

Digital Transformation

Sector Partners

Digital Transformation for the Aged Care Sector



Digital Services within Corporate Operations Group
Department of Health, Disability and Ageing



Australian Government
Department of Health, Disability and Ageing

www.health.gov.au

Meeting #68

7/08/2025



WELCOME

Fay Flevaras

Chief Digital Information Officer
Digital Services within Corporate Operations Group
Department of Health, Disability and Ageing



Sector Partners #68

Agenda

Digital Transformation for the Aged Care sector

**Welcome &
Agenda**

Fay Flevaras

State of Play

Fay Flevaras

**Update: Digital
Transformation
Impact
Assessment
Playbook**

Emily Simlat

**Sector
Questions
Update**

Emily Simlat

**Sector
Partners
Check-in
Discussion**

Fay Flevaras

Close

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State of Play

Fay Flevaras

Chief Digital Information Officer

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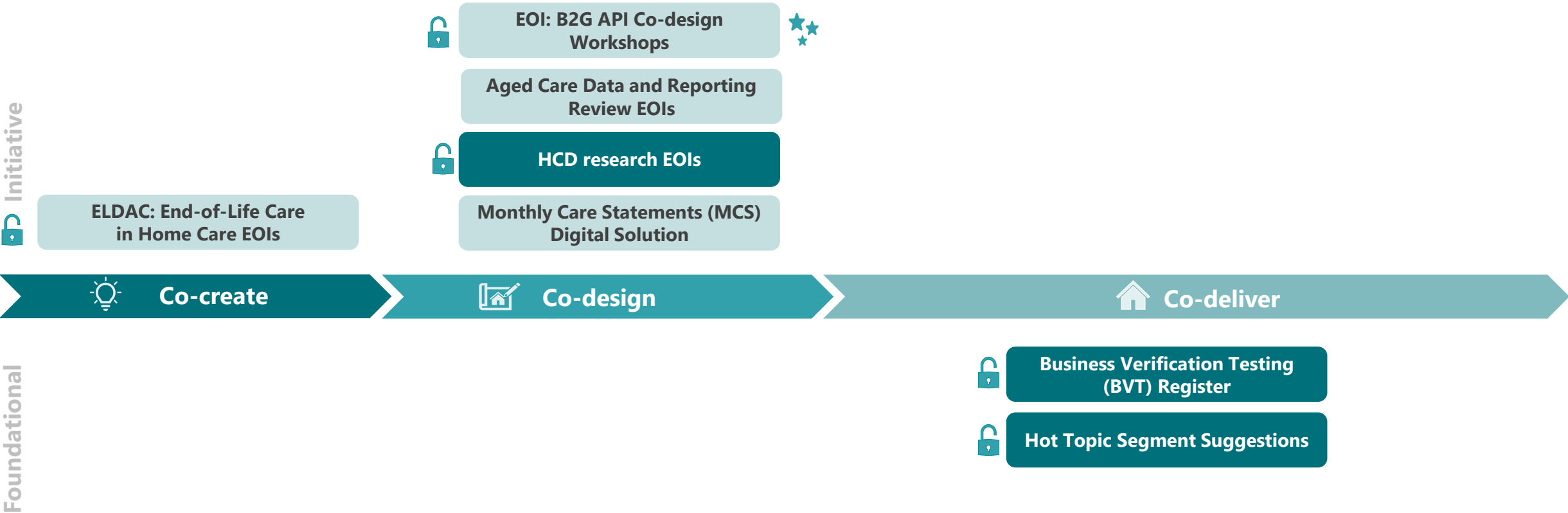


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Open collaboration activities



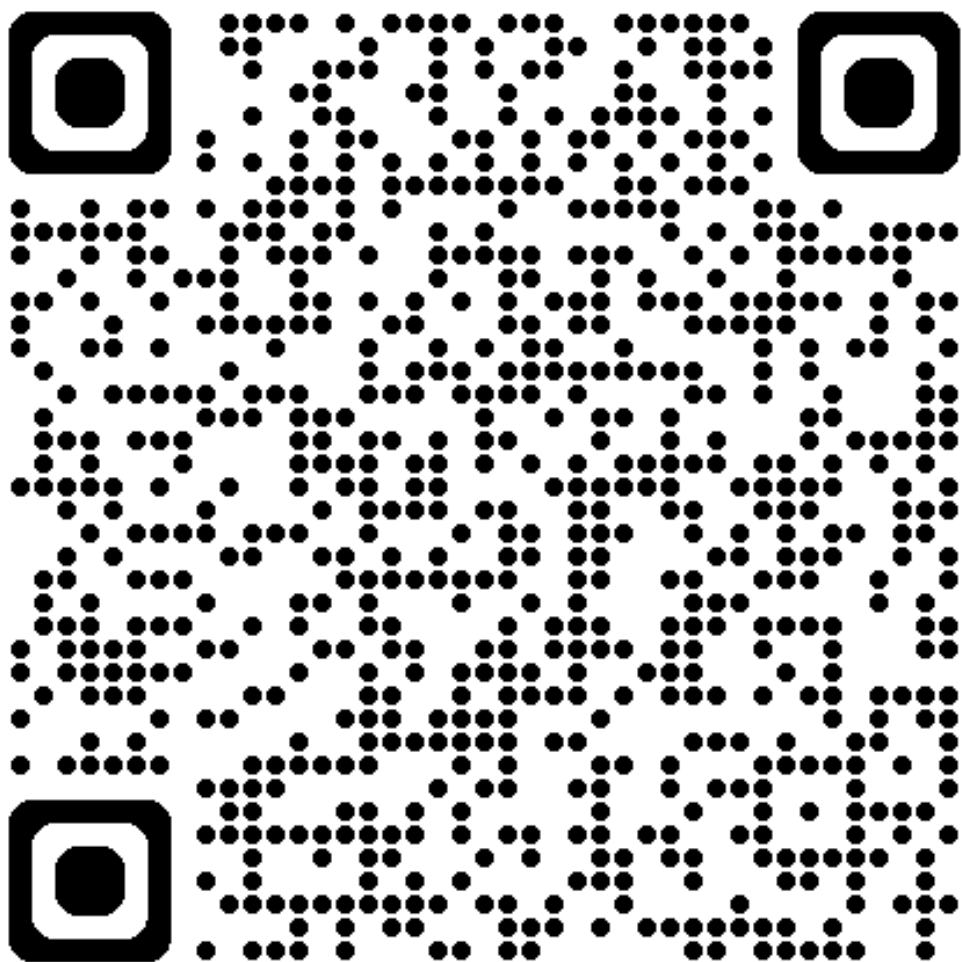
Celebrating Aged Care Employee Day!

7th of August is Aged Care Employee Day

Today we recognise and celebrate all the people who care for and support older people across Australia – from the frontline workers providing hands-on care, to the people working behind the scenes to keep things running smoothly or drive better service delivery through technology

*Thank
you*

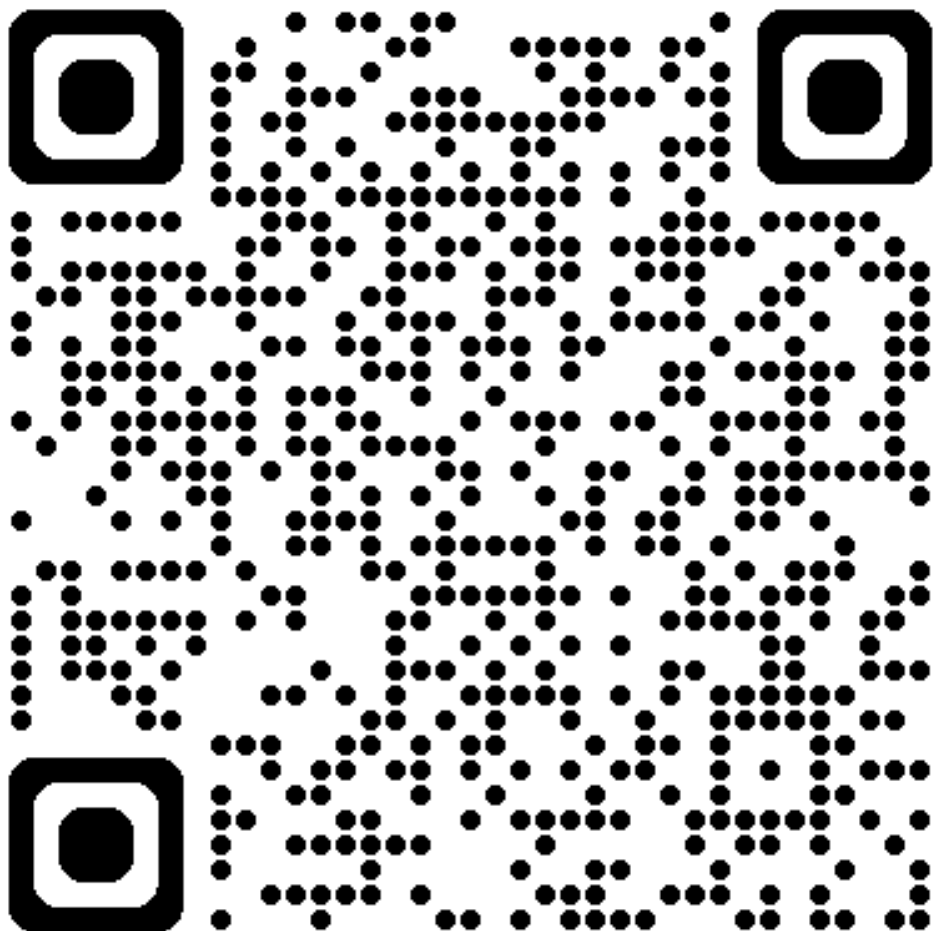




Final draft of the new Aged Care Rules released

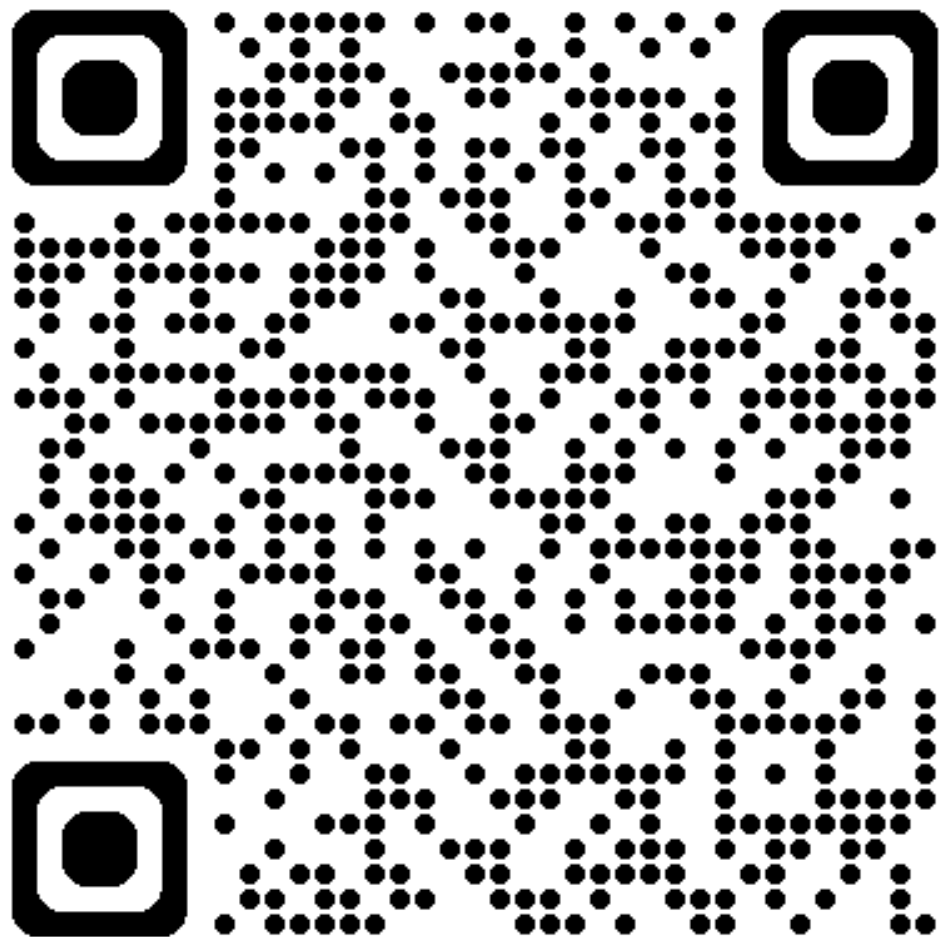
The final draft of the rules for the new Aged Care Act has been released, following the consultation period.

It includes a range of amendments resulting from feedback received during the consultation period.



OPEN: B2G API co-design expressions of interest

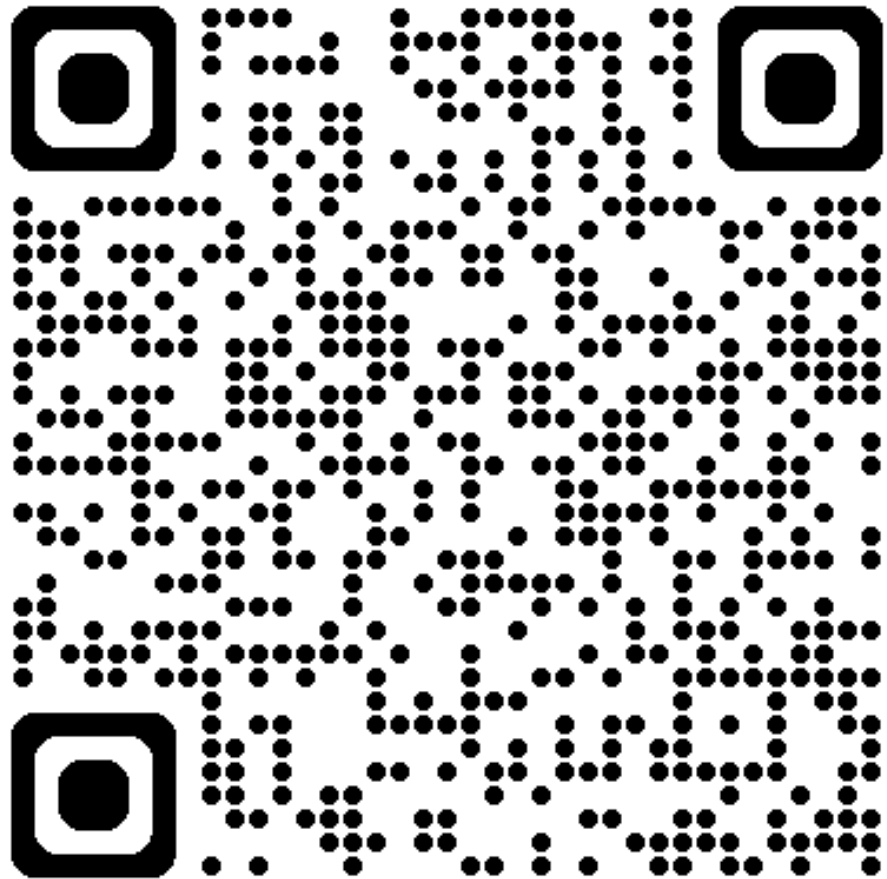
Sector Partners are invited to submit expressions of interest to participate in upcoming co-design workshops related to developing and testing future API releases, developer portal improvements and supporting materials.



New and updated fact sheets and FAQs available

New resources are continually being published in the Resources section of the department's website.

Recently released materials include new and updated fact sheets and FAQs on the New Aged Care Act, New Regulatory Model, Higher Everyday Living Fee, QFR reporting on residential care labour costs and hours, and QI reporting via GPMS.



New Support at Home resources and training published

New materials on the Support at Home program have been published on the department's website.

These include:

- updated versions of the provider transition guide and operational readiness list
- new training modules and a care worker and volunteer training checklist
- FAQs, the service list and more.

Digital Transformation Roadmap

Disclaimer

This is a CURRENT STATE view, shared to provide early visibility of the work ahead (a 'working timeline').

The timeline is NOT a Government commitment.

Formal decisions – regarding the scope, sequence, and timeframes of the department's portfolio delivery will be determined by the Government – therefore the timeline is subject to change as policy decisions and planning evolves.

DoHDA systems

- My Aged Care (MAC)
- Government Provider Management System (GPMS)
- Business to Government (B2G)
- Previously targeted OCTOBER release

Department of Health, Disability and Ageing

Services Australia

JUL – AUG		SEP – OCT	NOV – DEC 2025			
			Provider data integration with Services Australia to support payments under the new Aged Care Act	Enhancements to worker screening to align with new Aged Care Act	Updated provider payments and client integration with Services Australia	HCP client digital transition
			GPMS for Registered Providers	Enhancements to Risk Based Targeting and Information Sharing Program	Transition to the new Supported Decision Making framework	Capturing First Nations Assessment Organisations
			Uplift bed data management to accommodate places to people and occupancy level tracking	Enhancements to Quarterly Financial Reporting	Alignment of My Aged Care 'Find a Provider' and referral model	AT and HM prioritisation system
			GPMS platform enhancements for new Aged Care Act & Provider Register	Updates to Quality Indicators in GPMS	Outlet, Service Referrals and Find a Service	Updates to notifications from Aged Care Gateway after an AN-ACC reconsideration
			GPMS data migration to support New Aged Care Act	Enhancements to GPMS Operational Reporting	Refinements to letters and notices	NACA SIRS form and payload
				Updates to Quality Indicators API to support the Aged Care Act	Support at Home service list	Amendments to service catalogue
				Updates to Registered Nurses 24/7 API to support the Aged Care Act	Support at Home information sharing with partner systems	Residential Places to People Go Live
				Updates to Provider Management API to support the Aged Care Act	Classification decision support	Improvements to eligibility pathways
				Updates to Authentication API to support the Aged Care Act	New Aged Care Act wording updates	End of life assessments
					New prioritisation system for Support at Home	CHSP Service List updates aligned with Care Services Model
					Budget allocation for ongoing services and short-term support	
		ACG Residual Scope Design & Build continues	Updates to Services Australia's change of circumstances functionality			
		Developers continue preparing for integrating software through to Nov	Aged care provider portal in read only for a short period			
		Focus on Notice of Integration (NOI) progression and finalisation	System Go-live for NACA			
		Final Services Australia API release	Transition of HCP claims to Support at Home	Ongoing monitoring and stabilisation post-Go-live		
		B2G third party code rolled out				

Update: Digital Transformation Impact Assessment Playbook

Emily Simlat
Acting Director

Digital Business and Sector Engagement Branch
Digital Services within Corporate Operations Group
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COMING SOON: Digital Transformation Impact Assessment Playbook v3.0

- The Playbook is being updated to support the 1 November implementation date.
- We're planning to release the new version in mid-August.
- We'll also provide:
 - a short explainer video
 - live demos and Q&A sessions to walk you through the changes.



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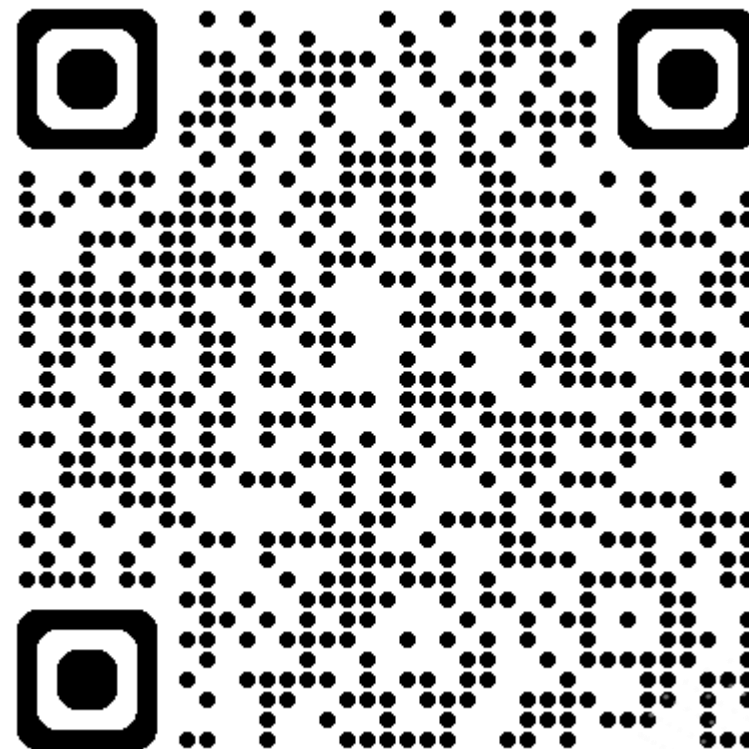
Share your feedback on the DTIA Playbook

- Have you **accessed and downloaded** the playbook materials from the Sector Partners collaboration site?
- Have you **used the playbook** to assess how the changes might affect your organisation?
- Was the **Step-by-Step Guide** helpful?
- Were the **Change Cards** helpful?
- Was the **Impact Assessment Tool** helpful?

Please send any additional feedback on the playbook via email to:

DTSectorPartners@health.gov.au.

Access the current version of the playbook



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Sector questions update

Emily Simlat
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Sector Partners check-in discussion

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THANK YOU

Our next meeting will be on **Thursday, 21 August 2025.**



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