



Support at Home monthly statement

Statement provided to:

Mrs Jane Smith
13 Sample Street
Samletown SA 5000
Australia

Client Name:
My Aged Care ID No:
Provider ID:
Location:

Mrs Jane Smith
AC12345
67890
Samletown SA

This is not an invoice – no payment is required.

This statement includes information relating to the services you received in the previous calendar month.

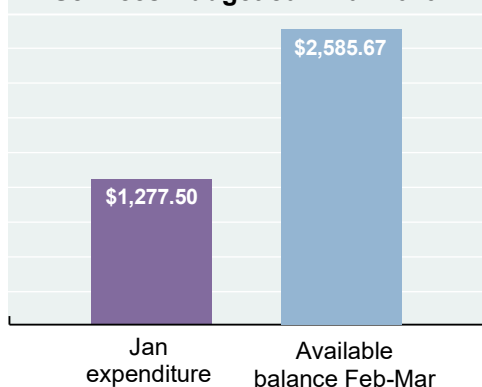
Please review this statement and discuss any concerns with your provider.

You will receive a separate invoice relating to payment of participant contributions.

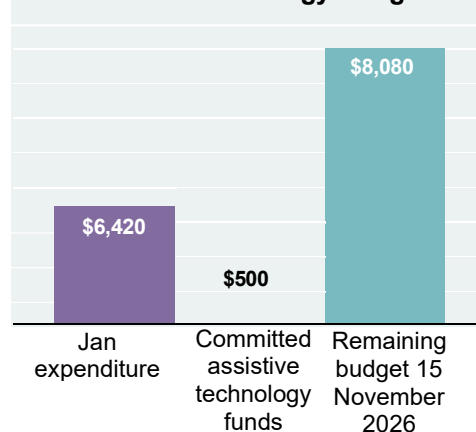
1800 123 456 Monday to Friday 8:30am to 5:00pm information@homecare.com.au

Financial summary January 2026

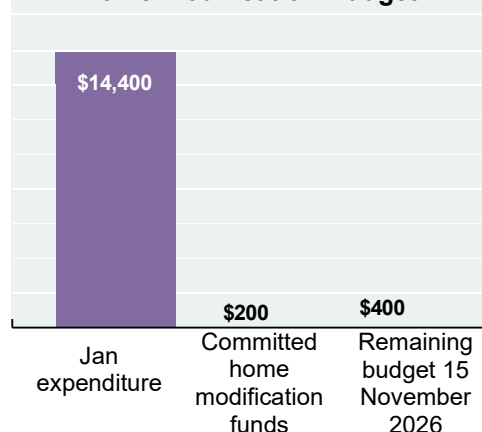
Services Budget Jan-Mar 2026



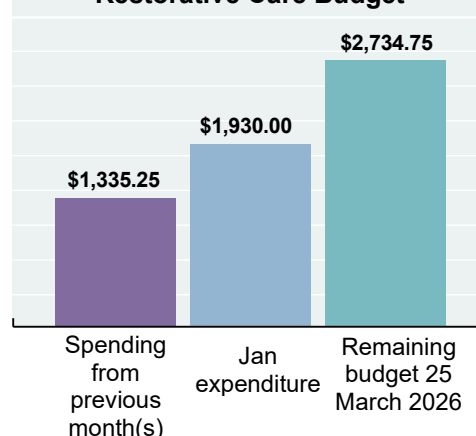
Assistive Technology Budget



Home Modification Budget



Restorative Care Budget



Note: Government subsidy and contribution rate calculated at the full pensioner rate for this template.

Support at Home ongoing budget

Support at Home account summary

Statement calendar month 1 quarter 3: 1 January 2026 to 31 January 2026

Support at Home quarterly budget	\$3,050.00
Primary supplement(s) (if applicable)	
Veterans' supplement	\$343.17
Support at Home unspent funds	\$470.00
Spending from past month(s) in the same quarter	N/A
Available budget on 1 January 2026	\$3,863.17

Quarterly budget balance on 1 January 2026	\$3,863.17
Services delivered (including your contributions)	\$1197.50
Charges from past months	\$80.00
Remaining balance as of 31 January 2026	\$2,585.67

Service type summary

Budget balance at 1 January 2026	\$3,863.17
Service type	Total cost
Nursing care	-\$180.00
Allied health and other therapeutic services	-\$182.50
Personal care	-\$150.00
Respite	-\$297.00
Domestic assistance	-\$142.50
Home maintenance and repairs	-\$51.50
Meals	-\$194.00
Adjustments or refunds	
Incorrect or missing charges from past months	-\$80.00
Remaining Support at Home quarterly balance as at 31 January 2023	\$2,585.67

Detailed expenses

Care Management	Rate	Units
Care management	Per hour	4

Date	Service	Rate	Units	Unit cost	Cost	Gov subsidy	Contribution
Thurs, 1 Jan	Assistance with self-care and activities of daily living	Per hour	1	\$100.00	\$100.00	\$95.00	\$5.00
Fri, 2 Jan	Third party supplier: Respite care	Per hour	3	\$99.00	\$297.00	\$282.15	\$14.85
Tues, 6 Jan	General house cleaning	Per hour	0.75	\$95.00	\$71.25	\$58.78	\$12.47
Tues, 6 Jan	Assistance with self-care and activities of daily living	Per hour	0.5	\$100.00	\$50.00	\$47.50	\$2.50
Wed, 7 Jan	Third party supplier: Meal preparation	Per hour	2	\$97.00	\$194.00	\$160.05	\$33.95
Fri, 9 Jan	Registered nurse	Per hour	1	\$160.00	\$160.00	\$160.00	\$0.00
Fri, 9 Jan	Nursing care consumables	Per item	1	\$20.00	\$20.00	\$20.00	\$0.00
Mon, 12 Jan	Physiotherapist	Per hour	0.5	\$185.00	\$92.50	\$92.50	\$0.00
Mon, 19 Jan	General house cleaning	Per hour	0.75	\$95.00	\$71.25	\$58.78	\$12.47
Wed, 21 Jan	Third party supplier: Gardening	Per hour	0.5	\$103.00	\$51.50	\$42.49	\$9.01
Tues, 27 Jan	Podiatrist	Per hour	0.5	\$180.00	\$90.00	\$90.00	\$0.00
Total					\$1,197.50	\$1,107.25	\$90.25

Variations from past calendar months

The following information relates to any incorrect or missing charges for services or items from past months. Please contact us if you have any concerns or questions.

Date	Service	Rate	Units	Unit cost	Cost	Gov subsidy	Contribution
Mon, 12 Jan	Registered nurse: Delivered not charged 20 Dec 2024	Per hour	0.5	\$160.00	\$80.00	\$80.00	\$0.00
Total					\$80.00	\$80.00	\$0.00

Unspent funds

Support at Home unspent funds

This information is for your reference only and no action is required from you.

The maximum amount of funds you can carry into the next quarter is \$1000 or 10% of your ongoing quarterly budget as a \$ figure (whichever is higher).

	Balance as of last quarter
Unspent funds	\$470.00

Unspent funds accrued under Home Care Package program

Participants can continue to use HCP Commonwealth unspent funds for Support at Home services.

HCP Commonwealth unspent funds on 1 January 2026	
Individual's unspent Commonwealth portion	N/A
Balance of the individual's notional home care account	N/A
Individual's unspent care recipient portion	N/A
Total available balance on 1 January 2026	N/A

Available HCP Commonwealth unspent funds as of 31 January 2026	
Individual's unspent Commonwealth portion	N/A
Balance of the individual's notional home care account	N/A
Individual's unspent care recipient portion	N/A
Total available balance as of 31 January 2026	N/A

Assistive Technology and Home Modifications (AT-HM) scheme

Assistive Technology account summary

Statement calendar month 1 quarter 3: 1 January 2026 to 31 January 2026

Assistive technology budget	
AT short-term - high tier	\$15,000.00
Supplement(s) (if applicable)	
Remote supplement	N/A
Additional amount approved (if applicable)	N/A
AT Ongoing – assistance dogs (ongoing maintenance)	N/A
Spending from past month(s)	N/A
Available budget on 1 January 2026	\$15,000.00
Assistive technology delivered (including your contributions)	-\$6,450.00
Changes from past months	\$30.00
Remaining balance on 31 January 2026	\$8,580.00
Committed funds	-\$500.00
Remaining balance for allocation period	\$8,080.00

Assistive technology short-term funding (including supplements and any additional amounts approved) to expire 15 November 2026. Assistive technology ongoing funding will be re-allocated annually.

Assistive Technology expense summary

Assistive technology budget as of 1 January 2026	\$15,000.00
Equipment and products	-\$5,500.00
Prescription	-\$500.00
Wraparound services	-\$200.00
Repairs and maintenance	N/A
Administration costs	-\$250.00
Adjustments or refunds	
Incorrect or missing charges from past months	\$30.00
Remaining balance on 31 January 2026	\$8,580.00
Committed funds	-\$500.00
Remaining balance for allocation period	\$8,080.00

Assistive technology detailed expense information

Date	Service	Rate	Units	Unit cost	Cost	Gov subsidy	Contribution
Mon, 5 Jan	Prescription – Occupational therapist assessment	Per hour	2.5	\$200.00	\$500.00	\$500.00	\$0.00
Wed, 7 Jan	KindReach Pty Ltd: Electric gripping tongs – Purchase	Per item	1	\$100.00	\$100.00	\$95.00	\$5.00
Wed, 7 Jan	HomeEase Tech Ltd: Bed and mattress support platform with manual adjustment - Purchase	Per item	1	\$5,100.00	\$5,100.00	\$4,845.00	\$255.00
Wed, 7 Jan	HomeEase Tech Ltd: Mattress covering - Purchase	Per item	1	\$100.00	\$100.00	\$95.00	\$5.00
Fri, 9 Jan	Wraparound services - Planning	Per hour	1	\$200.00	\$200.00	\$200.00	\$0.00
Mon, 12 Jan	KindReach Pty Ltd: Bimanual handrim-drive wheelchairs - Loan	Per item	1	\$200.00	\$200.00	\$190.00	\$10.00
Mon, 12 Jan	Administration	Per hour	5	\$50.00	\$250.00	\$250.00	\$0.00
Total					\$6,450.00	\$6,175.00	\$275.00
To be delivered	KindReach Pty Ltd: Rollator - Purchase	Per item	1	\$350.00	\$350.00	\$332.50	\$17.50
To be delivered	Wraparound services – Set up and training	Per hour	1.5	\$100.00	\$150.00	\$150.00	\$0.00
Total					\$500.00	\$482.50	\$17.50

Adjustments or refunds from past calendar months

The following information relates to any incorrect or missing charges from past months. Please contact us if you have any concerns or questions.

Date	AT or HM budget	Service	Rate	Units	Unit Cost	Cost	Gov subsidy	Contribution
Thurs, 1 Jan	Assistive Technology	Refund: Administration- Incorrect charge: 22 Dec 2024	Per hour	0.50	\$60.00	\$30.00	\$30.00	\$0.00
Total						\$30.00	\$30.00	\$0.00

Home modifications account summary

Home modifications budget	\$15,000.00
HM short-term – high tier	\$15,000.00
Supplement(s) (if applicable)	
Remote supplement	N/A
Spending from past month(s)	N/A
Available budget on 1 January 2026	\$15,000.00
Home modifications delivered (including your contributions)	-\$14,400.00
Changes from past months	\$0
Remaining balance on 31 January 2026	\$600.00
Committed funds	-\$200.00
Remaining balance for allocation period	\$400.00

Home modifications funding (including supplements) to expire 15 November 2026.

Home Modifications expense summary

Home modifications budget as of 1 January 2026	\$15,000.00
Home modifications	-\$12,500.00
Prescription	-\$500.00
Wraparound services	-\$400.00
Coordination costs	- \$1,000.00
Adjustments or refunds	
Incorrect or missing charges from past months	N/A
Remaining balance on 31 January 2026	\$600
Committed funds (to be delivered)	-\$200
Remaining balance for allocation period	\$400

Home modifications detailed expense information

Date	Item or service	Rate	Units	Unit Cost	Cost	Gov subsidy	Contribution
Mon, 5 Jan	Prescription – Occupational therapist assessment	Per hour	2.5	\$200.00	\$500.00	\$500.00	\$0.00
Mon, 19 Jan	HomeEase Tech Ltd: Removable grab rails and handgrips	Per item	2	\$250.00	\$500.00	\$475.00	\$25.00
Mon, 19 Jan	HomeEase Tech Ltd: Fixed ramp	Per item	1	\$2,000.00	\$2,000.00	\$1,900.00	\$100.00
Tues, 20 Jan	Wraparound services - Training	Per hour	1.5	\$200.00	\$300.00	\$300.00	\$0.00
Wed, 28 Jan	HomeEase Tech Ltd: Stairlift with platform	Per item	1	\$10,000.00	\$10,000.00	\$9,500.00	\$500.00
Wed, 28 Jan	HomeEase Tech Ltd: Wraparound services – Set up	Per hour	1	\$100.00	\$100.00	\$100.00	\$0.00
Thurs, 29 Jan	Coordination	Per hour	20	\$50.00	\$1,000.00	\$1,000.00	\$0.00
Total					\$14,400.00	\$13,775	\$625.00
To be delivered	Wraparound services - Training	Per hour	1	\$200.00	\$200.00	\$200.00	\$0.00
Total					\$200.00	\$200.00	\$0.00

Restorative Care Pathway

Restorative care summary

Restorative care started December 4, 2025. Funding to end March 25, 2026.

Restorative care budget	\$6000.00
Primary supplement(s) (if applicable)	N/A
Spending from past month(s) within allocated care period	-\$1335.25
Available budget on 1 January 2026	\$4664.75
Services delivered (including your contributions)	\$1690.00
Restorative care management	\$240.00
Changes from past months	N/A
Remaining balance as at 31 January 2026	\$2734.75

Restorative care Service type summary

Budget balance 1 January 2026	\$4664.75
Service type	Total cost
Nursing care	\$480.00
Allied health and other therapeutic services	\$910.00
Restorative care management	\$240.00
Personal care	\$300.00
Respite	N/A
Domestic assistance	N/A
Home maintenance and repairs	N/A
Meals	N/A
Adjustments or refunds	
Incorrect or missing charges from past months	N/A
Remaining restorative care balance 31 January 2023	\$2734.75

Restorative care detailed expenses

Service	Rate	Units	Unit cost	Cost	Government subsidy
Restorative care management	Per Hour	2	\$120.00	\$240.00	\$240.00

Date	Service	Rate	Units	Unit cost	Cost	Gov subsidy	Contribution
Mon, 2 Jan	Physiotherapist	Per hour	0.5	\$185.00	\$92.50	\$92.50	\$0.00
Tue, 3 Jan	Registered nurse	Per hour	1	\$160.00	\$160.00	\$160.00	\$0.00
Wed, 4 Jan	Social Worker	Per hour	0.5	\$200.00	\$100.00	\$100.00	\$0.00
Fri, 6 Jan	Assistance with self-care and activities of daily living	Per hour	0.75	\$100.00	\$75.00	\$71.25	\$3.75
Mon, 9 Jan	Physiotherapist	Per hour	0.5	\$185.00	\$92.50	\$92.50	\$0.00
Tue, 10 Jan	Registered nurse	Per hour	1	\$160.00	\$160.00	\$160.00	\$0.00
Thu, 12 Jan	Third party supplier: Exercise physiologist	Per hour	1	\$190.00	\$190.00	\$190.00	\$0.00
Fri, 13 Jan	Assistance with self-care and activities of daily living	Per hour	0.75	\$100.00	\$75.00	\$71.25	\$3.75
Mon, 16 Jan	Physiotherapist	Per hour	0.5	\$185.00	\$92.50	\$92.50	\$0.00
Tue, 17 Jan	Registered nurse	Per hour	1	\$160.00	\$160.00	\$160.00	\$0.00
Fri, 20 Jan	Assistance with self-care and activities of daily living	Per hour	0.75	\$100.00	\$75.00	\$71.25	\$3.75
Fri, 20 Jan	Dietitian	Per hour	0.75	\$200.00	\$150.00	\$150.00	\$0.00
Mon, 23 Jan	Physiotherapist	Per hour	0.5	\$185.00	\$92.50	\$92.50	\$0.00
Wed, 25 Jan	Social Worker	Per hour	0.5	\$200.00	\$100.00	\$100.00	\$0.00
Fri, 27 Jan	Assistance with self-care and activities of daily living	Per hour	0.75	\$100.00	\$75.00	\$71.25	\$3.75
Total					\$1,690.00	\$1,675.00	\$15.00

For more support

Please call or email us if you have any questions regarding your statement or would like to discuss financial or hardship support options.

Call: **1800 123 456** Monday to Friday – 8:30am to 5:00pm

Email: **information@homecare.com.au**

If you have questions or concerns about your aged care, including Support at Home costs and fees, you can speak to an aged care advocate by calling the Aged Care Advocacy Line. Provided by the Older Persons Advocacy Network (OPAN), this free and confidential service is independent of both government and aged care providers, and will connect you with a local advocate in your state or territory.

Aged Care Advocacy Line **1800 700 600**

Monday to Friday – 8:00am-8:00pm

Saturday – 10:00am-4:00pm

Website: **www.opan.org.au**



If you need assistance in understanding this statement in other languages, you are welcome to access free translation services.

Call: **131 450** 24 hours, 7 days a week

Website: **www.tisnational.gov.au**



Getting started with aged care

If you need help around the house or are thinking about aged care homes, contacting My Aged Care is the first step.

Freecall 1800 200 422

Monday to Friday from 8am to 8pm,
and Saturdays 10am to 2pm

or face-to-face by speaking with an
Aged Care Specialist Officer
(to book an appointment call
1800 227 475 or visit any Services
Australia Service Centre).