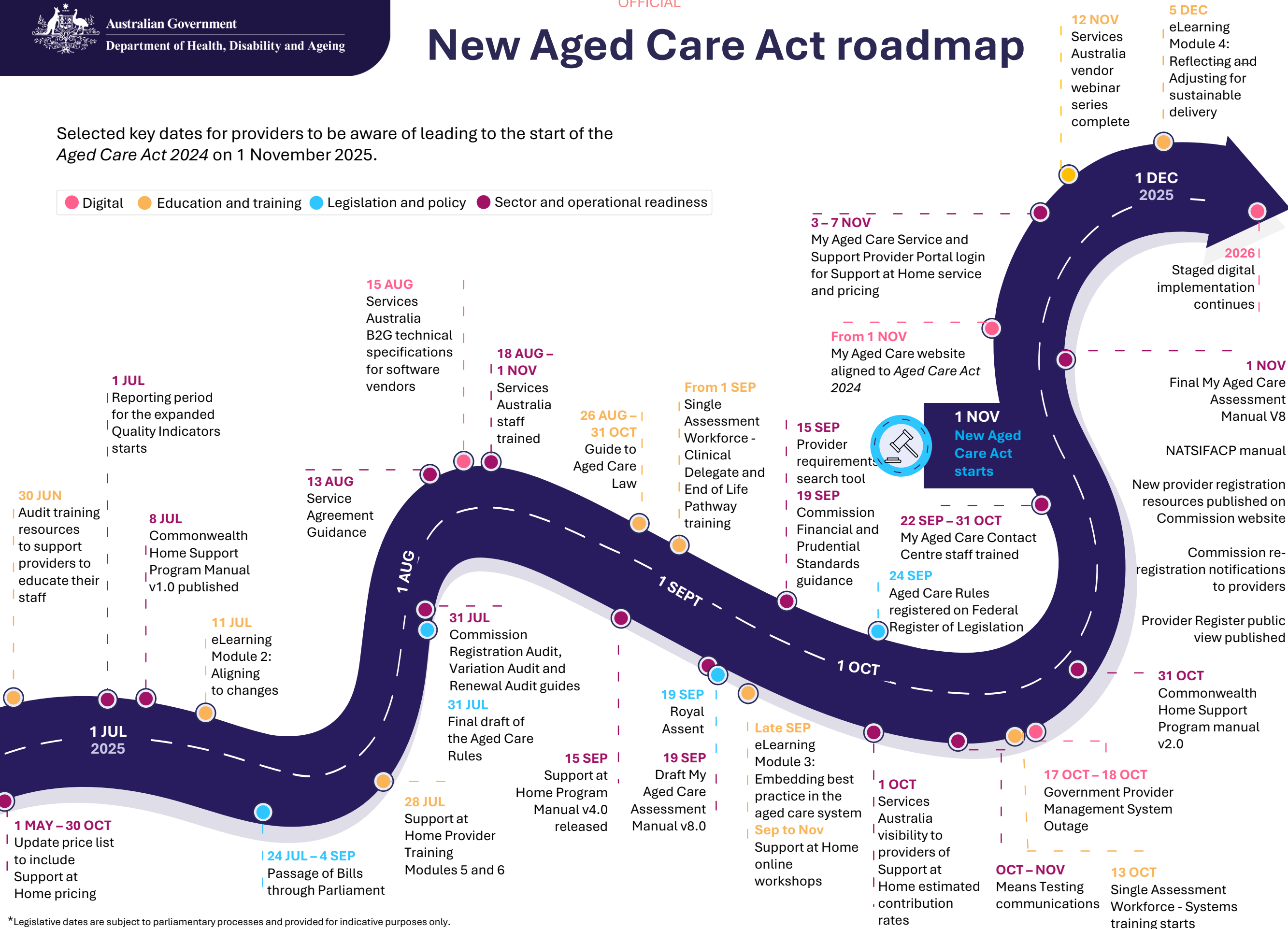




# New Aged Care Act roadmap

Selected key dates for providers to be aware of leading to the start of the *Aged Care Act 2024* on 1 November 2025.

● Digital ● Education and training ● Legislation and policy ● Sector and operational readiness



\*Legislative dates are subject to parliamentary processes and provided for indicative purposes only.

Version 0.8 (Unvalidated)

Last updated: 24 September 2025



## Legislation and policy



## Sector and operational readiness

**NOTE:** Dates and activities support preparations for 1 November 2025. The department will continue to refine and update products to reflect reform activities post November 2025.

Department of Health, Disability and Ageing

Department of Health, Disability and Ageing

Other government agencies

### Final draft of the Aged Care Rules

**31 Jul 2025**

Aged Care Rules and Transitional Rules will support operation of the *Aged Care Act 2024* from 1 November 2025.

### Passage of Bills through Parliament

**24 Jul to 4 Sep 2025**

Introduction of the Aged Care and Other Legislation Amendment Bill 2025 and the Aged Care (Accommodation Payment Security) Levy Consequential Amendment Bill 2025.

### Royal Assent

**19 Sep 2025**

Royal assent by the Governor General, if given the Bill becomes an Act of Parliament.

### Rules registered on Federal Register of Legislation

**24 Sep 2025**

Aged Care Rules to support operation of the *Aged Care Act 2024* formally registered on Federal Register of Legislation.

### Start of the Aged Care Act 2024

**1 Nov 2025**

*Aged Care Act 2024* officially comes into effect, transforming Australia’s aged care system into a rights-based framework.

### Update price list to include Support at Home pricing

**1 May – 30 Oct 2025**

Aged care providers update their price list to reflect their Support at Home pricing and upload into the My Aged Care Service and Support Portal.

### Reporting period for the expanded Quality Indicators starts

**1 - 21 July 2025**

Reporting period for the expanded Quality Indicators, which introduced three new staffing quality indicators on 1 April 2025 (Q4), opens for aged care providers to submit staffing data by 21 July 2025 (Q4).

### Commonwealth Home Support Program Manual v1.0 published

**8 Jul 2025**

Updated Commonwealth Home Support Program (CHSP) manual to reflect changes to financial and reporting requirements, service descriptions, client eligibility and delivery requirements, provider responsibilities, and integration with the new Single Assessment System.

### Service Agreement Guidance

**13 Aug 2025**

Released guidance materials to help aged care providers set up and manage service agreements with Home Care Package recipients transitioning to the Support at Home program.

### Aged Care Provider Requirements Search tool launched

**15 Sep 2025**

Search for the conditions of registration, obligations and duties that apply to different kinds of aged care providers under the *Aged Care Act 2024* and associated Rules.

### Support at Home Program Manual v4.0 released

**15 Sep 2025**

Operational manual to outline rules and procedures, provider obligations, assessment and classification processes. This iteration will reflect any additional legislative changes following passage through parliament.

### Draft and final My Aged Care (MAC) Assessment Manual v8.0

**19 Sep 2025 and 1 Nov 2025**

Comprehensive guidance for assessment organisations and their workforce to align with systems, process and operational changes under the *Aged Care Act 2024* and Support at Home.

### Means Testing communications

**Oct to Nov 2025**

Support for providers to understand means testing changes building on materials and tools released including revised Fee Estimator on My Aged Care.

### My Aged Care Contact Centre staff trained

**22 Sep – 31 Oct 2025**

Providers can contact trained My Aged Care staff for help with changes under the *Aged Care Act 2024*, including support for navigational and transactional queries during the transition to new systems and processes.

### Commonwealth Home Support Program Manual v2.0 published

**31 Oct 2025**

Commonwealth Home Support Program (CHSP) manual updated to reflect changes to eligibility and delivery requirements under the *Aged Care Act 2024*.

### National Aboriginal and Torres Strait Islander Flexible Aged Care Program (NATSIFACP) manual published

**1 Nov 2025**

New NATSIFACP manual and online information published to reflect changes to requirements under the *Aged Care Act 2024*.

### My Aged Care Service and Support Provider Portal login for Support at Home service and pricing

**3 to 7 Nov 2025**

Service information and pricing entered to be displayed on the My Aged Care website, Find a Provider tool. Includes introduction of Specialisation Verification Framework to Support at Home providers, and process effective 1 November.

### Commission Registration Audit, Variation Audit and Renewal Audit guides

**31 July 2025**

Audit guides for assessing aged care providers against the new strengthened Aged Care Quality Standards.

### Services Australia staff trained

**18 Aug – 1 Nov 2025**

Staff will support older people and aged care providers to understand changes under the Support at Home program, including enquiries related to indicative participant contribution rates displayed in the Aged Care Provider Portal from 1 October 2025.

### Commission Financial and Prudential Standards guidance

**19 Sep 2025**

The new Standards aim to strengthen provider financial governance and sustainability, so they can deliver high-quality care and services and maintain continuity of care for older people.

### Services Australia visibility to providers of Support at Home estimated contribution rates

**1 Oct 2025**

Providers can view Support at Home estimated contribution rates in the Aged Care Provider Portal, aligned with the *Aged Care Act 2024* to support service agreement discussions.

### Commission new provider registration resources published on website

**1 Nov 2025**

New registration forms and supporting materials (guides, checklists, FAQs) published to help potential providers understand their requirements and submit applications.

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## Education and training

### Guide to Aged Care Law

**26 Aug – 31 Oct 2025**

Simple explanation of the Act to support providers interpret changes impacting their operations. Key sections include Introduction to the Act, new quality and safety standards and provider obligations. Staged release of chapters will occur from late-August onwards.

### Support at Home provider eLearning modules 5 and 6

**28 Jul 2025**

Training modules for operational and care staff involved in the delivery of Support at Home services:

- **Module 5** Provider Care Management
- **Module 6** Self Management

### New Aged Care Act training modules

**May – Dec 2025**

Four core modules:

- **Module 1** Understanding the key changes, 21 May 2025
- **Module 2** Practical tools to implement, 11 July 2025
- **Module 3** Embedding best practice in the aged care system (Compliance), From late-September 2025
- **Module 4** Reflecting and adjusting for sustainable delivery released, 5 December 2025

These will be released on the department's website.

### Single Assessment training

**Sep - Oct 2025**

Training released in September and October for single assessment workforce includes, clinical delegations, end-of-life-pathways for Support at Home as well as systems training on new workflows to enable the workforce to conduct aged care needs assessments under the *Aged Care Act 2024*.

### Support at Home online workshops

**Sep – Nov 2025**

Workshops will help Home Care Package providers prepare for transition to Support at Home. EY will deliver the workshops as part of the Aged Care Business and Workforce Advisory Service, particularly small to medium providers.

### Commission audit training resources to support providers to educate their staff

**30 Jun 2025**

Support for providers to implement the strengthened Aged Care Quality Standards, including eLearning modules related to understanding the *Aged Care Act 2024*, adapting systems and processes to meet new audit expectations, and guides on compliance and sustaining improvements.

### Services Australia Vendor webinar series completes

**12 Nov 2025**

Nine-month webinar series providing software vendors opportunity to clarify technical and policy understanding of changes for integrated claiming software to support alignment with the *Aged Care Act 2024*.



## Digital and systems

### My Aged Care website

**From 1 Nov 2025**

My Aged Care website content updated to align with the *Aged Care Act 2024*.

### Start operating as a registered provider

**3 Nov 2025**

From Monday 3 November, once providers accept the GPMS Terms of Use, you can view and manage your information via the 'Manage Your Organisation' tile, and commence reporting RN 24/7 obligations, aligned with the regulatory model under the *Aged Care Act 2024*.

### Find a provider tool launch (including Support at Home services and pricing)

**7 Nov 2025**

Updated My Aged Care, Find a Provider tool, including Support at Home services and price list, enabling search and comparison of in-home aged care providers.

### Services Australia B2G final technical specifications released to software vendors

**15 Aug 2025**

To support integrated claiming, final specifications will build on already released drafts.

### Commission Provider Register public view published on website

**1 Nov 2025**

Provider Register will list registered aged care providers and key details. The public view allows anyone to search and view provider information, supporting transparency.

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