



# Monthly Program Statistics 2025–26

This report contains monthly statistics for the Voucher Scheme component of the hearing services program for the 2025–26 financial year. All figures are effective as of 15 October 2025. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Number of Vouchers Issued by Month

### New Vouchers Issued

| Month        | ACT        | NSW           | NT         | QLD          | SA           | TAS        | VIC          | WA           | Total         |
|--------------|------------|---------------|------------|--------------|--------------|------------|--------------|--------------|---------------|
| Jul          | 151        | 3,790         | 71         | 2,692        | 1,008        | 308        | 3,192        | 1,315        | <b>12,527</b> |
| Aug          | 135        | 3,843         | 59         | 2,619        | 955          | 311        | 2,887        | 1,194        | <b>12,003</b> |
| Sep          | 135        | 3,939         | 68         | 2,631        | 960          | 318        | 2,817        | 1,164        | <b>12,032</b> |
| <b>Total</b> | <b>421</b> | <b>11,572</b> | <b>198</b> | <b>7,942</b> | <b>2,923</b> | <b>937</b> | <b>8,896</b> | <b>3,673</b> | <b>36,562</b> |

**Source:** Hearing Services Enterprise Data Warehouse (EDW) data.

## Return Vouchers Issued

| Month        | ACT        | NSW           | NT         | QLD           | SA           | TAS          | VIC           | WA           | Total         |
|--------------|------------|---------------|------------|---------------|--------------|--------------|---------------|--------------|---------------|
| Jul          | 233        | 6,807         | 70         | 4,913         | 2,019        | 749          | 5,218         | 1,976        | <b>21,985</b> |
| Aug          | 216        | 6,095         | 80         | 4,511         | 1,931        | 716          | 4,366         | 1,902        | <b>19,817</b> |
| Sep          | 243        | 6,253         | 67         | 4,701         | 1,867        | 647          | 4,090         | 1,841        | <b>19,709</b> |
| <b>Total</b> | <b>692</b> | <b>19,155</b> | <b>217</b> | <b>14,125</b> | <b>5,817</b> | <b>2,112</b> | <b>13,674</b> | <b>5,719</b> | <b>61,511</b> |

**Source:** Hearing Services EDW data.

## Clients Serviced

| Month        | ACT          | NSW           | NT           | QLD           | SA            | TAS          | VIC           | WA            | Total          |
|--------------|--------------|---------------|--------------|---------------|---------------|--------------|---------------|---------------|----------------|
| Jul          | 1,161        | 32,868        | 414          | 25,344        | 10,086        | 3,704        | 27,348        | 11,522        | <b>112,447</b> |
| Aug          | 1,135        | 31,068        | 346          | 23,666        | 9,759         | 3,613        | 25,778        | 10,555        | <b>105,920</b> |
| Sep          | 1,248        | 31,713        | 361          | 24,183        | 9,751         | 3,650        | 24,526        | 10,422        | <b>105,854</b> |
| <b>Total</b> | <b>3,126</b> | <b>84,538</b> | <b>1,005</b> | <b>64,559</b> | <b>26,011</b> | <b>9,667</b> | <b>68,503</b> | <b>28,718</b> | <b>286,127</b> |

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of clients receiving at least one service in each month based on services made by providers. The data reflects the date of service. The total number reflects the distinct number of clients associated with claims that have had valid services from providers during the reporting period. Variations in data may be due to recoveries and/or late submissions of claims.

# Number of Devices Fitted by Month

## Devices Fitted

| Month        | ACT          | NSW           | NT         | QLD           | SA            | TAS          | VIC           | WA            | Total          |
|--------------|--------------|---------------|------------|---------------|---------------|--------------|---------------|---------------|----------------|
| Jul          | 424          | 12,266        | 185        | 9,445         | 3,410         | 1,201        | 9,939         | 3,858         | <b>40,728</b>  |
| Aug          | 345          | 11,521        | 150        | 8,749         | 3,373         | 1,204        | 8,975         | 3,563         | <b>37,880</b>  |
| Sep          | 483          | 11,622        | 132        | 8,518         | 3,240         | 1,114        | 8,176         | 3,567         | <b>36,852</b>  |
| <b>Total</b> | <b>1,252</b> | <b>35,409</b> | <b>467</b> | <b>26,712</b> | <b>10,023</b> | <b>3,519</b> | <b>27,090</b> | <b>10,988</b> | <b>115,460</b> |

**Source:** Hearing Services EDW data.

**Note:** This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month, based on services made by providers for these devices. The data reflects the date of service. Variations in data may be due to recoveries and/or late submissions of claims.