



Pharmacies affected by disaster

2 December 2025

If a PBS approved pharmacy is unable to trade due to a disaster, the approved pharmacist can apply to the Department of Health, Disability and Ageing (department) for permission to supply PBS medicines at an alternative premises for a temporary period.

If you do not intend to supply from an alternative premises and will instead temporarily close to undertake necessary repairs, you will still need to let the department know of this as soon as possible. This will allow the department to deactivate your PBS approval. Information about deactivation of an approved pharmacist can be found on the department's website at www.health.gov.au/pbsapprovedsuppliers.

WHAT IS REQUIRED TO APPLY FOR TEMPORARY PERMISSION?

- **Information surrounding the disaster:** the date of the event with specific details about what has occurred, photographic evidence and/or building reports.
- **Information about the alternative premises:** the address (it will need to be in the same locality as the approved (affected) premises), a copy of the lease for the alternative premises and photographic evidence that the premises are accessible by the public.
- **The timeline of expected supply from the alternative premises:** this should be the date from which the pharmacy will supply at the alternative premises to the date supply will cease. This date cannot be greater than 6 months from the date of the event.
- **State or territory pharmacy authority approval:** each pharmacy authority will have different requirements when providing approval for the pharmacy to trade at the alternative premises.

An application should be made within 14 days of the day you commenced trading at the alternative premises

Any request should be submitted to: pbsapprovedsuppliers@health.gov.au