



Stronger links between patients and health professionals, better health outcomes

MyMedicare

As part of an ongoing commitment to strengthening Medicare for all Australians, the Australian Government established MyMedicare, a voluntary patient registration model that formalises the relationship between patients, their general practice, general practitioner (GP) and primary care teams.

Seeing your GP regularly and formalising the relationship you have with your GP and practice through MyMedicare can lead to better health outcomes.

Why register in MyMedicare?

MyMedicare registered patients have access to:

- A formalised ongoing relationship with your general practice and preferred GP, which has been shown to improve health outcomes.
- Longer MBS-funded telephone consultations with your registered general practice.
- Longer bulk billed telehealth consultations for children under 16 and Commonwealth concession card holders, at the new triple bulk billing rate.
- More regular visits from their GP and better care planning for people living in a residential aged care home,
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How to register in MyMedicare

It's voluntary and free to register in MyMedicare, and registration is open to Australians with a Medicare card or Department of Veterans' Affairs (DVA) Veteran Card.

To register, you must have had 2 face-to-face appointments with the same practice in the previous 24 months. This is reduced to one face-to-face appointment if you are in a remote location. People who are facing hardship are exempt from all eligibility requirements, including people experiencing domestic and family violence and homelessness.

Your chosen practice must be registered in MyMedicare before you can commence your own patient registration.

If you hold both a DVA Veteran Card and a Medicare card, you can register with either. If you want to register in MyMedicare with a DVA Veteran Card, you'll need to fill out a registration form in your practice.



To register as a MyMedicare patient, you can:

- Start the registration process in your Medicare Online Account through the myGov app . Practice staff will then complete the registration in the MyMedicare system.
- Your practice can start the registration in MyMedicare, or you can ask them to register you. This will trigger a registration in your Medicare Online Account, which you can then complete through your myGov app.
- Fill out a registration form at your practice. By signing the form, you are giving your consent to participate in MyMedicare with that practice. Practice staff will then complete the registration in the MyMedicare system.

Changing your preferred GP

MyMedicare does not tie you to a particular GP. You can change your preferred GP within your registered practice at any time. You can also register with a new practice if you meet the eligibility requirements and the practice is already registered in MyMedicare.

Your privacy matters

MyMedicare won't hold any of your clinical health information. Your clinical health information will continue to be stored at your practice or in your My Health Record, if you have one. All personal information recorded in MyMedicare, including your chosen health care providers, will be kept secure and your privacy will be maintained. Read the MyMedicare Privacy Notice at health.gov.au/mymedicare-privacy for further information.

Talk to your regular general practice or GP about registering in MyMedicare, or find out more at health.gov.au/mymedicare