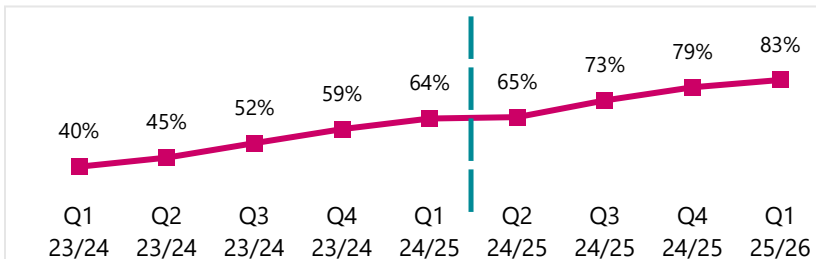
Percentage of homes that meet BOTH care minutes targets



Percentage of homes that meet total care minutes

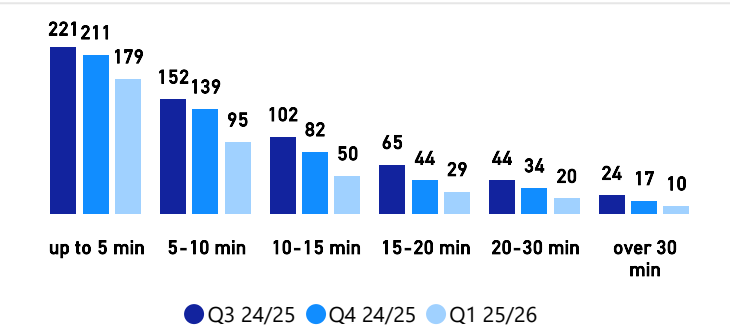


Percentage of homes that meet RN minutes

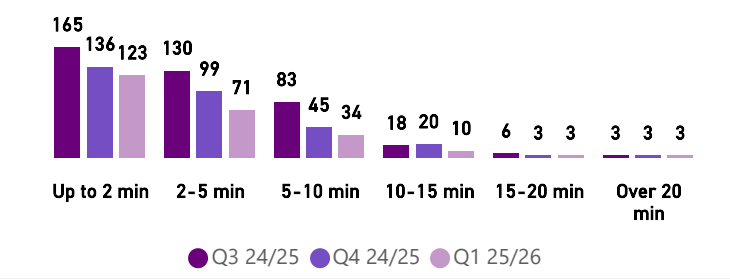


Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved registered providers are also able to meet up to 10% of their RN care minutes target with care time delivered by enrolled nurses

Average gap from care minutes targets



Average gap from RN minutes targets



Modified Monash	No. of homes	% Meets both targets	% Meets total care minutes	% Meets RN care minutes
1	888	71%	76%	87%
2	116	59%	69%	80%
3	159	55%	67%	72%
4	104	51%	68%	70%
5	152	60%	72%	79%
6	19	74%	79%	89%
7	5	60%	60%	100%

