

Subject: Canceled: NMOW - Whitehorse Transition to NMOW
Attachments: [image001.jpg](#)
Importance: High

From: [CONNOLLY, Thea](#)
To: s47F
Cc: s47F, s47E(c)
Subject: FW: Contracts - Confidentiality clauses [SEC=OFFICIAL]
Date: Friday, 15 March 2024 8:49:29 AM

Hi s47F

I trust things are going ok in Whitehorse, please reach out to me if you need anything?

Re your confidentiality query, I can advise the following obligations:

Consultants are required to maintain the integrity of contracted work by adhering to confidentiality clauses set out in the standard Department of Health and Aged Care contract. Further, as part of the onboarding process, consultants (including subcontractors) must sign a deed of confidentiality and conflict of interest agreement. I can confirm these documents clearly specify that consultants are obligated to refrain from revealing any confidential information unless they have first received written consent from the department to do so.

We have reminded MMA of its obligations in this regard. For info, this was in the context of confirming our contract with them will run to end May to allow final mopping up. The contract allowed for such extension in the event of unanticipated delays.

Regards

Thea

This document has been released under
the Freedom Of Information Act 1982 by
the Department of Health, Disability and Ageing

From: enquiries@futurefitcollective.net.au
To: [CONNOLLY, Thea](#)
Subject: RE: Open Care Tech announcement [SEC=OFFICIAL]
Date: Thursday, 21 March 2024 11:53:46 AM
Attachments: [image005.png](#)
[image006.png](#)
[image001.png](#)
[image002.jpg](#)
[image007.jpg](#)

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Good morning Thea

Thank you for your note. We were following up on our earlier letter to the Minister, and a note from Peter Gallagher to Russell Herald on 15 February 2024. Please be assured Future Fit Collective are committed to engaging and working with the Minister and the Department in a positive and productive manner.

We strongly believe that Open Care Tech will make a significant impact on front line service delivery creating efficiencies giving us more time to engage directly with older Australians.. We are always available anytime to meet, discuss and answer any questions or concerns.

Kind regards

s47F



From: CONNOLLY, Thea <Thea.Connolly@health.gov.au>
Sent: Wednesday, 20 March 2024 5:40 PM
To: s47F @foodservices.org.au>; enquiries@futurefitcollective.net.au
Cc: s47F, s47E(c) @health.gov.au>
Subject: RE: Open Care Tech announcement [SEC=OFFICIAL]

Hi s47F

We were surprised to receive this from Minister Well's office given your last email to the minister advised that you would reach out to her further on this to 'share your vision in more detail'. We respectfully request that you hold off on your planned announcement until you have spoken to us about your plan in more detail. We have a range of questions, in particular:

- What specifically does Open Care Tech do, what are the benefits to organisations?
- How is Privacy and data security maintained
- This looks like it could be a duplication of existing software if it only offers basic

operational support.

- What tech developers have been engaged to contribute to software development.

Regards

Thea

Thea Connolly

First Assistant Secretary

Home and Residential Division | Ageing and Aged Care Group

Australian Government, Department of Health and Aged Care

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From: s47F [@foodservices.org.au](mailto:s47F@foodservices.org.au)

Sent: Wednesday, March 20, 2024 7:32 AM

To: Minister Wells <Minister.Wells@Health.gov.au>; Minister.Wells@aph.gov.au

Cc: s47F, s47E(c) [@Health.gov.au](mailto:s47F, s47E(c)@Health.gov.au); s47F, s47E(c)

[Health.gov.au](mailto:s47F, s47E(c)@Health.gov.au); enquiries@futurefitcollective.net.au

Subject: Open Care Tech announcement

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EMBARGOED UNTIL 12.01AM 21 MARCH 2024

Dear Minister Wells

Further to my email to you on 10 February 2024, I am writing to let you know we will be launching Open Care Tech this Thursday 21 March. Our media release which is embargoed until 12.01am Thursday 21 March 2024 is attached for your reference.

Our decision to make the software we helped to develop freely available will not only benefit the wider community but also maximise the impact of the government's investment in Future Fit. We believe that this approach aligns with the objectives of the government to promote accessibility and advance technology, as well as setting a

precedent for further investments to also be shared across the network.

We believe that this collaborative approach will foster innovation, reinforce a strengthened sense of community, drive improvements, and ultimately support our common goal, which is to enhance the quality of in-home care.

Tomorrow, the **Open Care Tech** code base will be available for any vendor, developer, CHSP, HCP or NDIS service provider to use – in whole or part. The only condition being that they similarly make any use or enhancement of the code open and free for others to use.

We have the support of vendors currently providing products to meals on wheels providers, because as anyone experienced in open-source software knows, a vibrant commercial ecosystem is essential to our continued growth and success. We hope that the release of the software as an open-source project will encourage transparency and excellence within the vendor community.

This is the legacy of the Future Fit project and of the efforts meals on wheels services involved in the now abandoned Feasibility Study. It is only due to the commitment of these meals on wheels services that it will now be possible for every aged care provider to benefit from the code, should they want to. Making this software open-source limits the risk of coercion or vendor lock-in or commercially motivated financial barriers to what is essentially a taxpayer funded resource. We hope that **Open Care Tech** sets a precedent for future government technology investments.

We would welcome the addition of an attributable quote from you to include in our media release. We would also like to offer a meeting with you or your office at any time to discuss the work Future Fit Collective and the benefits of **Open Care Tech**.

Kind regards,

s47F

s47F

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