



What is an audit and what does it mean for you?

What is an audit?



An audit is a way of making sure that a service provider for people with disabilities is doing a good job and following the rules.



A group of people called an audit team will come and check that everything is going well.



They do this by looking around and asking questions.



You might be asked if you want to take part in the audit.

This is your choice. You can say yes or no.



It's fine to say no if you don't want to take part.



How do you take part in the audit?



You can talk to the audit team and answer their questions.



Or you can let them look at your files so they can see how your service provider is helping you.



You can also ask for help and support from someone you trust, like a friend, a family member or an advocate.



The support person must be someone who does not work for or use the service being audited.

Need some more information?



If you would like more information there is an Easy Read booklet that you can read, or you can call us, email us or visit our website.



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