# Aged Care Transition Taskforce – Summary of thirteenth meeting – 15 October 2025

Members discussed progress on reform implementation activities and readiness for 1 November 2025 when several reform activities will commence. Members welcomed the Department of Health, Disability and Ageing’s (the department’s) publication of the New Aged Care Act roadmap. Members discussed the forecast of planned communication activities targeting older people, providers and workers, including a guide to support the use of fee estimators and proposed videos on the new Support at Home program pathways. Members encouraged the department to continue to seek advice and input on the design, structure and content of resources to meet the needs of diverse audiences and to ensure ease of use.

Members discussed the department’s progress on risk assessment and contingency planning and discussed approaches to the management of issues following commencement of the new Aged Care Act and Support at Home program.

Members considered updates on education and training including the suite of education and training resources available for providers and workers, including training plan guidance, program manuals, transition guides, fact sheets, scenarios, case studies, training modules, webinars and frequently asked questions. Members discussed and advised on completion rates of training modules and advised on how to ensure continued uptake.

Members considered an update on digital engagements, sector feedback and support (including engagement activities) in preparation for commencement of the new Aged Care Act on 1 November 2025. Members noted that the department continues to regularly engage with the sector including through its Digital Transformation Tech Talks which have included updates across the reforms, the Support at Home program and from the Aged Care Quality and Safety Commission.

Members acknowledged the work and progress made since the Transition Taskforce was established, and that the changes to shift to a new rights-based Act with older people at the centre of the system would be an adjustment for the whole sector – a positive one that would take time.

## In attendance (in-person and virtual):

Anne Burgess AM Chair

Sonja Stewart Deputy Chair, Deputy Secretary, Ageing and Aged Care Group

Professor Tanya Buchanan Chief Executive Officer, Dementia Australia

Professor Jody Currie Professor of Practice, Queensland University of Technology

Dr Paresh Dawda General Practitioner, Principal and Director, Presantia Health and Next Practice

Tim Dymond Senior Policy Analyst, United Workers Union

Craig Gear OAM Chief Executive Officer, Older Persons Advocacy Network

Amanda Hawton General Manager, Home Health, Australian Unity

Liz Hefren-Webb Aged Care Quality and Safety Commissioner

Emma Hossack Chief Executive Officer, Medical Software Industry Association

Claerwen Little Former National Director, UnitingCare Australia

Deidre McGill Chief Operating Officer, Home & Community Support

 Bolton Clarke

Simon Miller Chief Executive Officer, Anglicare

Natalie Molloy Former Head of Operations and Clinical Governance, HammondCare

Sonya Smart Chief Executive Officer, Villa Maria Catholic Homes

Patricia Sparrow Chief Executive Officer, COTA

Tom Symondson Chief Executive Officer, Ageing Australia

Lloyd Williams National Secretary, Health Services Union

## Apologies:

Annie Butler Federal Secretary, Australian Nursing and Midwifery Federation

Andrea Kelly Interim First Nations Aged Care Commissioner