



## Cold chain breach protocol

- 1 Keep vaccines in the PBVR and ensure the temperature is between +2°C and +8°C. Label the vaccine/s with '**Do not use / Do not discard**'. Vaccines may need to be transferred to an alternative PBVR or cooler using your back up plan.
- 2 Contact your state or territory health department as soon as possible (during business hours). They will require affected vaccine details, data logs and twice-daily temperature readings to assess the breach.
- 3 Do not discard any vaccine until advised to do so by your state or territory health department.
- 4 Take steps to correct the problem and to prevent it from recurring.
- 5 For privately purchased vaccines, contact the manufacturer for advice.

See also Appendix 3 'Cold chain breach protocol' of the *National Vaccine Storage Guidelines – Strive for 5*.

## Reporting a cold chain breach

When notifying your state or territory health department of a cold chain breach, be prepared to report:

- 1 The length of time the temperature of the vaccine refrigerator was outside the +2°C to +8°C temperature range.
- 2 The type and number of vaccines in the refrigerator.

See also Appendix 3 'Cold chain breach protocol' of the *National Vaccine Storage Guidelines – Strive for 5*.

Number for state or  
territory health department