



# Government Provider Management System

## Quick Reference Guide: Logging into GPMS

### Approved Provider and Registered Provider Portal

From the implementation of the new Act, a new version of the GPMS portal is available for providers to manage their organisation's details, submit registered nurse (RN) reports, submit Quarterly Financial Reports (QFR) and submit Quality Indicators data in the new GPMS Registered Provider portal. Registered providers can continue to use the GPMS Approved Provider to access all other reporting applications.

#### Accessing the GPMS Approved Provider portal or Registered Provider portal

<p>Access the <b>Approved Provider portal</b> to view information about your Approved Provider entity, as it existed under the <i>Aged Care Act 1997</i> up to 31 October 2025.</p> <p>Here you can:</p> <ul style="list-style-type: none"><li>• View information about your organisation and personnel, as well as submit Approved Provider reporting:<ul style="list-style-type: none"><li>○ Star Ratings</li><li>○ 24/7 Registered Nurse (RN) reports</li><li>○ Care Minutes Targets</li><li>○ Quality Indicator (QI) Program data</li><li>○ Provider Operations</li><li>○ Quarterly Financial Report (QFR) information</li></ul></li><li>• Preview information before it is published for the next period:<ul style="list-style-type: none"><li>○ Finance &amp; Operations: Publication Preview</li><li>○ Star Ratings</li></ul></li></ul>	<p>Access the <b>Registered Provider portal</b> to view information about your Registered Provider entity, as it exists under the <i>Aged Care Act 2024</i>, from 3 November 2025.</p> <p>Here you can:</p> <ul style="list-style-type: none"><li>• View and maintain the information about your organisation including:<ul style="list-style-type: none"><li>○ View provider details</li><li>○ View Residential Care Homes</li><li>○ View Branches</li><li>○ View Associated Provider Arrangements</li><li>○ View Contacts (including Responsible Persons and Point of Contacts)</li><li>○ Manage Provider Aboriginal Community Controlled Health Organisation details</li><li>○ Manage provider business contact details</li><li>○ Create, update and cease Point of Contacts</li></ul></li><li>• Submit Registered Provider reporting:<ul style="list-style-type: none"><li>○ 24/7 Registered Nurse (RN) report</li><li>○ Quarterly Financial Report (QFR)</li><li>○ Quality Indicator (QI) Program data</li></ul></li></ul> <p>As GPMS is enhanced, additional applications will be introduced through future updates.</p>
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To access the GPMS portals, complete the following steps:

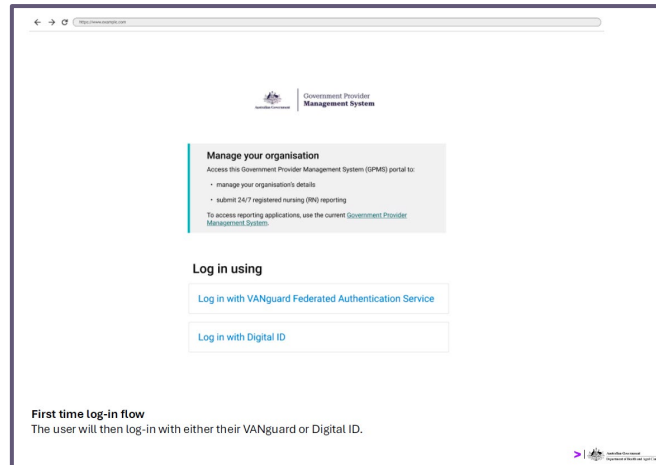
1. Select the [GPMS log in](#) page link. The GPMS web page will display.
2. Click on either button labelled “Log in to GPMS - Approved Provider” or “Log in to GPMS – Registered Provider” to take the user to the respective portal login page.

The screenshot displays the GPMS web interface. At the top, it features the heading "GPMS Approved Provider Portal" followed by a sub-header: "Access this portal to view information about your Approved Provider entity, as it existed under the Aged Care Act 1997, up to 31 October 2025." Below this, a section titled "Here you can:" lists two main categories of actions: "View information about your organisation and personnel, as well as submit Approved Provider reporting:" (which includes sub-items like Star Ratings, 24/7 Registered Nurse (RN) reports, Care Minutes Targets, Quality Indicator (QI) Program data, Provider Operations, and Quarterly Financial Report (QFR) information) and "Preview information before it is published for the next period:" (which includes Finance & Operations: Publication Preview and Star Ratings). A blue button labeled "Log in to GPMS – Approved Provider" is positioned below the list.

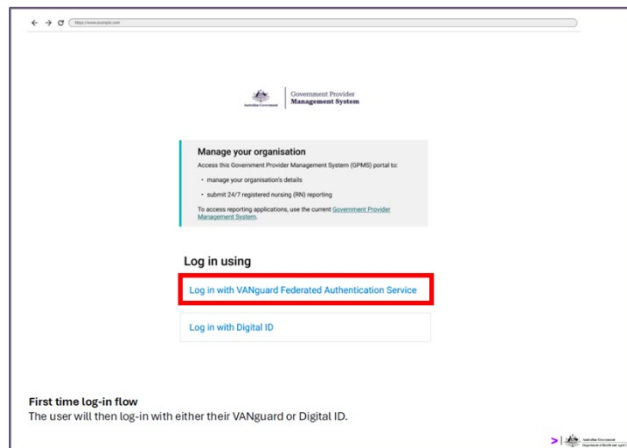
Below the first portal, the heading "GPMS Registered Provider Portal" is shown, with a sub-header: "Access this portal to view information about your Registered Provider entity, as it exists under the Aged Care Act 2024, from 3 November 2025." A similar "Here you can:" section lists "View and maintain the information about your organisation" and "Submit Registered Provider reporting:" (with sub-items: 24/7 Registered Nurse (RN) report, Quarterly Financial Report (QFR), and Quality Indicator (QI) Program data). A blue button labeled "Log in to GPMS – Registered Provider" is located at the bottom of this section.

The Log In Using VANguard Federated Authentication Service or myID Digital Identity screen will display.

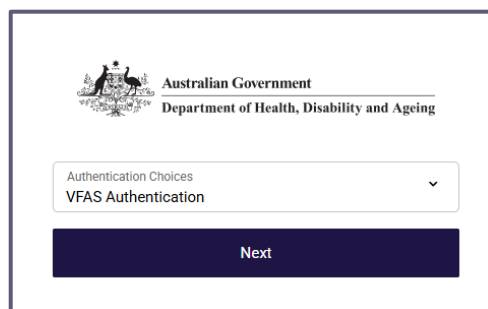
- To log in using VANguard Federated Authentication Service, go to Step 3.
- To log in using myID Digital Identity, go to Step 5.



3. To log in using VANGUARD Federated Authentication Service, select **Log in with VANGUARD Federated Authentication Service**.

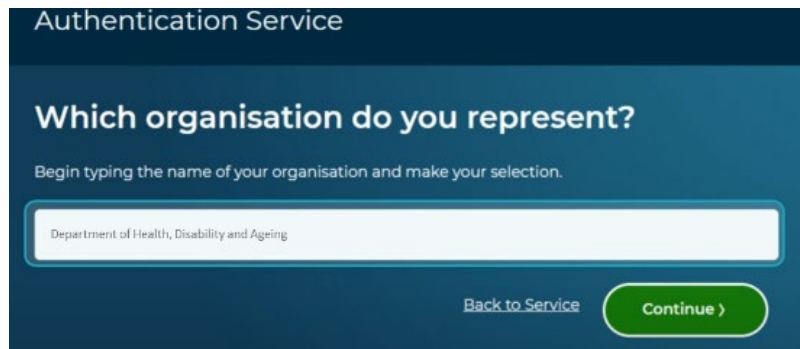


4. A page will be displayed requiring the user to choose to authenticate using either a local system, or by using the VANGUARD Federated Authentication Service. Select **VFAS Authentication** from the dropdown menu, then select the **Next** button.



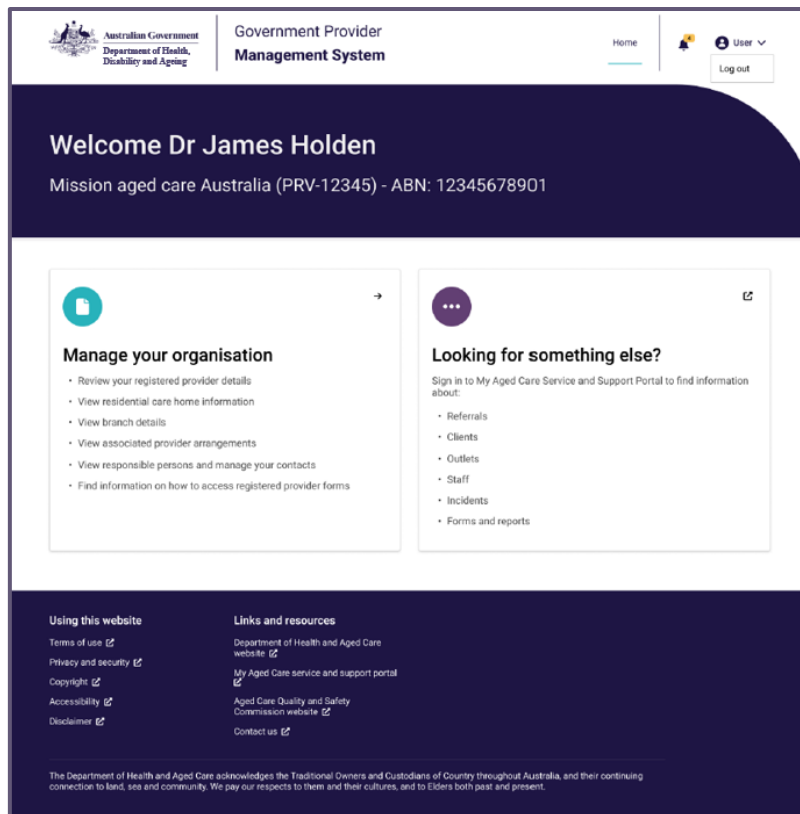
The Authentication Service page will display.

5. In the search field, enter the name of the organisation and then select the correct value from the suggestions in the drop-down. Once the organisation is selected, select the **Continue** button.



The screenshot shows a web page titled "Authentication Service". Below the title is a heading "Which organisation do you represent?". Underneath is a subtext: "Begin typing the name of your organisation and make your selection." There is a search input field containing the text "Department of Health, Disability and Ageing". Below the input field are two buttons: "Back to Service" and a green "Continue >" button.

The GPMS landing page for the provider will then display.

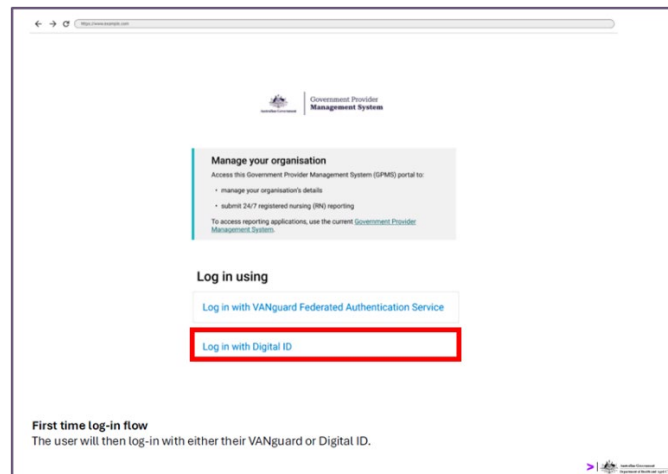


The screenshot shows the "Government Provider Management System" landing page. At the top, there is a header with the Australian Government logo, the text "Government Provider Management System", and navigation links for "Home" and "User" (with a dropdown arrow and a "Log out" button). Below the header is a large purple banner with the text "Welcome Dr James Holden" and "Mission aged care Australia (PRV-12345) - ABN: 12345678901". The main content area is divided into two columns. The left column is titled "Manage your organisation" and contains a list of links: "Review your registered provider details", "View residential care home information", "View branch details", "View associated provider arrangements", "View responsible persons and manage your contacts", and "Find information on how to access registered provider forms". The right column is titled "Looking for something else?" and contains a list of links: "Referrals", "Clients", "Outlets", "Staff", "Incidents", and "Forms and reports". At the bottom, there is a footer with two sections: "Using this website" (with links for Terms of use, Privacy and security, Copyright, Accessibility, and Disclaimer) and "Links and resources" (with links for Department of Health and Aged Care website, My Aged Care service and support portal, Aged Care Quality and Safety Commission website, and Contact us). A small disclaimer at the very bottom states: "The Department of Health and Aged Care acknowledges the Traditional Owners and Custodians of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to Elders both past and present."

Please note:

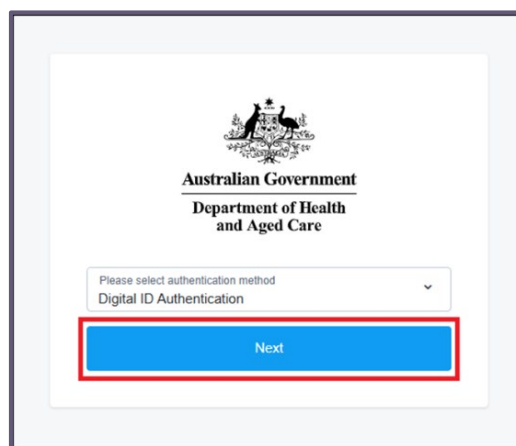
If this is the first time the user is logging into GPMS, the user must follow the screen instructions to agree to the GPMS Terms of Use and enter a verification code sent to their email.

6. To log in using myID Digital Identity, select **Log in with Digital ID**.



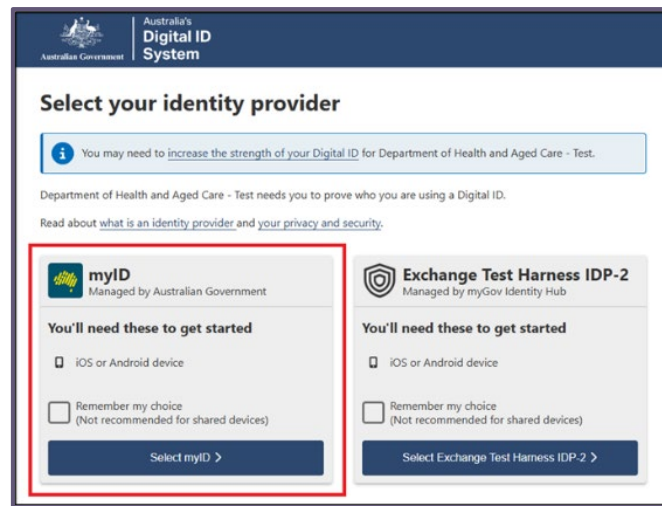
A page to select authentication method will display.

7. Ensure **Digital ID Authentication** is selected, then select the **Next** button.



The Select your identity provider page will display.

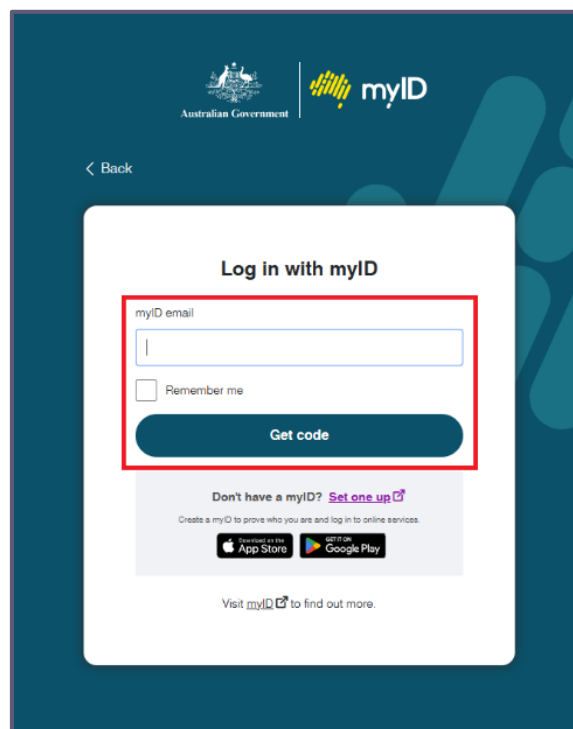
8. Select the Select **myID** button.



The myID page will display.

9. In the myID email field, the user enters their **email address** utilised for myID, then click **Get code** button.

The 'myID' page will display an authorisation code. Log in to the myID app on a device and enter the code displayed on the screen.



If the user works for more than one organisation, the Relationship Authorisation Manager screen will display

10. Select the **radio** button of the organisation that the user would like to access, then select the **Continue** button.

**Businesses I can act for**

Select a business from the list to continue. If your business is not listed, you can [add a business](#).

Search by ABN or name...

Entity name	ABN
<input type="radio"/> Test Org 27	12 300 000 027
<input type="radio"/> THE TRUSTEE FOR THE GORDON TRUST	65 244 193 344

< Page 1 of 1 > Results per page 50

Cancel Continue

The GPMS landing page for the provider will then display.

**Government Provider Management System**

Welcome Dr James Holden  
Mission aged care Australia (PRV-12345) - ABN: 12345678901

**Manage your organisation**

- Review your registered provider details
- View residential care home information
- View branch details
- View associated provider arrangements
- View responsible persons and manage your contacts
- Find information on how to access registered provider forms

**Looking for something else?**

Sign in to My Aged Care Service and Support Portal to find information about:

- Referrals
- Clients
- Outlets
- Staff
- Incidents
- Forms and reports

**Using this website**

Terms of use | Privacy and security | Copyright | Accessibility | Disclaimer

**Links and resources**

Department of Health and Aged Care website | My Aged Care service and support portal | Aged Care Quality and Safety Commission website | Contact us

The Department of Health and Aged Care acknowledges the Traditional Owners and Custodians of Country throughout Australia, and their continuing connection to land, sea and community. We pay our respects to them and their cultures, and to Elders both past and present.

Please note:

**If this is the first time the user is logging into GPMS, the user must follow the screen instructions to agree to the GPMS Terms of Use and enter a verification code sent to their email.**

If users require further assistance to login to GPMS please contact the My Aged Care service provider and assessor helpline on **1800 836 799**, Monday to Friday (8am to 8pm) and Saturday (10am to 2pm) local time across Australia.

For translating and interpreting services, call **131 450** and ask for My Aged Care on **1800 836 799**.

To use the National Relay Service, visit [About the National Relay Service \(NRS\) | Access Hub](#) or call **1800 555 660**.

To access sign language interpreting and captioning services through Deaf Connect, call [1300 773 803](#) or email [interpreting@deafconnect.org.au](mailto:interpreting@deafconnect.org.au).