



Training checklist – aged care workers and volunteers

Use this checklist to identify the modules that suit your role / organisation and track your completion.

Training Module	Worker Audience	Date Available	Duration	Prerequisites	Due by	Credential	Owner/Contact	Status
Module 1: Your guide to the <i>Aged Care Act 2024</i> : Understanding and adapting Purpose: This module helps you understand what is changing under the new Act and how it will affect the way you deliver safe and quality care.	All aged care workers	Now	20-30 mins	None	Jul-Nov 2025	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 2: Aligning to changes – implementing the <i>Aged Care Act 2024</i> Purpose: This module helps you understand key updates to how services will run, what good practice looks like, and what needs to be in place by the time the changes take effect.	All aged care workers	Now	20-30 mins	New Aged Care Act Module 1	Sep-Nov 2025	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Module 3: Embedding best practice in daily care Purpose: This module provides you with practical	All aged care workers	Aug 2025	20-30 mins	New Aged Care Act Modules 1 & 2	Sep 2025-Mar 2026	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete

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guidance on what the changes mean for your role and how to confidently follow new routines, processes, and ways of working as part of delivering a safe and high-quality aged care service.								☐ Needs review
Module 4: Reflecting and adjusting Purpose: This module will explore challenges and solutions to move beyond the reform changes into sustainable delivery.	All aged care workers	Mid-Dec 2025	20-30 mins	New Aged Care Act Modules 1, 2 & 3	Dec 2025-May 2026	Quiz-Certificate	Department of Health, Disability and Ageing educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
University of Tasmania (UTAS) EQUIP Modules Purpose: Learning modules highlight key concepts on contemporary aged care topics and encourage participants to continue their learning by providing additional resources. Topics include: - The Australian aged care system - Exploring the role of nurses, PCWs and Allied Health professionals working in aged care - The Aged Care Quality Standards	Personal care workers Nurses Allied health professionals Volunteers	Now	10 mins each	None	Jul-Nov 2025	Quiz-Certificate	Wicking Dementia Research and Education Centre Equiplearning@utas.edu.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

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- Supporting people living with dementia - Palliative & End-of-Life care - Person-centred care - Promoting mental health and wellbeing - Prevention of falls - Wound management and pressure injury prevention - Oral health promotion - Hearing health - Cross cultural awareness - Trauma-informed care - Aboriginal and Torres Strait Islander cultural awareness								
University of Tasmania (UTAS) EQUIP Module: Aged Care Act 2024 Purpose: This module will support aged care workers to understand their obligations, and the obligations of the organisations they work for, to provide care that is respectful, safe, and centred on the rights of older people.	Personal care workers Nurses Allied health professionals Volunteers	Now	30 mins	None	Aug 2025- Mar 2026	Quiz- Certificate	Wicking Dementia Research and Education Centre (in consultation with the Department of Health, Disability and Ageing) educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

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UTAS EQUIP Module: Support at Home Purpose: This module supports aged care workers to understand their responsibilities and the delivery of care under the Support at Home program.	Personal care workers Nurses Allied health professionals Volunteers	Now	30 mins	None	Aug 2025-Mar 2026		Wicking Dementia Research and Education Centre (in consultation with the Department of Health, Disability and Ageing) educationnewact@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Overview Module Purpose: Introduces Support at Home and explains how it will operate. Includes fundamental concepts and processes that underpin the program.	All aged care workers	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Agein SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 1: Assessment process and service delivery Purpose: Explores how aged care assessments and provider obligations work. It also provides information on the Support at Home Service List and funding classifications.	Operations staff Managers Care partners Frontline staff	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 2: Service agreement, care plan and budget planning Purpose: Covers how service agreements, care	Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete

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plans and participant budgets are developed. Outlines principles involved in care management and self-management options. Content relating to participant budget and contributions, care management and self-management.								☐ Needs review
Support at Home Module 3: Short-term pathways Purpose: Provides detail around the Assistive Technology and Home Modifications (AT-HM) scheme, Restorative Care Pathway and End-of-Life Pathway.	Operations staff Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 4: Claiming and payment arrangements Purpose: Explains the claiming process, claiming timeframes, and how claims are processed and resolved.	Operations staff Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review
Support at Home Module 5: Care management Purpose: Provides a comprehensive understanding of how care management operates within	Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

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the Support at Home program, including the process for claiming.								
Support at Home Module 6: Self-management Purpose: Provides a comprehensive understanding of how self-management operates within the Support at Home program and its interactions with care management.	Managers Care partners	Now	30 mins	None	N/A	Quiz No certificate	Department of Health, Disability and Ageing SAH.implementation@health.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

Other learning opportunities

Opportunity	Date Available	Duration	Owner/Contact	Status
Aged Care Quality and Safety Commission (Alis platform) - The strengthened Aged Care Quality Standards – 8 modules - Case study series – Quality Standards - Various other modules.	Now	1.5-3 hrs (per module)	Aged Care Quality and Safety Commission education@agedcarequality.gov.au	☐ Not started ☐ In progress ☐ Complete ☐ Needs review

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