Training checklist – aged care workers and volunteers

Use this checklist to identify the modules that suit your role / organisation and track your completion.

Training Module	Worker Audience	Date Available	Duration	Prerequisites	Due by	Credential	Owner/Contact	Status
Module 1: Your guide to the *Aged Care Act 2024*: Understanding and adapting **Purpose:** This module helps you understand what is changing under the new Act and how it will affect the way you deliver safe and quality care.	All aged care workers	Now	20-30 mins	None	Jul-Nov 2025	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 2: Aligning to changes – implementing the *Aged Care Act 2024* **Purpose:** This module helps you understand key updates to how services will run, what good practice looks like, and what needs to be in place by the time the changes take effect.	All aged care workers	Now	20-30 mins	New Aged Care Act Module 1	Sep-Nov 2025	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 3 – Release 1: Building workforce capability and readiness	N/A – providers only							

Training Module	Worker Audience	Date Available	Duration	Prerequisites	Due by	Credential	Owner/Contact	Status
Purpose: This release is for providers. It includes a range of tools to help them support you to build your capacity, skills and confidence and help you to succeed in your role.								
Module 3 – Release 2: Embedding rights in practice **Purpose:** This release focuses on supporting you to embed the rights-based foundations of the *Aged Care Act 2024* into everyday practice.	All aged care workers	Now	N/A	New Aged Care Act Modules 1 & 2	Oct 205-Mar 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐Not started ☐In progress ☐Complete ☐Needs review
Module 4: Release 1: Sector implementation and training accessibility **Purpose:** This release is designed to support providers to facilitate training with their workforce by using training packs.	N/A – providers only							
Module 4: Release 2: Reflection and adjustment **Purpose:** This release will explore challenges and solutions to move beyond	All aged care workers	Early 2026	N/A	New Aged Care Act Modules 1, 2 & 3	Jan 2026-May 2026	N/A	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐Not started ☐In progress ☐Complete ☐Needs review

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the reform changes into sustainable delivery.								
University of Tasmania (UTAS) EQUIP Modules **Purpose:** Learning modules highlight key concepts on contemporary aged care topics and encourage participants to continue their learning by providing additional resources. Topics include: • The Australian aged care system • Exploring the role of nurses, PCWs and Allied Health professionals working in aged care • The Aged Care Quality Standards • Supporting people living with dementia • Palliative & End-of-Life care • Person-centred care • Promoting mental health and wellbeing • Prevention of falls • Wound management and pressure injury prevention • Oral health promotion • Hearing health	Personal care workers Nurses Allied health professionals Volunteers	Now	10 mins each	None	N/A	Quiz-Certificate	Wicking Dementia Research and Education Centre Equiplearning@utas.edu.au	☐Not started ☐In progress ☐Complete ☐Needs review

Training Module	Worker Audience	Date Available	Duration	Prerequisites	Due by	Credential	Owner/Contact	Status
• Cross cultural awareness • Trauma-informed care • Aboriginal and Torres Strait Islander cultural awareness								
University of Tasmania (UTAS) EQUIP Module: Aged Care Act 2024 **Purpose:** This module will support aged care workers to understand their obligations, and the obligations of the organisations they work for, to provide care that is respectful, safe, and centred on the rights of older people.	Personal care workers Nurses Allied health professionals Volunteers	Now	10 mins	None	N/A	Quiz-Certificate	Wicking Dementia Research and Education Centre (in consultation with the Department of Health, Disability and Ageing) educationnewact@health.gov.au Equiplearning@utas.edu.au	☐Not started ☐In progress ☐Complete ☐Needs review
UTAS EQUIP Module: Support at Home **Purpose:** This module supports aged care workers to understand their responsibilities and the delivery of care under the Support at Home program.	Personal care workers Nurses Allied health professionals Volunteers	Now	10 mins	None	N/A	Quiz-Certificate	Wicking Dementia Research and Education Centre (in consultation with the Department of Health, Disability and Ageing) educationnewact@health.gov.au Equiplearning@utas.edu.au	☐Not started ☐In progress ☐Complete ☐Needs review
Support at Home Overview Module **Purpose:** Introduces Support at Home and explains how it will	All aged care workers	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Agein SAH.implementation@health.gov.au	☐Not started ☐In progress ☐Complete

Training Module	Worker Audience	Date Available	Duration	Prerequisites	Due by	Credential	Owner/Contact	Status
operate. Includes fundamental concepts and processes that underpin the program.								☐ Needs review
Support at Home Module 1: Assessment process and service delivery **Purpose:** Explores how aged care assessments and provider obligations work. It also provides information on the Support at Home Service List and funding classifications.	Operations staff Managers Care partners Frontline staff	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 2: Service agreement, care plan and budget planning **Purpose:** Covers how service agreements, care plans and participant budgets are developed. Outlines principles involved in care management and self-management options. Content relating to participant budget and contributions, care management and self-management.	Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 3: Short-term pathways	Operations staff	Now	30 mins	None	N/A	Quiz	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress

Training Module	Worker Audience	Date Available	Duration	Prerequisites	Due by	Credential	Owner/Contact	Status
Purpose: Provides detail around the Assistive Technology and Home Modifications (AT-HM) scheme, Restorative Care Pathway and End-of-Life Pathway.	Managers Care partners					No certificate		☐Complete ☐Needs review
[**Support at Home Module 4:** Claiming and payment arrangements](#) **Purpose:** Explains the claiming process, claiming timeframes, and how claims are processed and resolved.	Operations staff Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐Not started ☐In progress ☐Complete ☐Needs review
[**Support at Home Module 5:** Care management](#) **Purpose:** Provides a comprehensive understanding of how care management operates within the Support at Home program, including the process for claiming.	Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐Not started ☐In progress ☐Complete ☐Needs review
[**Support at Home Module 6:** Self-management](#) **Purpose:** Provides a comprehensive understanding of how self-management operates within the Support at Home program and its	Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐Not started ☐In progress ☐Complete ☐Needs review

Training Module	Worker Audience	Date Available	Duration	Prerequisites	Due by	Credential	Owner/Contact	Status
interactions with care management.								

Other learning opportunities

Opportunity	Date Available	Duration	Owner/Contact	Status
Aged Care Quality and Safety Commission (Alis platform) • The strengthened Aged Care Quality Standards – 8 modules • Case study series – Quality Standards • Various other modules.	Now	1.5-3 hrs (per module)	Aged Care Quality and Safety Commission education@agedcarequality.gov.au	☐Not started ☐In progress ☐Complete ☐Needs review

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