

# Support at Home program – End-of-Life Pathway

#### December 2025

Many older people wish to remain in their own homes with their family as they near the end of their life. The End-of-Life Pathway provides funding for additional home care services to help older people remain at home if they are assessed as having 3 months or less to live.

# How much funding is available for the End-of-Life Pathway?

An older person accessing the End-of-Life Pathway will receive funding of around \$25,000 for home care services over a 12-week period.

# What if services are needed beyond 12 weeks?

If an older person has funding left, they can continue using it for an additional 4 weeks, providing them 16 weeks of services in total.

If the older person needs services beyond this time, they can request an urgent Support Plan Review so they can continue to receive services under an ongoing Support at Home classification.

#### How to access the End-of-Life Pathway

To be eligible for the End-of-Life Pathway, a person must be 65 years or over, or 50 years or over for Aboriginal and Torres Strait Islander people.

A doctor or nurse practitioner must complete the End-of-Life-Pathway form to:

- confirm an estimated life expectancy of 3 months or less
- certify that the older person is in bed more than 50% of the time (a score of 40 or lower on the Australian-modified Karnofsky Performance Status).

The older person or their representative can then request a high-priority assessment for the Endof-Life Pathway by:

- calling My Aged Care on 1800 200 422
- visiting an Aged Care Specialist Officer at select Services Australia centres:
  <u>ServicesAustralia.gov.au/aged-care-specialist-officer-my-aged-care-face-to-face-services</u>
- using the Apply online tool: <u>MyAgedCare.gov.au/apply-online</u>
- speaking with a medical professional who may be able to request an assessment on their behalf.

If the older person is already accessing Support at Home, their provider can request an urgent Support Plan Review.

#### Do contributions apply?

For all Support at Home services, participant contributions apply for services delivered in the independence and everyday living service categories. For services in the clinical supports category (for example, nursing), there is no contribution as these services are fully funded by the government.

Read more about participant contributions: <u>MyAgedCare.gov.au/support-at-home-costs-and-contributions</u>

#### What services are available through the End-of-Life Pathway?

The older person can access services from the Support at Home service list, to suit their needs and in line with their high-priority assessment or Support Plan Review. Participants accessing the End-of-Life Pathway can receive funding for assistive technology, as needed.

View the Support at Home service list: <a href="https://doi.org/10.2016/nc.2016-10.201

#### Who delivers End-of-Life Pathway services?

Support at Home participants are encouraged to retain their existing provider, if their provider can meet their needs under the End-of-Life Pathway. This means their existing care partner will be able to coordinate their end-of-life services.

New participants can use the Find a Provider tool on My Aged Care: MyAgedCare.gov.au/finda-provider

#### Can other services be accessed at the same time?

The End-of-Life Pathway works alongside state-funded palliative care, which provide services such as symptom management and advance care planning. Older people can access both at the same time if they're eligible.

Using voluntary assisted dying services does not affect access to the End-of-Life Pathway. Older people can access services in the same way, and the same eligibility criteria apply.

#### For more information

To find out more about the End-of-Life Pathway, visit:

MyAgedCare.gov.au/aged-care-programs/end-life-pathway

If you have questions or concerns about your aged care, including Support at Home and the End-of-Life Pathway, you can speak to an aged care advocate by calling the Aged Care Advocacy Line on 1800 700 600. Provided by the Older Persons Advocacy Network (OPAN), this free and confidential service is independent of both government and aged care providers. OPAN will connect you with a local advocate in your state or territory.





# Getting started with aged care

If you need help around the house or are thinking about aged care homes, contacting My Aged Care is the first step.

- 🔎 Visit myagedcare.gov.au 🕒 Phone 1800 200 422
- Face-to-face by speaking with an Aged Care Specialist Officer (to book an appointment call 1800 227 475 or visit any Services Australia Service Centre).