



New Aged Care Act roadmap

Selected key dates for providers to be aware of leading to the start of the *Aged Care Act 2024* on 1 November 2025.

Version 0.8 (Unvalidated), last updated: 24 September 2025

Dates and activities support preparations for 1 November 2025. The Department of Health, Disability and Ageing will continue to refine and update products to reflect reform activities post November 2025.

*Legislative dates are subject to parliamentary processes and provided for indicative purposes only.

Legislation and policy

Department of Health, Disability and Ageing

Final draft of the Aged Care Rules

31 Jul 2025

Aged Care Rules and Transitional Rules will support operation of the *Aged Care Act 2024* from 1 November 2025.

Passage of Bills through Parliament

24 Jul to 4 Sep 2025

Introduction of the Aged Care and Other Legislation Amendment Bill 2025 and the Aged Care (Accommodation Payment Security) Levy Consequential Amendment Bill 2025.

Royal Assent*

Mid Sep 2025

Royal assent by the Governor General, if given the Bill becomes an Act of Parliament.

Rules registered in Parliament*

Oct 2025

Aged Care Rules to support operation of the *Aged Care Act 2024* formally registered in Parliament.

Start of the *Aged Care Act 2024*

1 Nov 2025

Aged Care Act 2024 officially comes into effect, transforming Australia's aged care system into a rights-based framework.

Sector and operational readiness

Department of Health, Disability and Ageing

Update price list to include Support at Home pricing

1 May – 30 Oct 2025

Aged care providers update their price list to reflect their Support at Home pricing and upload into the My Aged Care Service and Support Portal.

Reporting period for the expanded Quality Indicators starts

1 - 21 July 2025

Reporting period for the expanded Quality Indicators, which introduced three new staffing quality indicators on 1 April 2025 (Q4), opens for aged care providers to submit staffing data by 21 July 2025 (Q4).

Commonwealth Home Support Program Manual v1.0 published

8 Jul 2025

Updated Commonwealth Home Support Programme (CHSP) manual to reflect changes to financial and reporting requirements, service descriptions, client eligibility and delivery requirements, provider responsibilities, and integration with the new Single Assessment System.

Service Agreement Guidance

13 Aug 2025

Released guidance materials to help aged care providers set up and manage service agreements with Home Care Package recipients transitioning to the Support at Home program.

Aged Care Provider Requirements Search tool launched

15 Sep 2025

Search for the conditions of registration, obligations and duties that apply to different kinds of aged care providers under the *Aged Care Act 2024* and associated Rules.

Support at Home Program Manual v4.0 released

15 Sep 2025

Operational manual to outline rules and procedures, provider obligations, assessment and classification processes. This iteration will reflect any additional legislative changes following passage through parliament.

Draft and final My Aged Care (MAC) Assessment Manual v8.0

19 Sep 2025 and 1 Nov 2025

Comprehensive guidance for assessment organisations and their workforce to align with systems, process and operational changes under the *Aged Care Act 2024* and Support at Home.

Means Testing communications

Oct to Nov 2025

Support for providers to understand means testing changes building on materials and tools released including revised Fee Estimator on My Aged Care.

My Aged Care Contact Centre staff trained

22 Sep – 31 Oct 2025

Providers can contact trained My Aged Care staff for help with changes under the *Aged Care Act 2024*, including support for navigational and transactional queries during the transition to new systems and processes.

Commonwealth Home Support Program Manual v2.0 published

31 Oct 2025

Commonwealth Home Support Program (CHSP) manual updated to reflect changes to eligibility and delivery requirements under the *Aged Care Act 2024*.

National Aboriginal and Torres Strait Islander Flexible Aged Care Program (NATSIFACP) manual published

1 Nov 2025

New NATSIFACP manual published to accompany revised requirements in place under the *Aged Care Act 2024*. This will be published in parallel with updates to the NATSIFACP webpage.

My Aged Care Service and Support Portal login for Support at Home service and pricing

3 to 7 Nov 2025

Service information and associated pricing required to support display of information on the My Aged Care website, Find a Provider tool. Includes introduction of Specialisation Verification Framework to Support at Home providers, and process effective 1 November.

Other government agencies

Commission Registration Audit, Variation Audit and Renewal Audit guides

31 July 2025

Audit guides for assessing aged care providers against the new strengthened Aged Care Quality Standards.

Services Australia staff trained

18 Aug – 1 Nov 2025

Staff will support older people and aged care providers to understand changes under the Support at Home program, including supporting enquiries related to indicative participant contribution rates displayed in the Aged Care Provider Portal from 1 October 2025

Commission Financial and Prudential Standards guidance

19 Sep 2025

The new Standards aim to strengthen provider financial governance and sustainability, so they can deliver high-quality care and services and maintain continuity of care for older people.

Services Australia visibility to providers of Support at Home estimated contribution rates

1 Oct 2025

Providers can view Support at Home estimated contribution rates in the Aged Care Provider Portal, aligned with the *Aged Care Act 2024* to support service agreements discussions.

New provider registration resources published on Commission website

1 Nov 2025

New registration forms and supporting materials (guides, checklists, FAQs) published on the Commission website to help applicants understand their requirements and submit complete applications.

Education and training

Department of Health, Disability and Ageing

Guide to Aged Care Law

26 Aug – 31 Oct 2025

Simple explanation of the Act to support providers interpret changes impacting their operations. Key sections include Introduction to the Act, new quality and safety standards and provider obligations. Staged release of chapters will occur from late-August onwards.

Support at Home provider eLearning modules 5 and 6

28 Jul 2025

Training modules for operational and care staff involved in the delivery of Support at Home services:

- **Module 5** Provider Care Management
- **Module 6** Self Management

New Aged Care Act training modules

May – Dec 2025

Four core modules:

- **Module 1** Understanding the key changes, 21 May 2025
- **Module 2** Practical tools to implement, 11 July 2025
- **Module 3** Embedding best practice in the aged care system (Compliance), From late-September 2025
- **Module 4** Reflecting and adjusting for sustainable delivery released, 5 December 2025

These will be released on the department's website.

Single Assessment Training

Sep - Oct 2025

Training released in September and October for single assessment workforce includes, clinical delegations, end-of-life-pathways for Support at Home as well as systems training on new workflows to enable the workforce to conduct aged care needs assessments under the *Aged Care Act 2024*.

Support at Home online workshops

Sep – Nov 2025

Workshops will help Home Care Package providers prepare for transition to Support at Home. EY will deliver the workshops as part of the Aged Care Business and Workforce Advisory Service, particularly small to medium providers.

Other government agencies

Commission audit training resources to support providers to educate their staff

30 Jun 2025

Support for providers to implement the strengthened Aged Care Quality Standards, including eLearning modules related to understanding the *Aged Care Act 2024*, adapting systems and processes to meet new audit expectations, and guides on compliance and sustaining improvements.

Services Australia Vendor webinar series completes

12 Nov 2025

Nine-month webinar series providing software vendors opportunity to clarify technical and policy understanding of changes for integrated claiming software to support alignment with the *Aged Care Act 2024*.

Digital and systems

Department of Health, Disability and Ageing

My Aged Care website

From 1 Nov 2025

My Aged Care website content updated to align with the *Aged Care Act 2024*.

Start operating as a registered provider

3 Nov 2025

From Monday 3 November, once providers accept the GPMS Terms of Use, you can view and manage your information via the 'Manage Your Organisation' tile, and commence reporting RN 24/7 obligations, aligned with the regulatory model under the *Aged Care Act 2024*.

Find a provider tool launch (including Support at Home services and pricing)

7 Nov 2025

Updated My Aged Care, Find a Provider tool, including Support at Home services and price list, enabling search and comparison of in-home aged care providers.

Other government agencies

Services Australia B2G final technical specifications released to software vendors

15 Aug 2025

To support integrated claiming, final specifications will build on already released drafts.

Provider Register public view published on Commission website

1 Nov 2025

Provider Register will list registered aged care providers and key details. The public view allows anyone to search and view provider information, supporting transparency.