



# **Business to Government (B2G) Developer Portal User Guide**

**November 2024**

## **Version 2.8**

This Business to Government (B2G) User Guide aims to support software vendors and developers to interact with the Department of Health and Aged Care.

This guide provides information on how to register an organisation and add users, navigate the Developer Portal, and request and test mock Application Programming Interfaces (APIs).

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# 1. What is Business to Government (B2G)?

The Department of Health and Aged Care (the Department) Business to Government (B2G) Developer Portal aims to provide connections for direct information sharing between government and aged care providers and allows aged care workers to spend less time on administrative tasks and more time on delivering quality care to older Australians.

B2G enables software vendors to log-in, register, and authenticate against mock application programming interfaces (APIs) as part of the Department's commitment to the ongoing staged co-design with the Sector.

Future releases will focus on enhanced capability including availability of additional APIs.

## 1.1 Purpose

This User Guide has been designed to support software vendors and developers:

- interact with the Department
- learn how to register an organisation
- navigate the Developer Portal
- request and manage APIs required to support information integration requirements for reporting.

## 2. Accessing the B2G Developer Portal

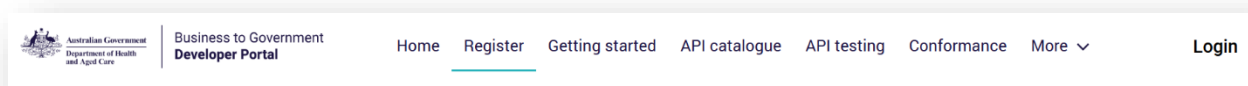
To access the Developer Portal an Organisation must first register and assign an administrator who will be able to invite a developer or secondary administrator.

Additional information in relation to these roles is included in section [2.4 Invite additional users for your organisation](#).

If your organisation is already registered, proceed to section [2.2 Logging in with your Digital ID \(such as myID\)](#).

### 2.1 Register your Organisation

From the landing page click on **Register** and complete the form.



#### 1. Register your organisation:

Enter your organisation's ABN number and click **Verify**.

Once a valid ABN has been entered you must enter your organisation's website address and select your organisation's industry from the drop-down menu. Industry relates to your primary business activities.

Fields marked with an \* are mandatory

### Organisation details

**\* ABN**

83605426759 Verify

**Organisation Name**

DEPARTMENT OF HEALTH AND AGED CARE 🔒

**\* Organisation Website**

**\* Industry**

Select Industry ▼

## 2. Assign an administrator:

The administrator can manage other users on your account. The Administrator is required to have two emails: the Primary Email (preferred email for communication) and the RAM email (the email used for your RAM account)

The details required to register an administrator are:

- First name
- Last name
- Primary email
- RAM email
- Primary contact

Your RAM email address must align to the business email address registered with the Organisations [Relationship Authorisation Manager](#) (RAM). If the user's email addresses do not match within both systems, the user will not be able to log into the B2G Developer Portal.

### Please note:

---

**Fields marked with \* are mandatory.**

---

Administrator details

\*
First name

\*
Last name

\*
Primary email

?

\*
RAM email

?

\*
Primary Contact

☐
\*
I acknowledge that the ABN and Organisation name above is correct.

☐
\*
I have read and agree to the [Terms of Use](#)

☐
\*
I have read and acknowledge the [Privacy Notice](#)

Cancel

Register

### 3. Terms of use and Privacy Notice:

When registering for the first time, you will be asked to acknowledge that the ABN and organisation name are correct.

Confirm that you have read and agree to the [Terms of Use](#) and read and acknowledge the [Privacy Notice](#).

If you agree to the Terms of Use and read and acknowledge the Privacy Notice, select the tick boxes and follow the prompts.

#### Please note:

**If you do not agree to the terms of use or acknowledge the privacy notice, you will not be able to complete your registration.**

### 4. You will receive confirmation that your registration form has been successfully submitted.

Business to Government  
Developer Portal

Home
Register
Getting started
API catalogue
API testing
Conformance
System updates
Login

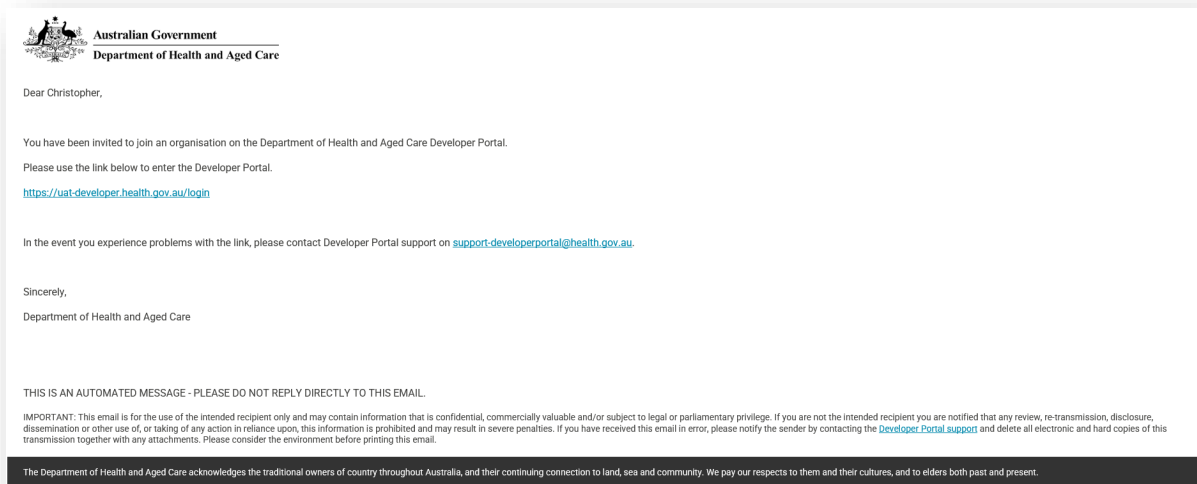
[Home](#) > Organisation registration successfully submitted

Your Organisation's registration form has been successfully submitted

Your application has been submitted and is pending approval with the Department of Health and Aged Care. Once approved, you will receive a verification email that will allow you to log into the Developer Portal.

If you are having any problems with verification, please contact us at [support.developerportal@health.wa.au](mailto:support.developerportal@health.wa.au)

5. The Department will review your request and notify you by email once your account has been activated or declined.



Once activated, an administrator of a registered organisation can manage the users in their account and request access to APIs offered by the Developer Portal.

If declined, you can contact the Department at [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au) to discuss further.

For any issues, refer to the [Troubleshooting Guide: Login Support](#) for assistance.

## 2.2 Logging in with Digital ID

It is a standard practice across government to use Digital ID to identify users. Digital ID lets you prove who you are and securely sign in to participating online services, such as RAM and B2G developer portal, removing the requirement for usernames and passwords. Your Digital ID is used to validate your identity allowing you to commence using and exploring the Developer Portal. We do not store or use any information from your Digital ID (such as myID) and cannot view or update any of your linked services. You're in control and your personal information is only shared with your consent. For more information on Digital ID please visit [www.digitalidsystem.gov.au](http://www.digitalidsystem.gov.au). <https://www.mygovid.gov.au/>

B2G is accessed by using Digital ID authentication services.

Digital ID is software that authenticates users who require access to Australian Government websites and services.

The Relationship Authorisation Manager (RAM) works with Digital ID authorising you to represent your organisation(s). RAM will work behind the scenes to verify you are allowed to access the Developer Portal, when you use the Digital ID login pathway.

If you have any queries relating to Digital ID or RAM, refer to your internal onboarding reference materials, or visit the [Digital ID](#) website, [myID website](#), or the [RAM website](#).

RAM Administrators and Principle Authorities require a Digital ID proofing level of standard and above.

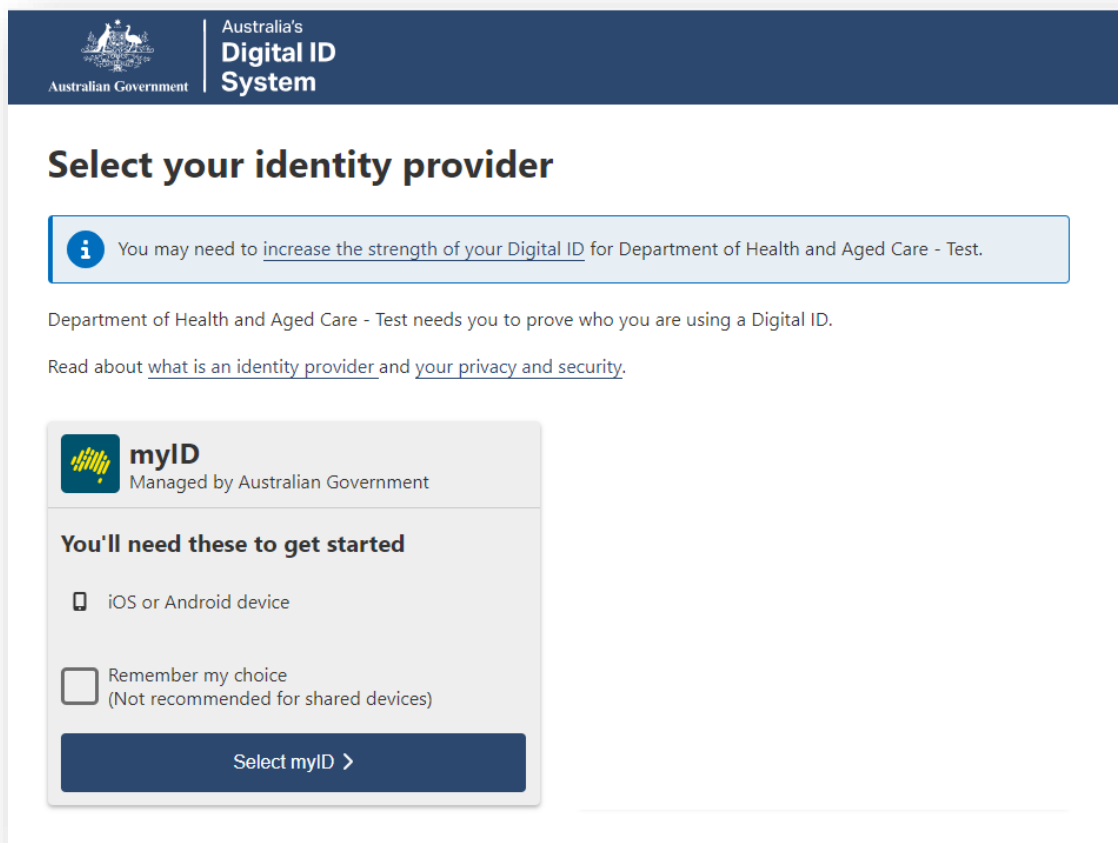
To log into the Developer Portal with your Digital ID, complete the following actions:

1. Open the URL: <https://developer.health.gov.au/> to access the Developer Portal.

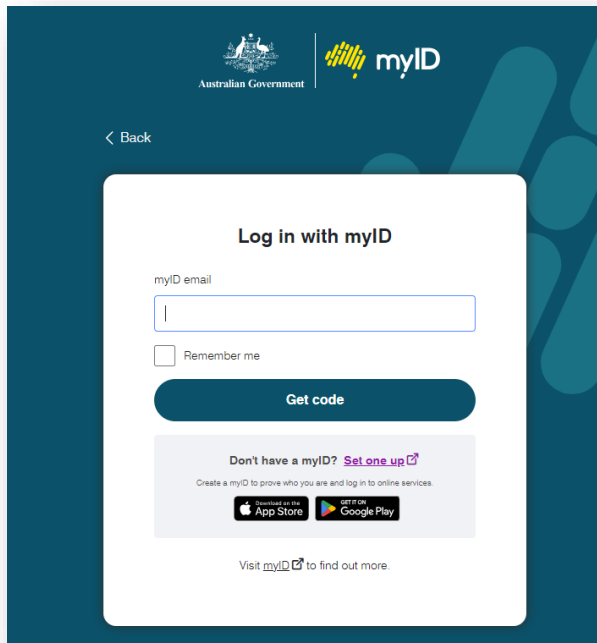
From the landing page select **Login** from the navigation bar.



2. On the Select your identity provider screen, select your Digital ID (myID previously myGovID) provider. Currently only myID is available to use with government online services. More options will be available in future.

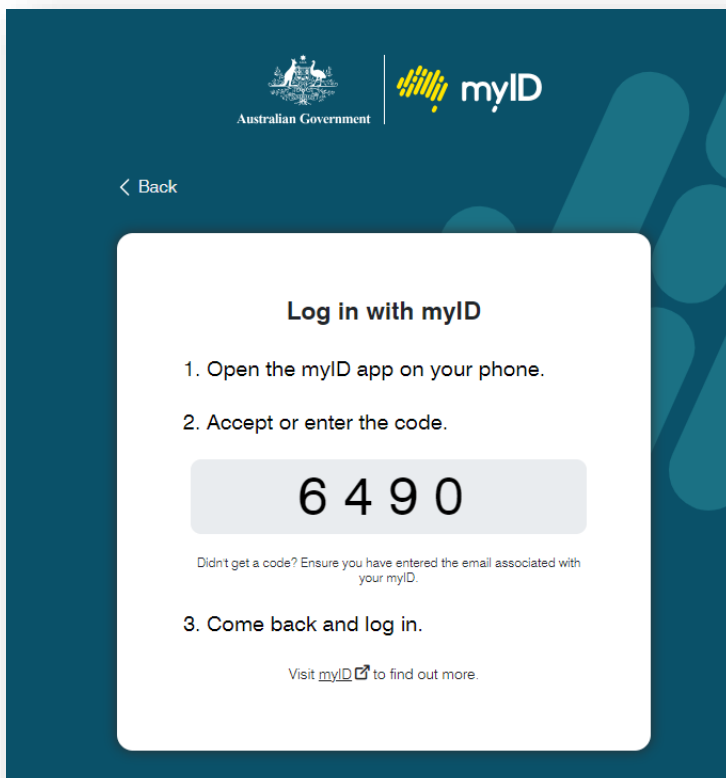


3. Enter your myID email address, then select the **Get code** button.



The screenshot shows the 'Log in with myID' interface. At the top, there are the Australian Government and myID logos. Below them is a '< Back' link. The main heading is 'Log in with myID'. Underneath, there is a label 'myID email' followed by a text input field. Below the input field is a checkbox labeled 'Remember me'. A large blue button labeled 'Get code' is positioned below the checkbox. At the bottom, there is a section for users who don't have a myID, with a link 'Set one up' and instructions to create a myID to prove identity and log in to online services. It also includes 'Download on the App Store' and 'GET IT ON Google Play' buttons, and a link to visit myID to find out more.

4. The **myID Authentication screen** will display and provide instructions to verify your myID.



The screenshot shows the 'Log in with myID' interface with authentication instructions. At the top, there are the Australian Government and myID logos. Below them is a '< Back' link. The main heading is 'Log in with myID'. Underneath, there are two numbered instructions: '1. Open the myID app on your phone.' and '2. Accept or enter the code.'. Below these instructions is a large grey box displaying the code '6490'. Below the code box, there is a note: 'Didn't get a code? Ensure you have entered the email associated with your myID.'. Below this note is the third instruction: '3. Come back and log in.'. At the bottom, there is a link to visit myID to find out more.



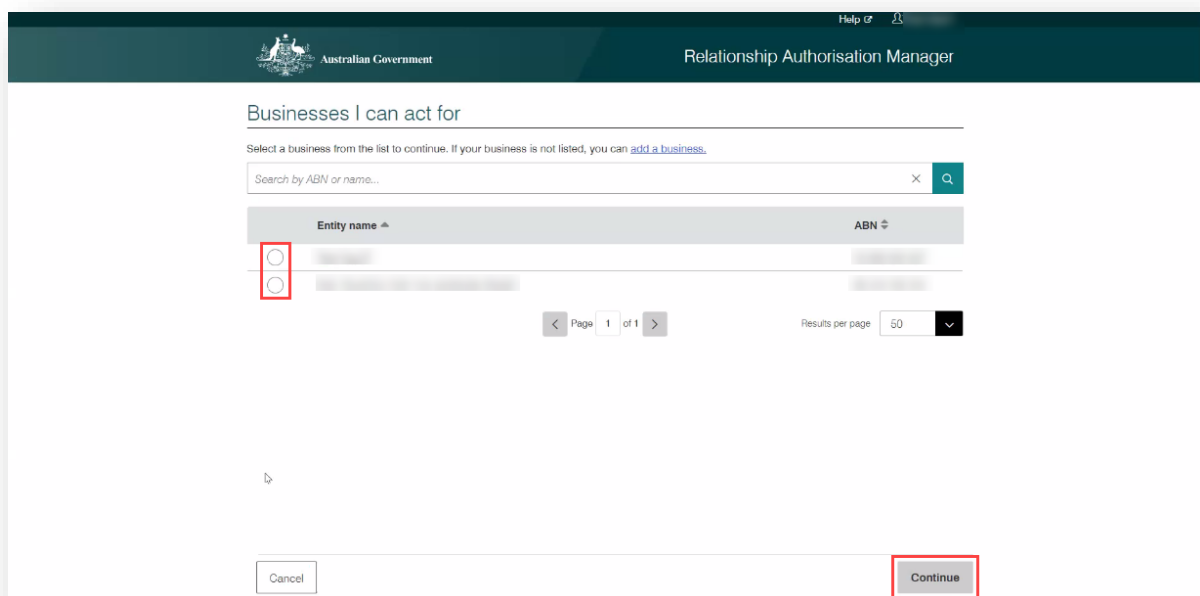
## 5. If you work for multiple organisations:

Some users may work for **multiple organisations**. When this is the case, RAM will provide a list of organisations at the end of the Digital ID log in process.

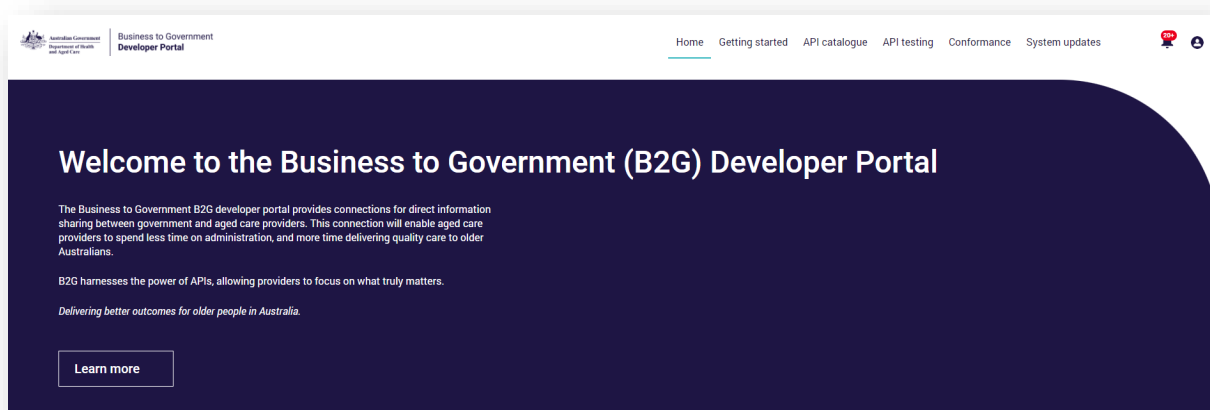
If this does not apply proceed to [step 7](#).

To select the organisation you want to log in for, complete the following actions:

- In the **Relationship Authorisation Manager** screen, select the radio button of the authorised organisation you want to access.
- Select the **Continue** button.



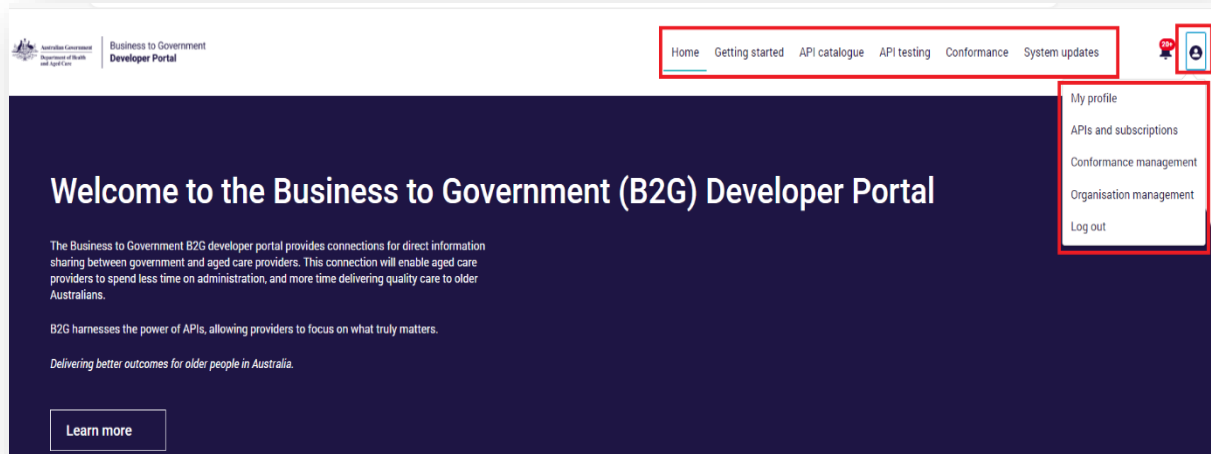
## 6. The B2G Developer Portal landing page will display.



## 2.3 Navigation for a Logged in User

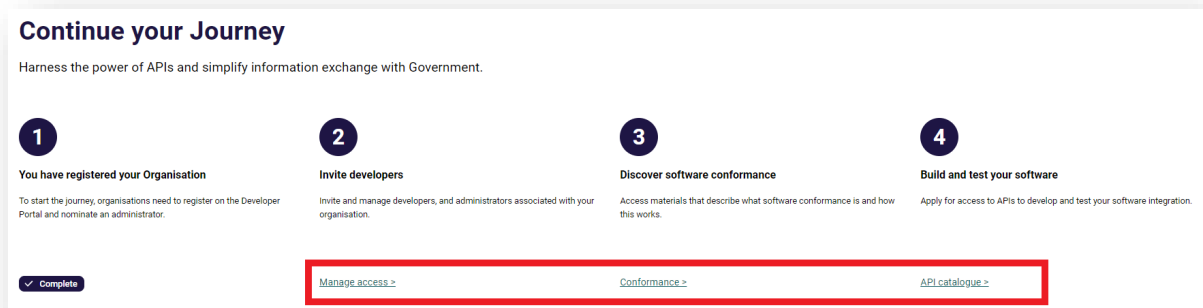
Once logged in, you can navigate through the Developer Portal by using the:

1. **Top navigation bar** which provides access to the Home page, Getting started, API catalogue, API testing, Conformance, and System updates.
2. **Login button** which displays an additional pop-out menu for registered users to manage access and settings:



Menu Button	Description
<b>System updates</b>	Provides information of any known issues and scheduled maintenance.
<b>My Profile</b>	Users can update their email address, language, location and timezone.
<b>APIs and Subscriptions</b>	View the APIs that you have requested access to, check the status of the request, view the associated API credentials and unsubscribe at any time.
<b>Conformance Management</b>	Software that has been developed to consume APIs must be registered by an Organisation Administrator and successfully complete testing and conformance assessments.
<b>Organisation management</b>	Add / remove users for the Organisation (the Organisation Management page is only visible to an administrator role).
<b>Notifications Icon</b> *	This is where developers receive notifications. This could be advice on system updates, API test results, submission notifications, and requests for additional information.  Messages will remain active in the notification icon until users have read the notification.
<b>Log out</b>	Log out of the system.

You can also follow the **Continue your Journey** steps to the manage access, conformance and API catalogue:

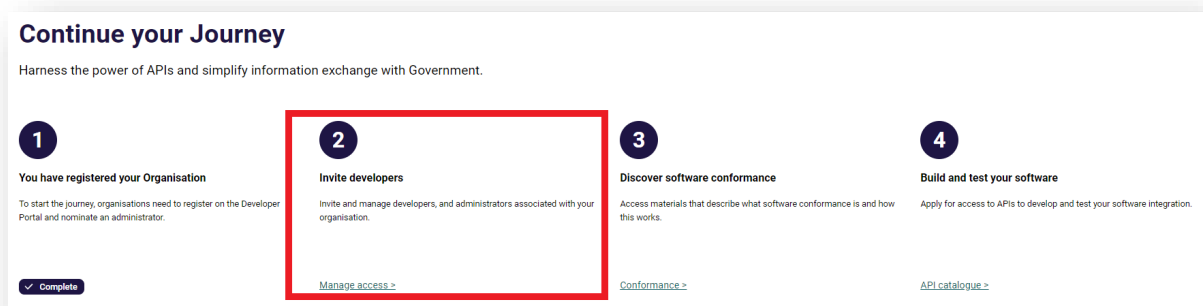


## 2.4 Invite Additional Users for your Organisation

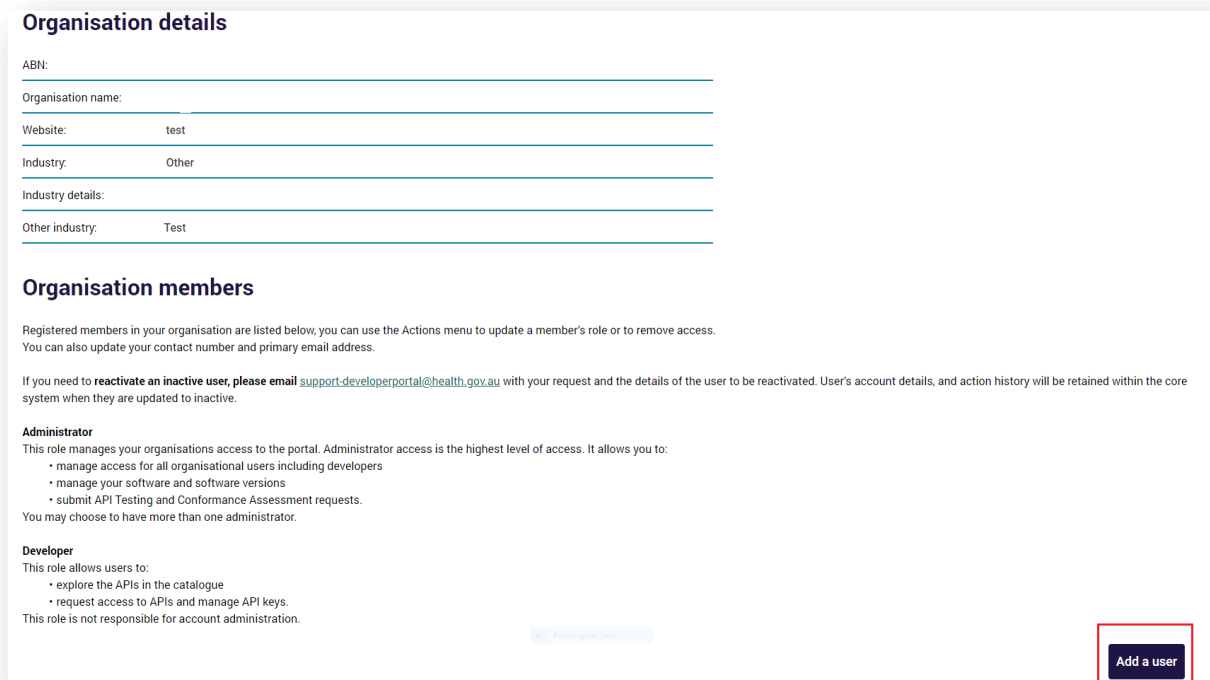
Administrators can add new users to the Developer Portal. The roles that can be assigned to a user are:

Role	Description
<b>Administrator</b>	<p>This role manages your organisations access to the portal. Administrator access is the highest level of access. It allows you to:</p> <ul style="list-style-type: none"><li>• manage access for all organisational users including developers</li><li>• manage your software and software versions</li><li>• submit API Testing and Conformance Assessment requests.</li></ul> <p>You may choose to have more than one administrator.</p>
<b>Developer</b>	<p>This role allows users to:</p> <ul style="list-style-type: none"><li>• explore the APIs in the catalogue.</li><li>• request access to APIs and manage API keys.</li></ul> <p>This role is not responsible for account administration.</p>

1. To invite users, from the landing page, **step 2** in the journey will take you to the Organisation management page.



## 2. Select **Add a user** from the Organisation members table.



**Organisation details**

ABN: \_\_\_\_\_

Organisation name: \_\_\_\_\_

Website: test

Industry: Other

Industry details: \_\_\_\_\_

Other industry: Test

**Organisation members**

Registered members in your organisation are listed below, you can use the Actions menu to update a member's role or to remove access. You can also update your contact number and primary email address.

If you need to **reactivate an inactive user**, please email [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au) with your request and the details of the user to be reactivated. User's account details, and action history will be retained within the core system when they are updated to inactive.

**Administrator**  
This role manages your organisations access to the portal. Administrator access is the highest level of access. It allows you to:

- manage access for all organisational users including developers
- manage your software and software versions
- submit API Testing and Conformance Assessment requests.

You may choose to have more than one administrator.

**Developer**  
This role allows users to:

- explore the APIs in the catalogue
- request access to APIs and manage API keys.

This role is not responsible for account administration.

[Reactivate user](#)

**Add a user**

## 3. Add the details of the user you are creating ensuring the email address is the same as the email associated with your organisation in RAM and select the radio button for the role type.

When adding a new user, you will be asked to confirm:

‘By adding a new user you acknowledge that you have obtained the individual’s consent to share their personal information with the Commonwealth through the Developer Portal and have drawn their attention to the [Privacy Notice](#).’

If you acknowledge you have obtained consent, select the tickbox and follow the prompts.

## 4. Select Invite

User details

\* Primary email ⓘ

\* RAM email ⓘ

\* First name

\* Last name

\* Mobile

Portal role

☐ Administrator

☒ Developer

Consent

**Important:** By adding a new user you acknowledge that you have obtained the individual's consent to share their personal information with the Commonwealth through the Developer Portal and have drawn their attention to the [Privacy Notice](#).

☐ \* I acknowledge that I have obtained consent from the invitee.

Cancel Invite

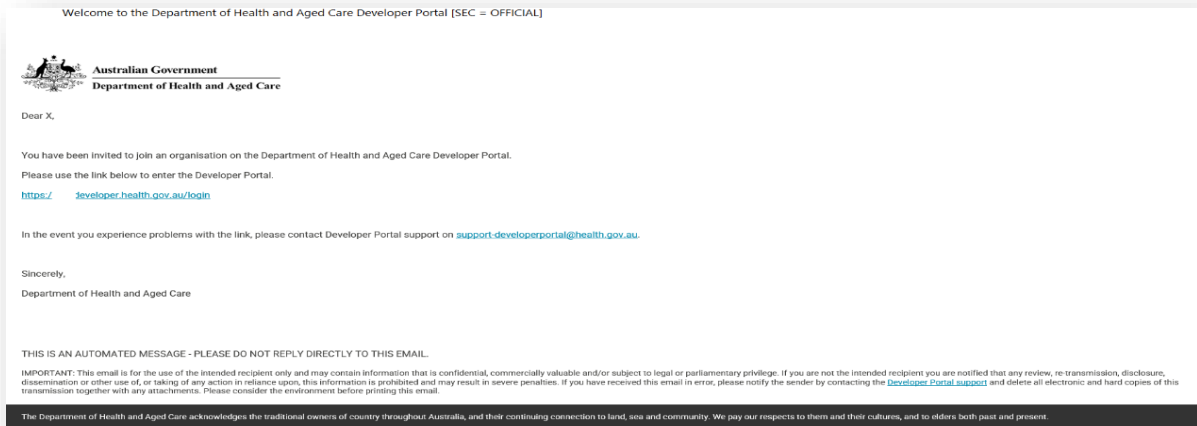
### Please note:

You will need to acknowledge you have obtained consent and have drawn their attention to the Privacy Notice to invite a new user.

5. If you need to **reactivate an inactive user**, please email [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au) with your request and the details of the user to be

reactivated. In the event of a user's account being made inactive, action history is retained by the core system.

6. Users added by their administrators will receive a welcome email inviting them to join their organisation on the Developer Portal.



7. To log in for the first time, the user must click the link included in the welcome email and then follow the steps described in [section 2](#) of this guide.

## 3. Using the B2G Developer Portal

To view the features that follow, you must be a registered user.

The Developer Portal allows you to add additional users, edit user access roles, and view your API requests and subscriptions.

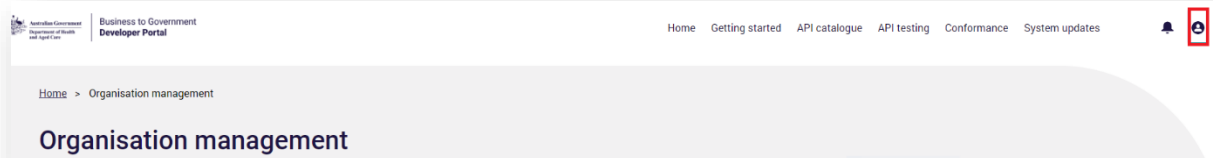
### 3.1 The Organisation Management Screen

The Organisation management screen is where you will perform administrative functions, such as adding users and editing user access roles.

Only a user that has been assigned with **administrator** access to the Developer Portal will be able to carry out this administrative function.

To access the **Manage** users functionality, complete the following actions:

1. As a logged in user, click the Login icon and select **Organisation management** from the drop-down list.



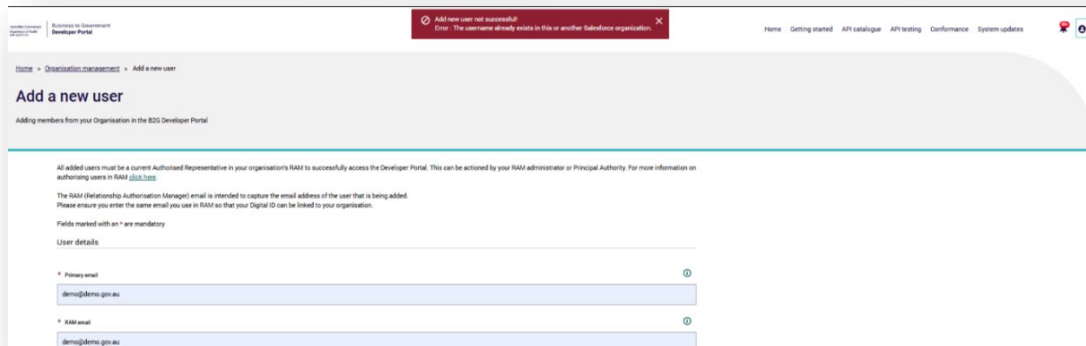
The Manage users table will display.

Add a user

Name	▼	Primary email	▼	Portal role	▼	Primary contact	▼	Joined	▼	Status	▼	Actions
------	---	---------------	---	-------------	---	-----------------	---	--------	---	--------	---	---------

### 3.2 Existing Users

If you enter an email address for a user who has already been added to B2G you will receive the following message.



If you receive this error message, you can:

- Check the Organisation management members table to confirm that they have been invited to the Developer Portal and are a member of your organisation.
- Contact the user and confirm if they have already received a 'welcome email' and followed the prompts within the email. The email may be located within the users 'junk' mail folder.

If you can not see the user within the members table or the user did not receive the welcome email, contact the Department by emailing:

[support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au).

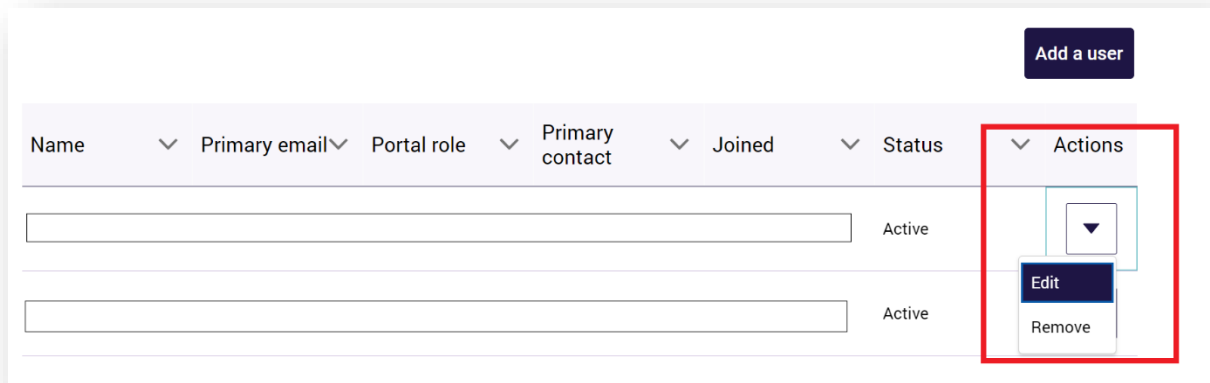
### 3.3 Removing Users

Administrators can remove users from the Developer Portal. Removing a user takes away their ability to access the Developer Portal, however it should be noted that the user's account details, and action history will be retained within the core system.

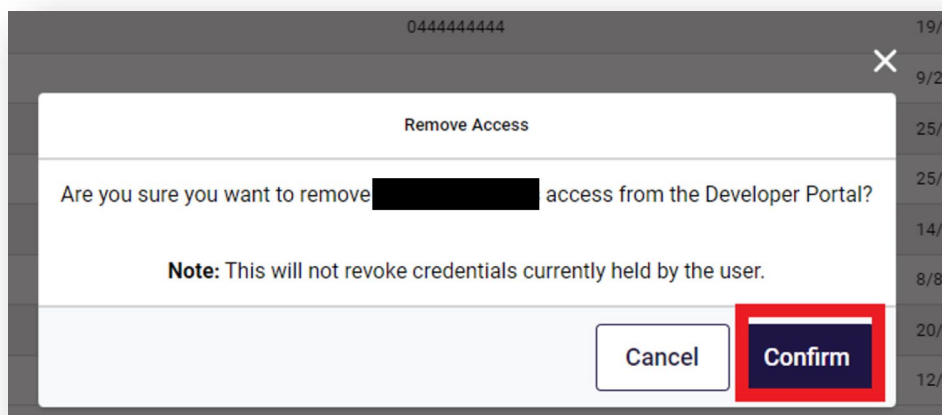
To remove a user, complete the following actions:



1. From the members table select the user you wish to remove by clicking the **action link** for that user.



A pop-up will display advising you are removing this user at this level of your organisation and that the action cannot be undone. If you wish to proceed, select **Confirm**.



The **Manage organisation** screen will display again and the user will no longer be listed in the table.

If you need to add a user that was previously removed contact the Department by emailing [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au).

### 3.4 Updating your Profile and Setting

All Users can update their email address, language, location and timezone by navigating to profile and settings.

Once you have entered the new information select **Save**.

The email address **must** always be the same as the one used in RAM.

### My profile

#### Organisation details

ABN:

Organisation name:

Website:

test

Industry:

Other

Industry details:

Other industry:

Test

#### Account details

First name:

test

Last name:

test

Primary email:

RAM email:

Portal role:

Administrator

Primary contact:

If you experience any issues with login, contact the Department by emailing [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au).

## 3.5 System Updates

The Developer Portal will be unavailable at certain times for essential system maintenance. We encourage you to check this page to keep informed of any known issues and scheduled updates.

You can check for any system updates before logging in by selecting the system updates icon from the menu at the top of the Developer Portal home page.

Once logged in you can subscribe to system updates, keeping up to date with changes and outages impacting the portal.

You can filter system updates/outages by selecting Outage or Schedule Maintenance from the drop down box below.

### Outage type

All

All

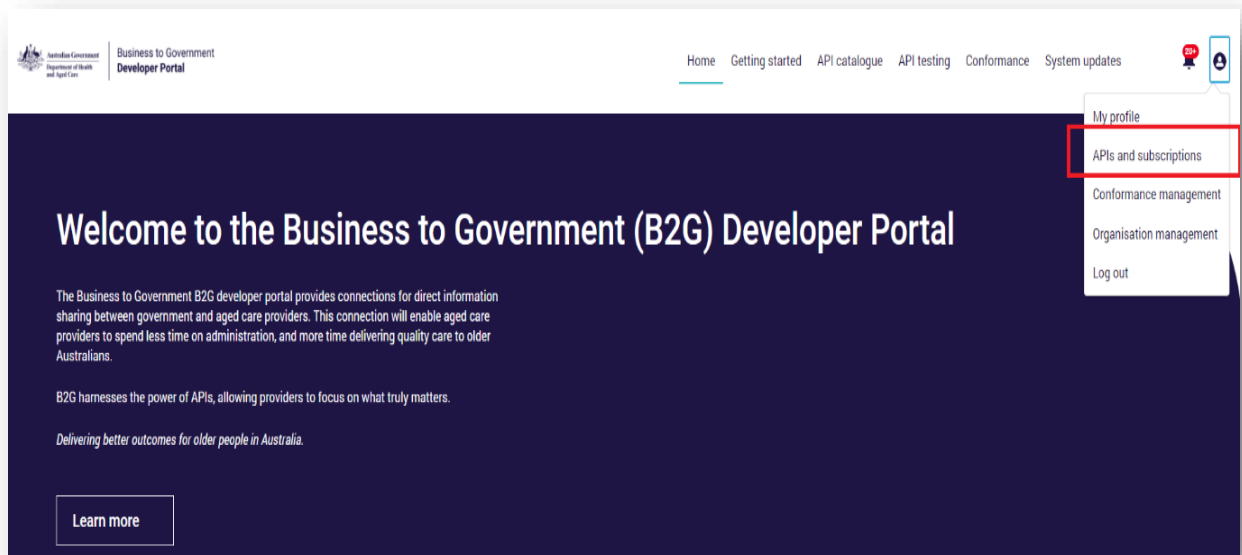
Outage

Scheduled Maintenance

## 3.6 Managing APIs

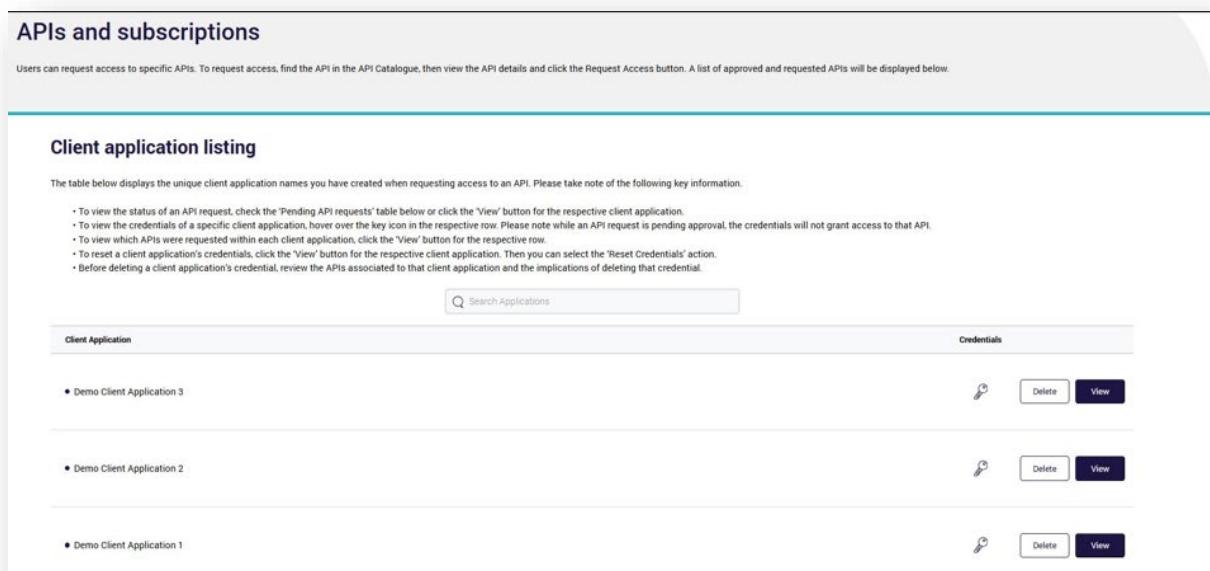
All users will be able to request access to APIs and manage their subscription.

From the landing page, click on the login icon and select the **API and subscriptions** option.



From the API and subscription page you will be able to:

1. Check the status of the API that has been requested.



## 2. Application details will be displayed on the Application details page.

The screenshot shows the 'Application detail' page for 'Demo Client Application 2'. The page includes a breadcrumb trail: Home > APIs and subscriptions > Application detail. The application name is 'Demo Client Application 2'. The description is optional and currently empty. The OAuth 2.0 redirect URI is 'https://uat-iam.health.gov.au/platform'. The client credentials section shows the Client ID '1f82b999-b63b-433f-b937-30a0b9aa9d5' and the Client Secret, both with 'Copy' buttons. A 'Reset Credentials' button is also present. The metrics section shows a line chart for 'Requests' and 'Latency' over time, with a message 'Metrics for this chart are not available'.

Status <span>100 to 399</span> <span>400 to 499</span> <span>500 to 599</span>			
API Contracts			
API	Environment/Instance	SLA Tier	Request Status
Quality Indicators API	UAT v1 / 19000655 (UAT)	Quality Indicators Experience API Base Rate Limit	Approved
Provider Management API	UAT v1 / 19000659 (UAT)	Provider Healthcare Service Experience API Base Rate Limit	Approved

### Pending API requests

The below table displays all your pending API requests. Once approved you can view your API access in the respective client application by clicking on the 'View' button.

Client application	API name	Instance	Status
Demo Client Application 3	Quality Indicators API	UAT	PENDING

## 3. Manage your subscriptions. To unsubscribe from a subscription, select **unsubscribe** from the action column in the table.

Subscriptions				
The APIs that you have subscribed to will be displayed. You will receive a notification via email when an API has been updated and published.				
Name	Added date	Last version	Asset Type	Actions
<a href="#">Provider Management API</a>	7 Aug 2023	1.0	REST API	<button>Unsubscribe</button>

## 4. Application Program Interface (API)

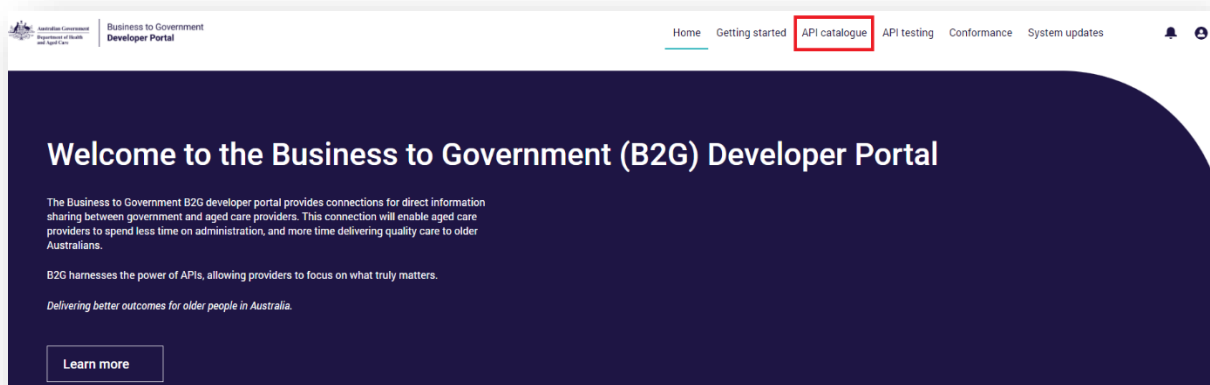
The Developer Portal API catalogue will display a tile for each API that is available. You can view details to access information on how individual APIs work and select the *Request Access* button for registered users.

The APIs are available for discovery and may be available for testing via a sandbox service or an integration environment, but users should expect the Department to make changes based on feedback and continued refinement.

Feedback from developers is actively sought and should be sent to: [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au).

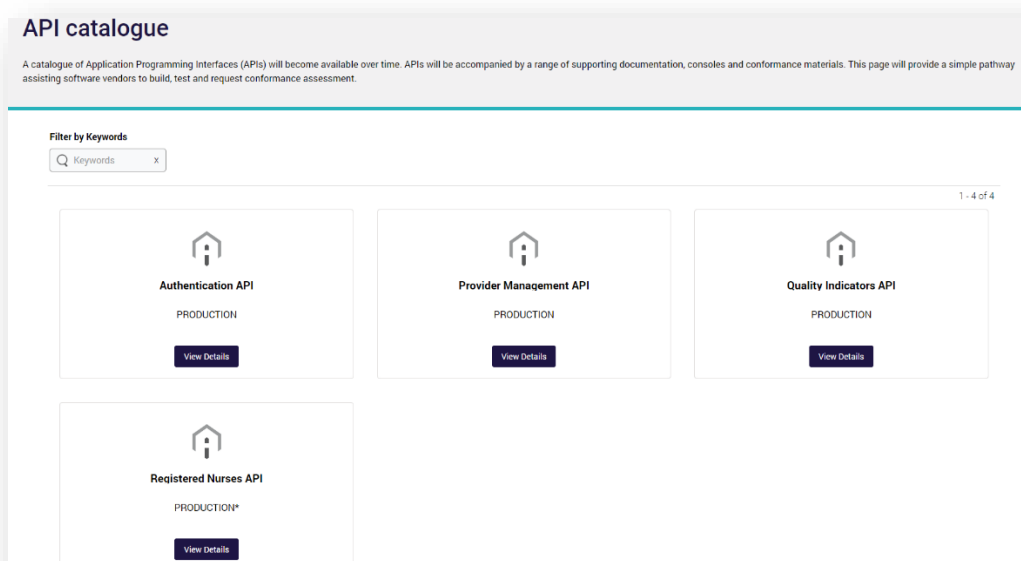
Additional statuses will be introduced to show when the API is ready for use or superseded.

1. To view the APIs available, from the **Developer Portal** landing page, select the **API Catalogue**.

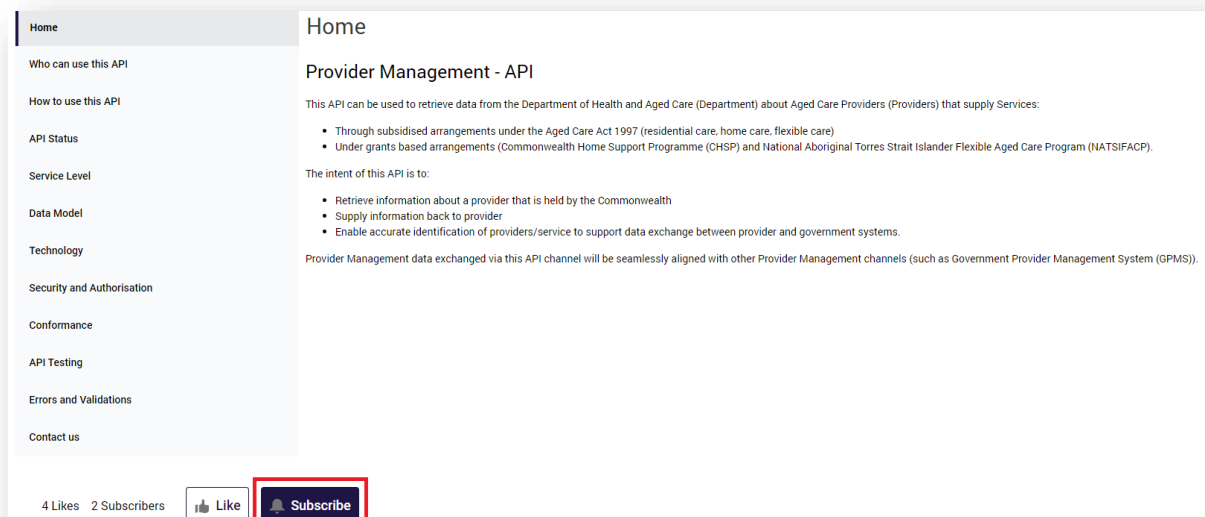
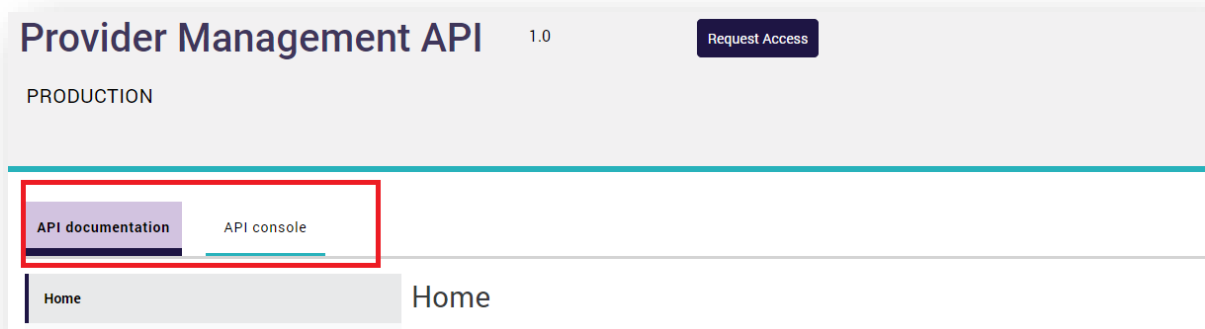


2. The catalogue screen will display the API tiles available.

Select the tile and click **View Details**.



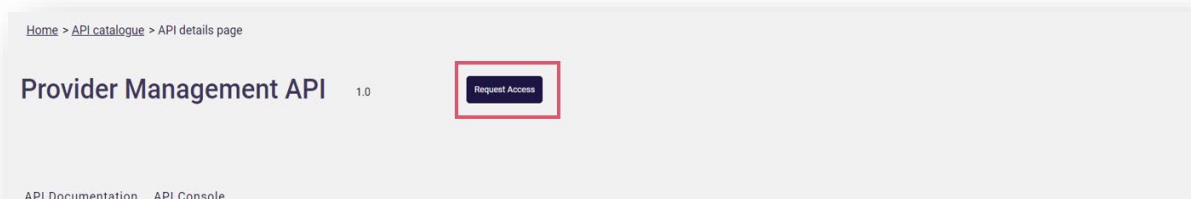
The API Documentation and API Console tabs will be displayed. If you scroll to the end of the page you can subscribe to the API and receive notifications of changes and updates.



- The API Documentation tab provides you with an overview of the API selected, who can use this API, and how to use this API.
- The interactive API console component provides you a summary of the API endpoints and enables users to test relevant methods against a mock instance of the API.
- You can also export the API specifications in RAML (RESTful API Modelling Language) and OAS (OpenAPI Specification) for use in your development activities.

The subscribe button provides you with notifications when updates or changes are made to the API.

3. If you would like to proceed, you can **request access** to the API selected which will then be reviewed by the Department.



The request access form will display. Complete the fields as shown:

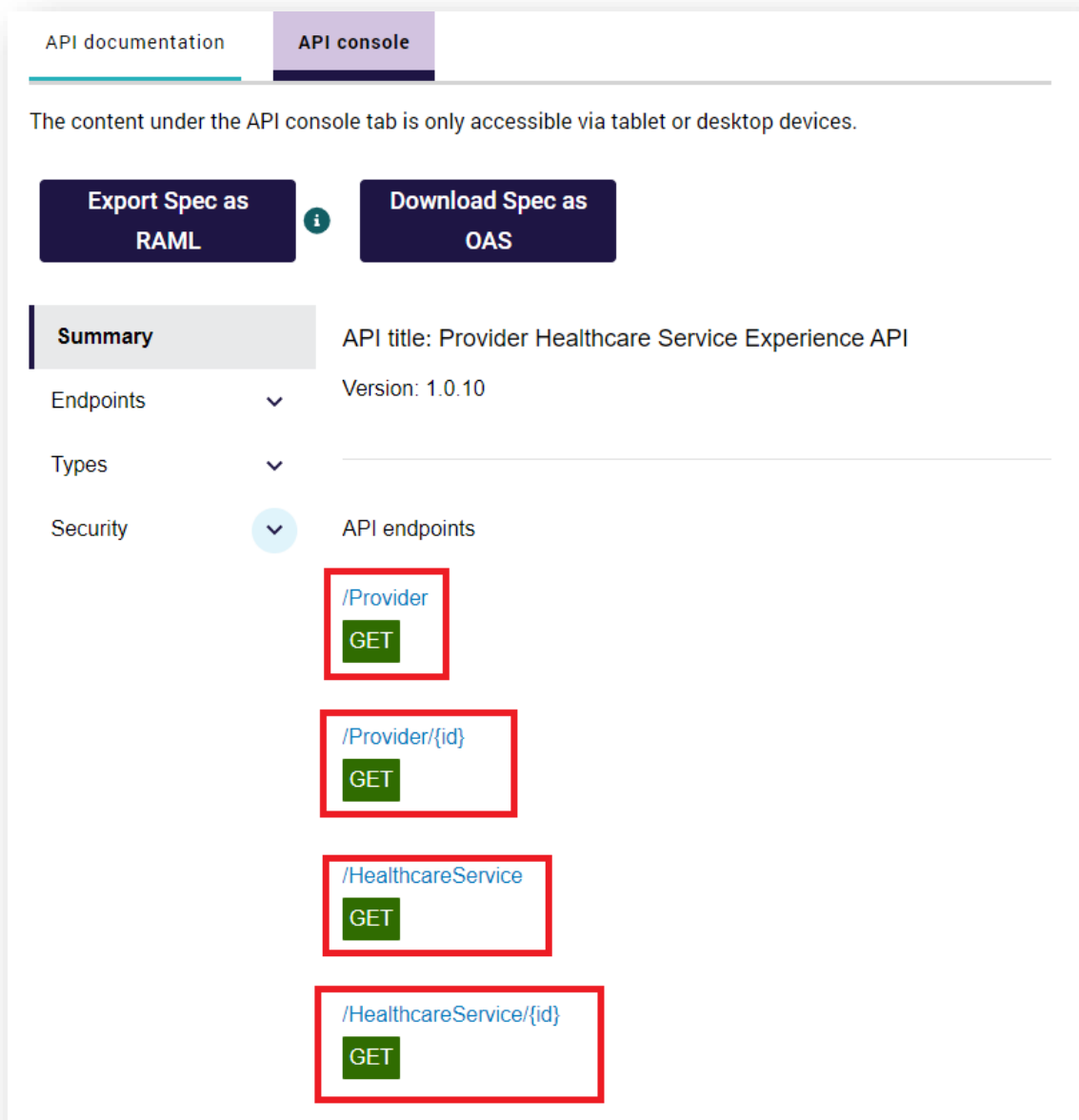
A screenshot of a 'Request Access' form. The form contains several fields and sections. A red box highlights the 'Select an SLA Tier' dropdown menu, which currently shows 'Providers Base Rate Limit'. Below this is a table with three columns: '# of requests', 'Time Period', and 'Time Unit'. The table contains one row with values '10', '1', and 'Second'. Below the table are two radio buttons: 'Select an existing client application' and 'Create a new client application'. A red box highlights the 'Client application name' text field. Below this is a text area for 'Client application description (Optional)'. Another red box highlights the 'OAuth 2.0 Grant Type' section, which includes a heading 'Check at least one grant type' and a checkbox for 'Client Credentials Grant'. At the bottom, there is a text field for 'OAuth 2.0 redirect URIs (Optional)' with the value 'https://domain.com/callback'. The form has 'Cancel' and 'Request' buttons at the bottom right.

#### Please note:

If you encounter technical errors, contact the department via [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au).

## 4.1 Interacting with APIs from within the Developer Portal

1. From the API Console tab, select the API you would like to interact with:
  - Select an **Endpoint** from within the dropdown menu.
  - Select the method you would like to test a mock API call with and select **GET**.



You will be provided with:

1. Code examples.
2. Header Information (authorisation, transaction\_id).
3. Response codes and their meanings.
4. Information about the body structure including payload examples and field information.

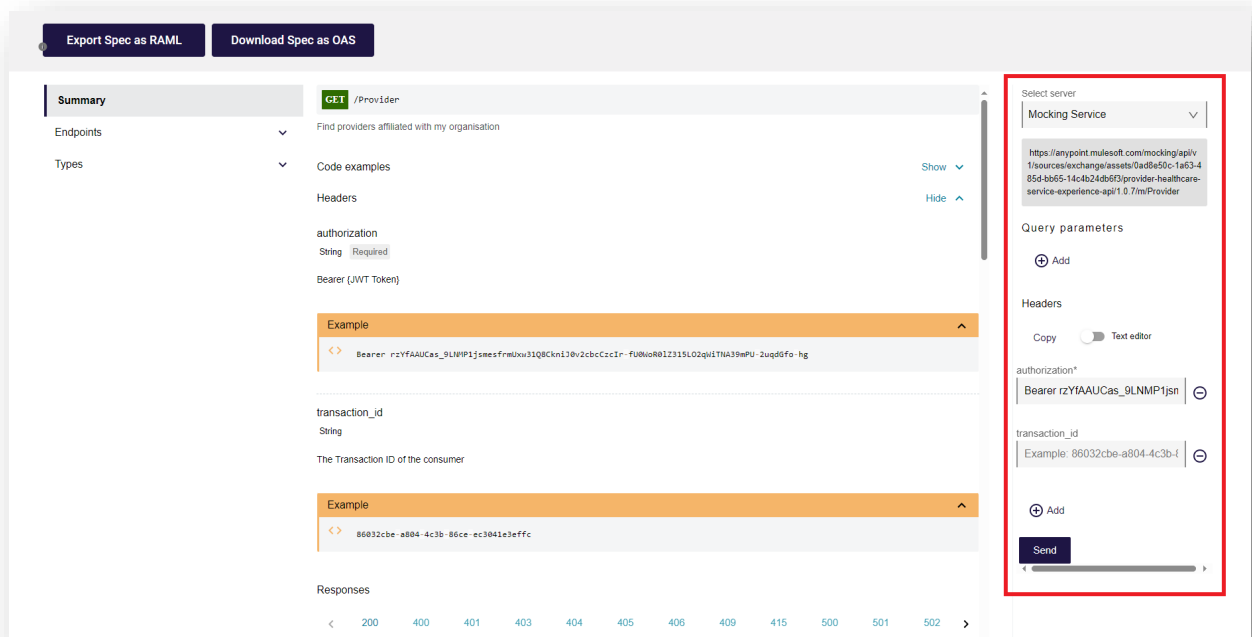
On the right hand side, you will have access to create a mock API call using the Developer Portal.

If any query parameters or headers are required, these will appear under **Query Paramaters** or **Headers**.

The Authorisation field and transaction\_id will be pre-populated.



2. Once required fields have been populated, click **send** to submit the call.



A successful GET operation against either the Provider or Service API will result in one of the below payloads (respectively) and will be accompanied by a HTTP Response Code of 200

Definition as follows: **Successful responses**

### 200 OK

The request succeeded. The result meaning of "success" depends on the HTTP method:

- GET: The resource has been fetched and transmitted in the message body.
- HEAD: The representation headers are included in the response without any message body.
- PUT or POST: The resource describing the result of the action is transmitted in the message body.
- TRACE: The message body contains the request message as received by the server.

Sample Response 'Hello world' will be provided.

```

get-providers-example
<>
    "value": "19100123456"
  },
  {
    "system": "http://hl7.org.au/id/acn",
    "use": "secondary",
    "value": "100712345"
  }
],
"name": [
  {
    "organisationName": "Hello World Aged Care Provider",
    "organisationNameEndDate": "2025",
    "organisationNameStartDate": "2005-05-31",
    "organisationNameTypeCode": "MTR"
  },
  {
    "organisationName": "HELLO WORLD AGED CARE PROVIDER PTY LTD",
    "organisationNameTypeCode": "MN"
  }
],
"organisationPurpose": "For profit",
"organisationType": "Private Incorporated Body",
"resourceType": "Provider"
}
]

```

```

get-healthcare-services
<>
  "active": true,
  "id": "1234",
  "identifier": [
    {
      "system": "IntegrationID",
      "use": "official",
      "value": "SRV-1234"
    },
    {
      "system": "http://hl7.org.au/fhir/StructureDefinition/au-residentialagedcareserviceidentifier",
      "use": "usual",
      "value": "0009"
    }
  ],
  "name": "Hello World Aged Care Service",
  "providedBy": {
    "reference": "https://api.health.gov.au/providers/v1/Provider/PRV-1111",
    "type": "Provider"
  },
  "resourceType": "HealthcareService",
  "specialty": [
    {
      "coding": [
        {
          "system": "https://health.gov.au/api/CodeSystems/ApprovalCareType"
        }
      ]
    }
  ]
}

```

## 4.2 Authentication with the B2G Gateway

The Authentication will enable portal users to authenticate with the B2G Gateway, by acquiring a valid access token from the Department's Authorisation Server for access to protected API resources.

This access token is provisioned using the OAuth 2.0 Grant Flow type.

The Authentication API supports the Client Credentials Grant Flow Type to generate an access token with two methods.

The first uses the 'Client\_Secret\_Post' authentication method (client credentials). This method allows Developers to generate an access token to interact with test APIs in the Software Vendor Testing (SVT) environment.

The second uses the 'Private\_Key\_JWT' authentication method to support JWT Bearer (signed JWT instead of client credentials). This method allows:

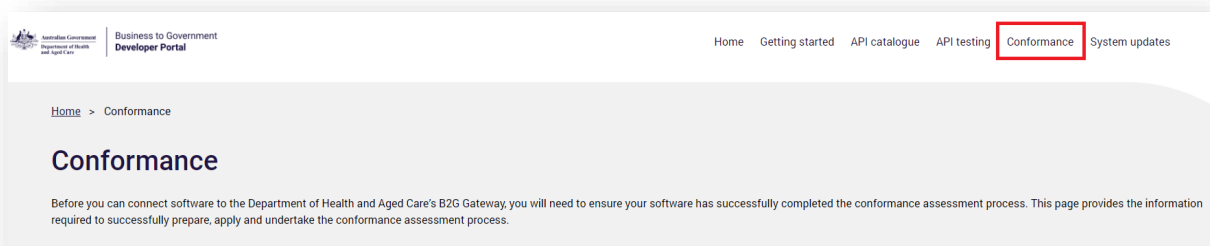
- Service Providers to generate an access token to interact with Department APIs in Production.
- Developers to prove that their software can interact with the Department APIs in SVT.

Further information can be found at <https://developer.health.gov.au/s/apis>.

## 5. Conformance Management

Conformance is a mandatory step in the Business to Government (B2G) Gateway onboarding process. It seeks to ensure the safe and secure use of the B2G Gateway by software products and their users. You can refer to the **Conformance** page and download Conformance documentation to understand conformance in more detail, including:

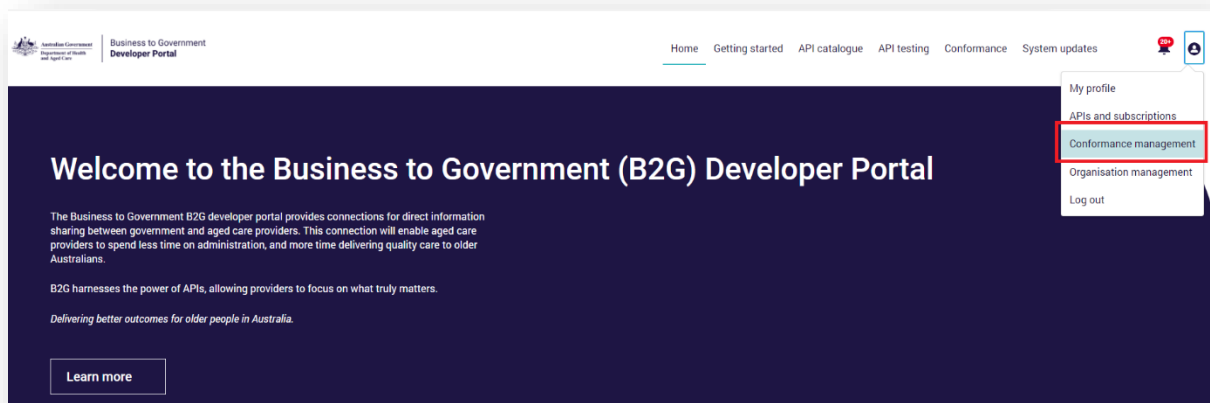
- Conformance Assessment Scheme
- Conformance Model
- Conformance Profiles
- Conformance Test Specifications
- Conformance Assess



### 5.1 Registering your software

Before you can supply API test results or request a conformance assessment, you will need to ensure you have registered your active software product with the Department. A software record can have multiple active versions. Your assigned organisation administrator will be able to register new software versions and include change summary information, such as release notes, to provide an overview of the version update.

1. As a logged in user select Conformance Management from the menu



2. From the Conformance Management page, select register software from the software conformance register table

### Conformance management

[Software conformance register](#)[Organisation requests](#)

#### Software conformance register

This table shows the software and version that has been registered by your organisation and its conformance tier.

Software name	Software version	Status	Created by	Created date	Highest conformance tier
---------------	------------------	--------	------------	--------------	--------------------------

Register software

Complete the form. The details required are:

Software Name	Name of active software to be registered.
Software Version	Please provide your software version number, for example if you use the semantic version standard then only provide the Major and Minor values (e.g. 2.1). We require at least your Major and Minor version number.
Software Type	Select the functional type your software covers. To select multiple values, hold 'CTRL' + CLICK, if other please specify.
Functional Summary	Please provide a high-level summary of the software's functionality. Max 5000 characters.

### Register Software

Get support

Add new software or a new version for existing software

We've noticed that you already have software registered with the Department of Health and Aged Care.

\* Do you want to register new software or register a new software version?

☒ Register new software

☐ Register new software version

Next

### Register Software

Register new software

To register your software, please complete the form, ensuring all fields are completed and click the **Register** button.

\*Software name

\*Software version

\*Software type

☐ Attendance and Rostering

☐ Clinical

☐ Customer Relationship Management (CRM)

☐ Financial

☐ Human Resource Management

☐ Risk/Incident Management

☐ Other

Functional summary

Back

Register

3. Once registered, the software and version will be assigned a persistent ID (GUID). This GUID must be used within the Authentication API and will be verified against the Department's software register.

### Register Software

Congratulations! You have successfully registered your software or application.

**Software Name:** TEST\_01  
**Software Version:** 1.1

We've created a unique identifier for the version of your software:

You will need this Id to uniquely identify your software version when interacting with production APIs.

Registering your software will allow you to:

- Submit API test results
- Request an assessment for conformance

If you need any support getting started with the Developer Portal, email us on [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au)

**Finish**

4. The table will show the software and version that has been registered by your organisation and its conformance tier.

### Software conformance register

This table shows the software and version that has been registered by your organisation and its conformance tier.

**Register Software**

Software name	Software version	Status	Created by	Created date	Highest conformance tier
DEMO	1	Active	Ronaldo Kane	1/11/2023, 3:08 pm	Not Conformant

## 5.2 Software Versions

A software record can have multiple active versions. Your assigned organisation administrator will be able to register new software versions and include change summary information, such as release notes, to provide an overview of the version update.

1. From the **Conformance Management** page select **Register software**.

**Software conformance register**

This table shows the software and version that has been registered by your organisation and its conformance tier.

[Register Software](#)

Software name	Software version	Status	Created by	Created date	Highest conformance tier
TEST_01	1.1	Active		1/11/2022 3:57 pm	Not Conforming

**Software access**

This table shows the software that has been registered by your organisation. This will update throughout the testing and conformance process. For more information [click here](#).

Software version ID	Software	Status	Conformance tier	API	API testing passed	Max environment level
	TEST_01 1.1	Active		Authentication API	false	System Verification Testing (SVT)

2. Select **register new software version** then click the next button.

**Register Software**

**Add new software or a new version for existing software**

We've noticed that you already have software registered with the Department of Health and Aged Care.

**\*Do you want to register new software or register a new software version?**

☐ Register new software

☒ Register new software version

To register a new software version, please select an existing software name then click the **Next** button.

**Registered Software**

Showing 1 of 1 item • 1 item selected

Software Name	Software Type	Status
<input checked="" type="radio"/> TEST_01	Attendance and Rostering	Active

[Next](#)

**3. Complete the mandatory fields for version and summary of changes.**

## Register Software

---

### Register new software version

To update your registered software with a new version, please complete the below form, ensuring all fields are completed and click the **Register** button.

**Software Name:** TEST\_01

**\*Software version** ⓘ

Complete this field.

**\*Summary of changes** ⓘ

Back

Register

4. You will receive notification of a successful registration and the software and version will be assigned a persistent ID (GUID).

## Register Software

Congratulations! You have successfully registered a new version of your software or application.

**Software Name:** TEST\_01  
**Software Version:** 1.2

We've created a unique identifier for the version of your software: [REDACTED]

You will need this Id to uniquely identify your software version when interacting with production APIs.

Registering your software will allow you to:

- Submit API test results
- Request an assessment for conformance

If you need any support getting started with the Developer Portal, email us on [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au)

**Finish**



- Updated table for new version of software will be shown.

**Software conformance register**

This table shows the software that has been registered by your organisation and its conformance tier.

[Register Software](#)

Software name	Software version	Status	Created by	Created date	Highest conformance tier
TEST_01	1.2	Active		1/11/2023, 4:20 pm	Not Conformant
TEST_01	1.1	Active		1/11/2023, 3:57 pm	Not Conformant

**Software access**

This table shows the software that has been registered by your organisation. This will update throughout the testing and conformance process. For more information [click here](#).

Software version ID	Software	Status	Conformance tier	API	API testing passed	Max environment level
	TEST_01 1.2	Active		Authentication API	False	System Verification Testing (SVT)
	TEST_01 1.1	Active		Authentication API	False	System Verification Testing (SVT)

## 5.3 Organisation Requests – API Tests and Conformance Submissions

Once your software has been registered and you are ready to access the APIs you must provide testing evidence for your software against the API you wish to utilise. Similarly, if you have completed testing and wish to apply for Conformance Assessment you will also follow this process.

- From the **Conformance Management** page, select **Organisation requests** tab and select the **New Request** Button.

**Conformance management**

[Software conformance register](#) [Organisation requests](#)

**All Requests and Submissions**

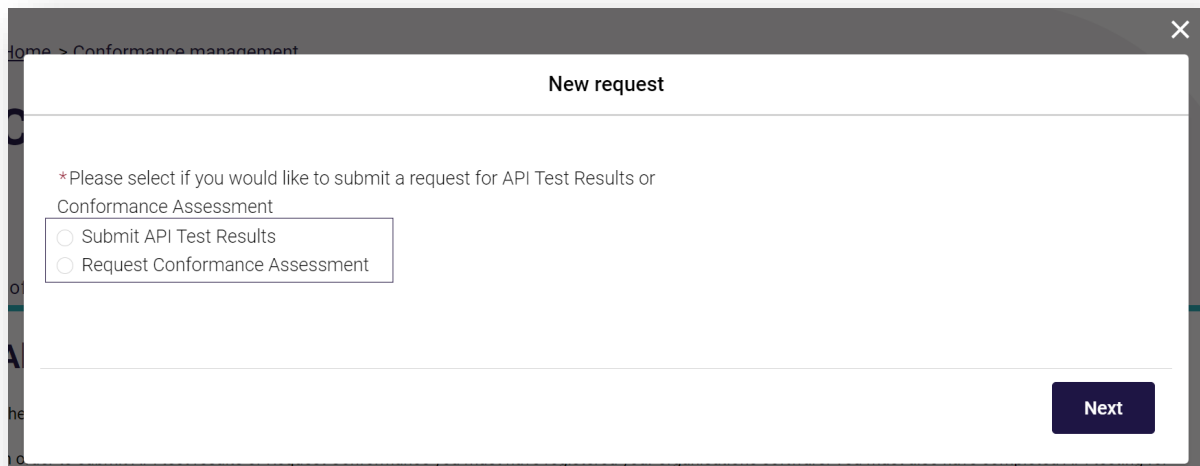
The below table shows all of your Organisation's API test result submissions and Conformance requests.

In order to submit API test results or Request Conformance you must have registered your organisations software. You must also have completed API testing for Authentication, Provider Management and one business API prior requesting conformance assessment.

[New request](#)

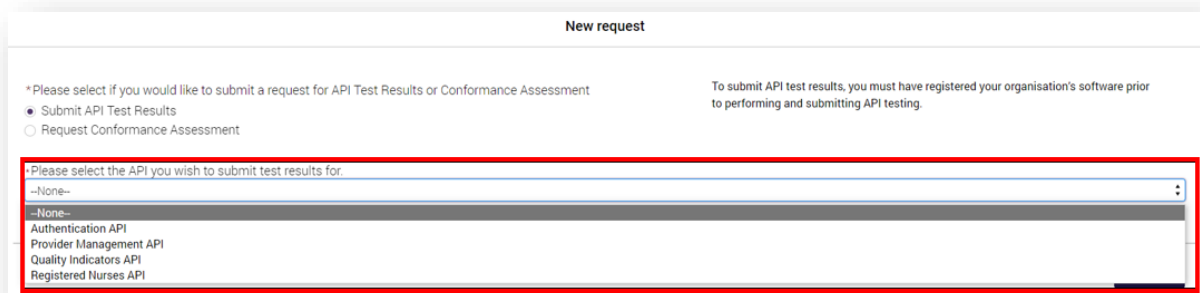
Request ID	Request name	Status	Created by	Created date	Modified date	Actions
------------	--------------	--------	------------	--------------	---------------	---------

2. Choose from **Submit API Test Results** or **Request Conformance Assessment**.



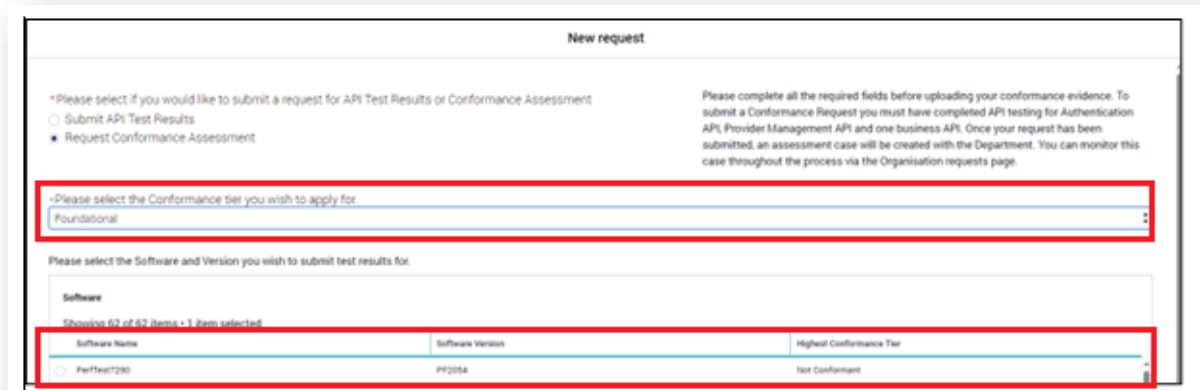
The screenshot shows a 'New request' form with a close button (X) in the top right corner. The form contains a message: '\*Please select if you would like to submit a request for API Test Results or Conformance Assessment'. Below this message are two radio button options: 'Submit API Test Results' and 'Request Conformance Assessment'. The 'Request Conformance Assessment' option is selected. A 'Next' button is located at the bottom right of the form.

3. If you have selected **API Test Results** you must select the **API** which you are submitting test results for and the **software**, you are submitting for.



The screenshot shows the 'New request' form with the 'Submit API Test Results' option selected. A message states: 'To submit API test results, you must have registered your organisation's software prior to performing and submitting API testing.' Below this, there is a dropdown menu for selecting the API. The dropdown is open, showing the following options: '--None--', 'Authentication API', 'Provider Management API', 'Quality Indicators API', and 'Registered Nurses API'. The 'Authentication API' option is highlighted.

4. Alternatively, if you select **Request Conformance Assessment** you must select the **Conformance tier** you wish to apply for and the **software** you are requesting for.



The screenshot shows the 'New request' form with the 'Request Conformance Assessment' option selected. A message states: 'Please complete all the required fields before uploading your conformance evidence. To submit a Conformance Request you must have completed API testing for Authentication API, Provider Management API and one business API. Once your request has been submitted, an assessment case will be created with the Department. You can monitor this case throughout the process via the Organisation requests page.' Below this, there is a dropdown menu for selecting the Conformance tier. The dropdown is open, showing the following options: 'Foundational', 'Intermediate', and 'Advanced'. The 'Foundational' option is highlighted. Below the dropdown, there is a section for selecting the Software and Version. It shows a table with the following data:

Software Name	Software Version	Highest Conformance Tier
FitTest7290	PF2054	Not Conforming

## 5. For both paths you must **upload** supporting documents for review

New request

File upload

Please add any additional comments before uploading your API Test Results. Once your API test results have been submitted, a case will be created with the **Department of Health and Aged Care**. You can monitor this case throughout the process via the Organisation requests page.

Comments

Upload your test results report/evidence. Accepted file formats include: .pdf, .rtf, .doc, .docx, .xlsx, .csv, .xls, .xslm, .jpeg, .jpg, .png. The file size limit is 30MB per file. Limit of 3 files per transaction. Please note that all uploaded files once submitted are owned by the **Department of Health and Aged Care**.

Note: Uploaded files are scanned for virus'. This may not occur in real time and a notification will be sent if a virus is detected.

File Management (0)

Search

Upload Files

Or drop files

Title	Owner	Size	Status
-------	-------	------	--------

Back

Next

## 6. Finally review the information you entered, read and accept the terms of use and select **submit**.

New request

Review your submission

Please review your selected fields and files prior to submission.

API Name:

Software:

Comments:

Uploaded Files

Showing 1 of 1 item

Title	Owner	Size	Status
Test	test user 7	11.6KB	Available

By submitting this information as a part of the Software Conformance Assessment Process, You acknowledge that You have read, understood and must comply with Your obligations under the Software Developer Terms of Use, including as follows:

1. You warrant and represent that all information provided for the Software Conformance Assessment Process is true and accurate;

2. You agree to comply with the requirements of the Software Conformance Assessment Process, as required by the Department from time to time; and

3. You agree to inform the Department of any material change to the accuracy or correctness of the information provided for the purposes of the Software Conformance Assessment Process, as soon as is practicable.

I have read and understood the terms of use

Back

Submit

## 6. Troubleshooting Tips

If you are experiencing difficulties logging into B2G, there are some things you can do to help determine the root cause and actions to resolve.

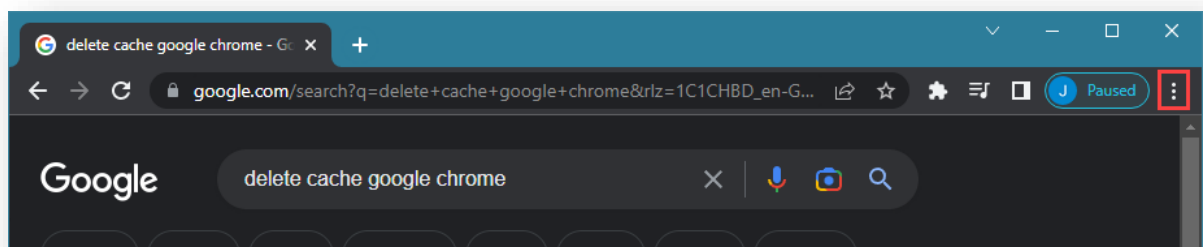
### 6.1 Deleting your Cache

If the B2G Developer Portal doesn't appear to be loading correctly you may need to delete the cache in your browser.

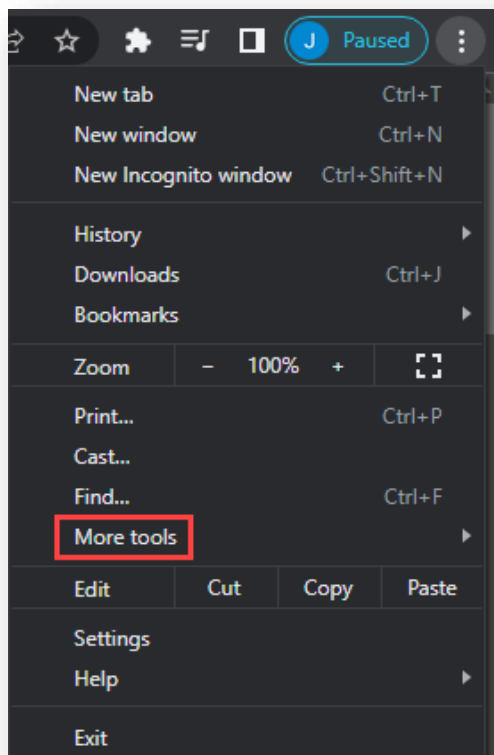
#### Deleting your Google Chrome cache

To delete the cache in Google Chrome, complete the following actions:

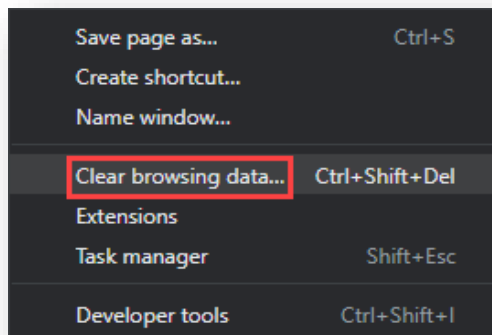
1. Select the **Customise and control Google Chrome** button.



2. In the drop-down list that displays, select **More tools**.



### 3. Select **Clear browsing data**.

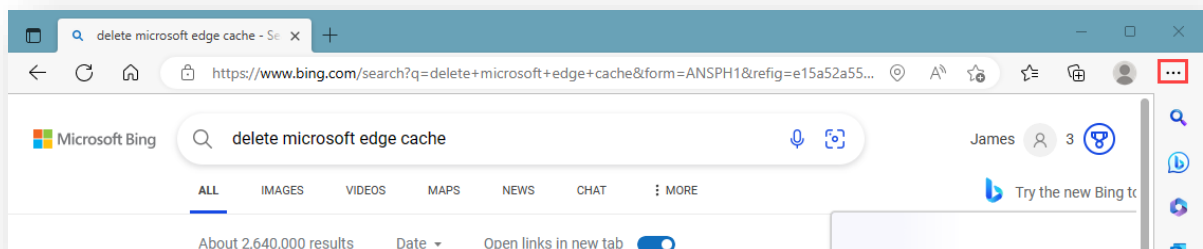


### 4. In the **Clear browsing data** window, select the **Clear data** button.

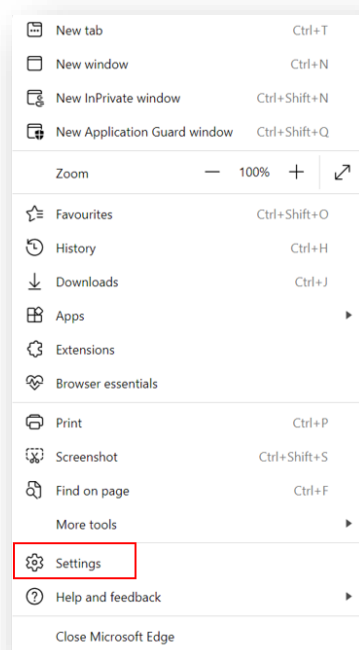
#### Deleting your Microsoft Edge cache

To delete the cache in Microsoft Edge, complete the following actions:

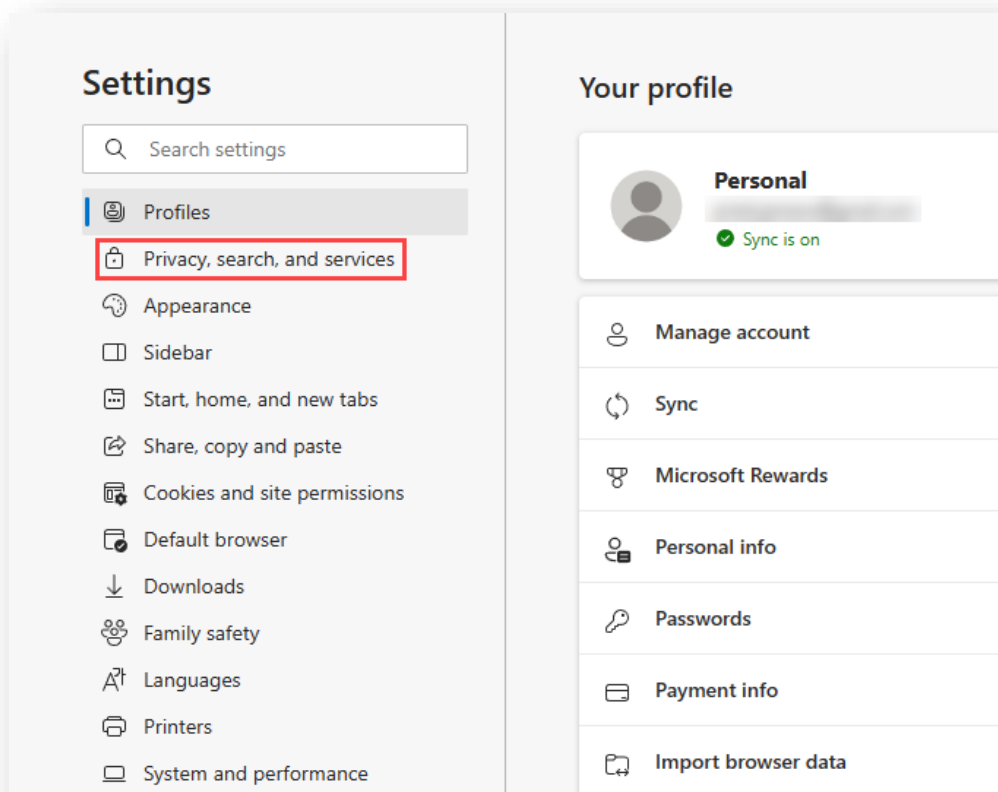
#### 1. Select the **Settings and more** button.



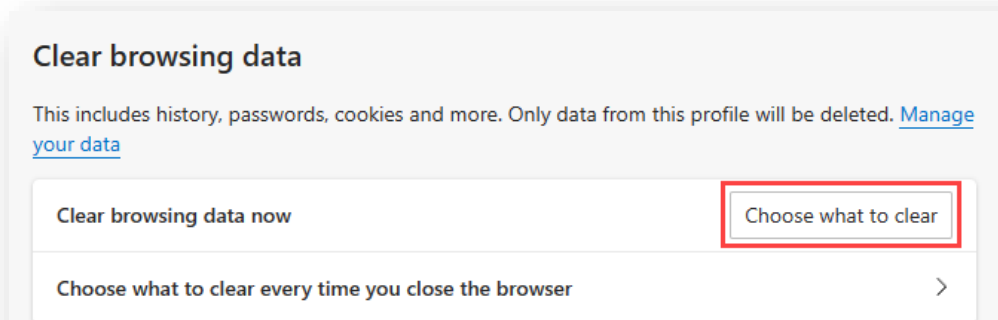
In the drop-down list that displays, select **Settings**.



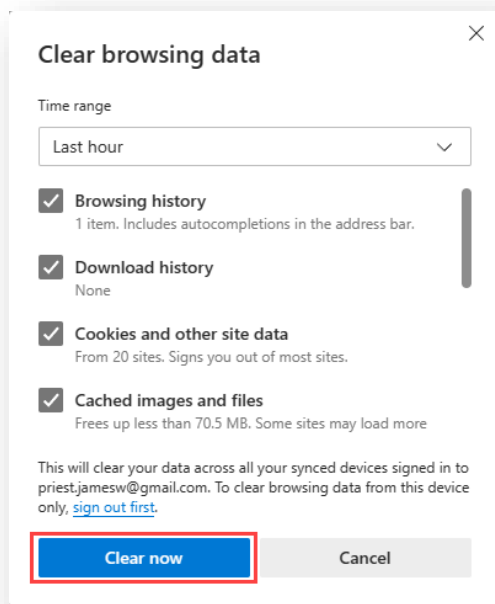
2. In the **Settings** screen that displays, select **Privacy, search, and services**.



3. In the **Clear browsing data** section, select the **Choose what to clear** button.



4. In the **Clear browsing data window**, select the **Clear now** button.



## 6.2 Digital ID

If you encounter any issues with logging in with [Digital ID](#) follow these tips to resolve the issue:

1. Navigate to your browser settings and delete your browser cache. Before attempting to log back in, ensure that all browser windows are closed and you start a new session in your chosen web browser.
2. Contact your organisation's technical support to check your Digital ID is correctly associated with your organisation.
3. Contact us on [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au) for further advice.

## 7. Further Information

To contact the B2G team, email: [support-developerportal@health.gov.au](mailto:support-developerportal@health.gov.au)