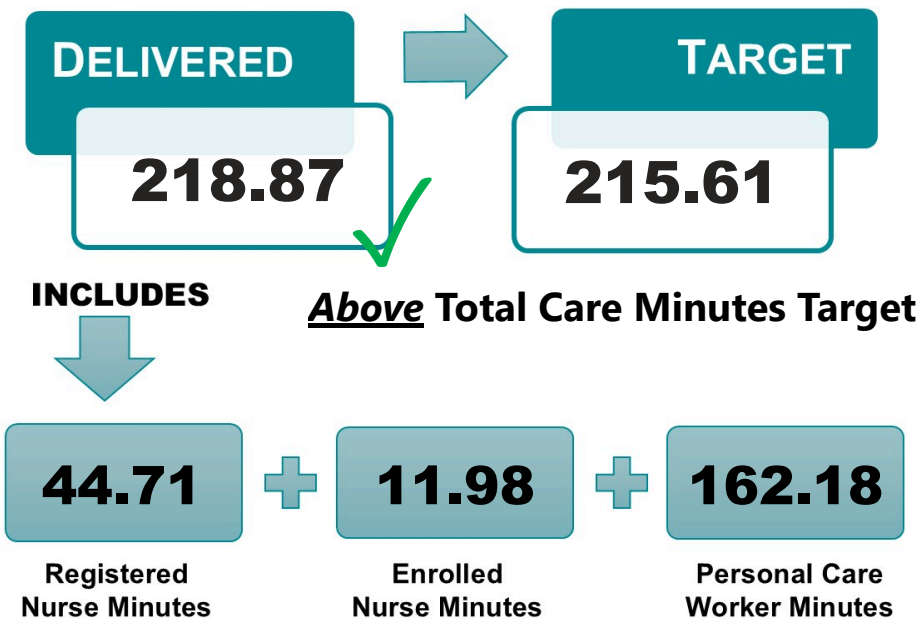
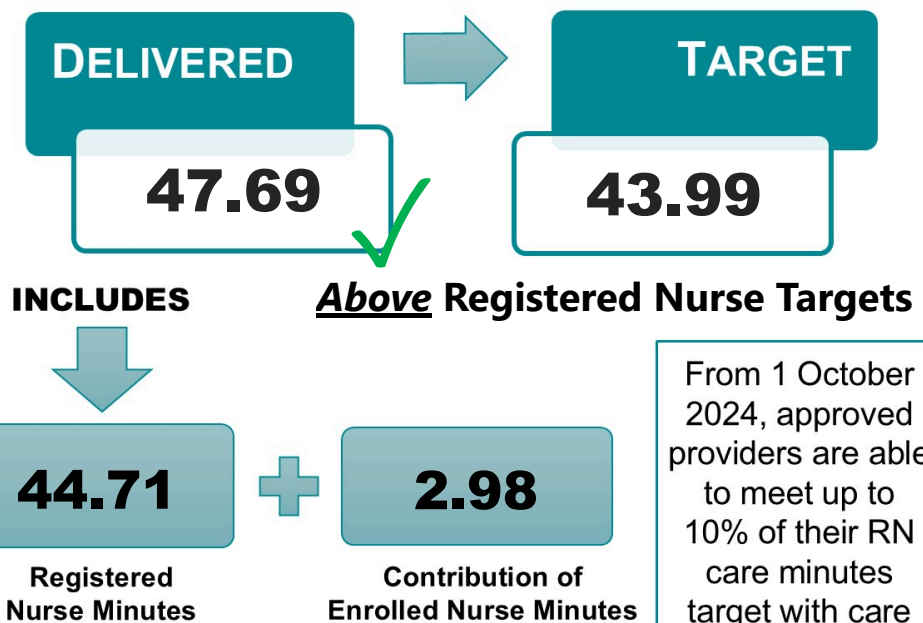


Care Minutes in Residential Aged Care in April - June 2025

Total Care Minutes Delivered

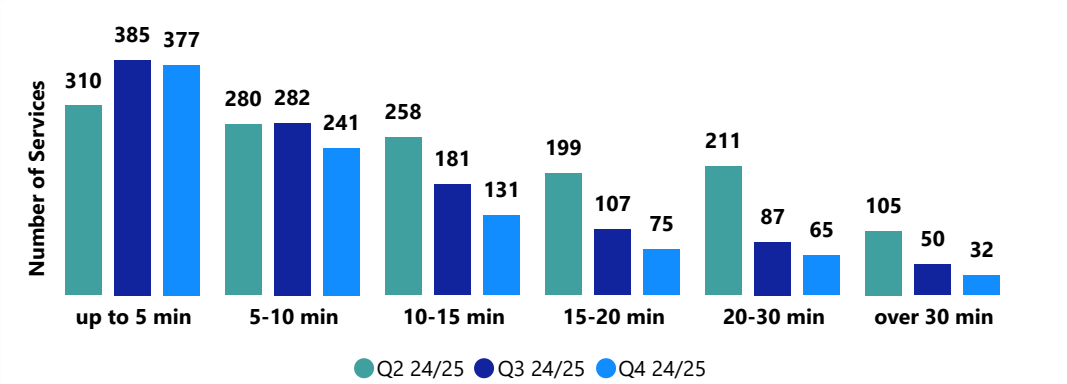


Registered Nurse Care Minutes Delivered

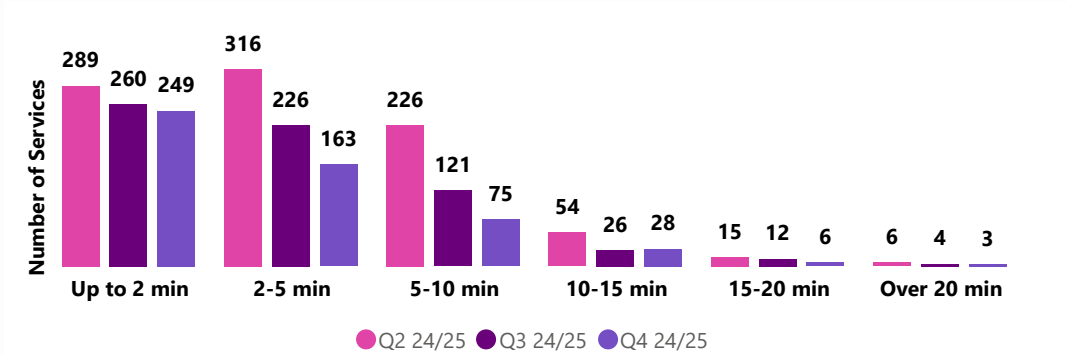


Number of services that report care minutes	2447	Number of services that meets total care minutes	1526 (62.36%)
Number of services that meets BOTH targets WITHOUT EN inclusion	966 (39.48%)	Number of services that meets BOTH targets WITH EN inclusion	1327 (54.23%)
Number of services that meets RN minutes WITHOUT EN inclusion	1273 (52.02%)	Services that meets RN minutes WITH EN inclusion	1923 (78.59%)

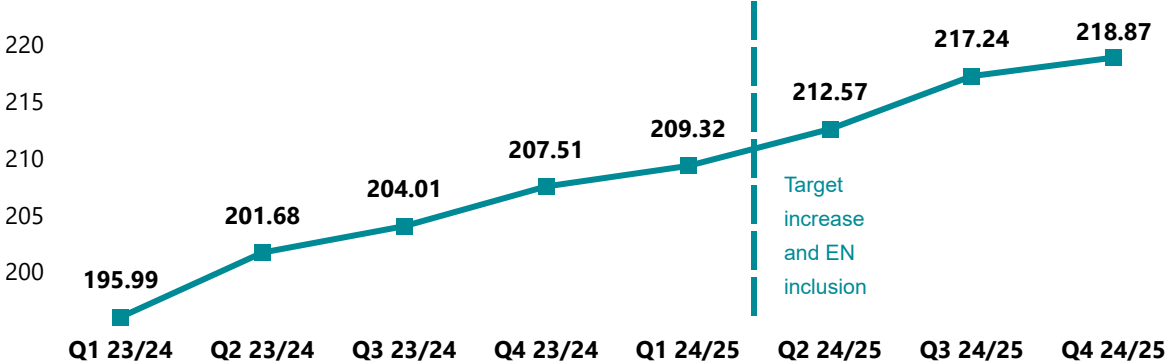
Average Gap from Meeting Total Care Minutes



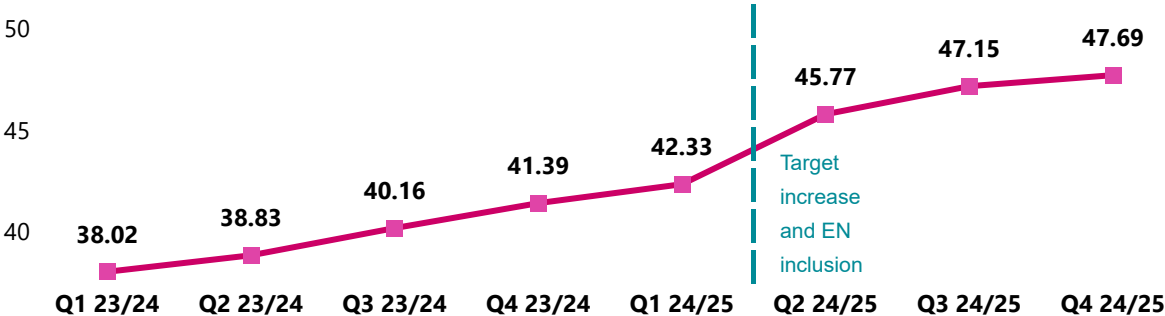
Average Gap from Meeting RN Care Minutes



Total Care Minutes Delivered Across Reporting Periods



Total RN Minutes Delivered Across Reporting Periods

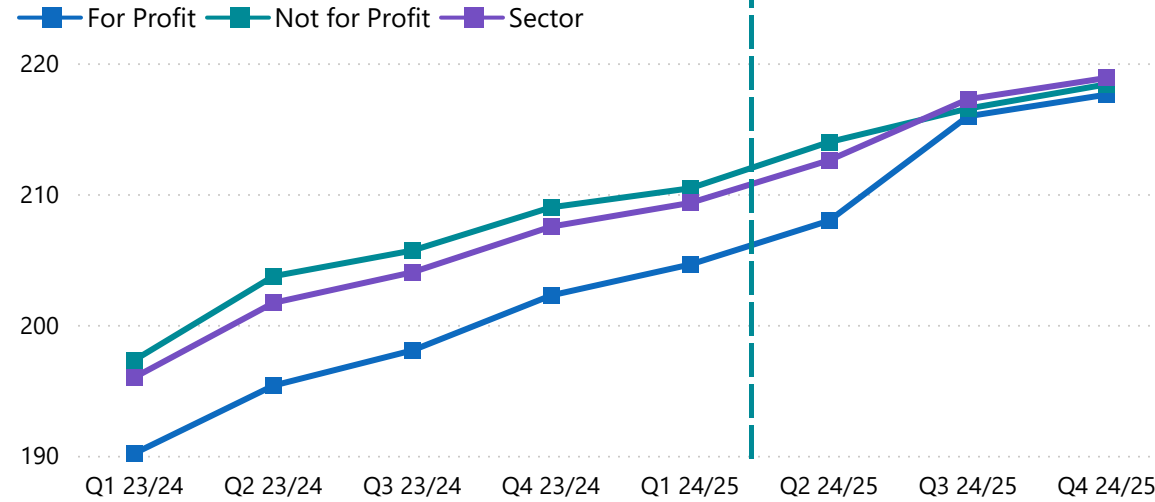


Care Minutes by Modified Monash (MM) Location

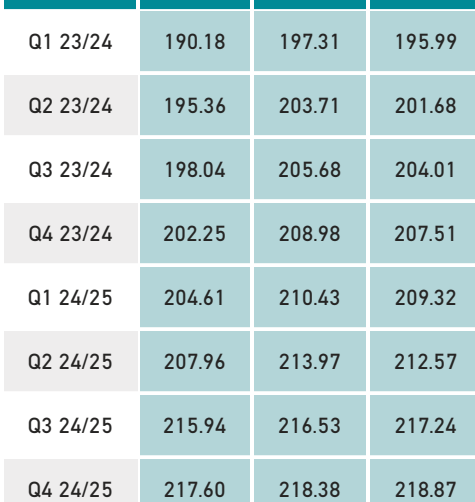
MM Location	No. of Services	% Meets Both Targets	Total Care Minutes Delivered	% Meets Total Care Minutes	RN Minutes Delivered	% Meets RN Care Minutes
1: Metro Areas	1573	54%	219.66	61%	47.06	80%
2: Regional Centres	179	48%	215.14	57%	48.29	70%
3: Large Rural Towns	220	45%	214.65	57%	45.99	71%
4: Medium Rural Towns	165	48%	215.55	62%	48.61	73%
5: Small Rural Towns	279	66%	221.89	74%	55.24	82%
6: Remote Communities*	24	75%	244.70	79%	64.56	96%
7: Very remote communities*	7	86%	253.88	86%	83.23	100%

# Care Minutes in Residential Aged Care - Trends (as reported in the Quarterly Financial Report)

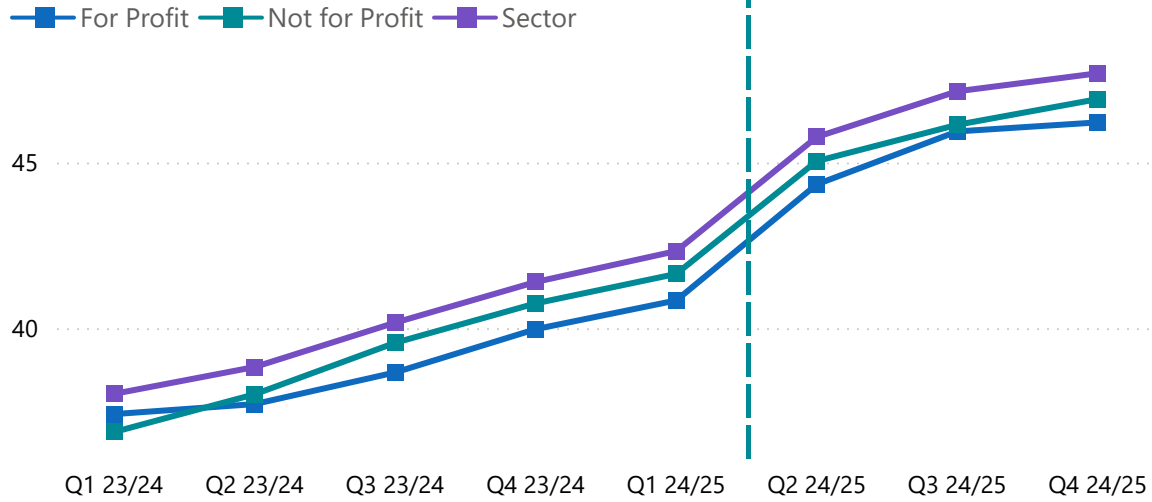
### Average Total Care Minutes Delivered by Provider Type



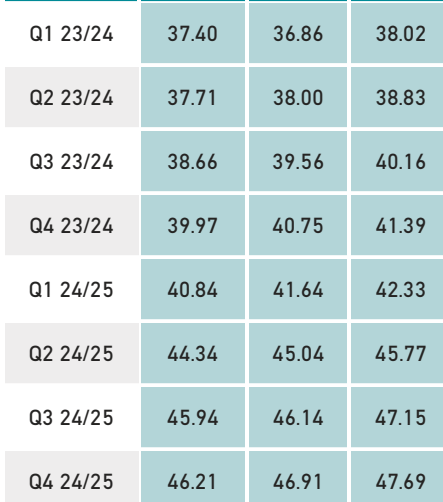
### Average RN Minutes Delivered by Provider Type



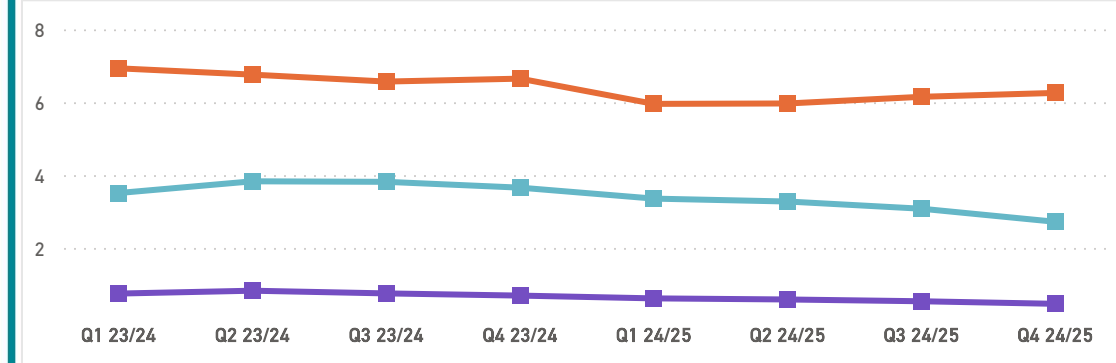
### Average RN Minutes Delivered by Provider Type



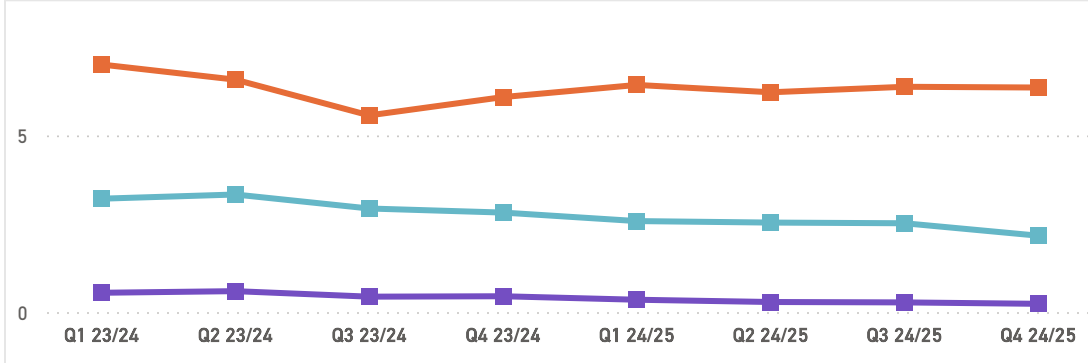
### Average RN Minutes Delivered by Provider Type



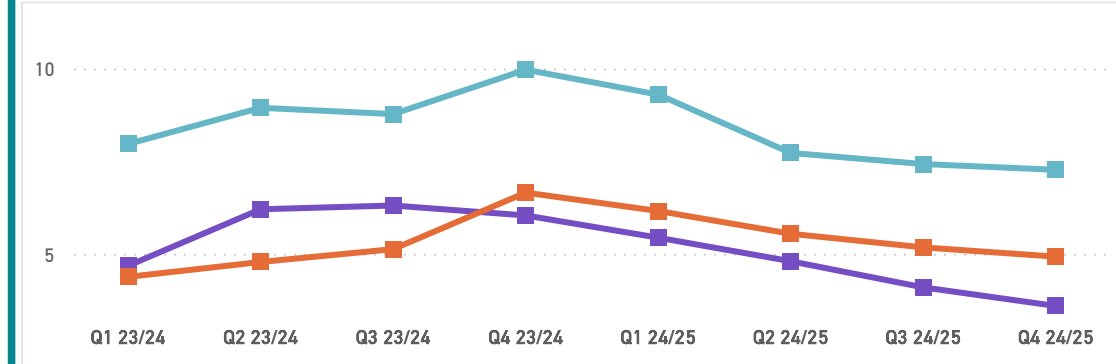
### Agency Minutes – Sector



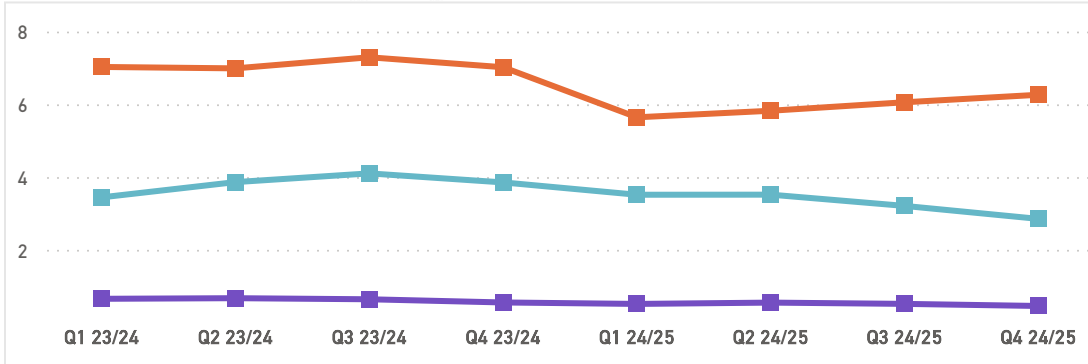
### Agency Minutes – For Profit



### Agency Minutes – Government

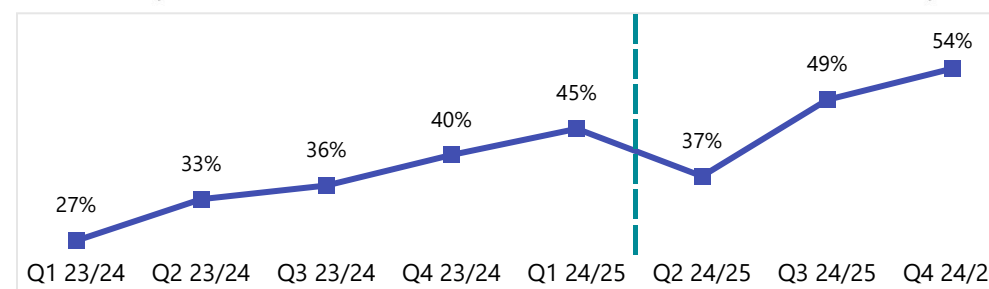


### Agency Minutes – Not For Profit

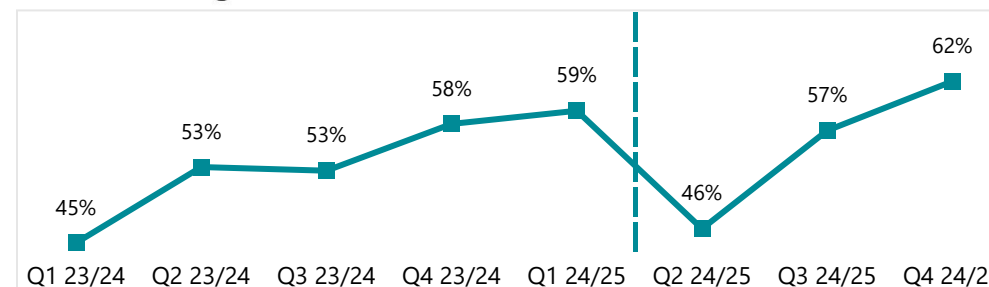


Agency RN Agency EN Agency PCW

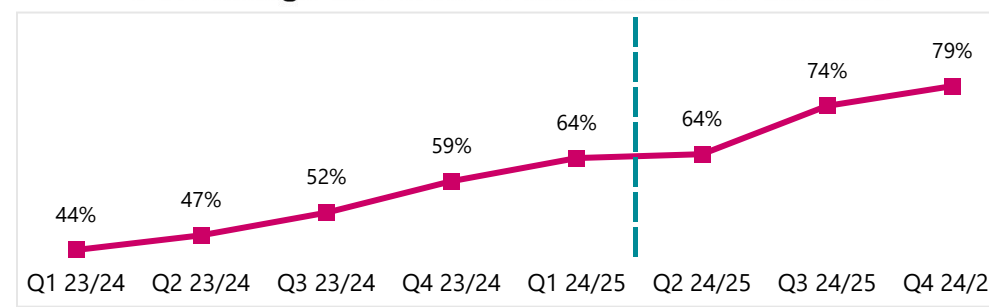
### Percentage of Services that Meets BOTH Care Minutes Targets



### Percentage of Services that Meets Total Care Minutes



### Percentage of Services that Meet RN Minutes

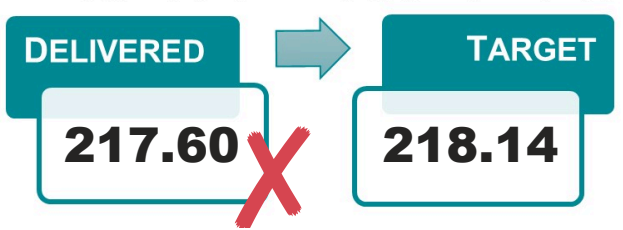


Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved providers are also able to meet up to 10% of their RN care minute target with care time delivered by enrolled nurses

Care Minutes in Residential Aged Care - By Provider Type (as reported in the Quarterly Financial Report)

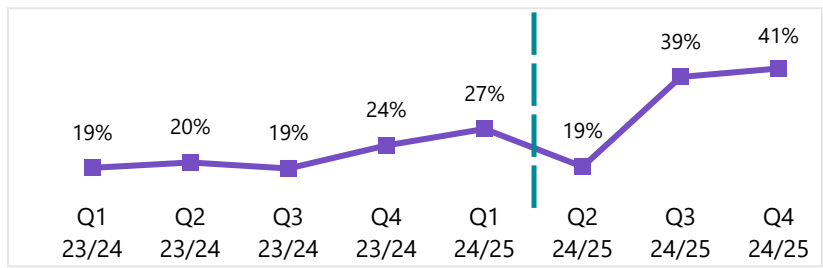
For Profit (832 Services)

Total Care Minutes Delivered

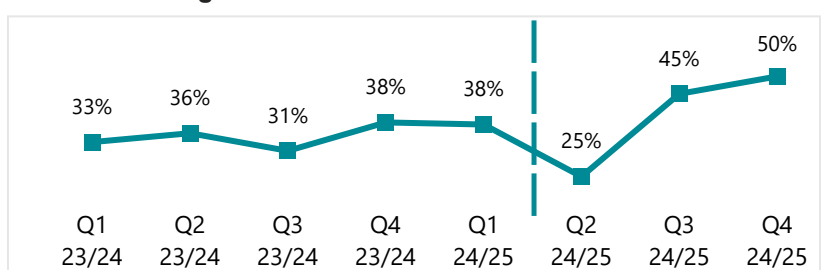


Below Total Care Minutes Target

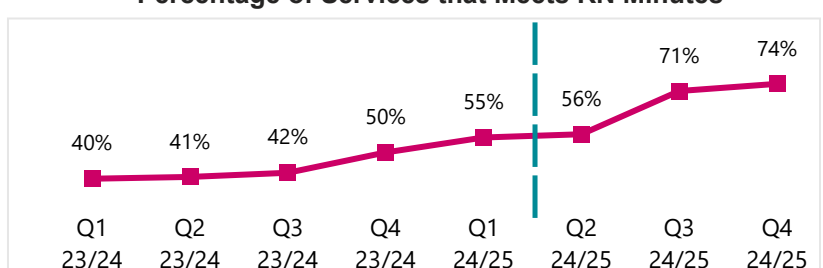
Percentage of Services that Meets BOTH Care Minute Targets



Percentage of Services that Meets Total Care Minutes



Percentage of Services that Meets RN Minutes

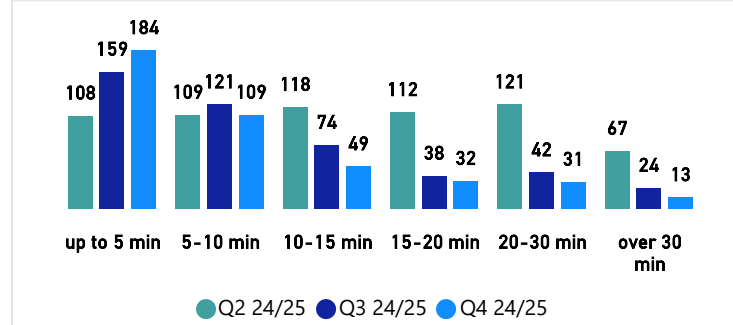


Registered Nurse Minutes Delivered

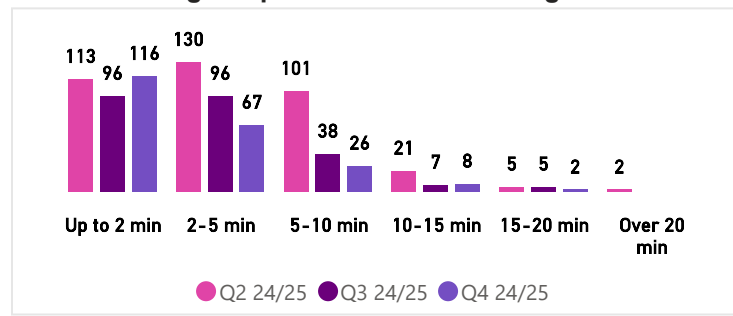


Above Registered Nurse Target

Average Gap from Care Minutes Targets



Average Gap from RN Minutes Targets

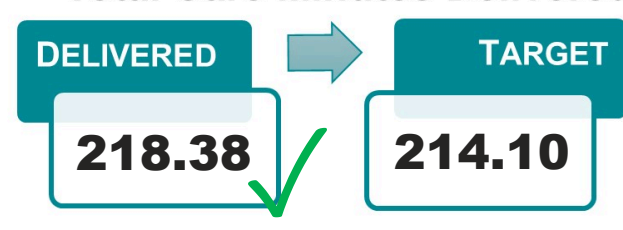


MM	No. of Services	% Both Targets Met	% Total Care Minutes Met	% RN Minutes Met
1	678	43%	51%	76%
2	51	31%	43%	55%
3	48	23%	38%	67%
4	28	21%	36%	61%
5	27	48%	59%	70%

\* No for-profit homes operate in MM6 or MM7 Locations

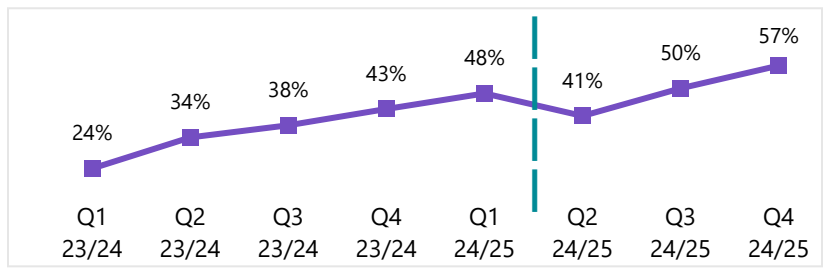
Not for Profit (1425 Services)

Total Care Minutes Delivered

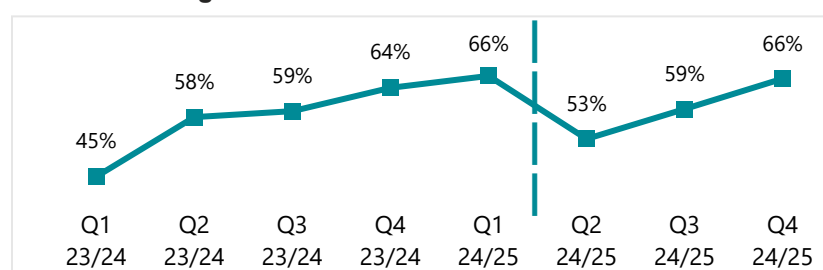


Above Total Care Minutes Target

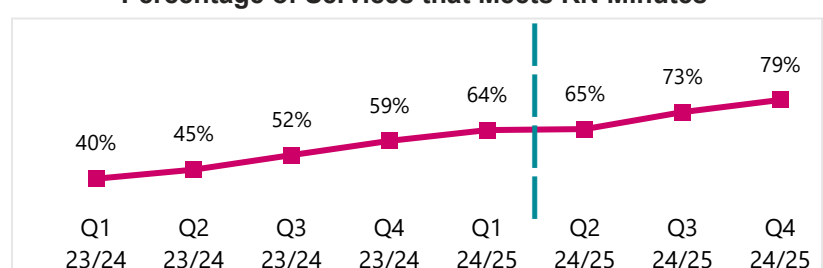
Percentage of Services that Meets BOTH Care Minute Targets



Percentage of Services that Meets Total Care Minutes

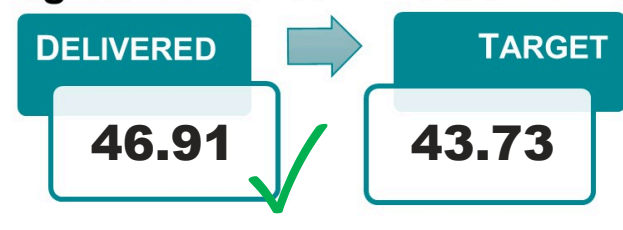


Percentage of Services that Meets RN Minutes



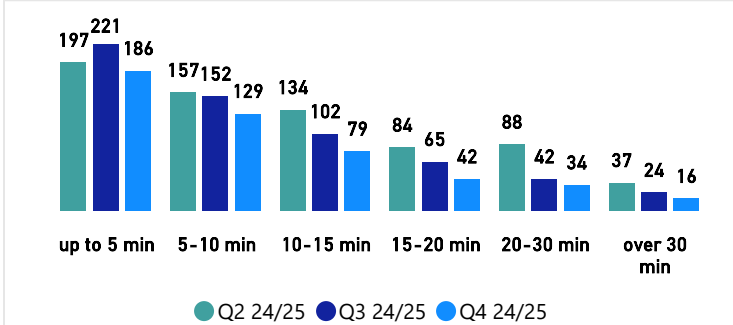
Dashed line denotes that from 1 October 2024, the sector benchmark for care minutes increased to 215 total care minutes and 44 RN minutes. Approved providers are also able to meet up to 10% of their RN care minute target with care time delivered by enrolled nurses

Registered Nurse Minutes Delivered

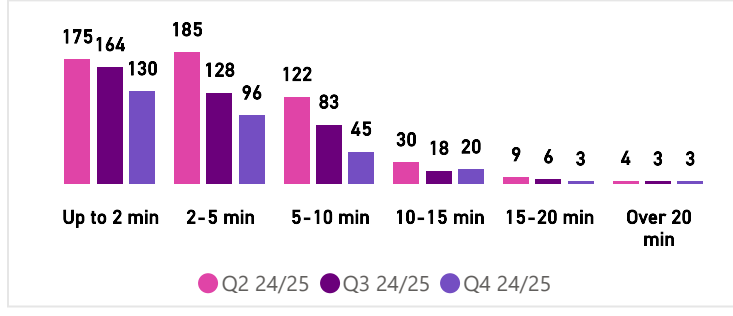


Above Registered Nurse Target

Average Gap from Care Minutes Targets



Average Gap from RN Minutes Targets



MM	No. of Services	% Both Targets Met	% Total Care Minutes Met	% RN Minutes Met
1	877	62%	68%	83%
2	104	46%	56%	71%
3	164	49%	60%	71%
4	105	47%	61%	71%
5	152	56%	66%	75%
6	19	68%	74%	95%
7	4	75%	75%	100%