



## Registered providers with an exemption from the 24/7 registered nurse requirement

In accordance with subsection 175(5) of the *Aged Care Act 2024*, the System Governor (or delegate) is required to make information publicly available about an exemption, if a decision is made to grant a registered provider an exemption from the 24/7 registered nurse (RN) requirement in respect of an approved residential care home.

As a condition of an exemption, providers must:

- notify the Department of Health, Disability and Ageing in writing to [exemptions@health.gov.au](mailto:exemptions@health.gov.au) of any material changes to the information provided in the application for the exemption, including any additional information the delegate has requested.
- tell individuals in the approved residential care home about the exemption, the period of exemption, and alternative arrangements in place.

See [Exemption from the 24/7 registered nurse requirement for aged care](#) for more information about exemptions.

**Table 1:** Approved residential care homes with current exemptions

	Approved residential care home	Registered provider	Period of exemption	Alternative clinical care arrangements in place
1.	<b>Cypress View Lodge</b> 16-24 Kookaburra Avenue COLEAMBALLY NSW 2707	Cypress View Lodge Ltd	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"><li>• On-call arrangement/s with Registered Nurse/s</li><li>• Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians)</li><li>• On-call arrangement/s with General Practitioners and/or other clinicians</li></ul>

	<b>Approved residential care home</b>	<b>Registered provider</b>	<b>Period of exemption</b>	<b>Alternative clinical care arrangements in place</b>
2.	<b>Eldercare – South Park Minlaton</b> 1 South Terrace MINLATON SA 5575	Eldercare Australia Ltd	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians)</li> <li>• Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)</li> <li>• Support arrangement/s with local hospital</li> </ul>
3.	<b>Edward River Gardens</b> 38 Turora Street MOULAMEIN NSW 2733	Moulamein Retirement Village Inc	4 March 2025 – 3 March 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> </ul>
4.	<b>Hope Vale Aged Hostel</b> Cnr Thiele & Thuppi Street HOPE VALE QLD 4895	Hope Vale Aged Hostel	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service</li> </ul>
5.	<b>Juniper Waratah Lodge</b> 6 Arnott Street WAGIN WA 6315	Uniting Church Homes	15 December 2025 – 14 December 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)</li> </ul>
6.	<b>Kaniva Hostel</b> 7 Farmers Street KANIVA VIC 3419	West Wimmera Health Service	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• On-call arrangement/s with General Practitioners and/or other clinicians</li> <li>• Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)</li> <li>• Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service</li> <li>• Support arrangement/s with local hospital</li> </ul>

	<b>Approved residential care home</b>	<b>Registered provider</b>	<b>Period of exemption</b>	<b>Alternative clinical care arrangements in place</b>
7.	<b>Orroroo Community Home</b> 32 Fifth Street ORROROO SA 5431	Yorke and Northern Local Health Network Incorporated	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians)</li> <li>• On-call arrangement/s with General Practitioners and/or other clinicians</li> <li>• Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service</li> </ul>
8.	<b>Sunhaven Hostel</b> Kneipp Street ASHFORD NSW 2361	Ashford Ageing Care Facility	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• On-call arrangement/s with General Practitioners and/or other clinicians</li> <li>• Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)</li> </ul>
9.	<b>Whiddon Bourke</b> 29 Darling Street BOURKE NSW 2840	Frank Whiddon Masonic Homes of New South Wales	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s, including a Registered Nurse who resides on-site</li> <li>• On-call arrangement/s with General Practitioner/s and/or other clinician/s</li> <li>• Support arrangement/s with local hospital</li> </ul>
10.	<b>Tocumwal Lions Community Hostel</b> 21-23 Jerilderie Steet TOCUMWAL NSW 2714	Tocumwal Lions Community Hostel Limited	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians)</li> <li>• On-call arrangement/s with General Practitioner/s and/or other clinician/s</li> <li>• Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service</li> </ul>

	<b>Approved residential care home</b>	<b>Registered provider</b>	<b>Period of exemption</b>	<b>Alternative clinical care arrangements in place</b>
11.	<b>Uniting Taralga</b> 49-53 Bunnaby Street TARALGA NSW 2580	The Uniting Church in Australia Property Trust (NSW)	1 July 2025 – 30 June 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• Enrolled Nurse/s and/or Endorsed Enrolled Nurse/s on site and on duty when RN is not available (with on-call access to Registered Nurse/s and/or other clinicians)</li> <li>• On-call arrangement/s with General Practitioner/s and/or other clinician/s</li> <li>• Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service</li> <li>• Support arrangement/s with local hospital</li> </ul>
12.	<b>Uralba Hostel</b> 50 Tor St GUNDAGAI NSW 2722	Gundagai and District Accommodation Inc	29 August 2025 – 28 August 2026	<ul style="list-style-type: none"> <li>• On-call arrangement/s with Registered Nurse/s</li> <li>• Access to clinical support via telehealth (including on-call arrangement/s with specialist telehealth service/s)</li> <li>• Access to Registered Nurse/s and/or clinicians in co-located or closely located health care service/s and/or aged care service</li> </ul>

**Table 2:** Approved registered care homes that previously had an exemption in place.

	<b>Approved residential care home</b>	<b>Registered provider</b>	<b>Period of exemption</b>
1.	<b>Ada Cottage</b> 93-95 Angus Avenue KANDOS NSW 2848	RSL LifeCare Ltd	10 August 2023 – 30 June 2024
2.	<b>Apsley Riverview</b> 2E Hill Street WALCHA NSW 2354	The Presbyterian Church (New South Wales) Property Trust	9 August 2023 – 30 June 2024
3.	<b>Coates</b> 1 James Street ST ARNAUD VIC 3478	Respect Group Ltd	1 July 2024 – 30 June 2025 1 August 2023 – 30 June 2024
4.	<b>Emily Gardens at the Rock</b> 9 Emily Street THE ROCK NSW 2655	Lutheran Aged Care Albury	1 August 2023 – 30 June 2024
5.	<b>Forest View Aged Persons Home</b> 4 Morgan St CHILDERS QLD 4660	Forest View Childers Inc	1 August 2023 – 30 June 2024
6.	<b>Grace Munro Centre</b> 2 Thunderbolts Way BUNDARRA NSW 2359	Grace Munro Aged Care Centre Ltd	1 July 2025 – 24 September 2025 1 July 2024 – 30 June 2025 10 August 2023 – 30 June 2024
7.	<b>Griffiths Point Lodge</b> Davis Point Road SAN REMO VIC 3925	Bass Coast Health	26 July 2023 – 15 March 2024
8.	<b>Gummun Place</b> 14 - 18 Marquet Street MERRIWA NSW 2329	Upper Hunter Shire Council	1 July 2024 – 28 February 2025 4 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
9.	<b>Halls Creek People Church Frail Aged Hostel</b> 440 Neighbour Street HALLS CREEK WA 6770	Halls Creek Peoples Church Incorporated	1 August 2023 – 30 March 2024
10.	<b>Holbrook Hostel</b> 47-55 Bowler Street HOLBROOK NSW 2644	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
11.	<b>Juniper Waratah Lodge</b> 6 Arnott Street WAGIN WA 6315	Uniting Church Homes	15 December 2024 – 14 December 2025 15 December 2023 – 14 December 2024
12.	<b>Keith &amp; District Hospital Inc</b> 35 Hill Avenue KEITH SA 5267	Keith & District Hospital Inc	28 July 2023 – 22 September 2023
13.	<b>Keith &amp; District Hospital Inc</b> 35 Hill Avenue KEITH SA 5267	Limestone Coast Local Health Network Incorporated	15 December 2023 – 23 April 2024
14.	<b>Koonambil Aged Care</b> 140-148 Castlereagh Street COONAMBIE NSW 2829	Koonambil Aged Care Ltd	1 July 2024 – 22 August 2024 10 August 2023 – 30 June 2024
15.	<b>Merton Court Hostel</b> 91 Virginia Street DENMAN NSW 2328	Merton Living Ltd	6 August 2023 – 15 September 2023
16.	<b>Mt View Homes</b> 31 Arthur Street BOOLEROO CENTRE SA 5482	Mt View Homes Inc	1 July 2024 – 31 March 2025 3 August 2023 – 30 June 2024

	<b>Approved residential care home</b>	<b>Registered provider</b>	<b>Period of exemption</b>
17.	<b>Murravale Aged Care Facility</b> 6-10 Haydon Street Murrurundi NSW 2338	Murravale Retirement Home Ltd	23 August 2023 – 30 June 2024
18.	<b>Mutkin Residential Aged Care</b> 87 Back Beach Road YARRABAH QLD 4871	Mutkin Residential and Community Care Indigenous Corporation	25 August 2023 – 29 May 2024
19.	<b>Myoora Homestead Hostel</b> Cnr Bartsch & Keighran Streets HENTY NSW 2658	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
20.	<b>Nalya Lodge Hostel</b> 11 Hill Street PETERBOROUGH SA 5422	Yorke and Northern Local Health Network Incorporated	1 July 2025 – 23 September 2025 1 July 2024 – 30 June 2025 11 August 2023 – 30 June 2024
21.	<b>Nareeba Moopi Pa Aged Care Hostel</b> 28 Dickson Way DUNWICH QLD 4183	North Stradbroke Island Aboriginal & Islanders Housing Co-Operative Society Ltd	24 August 2023 – 29 September 2023
22.	<b>Oolong Hostel</b> 91-97 Sturt Street HOWLONG NSW 2643	United Protestant Association of NSW Ltd	1 July 2024 – 26 September 2024 1 August 2023 – 30 June 2024
23.	<b>Prunus Lodge</b> 12 Bells Lane MOLONG NSW 2866	United Protestant Association of NSW Ltd	1 August 2023 – 29 May 2024
24.	<b>Richardson House</b> 24 Gotha Street BARRABA NSW 2347	Barraba and District Retirement Homes Association Inc	1 July 2024 – 3 April 2025 4 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
25.	<b>Riverside Hostel</b> 39 Latje Road ROBINVALE VIC 3549	Robinvale District Health Service	9 August 2023 – 30 June 2024
26.	<b>Springhaven Frail Aged Hostel</b> 15 Barracks Place KOJANUP WA 6395	Shire of Kojanup	1 July 2024 – 14 October 2024 8 August 2023 – 30 June 2024
27.	<b>Snowy River Hostel</b> 7 Jindalee Street BERRIDALE NSW 2628	Snowy Monaro regional Council	6 December 2023 – 30 June 2024
28.	<b>Southern Cross Care Miles – Carinya</b> 6 Wallen Street MILES QLD 4415	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023
29.	<b>Southern Cross Care Tara – Tarcoola</b> Lot 206 Sara Street TARA QLD 4421	Southern Cross Care (QLD) Ltd	3 August 2023 – 27 August 2023
30.	<b>Southern Cross Care Allora</b> 29 Darling Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023
31.	<b>Southern Cross Care Allora – Homestead</b> 62-64 Forde Street ALLORA QLD 4362	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2023
32.	<b>Southern Cross Care Taroom – Leichhardt Villa</b> 1 McCorley Court TAROOM QLD 4420	Southern Cross Care (QLD) Ltd	1 August 2023 – 30 June 2024

	<b>Approved residential care home</b>	<b>Registered provider</b>	<b>Period of exemption</b>
33.	<b>Springhaven Frail Aged Hostel</b> 15 Barracks Place KOJONUP 6395	Shire of Kojonup	1 July 2024 – 14 October 2024 8 August 2023 – 30 June 2024
34.	<b>Taralga Retirement Village</b> 93 High Street JANDOWAE QLD 4410	Taralga Retirement Village Incorporated	10 August 2023 – 30 June 2024
35.	<b>The Whiddon Group – Weeronga</b> 1 Rivers Street WEE WAA NSW 2388	Frank Whiddon Masonic Homes of New South Wales	1 August 2023 – 30 June 2024
36.	<b>Walara Gilbert Valley</b> 20 Masters Street RIVERTON SA 5412	Walara Incorporated	23 August 2023 – 6 December 2023
37.	<b>Waratah Lodge</b> 6 Arnott Street WAGIN WA 6315	Wagin Frail Aged Inc	2 September 2023 – 30 October 2023
38.	<b>Wenonah Lodge</b> 27-31 Mayne Street GULGONG NSW 2852	Gulgong Hostel Association Incorporated	10 August 2023 – 24 February 2024
39.	<b>Woodhaven</b> 55A Hebden Street LOCKHART NSW 2656	Respect Group Ltd	1 July 2024 – 30 June 2025 4 August 2023 – 30 June 2024
40.	<b>Yaandina Aged Care</b> 56 Hampton Street ROEBOURNE WA 6718	Yaandina Community Services Ltd	9 August 2023 – 30 June 2024

	Approved residential care home	Registered provider	Period of exemption
41.	<b>Yeoval Community Nursing Home &amp; Hazelholme Hostel</b> 3-7 Lord Street YEOVAL NSW 2868	United Protestant Association of NSW Ltd	1 July 2024 – 21 March 2025 1 August 2023 – 30 June 2024
42.	<b>Uralba Hostel</b> 50 Tor St GUNDAGAI NSW 2722	Gundagai and District Accommodation Inc	29 August 2024 – 28 August 2025