



Australian Government

Department of Health, Disability and Ageing

National Consistent Payments (NCP) Guidelines

**For supervisors, practices, and registrars on the college-led Australian General
Practice Training (AGPT) Program**

Revised – October 2025 (Version 3) for semester one 2026 implementation



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Objectives

The National Consistent Payments (NCP) guidelines (the guidelines) will assist all Australian General Practice Training (AGPT) participants, including supervisors, practices and registrars, to understand the eligibility criteria, the process of determining and delivering the basic support payments, and information on accessing the additional funding from the flexible payments pool.

From the commencement of semester one 2026, the GP Training Incentive Payments will be paid to eligible Commonwealth funded General Practice training pathway participants (registrars), including registrars participating in the AGPT. The three registrar incentives are:

- Salary Incentive
- Parental Leave Incentive
- Study Leave Incentive

All information about eligibility and payment calculation (including some eligibility case scenarios) of these incentive payments are covered under [GP Training Incentive Payments Policy](#). The incentive payments will be made utilising some of the existing NCP payments processes from this guideline document.

*This guidelines document is for AGPT participants ONLY. RVTS participants should refer to the [GP Training Incentive Payments Policy](#).

Overview

The AGPT program provides three to four years of full-time training for registrars to obtain fellowship and gain specialist GP registration, through the Australian College of Rural and Remote Medicine (ACRRM) and/or Royal Australian College of General Practitioners (RACGP) (the colleges).

In February 2023, the Department of Health, Disability and Ageing (the department) introduced the NCP framework to provide support payments to AGPT program participants (supervisors, practices and registrars). These support payments (supervisors payment, practices payments and registrar payments including salary support payments) aim to:

- support and encourage GP supervisors, practices and registrars to participate in GP training and deliver GP services;
- provide transparency and accountability of the support provided to training participants on the AGPT program, particularly in regions where there are difficulties attracting and retaining GPs.

The NCP guidelines provide information on how AGPT participants receive payments. The guidelines may be amended at any time by the department, in consultation with the colleges.

The colleges determine the eligibility and payment amount based on the NCP framework, guidelines, and business rules documents, including relevant policy documents as necessary. Services Australia administers the support payments to all eligible AGPT program participants on behalf of the department.

In addition to the payments made by Services Australia, the colleges administer additional support payments under the discretionary flexible payments pool funding on behalf of the department.

The guidelines provide additional information on how the NCP framework operates and how the some of the support payments are currently calculated and made, including in complex payment circumstances.

Participants – College-led AGPT Program

The Guidelines support the NCP framework and provide guidance to:

- **Supervisors** – support payments are made to the practice unless directed by the practice to make payment to the supervisor for teaching activities associated with supervising a registrar;
- **Practices** – support payments are made directly to eligible practices that have been accredited by the colleges to train a registrar and are hosting registrars, and
- **Registrars** – support payments are made to eligible GP registrars to increase and improve access to training under the college-led AGPT program.

For information on the AGPT Salary Support Program payments refer to

www.health.gov.au/resources/publications/agpt-program-aboriginal-and-torres-strait-islander-salary-support-program-policy-2024.

For information on the GP Training Incentive Payments refer to www.health.gov.au/our-work/gp-training-incentive-payments.

How payments are calculated for NCP: Supervisor payments, Practice payments and Registrar payments

The NCP framework provides support payments to all eligible AGPT program participants covering the period 1 January 2026 to 31 December 2030.

The colleges are responsible for calculating the maximum payment amounts which will be received by eligible AGPT program participants. Payment levels are determined and adjusted by the colleges consistent with the NCP framework.

Please NOTE, this section does not cover information on GP Training Incentive Payments calculation which is covered at www.health.gov.au/our-work/gp-training-incentive-payments.

Eligibility Requirements

To determine the maximum support payment amount for each of the eligible AGPT program participants the colleges will consider the following:

- the AGPT program core training terms of the participant,
- the full-time equivalent (FTE) weeks undertaken by each participant,
- the Modified Monash (MM) model classification of the location in which the training will occur and/or has occurred, and

- the terms and conditions of payments within the scope of the NCP framework.

a. Core Training Terms

Training terms refer to the core training terms for the colleges. The colleges are responsible for assessing the eligibility of GP training participants to access support payments during the AGPT core training terms.

The core training terms with ACRRM are CGT1, CGT2, CGT3, CGT4. Each term is 26 FTE weeks. An additional 52 FTE weeks core vocational training term is Advanced Specialised Training (AST).

Within CGT training terms, the unit “sub-type” Primary Care Training (PCT) will indicate whether the ACRRM placement is in a general practice setting. The unit sub-types are: PCT1, PCT2 and PCT3, which are usually 26 FTE weeks. These unit sub-types will be used to determine Supervisor and Practice payments.

The core training terms with **RACGP** are: GPT1, GPT2, GPT3, GPT4/Extended Skills (ES). Each term is 26 FTE weeks. For Rural Generalist (RG) pathway registrars, the additional 52 FTE weeks core vocational training term is Additional Rural Skills Training (ARST).

Participants undertaking ACRRM’s AST term and RACGP’s ARST may be eligible for payments under the colleges’ flexible funds policy and salary support.

Please refer to [Appendix A](#) for a table capturing the training terms.

Exclusions

All AGPT program participants (supervisors, practices and registrars) who are involved in an extension assessment term or any other GP training term extensions would not be provided with support payments under the NCP framework.

For example, if a registrar in training is in an extension assessment term or awaiting fellowship or fellowship examinations, participants should not receive the supervisor payment, practice payment or registrar payment under the NCP framework, noting the eligibility requirements for support payments cover the core GP training terms only.

b. FTE weeks

The colleges are responsible for calculating and determining the appropriate FTE weeks and pro-rata payment requirements for all AGPT program participants. This is consistent with the colleges’ role in setting standards for training and determining FTE training time to obtain college fellowship.

The AGPT program provides for a participant to actively remain in training for a period of 52 FTE weeks per year. One (1) FTE week is equivalent to 38 hours of training. There are 26 FTE weeks per training term. If a registrar undertakes part-time training, relevant training payments will be calculated and paid on a pro-rata basis.

c. Geographical Locations

The AGPT program provides support payments tiered according to the MM geographical classification system of the location of training (i.e. MM1 - MM7) to target financial support more effectively for supervisors, practices and registrars in regional, rural and remote locations.

Registrar payments for participants undertaking training across multiple sites with different MM locations will be calculated according to each site's MM, and the registrar's FTE weeks undertaken at each location.

Registrars who practise across multiple MM locations and/or training in both colleges (dual training situation), the colleges will determine which of the two colleges will make payments and pay eligible registrars at a level consistent with the NCP framework.

Supervisor payments for participants who provide supervision across multiple sites with different MM locations will be calculated according to each site's MM, and the FTE weeks of supervision provided at each location.

Practice payments will be made to all eligible participants based on the registrar's pro-rata FTE training hours in each training site.

The calculation and determination of FTE for each participant will be carried out by the colleges prior to providing the information to Services Australia for payments to be made.

For further clarification on how payments are calculated pro-rata based on the FTE training time of the registrars and the MM locations that training takes place, see the various case scenarios below.

Case Scenarios

Registrar payment

Refer to the NCP framework for information on rates.

Note the following scenarios do not include GP Incentive payments which commence in 2026.1

Case 1:

Full-time in one location in a semester:

Dr Surmon is undertaking 26 FTE weeks of GPT1/CGT1 in semester one in MM1. He is not eligible for any payment as he is located in MM1.

Case 2:

Full-time in one location in a semester:

Dr Yazdan is undertaking 26 FTE weeks of GPT1/CGT1 in semester one in MM4. He should receive \$3,496.93 at the beginning of semester one.

Case 3:

Part-time in one location in a semester:

Dr Sarah is undertaking 13 FTE weeks of GPT1/CGT1 in semester one in MM4. She should receive \$1,748.47 ($\$3,496.93/26 * 13$) at the beginning of semester one.

Case 4:

Training term undertaken in the same MM location over two different semesters:

Dr Ibrahim is undertaking 14 FTE weeks of GPT1/CGT1 in semester one in MM5 (and taking rest of the semester one as leave from training). He resumes in semester two and undertakes the rest of the 12 FTE weeks of GPT1/CGT1 in semester two in MM5. Accordingly, he should receive \$2,644.39 ($\$4,911.01/26 * 14$) in semester one and \$2,266.62 ($\$4,911.01/26 * 12$) in semester two.

Case 5a – Concurrent placements

Training in different MM locations in one semester:

Dr Clare is undertaking 13 FTE weeks of GPT1/CGT1 in semester one. Of the 13 weeks, 6 FTE weeks is in MM3 location, and 7 FTE weeks is in MM7 location.

Dr Clare will receive the following payments at the start of the semester or at the start of the placement:

- \$806.98 for 6 FTE weeks of training in MM3 location ($\$3,496.93/26 * 6$), and
- \$2,542.68 for 7 FTE weeks of training in MM7 location ($\$9,444.25/26 * 7$).

Case 5b – Consecutive placements

Training in different MM locations in one semester:

Dr Luke is undertaking 26 FTE weeks of GPT1/CGT1 in semester one. They undertake 10 FTE weeks at an MM4 location and then the next 16 FTE weeks at an MM6 location. Dr Luke will receive the following payments at the start of the semester or at the start of the placement:

- \$1,344.97 for 10 FTE weeks of training in MM4 location ($\$3,496.93/26 * 10$), and
- \$5,811.85 for 16 FTE weeks of training in MM6 location ($\$9,444.25/26 * 16$).

Case 6:

Training in different MM locations over two semesters (moving to a higher location):

Dr Joseph is undertaking 14 FTE weeks of GPT1/CGT1 in semester one in MM5 and 12 FTE weeks of GPT1/PCT1 in semester two in MM7. He will receive \$2,644.39 ($\$4,911.01/26 * 14$) in semester one and \$4,358.88 ($\$9,444.25/26 * 12$) in semester two.

Case 7:

Training in different MM locations over two semesters (moving to a lower location):

Dr Mohammed is undertaking 14 FTE weeks of GPT1/CGT1 in semester one in MM5 and 12 FTE weeks of GPT1/PCT1 in semester 2 in MM2. He will receive \$2,644.39 ($\$4,911.01/26 * 14$) in semester one and \$848.22 ($\$1837.80/26 * 12$) in semester two.

Case 8:

Registrar is on leave from training at the start of semester:

Dr Ansari begins semester one with 12 weeks of leave. She returns to undertake 7 FTE weeks GPT3 in MM4 for the remainder of the semester. Dr Ansari will receive \$941.48 ($\$3,496.93/26 * 7$) on the commencement of her GPT3 training term.

Case 9:*Different training terms within a semester:*

In semester one, Dr John is undertaking 12 FTE weeks in GPT1/CGT1 in MM5, and 14 FTE weeks in GPT2/PCT2 in MM5. He will receive a total of \$4,911.01 ($\$2,266.62 (\$4,911.01/26 * 12 \text{ for GPT1/CGT1 in MM5}) + \$2,644.39 (\$4,911.01/26 * 14 \text{ for GPT2/CGT2 in MM5})$) in semester one.

Case 10:*Additional Sites – where training is NOT counted towards the fellowship:*

Dr Simon is undertaking 26 FTE weeks in GPT1/CGT1 in semester one, in MM5 and has a VMO duty (recorded as an additional site) for a period in MM7 during semester one which does not count towards his Fellowship. Dr Simon will receive \$4,911.01 in semester one based on his training location in MM5.

Registrars in Transition: Pro-rata payments

Registrars undertaking only part of a training term in semester two, 2025 or later under the revised NCP rules, who have already received full payment for the training term in a previous semester (before semester two, 2025) under the old NCP rules, will receive payments for that training term as per the new rules on prorate payments.

Case 11:

Part-time registrar in the same MM:

In semester one, 2025 Dr Smith did 8 FTE weeks of GPT2 in MM2 and received the full amount for the training term (\$1,800) under the old NCP rules (NCP framework 2022 version).

In semester two, 2025, Dr Smith took leave and is undertaking 10 FTE weeks of GPT2 in MM2 in semester one, 2026. Under the new NCP rules (NCP framework 2026 version), they will receive \$706.84 ($\$1,837.80/26 * 10$) in semester one, 2026.

Registrar in Transition: Indexation**Case 12:***Training term undertaken in the same MM location over two different semesters:*

Dr Robert is undertaking 14 FTE weeks of GPT1/CGT1 in semester two, 2025 in MM5. He resumes his training in semester one, 2026 and undertakes the remaining 12 FTE weeks of GPT1/CGT1 in semester one, 2026 in MM5. Accordingly, he should receive \$2,590.00 ($\$4,810/26 * 14$) in semester two, 2025 and \$2,266.62 ($\$4,911.01/26 * 12$) in semester one, 2026 (indexed rate).

Supervisor payment**Case 1:**

Full-time in one location in a semester:

Dr Maria is providing supervision to a registrar who is undertaking 26 FTE weeks of GPT1/PCT1 in semester one in MM4. She should receive \$13987.70 in total for her semester one supervision.

Case 2:

Part-time in one location in a semester:

Dr Tan is providing supervision to a registrar who is undertaking 13 FTE weeks of GPT3/PCT3 in semester one in MM6. Dr Tan should receive \$3,471 ($\$6,942/26 * 13$) in total his semester one supervision.

Practices payment

Case 1:

Full-time in one location in a semester:

Dr Ahmed is undertaking 26 FTE weeks of GPT2/PCT2 in semester one in MM5 under ABC practices. ABC practices should receive \$10,720.50 in total for semester one.

Case 2:

Part-time in one location in a semester:

Dr Rodrigo is undertaking 13 FTE weeks of GPT1/PCT1 in semester one in MM4 under ABC practices. ABC practices should receive \$8678.5 ($\$17357/26 * 13$) in total for semester one.

ACRRM's PCT subtype examples are expanded in [Appendix B](#).

Payment Processing

The parties involved in payment processing are Services Australia and the two colleges, ACRRM and RACGP.

a. Payment Assessment and Payment Data

Once the colleges have calculated the eligible support payments for all participants, they will provide the payment data requests to Services Australia for the payments to be processed and delivered to all eligible program participants as outlined in the business rules.

The timely submission of an accurate payment data file to Services Australia for the purposes of payment is the responsibility of the colleges.

Any changes or amendments to the payments data will be communicated by the colleges to Services Australia. This will allow the colleges to reconcile payment data for checking, validation and quality assurance purposes.

The colleges will continue to report on payment data for each of the AGPT program participants to the department for the purpose of compliance checking.

b. Communication between Colleges and Services Australia - Application Programming Interface

Services Australia developed an Application Programming Interface (API) that allows the college systems to communicate directly with Services Australia systems.

The two key operations of the API are:

- The colleges submitting payment requests; and
- The colleges enquiring on the status of submitted payment requests.
- Making payments to participants

Payments are calculated and assessed by the colleges based on the requirements under the NCP framework and these guidelines. Services Australia will process and deliver the support payments to all eligible AGPT program participants on behalf of the department.

To process a participant's payment, Services Australia will need:

- Payment data from the colleges
- Correct bank details from participants

c. Bank Account Details

For payment processing, the bank account details are held within Services Australia systems as part of recipient registration. Payment requests may remain in a pending state if correct bank account details are not available in the Services Australia online payment system for the recipient at the time of a payment run.

Participant bank account details

All eligible participants for AGPT program payments (supervisors, practices and registrars) must provide their bank account details and register for a Provider Digital Access (PRODA) account with Services Australia to receive their support payments.

Information on how to register for a PRODA account is available on the Services Australia website at www.servicesaustralia.gov.au/provider-digital-access-proda.

If you require assistance with PRODA, you can contact PRODA Support on 1800 700 199 (option 1) 8am to 5pm AEST or email: proda@servicesaustralia.gov.au.

If you require assistance with the Organisation Register, you can contact Organisation Register support on 1800 222 032 or email: ORGANISATION.REGISTER@servicesaustralia.gov.au

All enquiries regarding the online registration process to access the support payments should be directed to Services Australia using the above support contact information.

Any other enquires regarding the rates, eligibility requirements, scope and delivery of support payments to all eligible AGPT program participants (supervisors, practices and registrars) should be directed to the colleges at:

ACRRM

Email: payments@acrrm.org.au

Tel: 1800 223 226

RACGP

Email: agpt.support@racgp.org.au

Tel: 1800 472 247

Frequency of payments and payment runs

Consistent with the requirements under the NCP framework, the colleges will determine how the frequency of pay runs will integrate with the payment system, including payment data processing by Services Australia. In addition, the colleges, in agreement with Services Australia, will determine how exceptional and/or off cycle payments requests are managed.

For example, standard payment runs could be determined to occur on a monthly or quarterly basis for supervisor and practice payments, once a semester for registrar payments or monthly for incentive payments.

Participants seeking a review of their payments

Participants can seek a review of their payment via the colleges. Examples of circumstances under which a review may be sought include:

- A registrar has received a lower payment due to inaccurate data captured in the system of records.
- A supervisor or practice is affected by inadequate documentation of active FTE training hours.

The information submitted by the participants will be assessed by the colleges. If the case is assessed as “eligible”, a “top-up” payment will be requested by the college, which will allow Services Australia to make additional payments directly to the participant.

Flexible payment pool

Additional payments under the flexible payments pool are at the discretion of the colleges and are paid directly via both colleges to eligible participants in the AGPT program. The scope, terms and conditions and requirements for accessing and receiving the discretionary flexible payments are provided in the NCP framework.

These payments are not made by Services Australia. Use of the discretionary flexible payments pool by the colleges will provide additional support, including in hard-to-fill locations or for complex training requirements. These special training circumstances will be considered by the colleges to ensure a nationally consistent payments approach is sustainable.

To maintain the principles of accountability and transparency around the use of public funds, the colleges will provide to the department, an annual compliance report. The department, through the management of the colleges’ college-led training grant agreements, will ensure that the use of the flexible payments is in accordance with the requirements set out under the NCP framework, and these guidelines.

Details of the support payments available from each college’s flexible payments pool can be accessed at:

- [ACRRM Flexible funds](#)
- [RACGP Flexible funds](#)

Payments during leave periods

The NCP framework provides support payments for training placements.

Where support placements are paid directly to a supervisor who has long-term leave (greater than 4 weeks) during a training placement, the supervisor can direct the college to provide the payment to the relieving supervisor. Where supervisor payments are made to the practice, it will be at the discretion of the practice as to how payments will be distributed to supervisors.

Where registrars undertake leave from the AGPT program (for leave category, check the glossary), future supervisor, practice support, registrar and incentive payments will be adjusted by the colleges to take into account the new FTE level of payment required.

Opting out of the AGPT program

All AGPT program participants (supervisor and practice) who are eligible for a support payment under the AGPT program must satisfy all eligibility requirements and any other GP training compliance requirements specified by the colleges.

If an eligible participant opts out of the AGPT program, such a participant will be required to notify the college(s).

The colleges must notify Services Australia of any participants who have opted out of the AGPT program, to ensure that the support payment requests which have been submitted by the college(s) on behalf of those participants are not processed.

Withdrawal from the AGPT program

Eligible AGPT program participants (registrar) should advise the relevant college that they are considering withdrawing from the AGPT program. In the case of circumstances that could lead to a participant being withdrawn from the AGPT program after the commencement of training, the relevant college should be advised by the participant ahead of withdrawal occurring.

Consistent with college eligibility requirements, registrars who plan to start the AGPT program but do not proceed with a placement will **not** be paid.

Registrars with a confirmed placement who fail to attend their placement without prior agreement from the colleges will **not** be paid.

Registrars who terminate their training on the AGPT program shortly after commencing a placement with a GP practice and have not been paid, will **not** be paid.

Registrars who terminate their training on the AGPT program during a placement with a GP practice may not be required to return the support payments received during the period of their training.

Notification for changes to participant's training arrangements

To remain eligible for support payments under the AGPT program, all eligible participants must notify the colleges about any changes to the training arrangements to support continuous training and maintain appropriate payment arrangements.

The department requires the colleges to provide accurate data and relevant supporting information for the purpose of performance and compliance monitoring.

Change of practice ownership process

Both the previous and new practice owner are responsible for following the step-by-step process of providing the documentation to effect the changes required via Services Australia payment system online.

Further information on the instructions and step-by-step process on change of practice ownership is available from Services Australia at: hpe.servicesaustralia.gov.au/. Further contact information can be found at: www.servicesaustralia.gov.au/health-professionals-contact-information.

Overpayments, payment recovery and withholding of payments

As part of the requirements under the college-led AGPT program, the colleges are required to correctly calculate all AGPT program participants' NCP entitlement based on the NCP framework and these guidelines.

a. Overpayments

An overpayment would exist if:

- the payment is calculated incorrectly.
- a planned training placement has not occurred as expected and an NCP payment has been made.
- an eligible participant has been identified to have provided incorrect or false information.
- the participant has neglected to notify the colleges of any changes to their circumstances which might affect their eligibility to receive the support payments.
- a payment was made in error to the wrong participant or to a non-participant.

Once payments are made by Services Australia, both colleges can enquire on the status of submitted payment request via the API.

Where an overpayment has been identified, and the participant is continuing on the program, the colleges will recover the overpaid amount from the AGPT program participant by withholding the overpaid amount from any future standard NCP payments (including incentives) to that participant to recover the excess funds paid. The colleges will be required to notify the department and Services Australia on these overpayment status and actions taken.

If a participant has been paid or overpaid and ceased on the AGPT program shortly after starting a placement, the colleges will need to notify the department who will make the decision whether to recoup the debt from the participant or waive it.

If payments have been made in error to **non-AGPT participants**, the colleges and/or Services Australia will be required to notify the department who will make the decision on recouping the payment.

The colleges will use the overpayment template agreed with the department within the Monthly Compliance Report to the department. The department may request additional information from colleges, such as:

- Participant's details (name, MPN, Org ID etc.)
- Reason for the debt or overpayment
- Amount of the overpayment and when it was paid
- Participant's start date and date of cessation on the program where relevant
- If the participant has ceased from the program, provide a reason where feasible e.g. situation outside their control.

b. Payment Recovery

A decision to commence payment recovery will be conveyed to the affected participant in writing and may include details on how the excess funds paid are to be recovered.

c. Withholding of Payments

NCP payments may be withheld when:

- An overpayment has occurred; hence future payments will be withheld until the debt is fully recovered.
- Where practices and supervisors who are not actively involved in the GP training activities approved by the colleges will not be provided with support payments under the NCP framework.
- Where practices and supervisors do not maintain ongoing training requirements within the GP training period payments will be withheld for that period. Payment eligibility will be reinstated once the participant has undertaken the requirements as outlined in the practice placements agreements as agreed to by the colleges.

Taxation

Goods and Services Tax will not be provided on practice and supervisor payments consistent with advice received that the activity undertaken by practices and supervisors are not considered services under the goods and services tax legislation purposes.

Registrars eligible for payments would be required by their training colleges to seek independent taxation advice on the payment allowances received from Services Australia based on their individual income tax circumstances.

The payments received by registrars should be used as government incentives and/or allowances to support self-education and training expenses and these incentive payments or

allowances could be classified as assessable income tax purposes under the Income Tax Assessment Act 1997.

Supervisors, practices and registrars are advised to seek tax advice from their financial adviser, accountant and/or the Australian Taxation Office regarding their individual tax circumstances, including the support payments received under the AGPT program.

Indexation

From semester one, 2026, payments provided to AGPT participants (existing payments for Supervisors, Practices, including Salary Support and Registrars) through the NCP framework will be indexed annually.

The department will be responsible for updating and distributing indexation rates to all relevant parties (via web updates) for semester one application annually.

Privacy

All personal information provided to Services Australia is protected by privacy law, including the Privacy Act 1988, and this information will be used to generate data which will be used by Services Australia, as a Commonwealth Australian Government entity, for the purposes of the AGPT program.

The personal information collected from the AGPT program participants by the colleges will be disclosed to the department and Services Australia for the purposes of:

- administering the AGPT program and payments system;
- program performance auditing, monitoring and evaluation, and data compliance reporting;
- statistical and research purposes where it is authorised by law;
- monitoring, assessment and evaluation of progress and achievements of the AGPT program; and
- further strategic policy reforms and review of operational principles around the AGPT program over the years (2023 to 2025).

Further information is available from the colleges about how the information collected from the participants on the AGPT program will be managed and used for training and payment purposes, as set out in their privacy policy documents on their websites at:

- www.acrrm.org.au/privacy
- www.racgp.org.au/privacy-policy

Further information is available from Services Australia website on the collection and use of information received from eligible AGPT program participants (supervisors, practices and registrars) at www.servicesaustralia.gov.au/general-practice-training-payments-consent-and-privacy-notice.

Contact information

For any further queries and questions on the NCP guidelines and payments model, please contact:

ACRRM – Queries on eligibility, access and release of payments and other support payment operational and guidance matters.

Email: payments@acrrm.org.au

Tel: 1800 223 226

RACGP – Queries on eligibility, access and release of payments and other support payment operational and guidance matters:

Email: agpt.support@racgp.org.au

Tel: 1800 472 247

Services Australia – Queries on instructions and guidance on support payment process - online registration systems (HPOS, PRODA and Organisation Register issues only).

If you require assistance with PRODA, you can contact PRODA Support on 1800 700 199 (option 1) 8am to 5pm AEST or email: proda@servicesaustralia.gov.au

If you require assistance with the Organisation Register, you can contact Organisation Register support on: 1800 222 032 or email:

ORGANISATION.REGISTER@servicesaustralia.gov.au

The department – Policy and implementation of the NCP framework:

AGPTManagement@health.gov.au

Glossary

Acronyms	Descriptions
3GA programs	3GA programs are GP training programs for non-vocationally registered registrars who satisfy section 19AA of the <i>Health Insurance Act 1973</i> .
ACCCHS	Aboriginal Community Controlled Health Services
ACRRM	Australian College of Rural and Remote Medicine
ACRRM Leave	Leave from Training Policy (acrrm.org.au)
AGPT	Australian General Practice Training program
AMS	Aboriginal Medical Service
ARST	Additional Rural Skills Training – final year in an approved training post comprising 52 weeks FTE on the Rural Generalist pathway through RACGP.
AST	Advanced Specialised Training – refers to an approved training post comprising 52 weeks FTE on the Rural Generalist pathway through ACRRM.
CGT	Core Generalist Training
Core training term	Training terms refers to the core training terms for each GP college and the RVTS as follows: ACRRM (Unit Type): CGT1, CGT2, CGT3, CGT4, ACCRM (Sub-type): PCT1, PCT2, PCT3 RACGP: GPT1, GPT2, GPT3, ES/GPT4 RVTS: RVTS1, RVTS2, RVTS3 The core GP college training terms (CGT1-CGT4), (subtype) PCT1-PCT3, GPT1-GPT3, ES/GPT4) are 26 FTE weeks each. Refer to Appendix A for more information about training terms. The core training terms for RVTS are usually 52 weeks. RVTS registrars can undertake an additional 52 weeks of core vocation training through an AST or ARST term.
ES	Extended Skills
FTE	Full-Time Equivalent. 1 FTE week = 38 hours, and 26 weeks per term.
Full time registrar	Undertaking 38 hours of training per week
GPT	General Practice Training, starts at the second year of training
GPTP	General Practice Training Payment – Services Australia refers to NCP as GPTP
The department	Australian Government Department of Health, Disability and Ageing
HPOS	Health Professional Online Services - an online system where medical practitioners can do business online with Services Australia. Most changes made through HPOS are effective immediately.
Indexation	From semester one, 2026, indexation is applied to existing NCP's (Supervisors, Practices, including Salary Support and Registrars payments). Indexation will be updated annually using the WCI1 rate based on advice from the department's internal Finance Business team.
Mandatory Elective Unit	A Mandatory Elective Unit is an extra period training for registrars who have completed the required 52 weeks of mandatory hospital placement

Acronyms	Descriptions
	at a level of PGY2 or above but have not met the minimum requirements of the training provider's Hospital Training Term.
MM	Modified Monash (MM) model is a classification system that categorises metropolitan, regional, rural and remote areas according to both geographical remoteness and population size. The system was developed to recognise the challenges in attracting health workers to regional, rural and remote areas. Categories are: MM1 metropolitan areas; MM2 regional centres; MM3 large rural towns; MM4 medium rural towns; MM5 small rural towns; MM6 remote communities; MM7 very remote communities. For more information please visit: www.health.gov.au/topics/rural-health-workforce/classifications/mmm .
MPN	Medicare Provider Number - uniquely identifies a medical practitioner and the practice location from which they perform professional services. MPNs are issued by Services Australia.
NCP	National Consistent Payments
Part-time registrar	Undertaking less than 38 hours of training per week and/or 26 full time weeks in a semester. Part-time registrars generally receive pro-rata entitlements, based on the number of hours worked.
PCT	ACRRM Subtype Primary Care Training Unit Type: Indicates the stage of the ACRRM registrar training (CGT1, CGT2, CGT3, CGT4), this is the training following the registrar's PGY2 year. Unit Subtype (PCT1, PCT2, PCT3): refers to ACRRM placement is in a community primary care placement and its sequence. This shows the level of the registrars training time in a community general practice setting.
PRODA	Provider Digital Access - an online identity verification and authentication system which enables secure access for providers to a range of government online services.
PGY2	Post-Graduate Year 2 is the level of training upon which the registrar has met the standards and requirements of PGY2 as per the AMC National Framework.
Pro-rata	Part-time payment based on the number of hours/weeks worked.
RACGP	Royal Australian College of General Practitioners
RACGP Leave	www.racgp.org.au/education/gp-trainings/leave-policy
RG	Rural Generalist
RVTS	Remote Vocational Training Scheme aims to: Facilitate access to vocational training for doctors in rural, remote and First Nations communities across Australia; Contribute to the recruitment and retention of rural and remote doctors; and Improve the quality of services available to remote communities by enabling access to vocational training and ensuring continuity of medical services.
SEM	Single Employer Model
Semester	There are two training semesters in a calendar year, and semesters are usually 26 weeks each.
Training Placement	Training placement refers to the training the registrar is undergoing.

Acronyms	Descriptions
VMO	Visiting Medical Officer

Appendix

Appendix A

The table below details the core training terms (in relation to NCP) for both the GP colleges.

Note: This does not include the GP Training Incentive Payment, that commence in semester one, 2026.

RACGP				ACRRM				
Curriculum		Core training terms		Curriculum		Core training terms	Term subtypes	
FRACGP	Year 1	Mandatory Hospital Training* - Not eligible for NCP		FACRRM	Year 1	Mandatory Hospital Training* - Not eligible for NCP		
	Year 2	GPT1, GPT2			Year 2	CGT1, CGT2	PCT1, PCT2, PCT3	
	Year 3	GPT3, Extended Skills (GPT4)			Year 3	CGT3, CGT4		
FRACGP-RG	Year 4	ARST – 52 weeks			Year 4	AST – 52 weeks		
* All or part of the Mandatory Hospital Training year may be completed before starting in AGPT. For RACGP, once Mandatory Hospital Training is complete the registrar will typically start in GPT1, but sometimes Extended Skills. For ACRRM, once Mandatory Hospital Training is complete the registrar will typically start in CGT1, but sometimes AST. GPT - 26 weeks term in community general practice CGT - 26 weeks term in regional, rural, remote general practices, rural hospitals, Aboriginal Medical Services (AMS), retrieval services or other health facilities accredited by ACRRM for a placement in a primary care setting. PCT - 26 weeks term in community primary care placement and its sequence (exclude hospital setting)								

Appendix B

The table below explicitly shows the implication of the various CGT/PCT combinations **for ACRRM**.

Note: This does not include GP Training Incentive Payments, that commence in semester one 2026.

Registrar	Semester	Practice MM	Unit type	Unit subtype	REG payment rate	SUP payment rate	PRC payment rate	SSP payment rate
1	2026.1	1	CGT 1	PCT1	No payment	MM 1-2 \ PCT1	MM 1-2 \ PCT1	MM 1-2
	2026.2	3	CGT 2	PCT2	MM 3-4	MM 3-4 \ PCT2	MM 3-4 \ PCT2	MM 3-5
	2027.1	6	CGT 3	PCT3	MM 6-7	MM 6-7 \ PCT3	No payment	MM 6
	2027.2	1	CGT 4		No payment	No payment	No payment	MM 1-2
2	2026.1	1	CGT 1		No payment	No payment	No payment	MM 1-2
	2026.2	3	CGT 2	PCT1	MM 3-4	MM 3-4 \ PCT1	MM 3-4 \ PCT1	MM 3-5
	2027.1	6	CGT 3	PCT2	MM 6-7	MM 6-7 \ PCT2	MM 6-7 \ PCT2	MM 6
	2027.2	5	CGT 4		MM 5	No payment	No payment	MM 3-5
3	2026.1	1	CGT 1		No payment	No payment	No payment	MM 1-2
	2026.2	3	CGT 2		MM 3-4	No payment	No payment	MM 3-5
	2027.1	6	CGT 3	PCT1	MM 6-7	MM 6-7 \ PCT1	MM 6-7 \ PCT1	MM 6
	2027.2	7	CGT 4	PCT2	MM 6-7	MM 6-7 \ PCT2	MM 6-7 \ PCT2	MM 7

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All information in this publication is correct as at October 2025