

Disability Royal Commission Progress Report 2025

Volume 10





Australian Government



ACT
Government



NSW
GOVERNMENT



**NORTHERN
TERRITORY**
GOVERNMENT



Queensland
Government



**Government
of South Australia**



Tasmanian
Government



VICTORIA
State
Government



**GOVERNMENT OF
WESTERN AUSTRALIA**



Australian Government

The Australian Government wrote this.

When you see the word **we** it means the Australian Government.



We wrote this in an easy to read way.

We use pictures to explain some ideas.

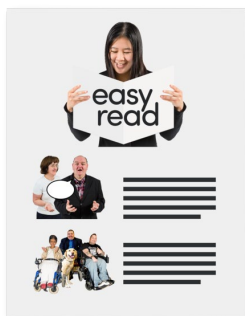
Bold

We have some words in **bold**.

Not bold

This means the letters are thicker and darker.

These are important words.



This is an Easy Read **summary** of another document.

This means it has the most important ideas.



You can look at the **other updates** in Easy Read.

They have information about

- **Other volumes**

You can ask for help to read this document.

You can ask

- A friend
- Family members
- A support person.



We recognise Aboriginal and Torres Strait Islander people as the **Traditional Owners** of the land we live on.



They were the **first people** to live on and use the

- Land
- Waters.

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Disability Royal Commission



The **Disability Royal Commission** looked at how people with disability are treated.

We call it **DRC** for short.



DRC wrote a report.

The report was in 12 parts.

They are called **volumes**.



The report had **recommendations**.

Recommendations are ideas to do things better.



The report had a lot of recommendations.

This will help things be better for people with disability.



We want Australia to be a place where people with disability

- Are safe



- Have their **rights** protected

Rights are **rules** about treating everyone

- Fair
- Equally.



We want Australia to be a place where people with disability

- Are respected



Can make their own choices



- Live the lives that they want to.



This would make Australia an **inclusive** place for everyone.

Inclusive is when everyone

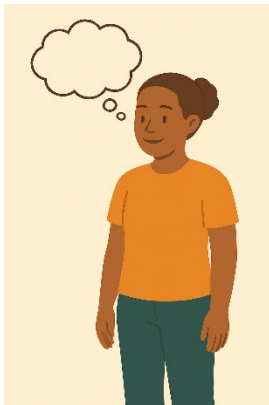
- Can **take part**
- Feel like they **belong**.

What is the Progress report



We told DRC we will write reports about the work governments are doing.

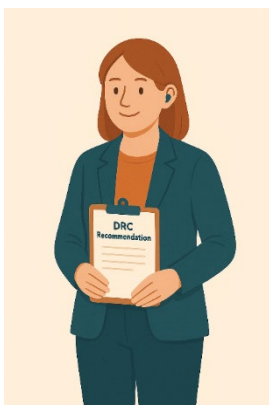
This is the first update.



It does **not** say all the things governments are doing.

It has the main things we are working on.

We started the work people with disability said was **most** important.



We shared how we will make

- Changes
- Things better for people with disability.

We have started this work.

It will take a long time.



We will say how we are going for each recommendation.



We will say if we

- Have **finished** this work

This means we

- Agreed to the recommendation
- Have finished the work to make the change.



- **Still doing work** on the recommendation

This means we

- Agree to the recommendation
- Have started making changes
- Need more time to finish this work



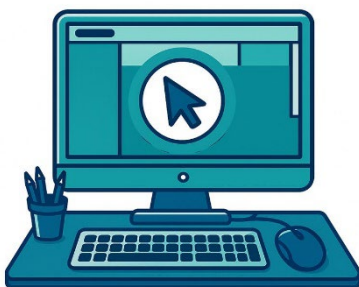
- **Have more work** to do on the recommendation

This means we need more time to decide how to make the changes.



There are **no** recommendations for volumes

- 1
- 2
- 3



This has updates for **volume 10**.

You can read the updates for the other volumes on our website.

www.dss.gov.au/responses-government-inquiries/resource/disability-royal-commission-progress-report-2025

About Volume 10



Volume 10 talks about

- Making services safe for people with disability.

This includes recommendations about

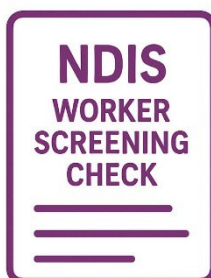
- **Advocacy organisations**



Advocacy is when someone supports you to speak up for your **rights**.

Advocacy organisations support people with disability

- To have their say
- With advice and information.



- Improving checks for NDIS workers

Advocacy



The recommendation said the **National Disability Insurance Agency** should

- Help people who live in **supported accommodation** get advocacy services.

We call it **NDIA** for short.

They look after the NDIS.



Supported accommodation is for people with disability.

People with disability can

- Live in a house paid for by the NDIS
- Get support to live in the house.



NDIA are looking at what advocacy services there are for people living in **supported independent living**.

We call it **SIL** for short.



SIL is for people who need

- Lots of support
- Someone with them all the time.



The Australian Government will **refer** people to advocacy services.

Refer means sending someone to another place or service that can help.

Like when your doctor writes a letter for you to see a specialist.



The advocacy service can then help a person can make a **complaint** about the services they use.



Complaints are when you tell someone they have **not** done a good job.

Everyone has the right to make a complaint.



They can make complaints to the **NDIS Quality and Safeguards Commission**.

We call them the **NDIS Commission** for short.



The NDIS Commission

- Make sure NDIS providers are doing a good job
- Listens to **complaints** about NDIS services.



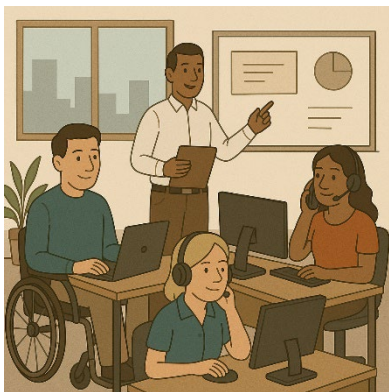
The NDIS Commission can do different things to fix complaints.



The recommendation said the NDIS Commission should refer people to advocacy services.



The NDIS Commission is doing this.

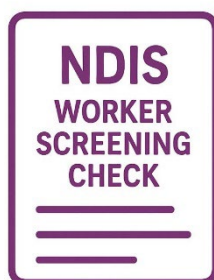


We are still doing work on this recommendation.

NDIS Worker Checks



The recommendations said the checks for NDIS workers need to be better.



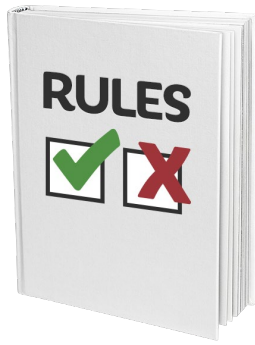
NDIS workers have a check called a

- **Worker screening check.**



The check makes sure people are safe to work with people with disability.

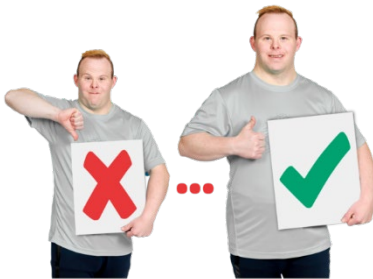
It helps to keep people with disability safe.



The check also looks to see if the worker has done a **crime**.

A crime is when you have **not** followed the **law**.

Laws are **rules** for how we live.



Governments are making the checks better.



We are improving

- What crimes we check



- How we check them.



We are working on how we check

- If a NDIS worker does a crime **after** they have their check.



The governments are working on better ways to share information with each other.



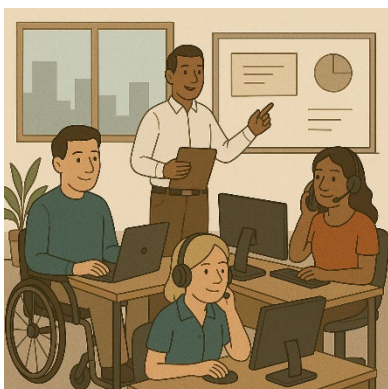
This means we will have more information to do the checks.



We have talked about what information needs to be shared.



We need to agree on how to do this.



We are still doing work on this recommendation.

Contact us



You can contact us if you **need more information.**



You can send us an email.

DRCTaskforceSecretariat@health.gov.au



You can look at our website.

www.dss.gov.au/DRC-Aus-Gov-Response



You can get help and support.

www.dss.gov.au/help-and-support-disability

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