



National Aged Care Quality Indicator Program (QI Program)

Quick Reference Guide: Pressure injuries

This guide helps registered providers of approved residential care homes to collect and report data on pressure injuries for the QI Program.

You must report the pressure injuries care quality indicator against:



- **Percentage of individuals with pressure injuries, reported against six pressure injury stages**

A **pressure injury** is a localised injury to the skin and/or underlying tissue, usually over a bony prominence, as a result of pressure, shear, or a combination of these factors.

Six pressure injury stages

Pressure injuries are classified in six stages according to the ICD 10 Australian Modified (AM) pressure injury classification system:

- Stage 1 Pressure Injury
- Stage 2 Pressure Injury
- Stage 3 Pressure Injury
- Stage 4 Pressure Injury
- Unstageable Pressure Injury
- Suspected Deep Tissue Pressure Injury

Collect pressure injuries data



Identify a date once every reporting period (quarter) to assess each resident residing at the aged care home for pressure injuries. This assessment should be on or around the same time each quarter.

Inform residents about the proposed observation assessment and ensure consent is sought from each resident before the assessment can take place.



Conduct a full-body observation assessment of each resident residing at the aged care home during the quarter to assess for the presence of pressure injuries. Where possible, do this as part of the resident's usual personal care.



Record the number of residents:

- excluded because they were absent from the aged care home for the entire quarter
- excluded because they withheld consent to undergo an observation assessment for pressure injuries for the entire quarter
- with one or more pressure injuries, as well as against each of the six pressure injury stages
- with one or more pressure injuries that were acquired outside of the aged care home during the quarter, as well as against each of the six pressure injury stages

Registered providers of approved residential care homes must collect and report on pressure injuries data quarterly. See the [QI Program Manual– Part A](#).

Report pressure injuries data



Report the number of residents:

- with one or more pressure injuries
- with one or more pressure injuries, reported against each of the six pressure injury stages



Additionally, report the number of residents:

- assessed for pressure injuries
- excluded because they withheld consent to undergo an observation assessment for pressure injuries
- excluded because they were absent from the aged care home for the entire quarter
- with one or more pressure injuries acquired outside of the aged care home during the quarter
- with one or more pressure injuries acquired outside of the aged care home during the quarter, reported against each of the six pressure injury stages

Example

Resident A	Resident B	Resident C
- two stage 2 - one suspected deep tissue	no pressure injuries	- one stage 1 acquired outside the aged care home last quarter - one stage 3 acquired in hospital this quarter
3	Number of residents assessed for pressure injuries	
0	Number of residents excluded because they withheld consent to undergo an observation assessment for pressure injuries	
0	Number of residents excluded because they were absent from the aged care home for the entire quarter	
2	Number of residents with one or more pressure injuries	
Number of residents with one or more pressure injuries against each of the pressure injury stages:		
1 Stage 1 Pressure injury	0 Stage 4 Pressure injury	
1 Stage 2 Pressure injury	0 Unstageable Pressure injury	
1 Stage 3 Pressure injury	1 Suspected Deep Tissue Pressure injury	
1	Number of residents with one or more pressure injuries acquired outside of the aged care home during the quarter	
Number of residents with one or more pressure injuries acquired outside of the aged care home during the quarter against each of the pressure injury stages:		
0 Stage 1 Pressure injury	0 Stage 4 Pressure injury	
0 Stage 2 Pressure injury	0 Unstageable Pressure injury	
1 Stage 3 Pressure injury	0 Suspected Deep Tissue Pressure injury	

Data recording templates for each quality indicator are available on the [QI Program resources webpage](#). Use the templates to calculate and summarise data to submit through the Government Provider Management System (GPMS).

Submit QI Program data

There are three ways you can submit QI Program data:



1. through the GPMS
2. via a bulk file upload
3. through a third-party benchmarking company



Data must be submitted by the **21st day of the month after the end of each quarter**

More information



You can find the QI Program Manual and other guidance on the [QI Program's resources webpage](#).

For assistance, contact the My Aged Care provider and assessor helpline on **1800 836 799** and select option 5.

The helpline is closed on Sunday and public holidays. It is open:

- between 8am and 8pm Monday to Friday
- between 10am and 2pm on Saturday.

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Phone **1800 200 422** (My Aged Care's free-call phone line)

For translating and interpreting aged care homes, call 131 450 and ask for 1800 318 209. To use the National Relay Aged care home, visit nrschat.nrscall.gov.au/nrs to choose your preferred access point on their website, or call the NRS Helpdesk on 1800 555 660.