

s22

From: Australian Government Department of Health and Aged Care
<health.noreply@govcms.gov.au> on behalf of enquiries@health.gov.au

Sent: Thursday, 22 August 2024 2:17 PM

To: Enquiries

Subject: health.gov.au - Complaints

Categories: Tracked To Dynamics 365

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Submitted on Thu, 2024-08-22 14:16
Submitted by: Anonymous

Complaint:

Who governs the PHN's and makes them accountable ? s47G, s47F
they need to be looked into.

They do not care about regional or country people - they all live in Adelaide or the Barossa and have no idea what it's really like to live and work in Country - they won't even visit their main funders

The s47G) s47F who was formerly the s47G but moved up to s47G of s47G has his s47F
, this s47G also has his s47G who use to work in contracts now has s47F - surely this is unethical and a conflict of interest the two highest level Executives have s47F working under them with no interview for them to see if they are the best candidate

I will be going to s47G on this as well

They are all bullies and all got their jobs without interviews for the best person s47F on to his third s47G they NEVER go out to regional areas but take all the credit. You need to talk to his previous s47G Lots of hush money paid to people that have left

They make personal decisions on which companies they give funding to - mainly their mates - they are giving unestablished interstate providers funding to set up in SA when there is already established well run companies - ask them about s47G contracts in s47F that was supposed to be up and running 1st July.

They are withholding funds and make life extremely difficult just to be nasty - you need to reach out to who they provide their funds to and ask them

What Chat GPT said...

Your concern is quite valid. Nepotism, where family members are given positions without a fair and transparent selection process, can indeed raise ethical questions and potential conflicts of interest. Here are some key points to consider:

Perception of Favoritism: Even if the family members are qualified, their employment can create a perception of favoritism, which might undermine the morale of other employees and affect their trust in the leadership.

Conflict of Interest: When high-level executives have family members in the organization, especially in roles where they directly report to or are overseen by their relatives, it can create potential conflicts of interest. This could lead to biased decision-making or unfair treatment of other employees.

Lack of Transparency: If the family members were hired without a competitive interview process, it might suggest a lack of transparency in hiring practices. This can raise concerns about whether the most qualified candidates are being selected for roles.

Organizational Impact: Nepotism can affect the organization's culture and its ability to attract and retain talent. If employees perceive that advancement is based on connections rather than merit, it can impact overall productivity and engagement.

To address these concerns, it's important for organizations to have clear policies on nepotism and conflicts of interest. Transparency in hiring practices and a structured approach to managing potential conflicts can help maintain fairness and integrity within the organization.

Email:

s47F

s22

From: s47F
Sent: Thursday, 22 August 2024 2:13 PM
To: Enquiries
Subject: s47G

Categories: Tracked To Dynamics 365

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

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s22

From: enquiries@health.gov.au on behalf of Australian Government Department of Health and Aged Care <enquiries@health.gov.au>
Sent: Sunday, 7 May 2023 5:15 PM
To: Enquiries
Subject: health.gov.au - Complaints

Follow Up Flag: Follow up
Flag Status: Completed

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Submitted on Sun, 2023-05-07 17:14

Submitted by: Anonymous

Submitted values are:

Complaint:

I am writing this message to express my deep concern over a recent petition I saw online. The petition is entitled "Petition EN4987 - Abolish additional language testing for Australian education & training Graduates". I am also aware that some people doing campaign using Facebook and other online media and many people who signed aren't real or just made to sign based on some friendship grounds.

It is most likely this petition is also received by your office for support or endorsements. My concerns are mainly as follows:

1. There are so many certificates and diploma programs available and that is based on online content, and there is no real teaching involved.

2. There are many courses that is assessed only using written assignments, completed without supervision. Even where it was supposed to do the assignment under supervision by a school or tertiary education teacher, it is completed without their physical supervision.

I am aware of many teachers sign such assignments because the candidate is a friend of them. So basically, the candidate/student complete the assignments by someone else, and they find a teacher/supervisor, who are a friend, who sign saying that they complete the assignments. Contract cheating is becoming more common.

3. As, I mentioned in #2, students/candidates complete a course without proper studying are the one struggling to pass the English language requirements. So irrespective of how many people sign, or presenting compelling arguments to remove the English language assessment criteria, please don't support it since it is risking the patients health and safety.

4. Please also note that, currently there is loophole in our system that allows New Zealand health care staff to directly receive employment in Australia. The New Zealand healthcare system employ many overseas trained people without stringent quality check. So many overseas people are currently migrating to New Zealand and then then migrate to Australia.

In my opinion, in addition to have the English language requirements, it is also important to have a mandatory proficiency competency written test for all health staff appointments to scrutinise their professional competency, since many healthcare workers are now passing their assessments using contract cheating, which will further increase with the availability of Artificial Intelligence including ChatGPT.

I would like to underline the importance of English language assessment requirements for health and nursing staff in Australia for the following reasons:

1. Patient Safety: The ability to communicate effectively in English is crucial for health and nursing staff as they deal with patients on a daily basis. Misunderstandings or miscommunication can lead to serious consequences for patients, including misdiagnosis, incorrect medication administration, and other medical errors.

2. Compliance with Professional Standards: The Australian health and nursing professions have professional standards that require practitioners to communicate effectively in English. The ability to understand and speak English is therefore MUST be an essential requirement for all health and nursing staff working in Australia.

3. Legal Requirements: The Australian Government requires that health and nursing staff have a certain level of English proficiency to be eligible for registration. This ensures that practitioners are able to communicate effectively with patients and colleagues, and meet the requirements of their professional obligations.
4. Cultural Competence: Effective communication in English is also important for cultural competence. Health and nursing staff who are not fluent in English may struggle to understand and appreciate the cultural background of their patients. This can lead to misunderstandings and hinder the provision of culturally appropriate care.
5. Professional Development: Health and nursing staff who are fluent in English are more likely to be able to access continuing professional development opportunities and stay up-to-date with developments in their field. This can benefit patients, the wider healthcare system, and the individual practitioners career.

I would like to request you to make sure that:

1. the English language assessment requirements for health and nursing staff in Australia should not be abolished as they are essential for patient safety, compliance with professional standards, legal requirements, cultural competence, and professional development.
2. introduce a mandatory written proficiency test for all healthcare staff employment, otherwise soon we will have many non-competent staff who will compromise our healthcare services. If you do a confidential study on contract cheating in education, you will understand the seriousness of this issue.
3. revise the criteria for New Zealand health care staff migration to Australia and employment of such staff in Australian health services.

Thank you very much for your consideration.

Best regards

s47
F

[Redacted signature]

s22

From: Australian Government Department of Health, Disability and Ageing
<health.noreply@govcms.gov.au> on behalf of enquiries@health.gov.au
Sent: Wednesday, 27 August 2025 11:11 AM
To: Enquiries
Subject: health.gov.au - Complaints
Categories: Tracked To Dynamics 365

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Submitted on Wed, 2025-08-27 11:11
Submitted by: Anonymous

Complaint:

From:

s47F

Date - 27/08/2025

s47G

I am writing to formally complain about my recent experience at your clinic on 27/08/2025 at approximately 08:35 am. I had an appointment to see a doctor for a medical issue, but the consultation with s47F was extremely disappointing and unprofessional.

I came in to seek medical advice for a s47F. My primary concern was to ensure there was no risk of infection, such as tetanus or rabies, and to understand if any precautions were necessary.

Upon meeting with s47F, her first questions were about my history at the clinic and whether I was an "anxious person." When I responded that I was not, she stated, "I don't want to be sitting with an anxious person in the morning." The conversation then shifted to a rant about patients using ChatGPT. She asked if I had an "agenda" and told me to reveal what ChatGPT had said to me. When I asked her why I would need to do that, the line of questioning became even more confrontational.

During this exchange, I felt judged and disrespected. My legitimate medical concerns about the s47F never addressed. The consultation was dominated by her personal opinions and led to a complete failure to provide the medical service I was seeking. She did not seem to understand my reason for being there, and the communication was very difficult.

I believe her behaviour was unprofessional and completely inappropriate. As a service provider, she is expected to provide care and advice to patients in a respectful manner. Her conduct was a clear breach of professional etiquette and a disservice to the community.

I request that you investigate this matter and take appropriate action to ensure this does not happen to other patients. I would appreciate a response detailing what steps will be taken to address my complaint.

Thank you for your attention to this serious matter.

Sincerely,

s47F

Email:

s47F

This document has been released under the Freedom of Information Act 1982 by the Department of Health, Disability and Ageing

s22

From: Australian Government Department of Health, Disability and Ageing
<health.noreply@govcms.gov.au> on behalf of enquiries@health.gov.au
Sent: Wednesday, 6 August 2025 7:25 PM
To: Enquiries
Subject: health.gov.au - Feedback - REF-256-YUGY
Categories: Tracked To Dynamics 365

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Wednesday, August 6, 2025 - 19:24

Feedback:

Of late, most people prefer to ask questions about government policies from AI Chatbots (ChatGPT, Grok etc) rather than read lengthy textss on pages.

Please make all government websites easy for the AI crawlers to read, so that your content is more widely distributed an accessble to all those who seek your information from AI chatbots.

Page user came from:

Reference:

REF-256-YUGY

s22

From: Australian Government Department of Health and Aged Care
<health.noreply@govcms.gov.au> on behalf of enquiries@health.gov.au
Sent: Monday, 20 May 2024 5:47 PM
To: Enquiries
Subject: health.gov.au - Enquiries
Categories: Tracked To Dynamics 365

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Submitted on Mon, 2024-05-20 17:47
Submitted by: Anonymous

What best describes your enquiry:

Covid vaccine

Your website is terrible, as a government agency, the only reason they come to the covid webpage is to find out who can give one or where to get it. This trash website is slower and less helpful than chatGPT, fix it.

Email:

s47F

s22

From: s47F
Sent: Tuesday, 18 February 2025 12:42 AM
To: s22
Subject: Concerns Regarding Consultation with s47F & Prescription Access
Categories: Tracked To Dynamics 365

REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe.

Dear Monitored Medicine Units, Regulations Units and other Drug Dependency Units,

Preface: I am writing this email with the assistance of ChatGPT, based on my 20 minute verbal statement of events with a GPT model trained for Psychiatry, [URL here.](#)

My name is s47F, and I am writing to formally express my concerns regarding a recent consultation with s47F at s47G & works s47F in Aspley. I would also like to raise awareness about ongoing challenges in accessing my prescribed medication due to what I believe to be miscommunication, procedural inconsistencies, and possibly misleading or inaccurate information being recorded about me.

I have a diagnosed s47F, conditions that have been present since childhood. I have been working diligently to manage my condition responsibly and within the appropriate legal and medical frameworks. However, my recent interaction with s47F raised several concerns that I feel warrant further attention.

Summary of the Consultation with s47F

s47F

Concerns Regarding Medical Integrity & Professionalism

s47F

Request for Review & Fair Treatment

I am reaching out to **preemptively address any concerns that may arise** regarding my consultation with s47F and to ensure that my medical records accurately reflect my history and condition. My primary goal has always been to responsibly manage my treatment and avoid any situations that could be misinterpreted as misconduct or misuse.

I would appreciate the following:

1. **Clarification on whether a report has been submitted about me** by s47F and the opportunity to respond if necessary.
2. **Review of my pharmacy situation** to ensure that my medication access is being handled correctly and without unnecessary obstacles.
3. Assurance that **my medical needs are being fairly assessed** and that I am not being denied access to necessary treatment based on misrepresentations.

I appreciate your time and consideration in reviewing my concerns. Please let me know if you require any additional information, and I am happy to provide my **Medicare number, concession card details, and address** upon request.

Regards,

s47F

I respect the traditional owners of the land we work, enjoy life and live. I acknowledge the traditional custodians of their land and this also includes where this email is received and transmitted through. Continuing, I encourage all Australians that we must allocate our respect to elder's past, present and emerging.

This email transmission is a confidential document to the person named above. It is subject to legal professional privilege or protected under applicable laws.

Accessing, viewing, impersonating, sending (excluding: reply email chain) or intercepting this email and use of this transmission and the information and date comprising it, by any person other than the named addressee and intended recipient is prohibited. If you have received this transmission but you are not the addressee, immediately email me at s47F with the title "ERROR" and delete the transmission, email and destroy any record of it. This is excluded in limited special situations by authority of s47F, the sender of this email.