

## Support to deliver aged care in regional, rural and remote settings

Support programs and resources to help you provide older people in regional, rural and remote locations with timely access to quality and safe aged care services.

Rural, Remote and First Nations Aged Care Service Development Assistance Panel Free professional support for aged care providers in rural and remote areas (MM 4-7) or who provide care to First Nations peoples. Targeted support is also available to assist providers transition to Support at Home.



Rural Locum Assistance Program (Rural LAP) for Aged Care Access to a temporary locum workforce while recruitment is undertaken, or staff are on leave or undertaking continuing professional development.



Relocation Incentive and Retention Bonuses

Through Rural LAP, aged care workers who relocate may be eligible for one-off payments or annual retention bonuses.



Regional, Rural and Remote Home Care Workforce Support Program Supports the aged care sector to grow the home care workforce by 4,000 people in regional, rural and remote areas.



Pacific Australia Labour Mobility Scheme

Eligible Australian businesses can hire workers from 9 Pacific islands and Timor-Leste when local workers aren't available.



Aged Care Workforce Remote Accord	Connects people delivering aged care to find ways to strengthen the aged care workforce in remote areas.	• •
Aged Care Capital Assistance Program	Grants to build, extend, or upgrade aged care services or build staff accommodation where older people have limited or no access.	• •
Governing for Reform in Aged Care	Aged Care Quality and Safety Commission resource providing in-depth learning into critical leadership and governance challenges.	• •
Aged Care Nursing Scholarships	Scholarships for nurses, personal care workers and others working in aged care.	• •
Care Together Program	Supports new innovative models of social care delivery and increases opportunities for providers to transition to co-operative business models.	• •
Aged Care Industry Labour Agreement	Streamlines the recruitment of direct care workers from overseas to work in aged care when local workers aren't available.	• •
Introduction to Aged Care videos and facilitator guides	These animated videos for rural, remote and First Nations providers are designed to attract workers to the aged care sector and induct new staff.	• •
Business and Workforce Advisory Service	Free, independent and confidential advice and support for aged care providers to improve their business operations, including workforce planning. Targeted support is also available to assist providers transition to Support at Home.	• •

## Improving Australia's aged care system

The Australian Government has delivered major changes to improve aged care.



Phone 1800 200 422 (My Aged Care's free-call phone line)

For translating and interpreting services, call 131 450 and ask for 1800 318 209. To use the National Relay Service, visit nrschat.nrscall.gov.au/nrs to choose your preferred access point on their website or call the NRS Helpdesk on 1800 555 660.