



Meeting: 69 | Meeting date: 21/08/2025

Agenda

- Welcome & Agenda
- State of Play
- Playback: Monthly Care Statements Digital Solution Pilot
- Update: Digital Transformation Impact Assessment
- Questions and Close

Discussion highlights

Welcome and Agenda

Welcome and housekeeping.

State of Play

SHARED:

- Review of collaboration activity status.
- Links to Support at Home service agreement resources.
- Link to updated Support at Home program claims and payments business rules guidance.

REMINDER:

- Complete the Aged Care Reform Sector Pulse Survey by 7 September 2025.

Playback: Monthly Care Statements Digital Solution Pilot

SHARED:

- Background information on voluntary Monthly Care Statements (MCS) for residential aged care and the pilot program undertaken by Liquid to develop a digital solution to make it easier for providers to produce MCS.
- Tools developed during the pilot and results so far.
- Plans for next steps and ongoing collaboration with the sector to trial and refine the solution.

Sector Partners

Update: Digital Transformation Impact Assessment

SHARED:

- Background on the Digital Transformation Impact Assessment (DTIA) project.
- Anticipated dates for the next version of the playbook.
- A demonstration of the DTIA playbook.

Close

Questions and thank you.

Key outcomes and actions

REMINDERS:

- Submit an EOI for upcoming API co-design workshops for the Business to Government (B2G) project.
- Sign up to the End-of-Life Care in the Homecare Setting: Understanding Digital and Data Needs study.
- Sign up for rolling research with the human-centred design team.
- Sign up for business verification testing.

Next meeting: 11:30am Thursday 4 September 2025.