



National Aged Care Quality Indicator Program (QI Program)

Quick reference guide: enrolled nursing

This guide helps registered providers of approved residential care homes (providers) to collect and report data on enrolled nursing.

You must report the enrolled nursing quality indicator against:



- Proportion of enrolled nursing care minutes¹
- Proportion of nursing care minutes²

Nurses are essential health professionals who care for aged care residents.

Providers must always have a sufficient mix of Registered Nurses (RNs), Enrolled Nurses (ENs) and Personal care workers/Nursing Assistants (PCWs/NAs) on duty. This is so providers deliver safe and quality care to residents.

For the QI Program, the definition of RNs, ENs and PCWs/NAs aligns with the [Quarterly Financial Report](#).

Reporting enrolled nursing data



We will calculate the enrolled nursing quality indicator from the data you submit through the Quarterly Financial Report (QFR).

¹ enrolled nursing care minutes as a proportion of all care minutes (EN + RN + PCW + NA)

² enrolled nurse + registered nurse care minutes as a proportion of all care minutes (EN + RN + PCW + NA)



Providers are not required to report anything separately for the enrolled nursing quality indicator.



We will extract the EN, RN, PCW and NA care minutes data you submit through the QFR across to the QI Program app within Government Provider Management System (GPMS). This will allow providers to see their enrolled nursing data alongside their other QI Program data.



If a provider does not submit their QFR data or does not submit it on time, this will result in an automatic non-submission of this quality indicator.

More information



You can find the QI Program Manual and other guidance on the [QI Program's resources webpage](#).

For assistance, contact the My Aged Care provider and assessor helpline on 1800 836 799 and select option 5.

The helpline is closed on Sunday and public holidays. It is open:

- between 8am and 8pm Monday to Friday
- between 10am and 2pm on Saturday

Improving Australia's aged care system

The Australian Government has delivered major changes to improve aged care.



Visit health.gov.au/aged-care-reforms



Phone **1800 200 422** (My Aged Care's free-call phone line)

For translating and interpreting services, call 131 450 and ask for 1800 318 209.

To use the National Relay Service, visit nrschat.nrscall.gov.au/nrs to choose your preferred access point on their website, or call the NRS Helpdesk on 1800 555 660.