



Meeting: #75

Meeting date: 13/11/2025

Agenda

- Welcome & Agenda
- State of Play and New Member Induction
- Reform Update
- Launch: Human-Centred Design (HCD) Research Opportunity
- Support at Home Claiming Update
- Q&A
- Close

Discussion highlights

Welcome and Agenda

Welcome and housekeeping.

State of Play & New Member Introduction

Introduced and welcomed new members.

SHARED:

- Information about the New Member Induction Pack.
- Sector Partners operating principles, probity considerations, IP assumptions, use of AI notetakers, and collaboration logistics.

Reform Update

SHARED:

- Update on the implementation of the Aged Care Act 2024.
- Reminders for providers to update their pricing and service information in the My Aged Care service and support portal.

Sector Partners

Launch: Human-Centred Design (HCD) Research Opportunity

SHARED:

- Details about HCD's role in monitoring impacts of reform implementation.
- Opportunities for sector representatives to take part in interviews as part of this research.

Support at Home Claiming Update

SHARED:

- Update on changes to the Aged Care Provider Portal to facilitate final Home Care Package claims and start claiming for services delivered under Support at Home.
- New resources and training materials to support provider to submit claims.

Close

Q&A and thanks.

Key outcomes & actions

REMINDERS:

- Submit an EOI for upcoming API co-design workshops for the Business to Government (B2G) project.
- Sign up to the End-of-Life Care in the Homecare Setting: Understanding Digital and Data Needs study.
- Sign up for rolling research with the human-centred design team
- Sign up for business verification testing.
- Provide your views on the Cyber Green Paper Consultation Questions.

Next meeting: 11:30am Thursday 27 November 2025.