

Care minutes in residential aged care by provider

Since 1 October 2023, approved providers of residential aged care services have been required to meet mandatory care minute requirements in respect of each of their services. The intent of the mandatory care minute requirement is to ensure that older Australians in residential aged care are receiving the appropriate direct care from RNs, enrolled nurses (EN) and personal care workers (PCW) that supports their personal health and care needs. The website below provides further information on care minutes:

[Care minutes in residential aged care | Australian Government Department of Health and Aged Care](#)

The department has published this spreadsheet on the care minutes performance at the approved provider level (the organisation that owns and operates aged care services) to enhance transparency around care minutes delivery and encourage greater compliance with the care minute responsibility. This spreadsheet will be updated quarterly.

The department also publishes a spreadsheet on care minutes performance at the service level (through the care minutes performance in residential aged care list) and at the sector level (through the Care minute in residential aged care dashboard). These are also both updated quarterly, to provide a comprehensive picture of care minute delivery.

[Care minutes performance in residential aged care \(from October 2023\)](#)

[Care minutes in residential aged care dashboard](#)

Approved providers of residential aged care services with concerns around the accuracy of information published in this spreadsheet should contact the department via the following email address:

RCFRBdataandanalysis@Health.gov.au

The Aged Care Quality and Safety Commission is responsible for regulating the care minutes responsibility. Information on their approach to regulating care minutes is outlined in their regulatory bulletin:

[RB 2023-19 Workforce-related responsibilities | Aged Care Quality and Safety Commission](#)

*As at October 2024, the care minutes responsibility increased to a sector-wide average of 215 care minutes per resident per day, including 44 minutes of direct registered nurse (RN) minutes. Additionally, providers now have the flexibility to meet up to 10% of their service-level RN targets with care time provided by enrolled nurses (ENs). For example, for a service with an RN target of 44 minutes, 4.4 EN minutes may be counted.

Approved providers report care hours for registered nurses, enrolled nurses and personal care workers (PCWs) in the Quarterly Financial Report (QFR). This information and the reported occupied bed days (OBDs) is used to determine the care minutes delivered to residents living in aged care homes.

The Modified Monash Model (MMM)

The MMM is a measure of remoteness and population size used by the department to define whether a location is a city, regional, rural, remote, or very remote. Locations are categorised from MM 1 – MM 7, with MM 1 denoting a major city and MM 7 a very remote location. AN-ACC uses 2019 MM categories based on the Australian Statistical Geography Standard – Remoteness Areas framework which are updated after each Census.

Information about the MM location that approved providers operate in is provided in this spreadsheet to provide context to an approved providers performance in delivering care minutes.

MMM Category (2019)	Description
MM1	Metropolitan areas
MM2	Regional centres
MM3	Large rural towns
MM4	Medium rural towns
MM5	Small rural towns
MM6	Remote communities
MM7	Very remote communities

[Source: Modified Monash Model – fact sheet](#)

Acronyms used in this document

AN-ACC	Australian National Aged Care Classification
EN	Enrolled Nurse
MMM	Modified Monash Model
OBD	Occupied Bed Day
PCW	Personal Care Worker
QFR	Quarterly Financial Report
RN	Registered Nurse

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
*Arpad Elderly Welfare Society Inc	1	183.74	38.44	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
*Mt View Homes Inc	1	195.65	23.96	0%	100%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%	100%
Aberlea Inc	1	209.61	42.86	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Aboriginal and Torres Strait Islander Community Health Service Brisbane Limited	1	217.23	46.21	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Adermina Pty Ltd	1	305.02	51.12	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Adria Village Limited	1	227.05	46.85	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Advantaged Care 2 Pty Limited	1	222.51	43.98	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Advantaged Care 4 Pty Limited	1	212.47	41.72	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Aegis Aged Care Shoalwater Pty Ltd	1	211.71	40.16	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Aegis Health Pty Ltd	1	318.21	67.56	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%
Albury Wodonga Health	1	295.99	105.68	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Allambie Heights Village Ltd	1	187.24	40.78	0%	0%	100%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Amber Aged Care Inc	1	225.06	46.42	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Animaci Pty Ltd	1	205.03	40.90	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%
Antiochian Care Limited	1	270.36	61.09	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Antonine Sisters Aged Care Services Ltd	1	285.79	71.01	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ararat Retirement Village Inc	1	183.70	25.81	0%	0%	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Arcanola Pty Ltd	1	206.00	43.81	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Ardrossan Community Hospital Inc	1	171.03	56.72	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%
Arete Health Care (Bankstown) Pty Ltd	1	235.37	46.77	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%
Arete Health Care (Lansdowne) Pty Limited	1	185.85	39.98	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Armenian Rest Home Association Ltd	1	207.56	42.58	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Arton Retirement Villages Pty Limited	1	206.35	47.29	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ashford Ageing Care Facility Inc	1	236.72	21.10	0%	100%	0%	100%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%
Asleigh House Ltd	1	193.15	37.08	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Aspic Holdings Pty Ltd	1	194.50	37.08	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Assisi Centre Limited	1	211.90	35.22	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Association for Christian Senior Citizens Homes Inc	1	189.83	39.41	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Association for Christian Senior Citizens Homes WA Inc	1	197.30	36.64	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Atlanta Investments Pty Ltd & Kamina Investments Pty Ltd	1	185.28	46.35	0%	0%	100%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Austin Health	1	238.37	108.59	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australasian Accommodation Aged Care Pty Limited	1	215.64	47.35	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Chinese & Descendants Mutual Association Ltd	1	220.39	42.77	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Vietnamese Aged Care Services Limited	1	234.23	48.16	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian-Croatian Cardinal Stepiac Association Limited	1	216.60	40.92	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian-Polish Benevolent Association of Victoria Inc	1	175.43	62.00	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ballycara Limited	1	242.83	57.57	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Balranald Shire Council	1	433.26	145.80	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Banksia Villages Ltd	1	169.31	34.89	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Baptist Village Baxter Ltd	1	220.20	40.81	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Barraba and District Retirement Homes Association Incorporated	1	265.42	31.28	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Barunga Village Incorporated	1	210.26	35.30	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Bayswater Gardens Pty Ltd	1	260.43	49.06	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Beaumartha Living Pittsworth Ltd	1	226.73	31.52	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Bedingfield Park Inc	1	247.48	35.87	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Beechworth Health Service	1	221.49	47.08	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Bella Vista Gardens Pty Ltd	1	223.96	39.30	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Belvedere Aged Care Pty Ltd	1	229.71	48.09	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Benalla Health	1	246.22	71.56	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Benevolent Aged Care Ltd	1	187.16	33.94	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Blakehurst Aged Care Services Pty Ltd	1	201.08	39.56	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Blu Dawn Pty Ltd	1	235.14	57.42	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Boneham Aged Care Services Incorporated	1	238.26	35.56	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Bonnie Bridge Pty Ltd	1	195.18	40.32	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Booroongen Diugun Limited	1	214.53	35.12	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Borowra Hostel Incorporated	1	284.42	73.19	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Boroondara Aged Services Society	1	210.32	47.37	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bowen Old Peoples Homes Society	1	233.09	36.38	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Bridgeast Pty Ltd	1	176.37	20.35	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Broadmeadows Turkish Islamic Society Inc	1	216.60	53.98	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Brodribb Home Incorporated	1	197.46	40.81	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Brotherhood of St Laurence	1	196.90	49.86	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Budumu Pty Ltd	1	199.84	38.55	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Bundaleer Lodge Nursing Home Pty Ltd as Trustee for the Renton Family Trust No 1	1	201.71	40.99	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Byron Aged Care Limited	1	174.73	46.18	0%	0%	100%	100%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Cabanda Care Ltd	1	236.76	52.31	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Cadorna House	1	201.35	50.62	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Carewest Group Pty Ltd	1	217.65	40.23	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Carinya Home for the Aged	1	200.34	35.32	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Carinya Lodge Homes Inc	1	202.46	41.08	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Carrington Aged Care Facility Pty Ltd	1	202.91	41.79	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Casterton Memorial Hospital	1	211.53	86.26	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Cedar Place Aged Care Facility Limited	1	235.35	35.98	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Cheltenham Manor Pty Ltd	1	212.96	62.41	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Chevron Corporation Pty Ltd	1	222.95	41.12	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Chinese Community Social Services Centre Limited	1	218.39	46.19	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Care Services (SA) Incorporated	1	198.69	33.21	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Welfare Association (Vic) Inc	1	220.09	41.00	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christophorus House Retirement Village	1	222.61	82.69	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
City of Glen Eira	1	224.15	56.34	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
City of Holdfast Bay	1	229.79	40.21	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Clarence Village Limited	1	247.82	18.51	0%	100%	0%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Clendon Care Pty Ltd	1	237.92	53.69	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Cobden District Health Services Inc	1	203.27	31.64	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Coburg Home for the Aged Inc	1	208.30	42.09	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Coffs Harbour Legacy Welfare Fund	1	217.35	45.90	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Cohuna District Hospital	1	324.79	111.04	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Colac Area Health	1	211.87	71.16	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Cooinda Coonabarabran Ltd	1	228.30	41.01	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Cooinda Court Aged Care Limited	1	204.24	30.12	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Cooinda Village Inc	1	188.53	27.60	0%	0%	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Coolamon Shire Council	1	199.78	24.74	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Cootamundra Health Care Co-operative Limited	1	241.48	45.79	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Coptic Village Hostel Inc	1	233.40	50.56	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Corumbene Nursing Home for the Aged Inc	1	193.21	36.07	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Cowra Retirement Village Ltd	1	198.52	38.48	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Croatian Ukrainian and Belarusian Aged Care Association of SA Incorporated	1	213.11	48.47	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Cypress View Lodge Limited	1	191.01	26.47	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Dale Cottages (Inc.)	1	245.32	47.81	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Dairymple Villa Inc	1	138.49	21.84	0%	0%	0%	100%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Darlingford Upper Goulburn Nursing Home Inc	1	217.23	62.72	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Daylesford Aged Care Services Pty Ltd	1	201.20	35.46	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Department of Human Services	1	482.13	66.46	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Domacwa Holdings Pty Ltd	1	194.58	52.67	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Dougherty Apartments Retirement Housing Project	1	199.76	39.27	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Drysdale Aged Care Pty Ltd	1	165.42	32.60	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Dunbar Homes Incorporated	1	246.68	39.14	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Dunmunkle Lodge Inc	1	217.86	40.46	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
E E W Investments Pty Ltd	1	235.26	47.49	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Echuca Benevolent Society Inc	1	206.69	36.03	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Echuca Regional Health	1	234.69	70.58	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Edgarley Home Inc	1	212.34	35.15	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Eljaz Nominees Pty Ltd	1	162.76	41.48	0%	0%	100%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Elderly Australian Chinese Homes (NSW) Co-operative Limited	1	247.07	64.39	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Elderly Chinese Home Inc	1	213.88	42.89	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
El-Jasbella Narrilda Pty Ltd	1	196.28	38.35	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
El-Jasbella Pty Ltd	1	222.26	46.26	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
El-Jasbella Ramsay Pty Ltd	1	188.53	44.36	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Emmertons Park Inc	1	190.30	32.53	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Emmy Monash Aged Care Inc	1	220.62	35.19	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Esperance Aged Care Facility Inc	1	259.36	44.68	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Euroa Health Inc	1	197.63	30.40	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Eva Tilley Memorial Home Inc	1	194.53	38.82	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Eventide Homes (Stawell) Inc	1	238.01	21.68	0%	100%	0%	100%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Evergreen Life Care Limited	1	223.03	41.58	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Eyre Peninsula Old Folks Home Inc	1	252.54	46.79	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Fairmont NSW Pty Ltd	1	209.16	52.10	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Fairview Village Limited	1	196.43	40.80	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Fairway Bayside Aged Care	1	209.68	47.18	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Feros Care	1	224.54	43.67	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Finley Regional Care Ltd	1	222.87	25.87	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Finnicare Incorporated	1	209.90	36.93	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Fitzgerald Memorial Aged Care Facility Limited	1	179.90	38.01	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Five Star Care Pty Ltd	1	207.61	40.98	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Forest View Childers Inc	1	248.79	37.60	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Franciscan Sisters of the Heart of Jesus (South Australia) Inc	1	197.43	43.09	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Free Reformed Retirement Village Association Inc	1	279.86	84.69	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Fremantle Italian Aged Persons Service Association	1	201.84	30.53	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Frenchmans Lodge Nursing Home Pty Limited	1	212.48	45.26	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Fresh Fields Projects (WA) No.1 Pty Ltd	1	192.66	39.39	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Gallipoli Health Services Limited	1	224.84	42.37	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Garden View Aged Care Pty Ltd	1	184.35	33.81	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Garden Village Port Macquarie	1	201.38	34.41	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Geogeeup Village Incorporated	1	220.21	48.48	0%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Genista Nursing Home Pty Ltd	1	207.83	44.98	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Georjose Pty Ltd	1	226.94	39.72	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Gilgandra Council	1	177.76	32.30	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Glensollan Village	1	219.64	39.31	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Goel Nominees Pty Ltd	1	184.55	40.17	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Grace Munro Aged Care Centre Ltd	1	226.49	22.08	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Graceland Hostel Services Pty Ltd	1	147.09	44.88	0%	0%	100%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Great Lakes Aged & Invalid Care Association Ltd	1	229.81	34.73	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Great Ocean Road Health	1	327.27	76.25	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Greek Ladies Philoptochos Society of St George Brisbane	1	200.98	50.05	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greek Orthodox Community of SA Inc	1	237.93	45.70	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greenhill Manor Pty Limited	1	216.97	27.75	0%	100%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Greenwich Place Pty Ltd	1	309.25	57.02	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greenwood Manor Pty Ltd	1	192.26	45.90	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Guldford Management Pty Ltd	1	205.86	40.78	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Gulqong Hostel Association Inc	1	196.79	55.11	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Gundagai and District Hostel Accommodation Inc	1	169.97	21.14	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Gwydir Shire Council	1	288.68	31.51	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Hakea Grove Aged Care Pty Limited	1	192.92	33.21	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Hawkesbury Living Pty Limited	1	227.82	30.22	0%	100%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Hay Senior Citizens Association Incorporated	1	241.04	29.84	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Hellenic Community Benevolent Association Inc	1	204.82	31.21	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Hesse Rural Health Service	1	204.06	70.09	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Heyfield Hospital Incorporated	1	201.67	51.42	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Heywood Rural Health	1	206.82	40.12	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Hillside Brae Pty Ltd	1	207.95	35.72	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hillview Buryip Aged Care Inc	1	227.56	35.66	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Holy Family Services	1	213.84	40.39	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hope Island Care Pty Ltd	1	196.90	39.98	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Huntingdon Nursing Home Pty Ltd	1	214.24	50.32	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IBIS (No 2) Pty Ltd	1	208.52	50.45	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IBIS (No 3) Pty Ltd	1	214.22	44.90	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
IC (Cairns) Pty Ltd	1	181.87	45.35	0%	0%	100%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
IC (Edge Hill) Pty Ltd	1	176.75	45.76	0%	0%	100%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
IC (Edmonton) Pty Ltd	1	185.99	43.58	0%	0%	100%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
IC (PADSTOW HEIGHTS) PTY LTD	1	212.13	37.39	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
IC (PADSTOW) PTY LTD	1	180.46	39.39	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
IC (SEQ) Pty Ltd	1	210.00	40.98	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IC (WYOMING) PTY LTD	1	202.16	35.75	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Illaroo Co-operative Aboriginal Corporation	1	246.54	74.20	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Illawarra Diggers Aged and Community Care Limited	1	187.19	32.22	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Indigo North Health Inc	1	192.26	45.31	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Indochinese Aged Care Limited	1	199.55	37.55	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Infinite Aged Care (Cornubia) Pty Ltd	1	166.38	33.62	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Infinite Aged Care (Toowoomba) Pty Ltd	1	174.20	40.74	0%	0%	0%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Islamic Society of Melbourne Eastern Regions Inc	1	230.51	41.48	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Italian Aged Care Incorporated	1	212.19	35.58	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Jallarah Homes Inc	1	230.92	68.28	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Jimroy Pty Ltd	1	178.73	19.15	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
John Curtin Aged Care Inc	1	234.41	49.30	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Johnson Stenner Aged Care Pty Limited	1	200.90	30.62	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Johnson Village Services Pty Ltd	1	277.30	45.39	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Johnson-Goodwin Memorial Homes	1	188.19	48.36	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Jornal Pty Ltd	1	214.69	37.28	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Juliana Village Association Ltd	1	175.45	40.10	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
K N H Nominees Pty Ltd	1	252.44	42.53	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Kaloma Home for the Aged Limited	1	198.40	45.85	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Kanandah Retirement Ltd	1	221.98	38.21	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Karingal Green Health, Aged and Community Care (WA) Pty Ltd	1	211.67	37.32	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Kellor Hostiel for the Aged Association Inc	1	224.08	44.10	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Kellock Lodge Alexandra Inc	1	216.37	36.52	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Kerang District Health	1	225.13	65.62	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Kewarra Lifestyles Pty Ltd	1	194.10	46.19	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Kogarah Health, Aged and Community Care (NSW) Pty Ltd	1	203.44	41.70	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Koonambi Aged Care Ltd	1	231.67	48.87	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
KOPWA Limited	1	215.47	40.91	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Korlim Pty Ltd	1	210.37	50.25	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Kurrajong and District Hospital Society Inc	1	227.20	50.79	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Kwabram and District Health Services	1	204.89	42.87	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
L P Rostano & M Rostano & R M Rostano and S P Rostano	1	225.06	47.25	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Labouchere Investments Pty Ltd	1	194.42	26.98	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Lachlan Lodge Inc	1	210.70	35.28	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Latrobe Regional Health	1	455.36	285.61	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Latrobe Valley Village Inc	1	173.08	28.79	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Latvian Friendly Society Ltd	1	195.70	45.60	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Leigh Place Aged Care	1	223.27	48.87	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Linbrell Pty Ltd	1	223.36	48.62	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lions Haven for the Aged Limited	1	232.95	46.88	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lobethal and District Aged Homes Inc	1	193.78	37.78	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Lolies Management Pty Ltd	1	203.34	42.68	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lynden Aged Care Association Inc	1	205.62	47.88	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
M.N.H. Pty Ltd	1	217.66	41.57	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
MacLean Valley Nursing Home Pty Limited	1	170.73	30.45	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Maestas Care Pty Ltd	1	184.89	45.11	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mandurah Retirement Village	1	214.11	41.71	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Manly Vale Nursing Home Pty Ltd	1	195.70	37.36	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Manor Court Werribee Aged Care Ltd	1	209.23	40.43	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Maranatha House	1	202.23	32.24	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Mark Moran at Little Bay Pty Ltd	1	219.00	42.87	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Maroba	1	217.46	41.09	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Martin Luther Homes Boronia Inc	1	209.63	43.22	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Matthew Flinders Home Inc	1	212.28	49.03	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Maurice Zeffert Home (Inc)	1	255.64	45.06	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mayflower Brighton	1	200.50	33.76	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Medea Park Association Incorporated	1	219.13	50.36	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Meercroft Care Inc	1	215.39	44.80	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Melaleuca Home for the Aged Inc	1	207.36	36.93	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mellreach Pty Ltd	1	259.99	50.57	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Community Services Limited	1	212.97	39.44	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Community Services North Queensland Limited	1	236.35	52.03	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mercy Community Services SEQ Limited	1	213.05	41.36	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Services	1	235.10	44.28	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Merton Living Limited	1	295.74	84.71	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mid Murray Homes for the Aged Inc	1	220.28	40.96	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Moonta Health & Aged Care Services Inc	1	239.14	41.49	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Moran (Sylvania) Care Pty Ltd	1	198.73	36.70	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moulamein Retirement Village Inc	1	251.71	26.29	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Mountainview Nursing Home Pty Ltd	1	201.82	38.30	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Moyola Aged Care Incorporated	1	213.12	45.00	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mt La Verna Retirement Village Inc	1	213.92	36.91	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Multicultural Aged Care Services Geelong Inc	1	199.17	37.04	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Murravale Retirement Home Ltd	1	190.86	30.62	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Murray Haven Homes Limited	1	147.34	32.86	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Murray House Wentworth Aged Care Ltd	1	228.79	43.61	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mutkin Residential and Community Care Indigenous Corporation	1	261.53	65.84	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Nagambie HealthCare Incorporated	1	204.40	40.73	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Naracoorte Home for the Aged Inc	1	185.37	35.50	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Narrogin Cottage Homes Inc	1	231.78	72.96	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
NDN Care Services Pty Ltd	1	212.15	70.55	0%	0%	100%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Neerim Health Inc	1	1428.91	529.11	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
NewDirection Bellmere Pty Ltd	1	209.59	35.60	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Nightbreeze Pty Ltd	1	183.11	32.37	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
North Eastern Community Hospital Incorporated	1	231.60	38.01	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
North Stradbroke Island Aboriginal & Islanders Housing Co-Operative Society Ltd	1	329.47	118.73	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Northeast Health Wangaratta	1	228.54	48.18	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
OC Health Torquay Pty Ltd	1	183.79	51.24	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
One Hundred & Seventy Nine Napier St Hostel Assoc Inc	1	221.75	56.26	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Orana Gardens Ltd	1	220.99	41.22	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Oreison Pty Ltd	1	176.81	33.55	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Ottrey Homes - Cobram And District Retirement Village Inc	1	216.81	32.23	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Ouha Health Pty Ltd	1	201.51	40.49	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Pakenham & District Hospital Inc	1	205.93	36.08	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Panaghia Myrtiliotissa Limited	1	179.47	52.35	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Pannavila Enterprises Pty Ltd	1	210.17	46.92	0%	0%	100%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Park Beach Residence Pty Limited	1	203.17	34.45	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Peninsula Health	1	1146.68	175.24	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Peninsula Palms Aged and Community Services Limited	1	204.52	41.92	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Peninsula Village Ltd	1	196.65	34.70	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Phillip House Nursing Home Pty Ltd	1	223.02	44.94	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Phillip Island Homes for the Aged Association Inc	1	175.99	39.45	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Pinaroo Roma Inc	1	196.57	33.02	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Pines Living Pty Ltd	1	222.78	30.33	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Planlow Pty Ltd	1	166.18	40.12	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Port Stephens Veterans and Citizens Aged Care Ltd	1	258.49	47.36	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Portland District Health	1	244.83	57.34	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Premier Aged Care Pty Ltd	1	186.41	40.96	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Primary Caring Pty Ltd	1	233.85	46.38	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Princes Court Ltd	1	187.13	39.72	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Prom Country Aged Care Inc	1	209.45	39.57	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Proserpine Nursing Home Inc	1	217.20	35.57	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Pyramid Residential Care Centre	1	229.42	39.57	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Quality Care Homes Pty Ltd	1	221.21	53.13	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Quambie Park Waroona (Inc)	1	221.97	44.45	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Queen Victoria Home Inc	1	207.13	23.93	0%	100%	0%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Quirindi Care Services Limited	1	252.76	47.78	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
RACS PTY LTD	1	248.24	75.71	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Rasko Holdings Pty Ltd	1	236.13	39.50	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Red Cliffs and Community Aged Care Services Inc	1	207.17	34.27	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Regents Garden Lake Joondalup Pty Ltd	1	220.16	43.49	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Regents Garden Scarborough Pty Limited	1	229.54	43.92	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rembrandt Living Incorporated	1	216.00	48.28	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Residential Gardens For Spanish Speaking Frail Aged Limited	1	323.68	38.28	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Resthaven Age Care Facility Pty Ltd	1	217.67	43.98	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Retirement Care Australia (Logan) Pty Limited	1	226.29	44.35	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
RFBI Concord Community Village	1	220.39	58.28	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rice Village Ltd	1	200.91	42.97	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ringwood Area Lions Aged Care Inc	1	205.70	43.81	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Riverview Lutheran Rest Home Inc	1	209.57	44.77	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Robinvale District Health Services	1	308.12	85.57	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Rookpool RAC (Morayfield) Pty Ltd	1	215.27	41.90	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Roseneath Aged Care Centre Pty Ltd	1	232.53	33.92	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Rural Care Australia Ltd	1	176.11	18.96	0%	0%	0%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Rural City of Murray Bridge	1	228.27	40.01	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Russian Relief Association of St Sergius of Radonezh	1	247.71	45.22	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sacred Heart Mission Inc	1	216.65	40.43	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Salisbury Private Nursing Home Pty Ltd	1	259.25	52.56	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Samkay Health Pty Ltd	1	180.81	38.86	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
San Carlo Homes for the Aged Ltd	1	234.61	39.81	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sandra Pty Ltd	1	200.66	33.05	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
S'Antonio Da Padova Protettore Di Poggioreale Sydney Nursing Home Limited	1	234.10	45.20	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seasons Living Australia Pty Ltd	1	314.29	64.09	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seniah Pty. Ltd.	1	204.08	52.32	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Serbian Community Welfare Association of SA Inc	1	240.14	46.79	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Serbian Orthodox Diocese Aged Care and Education Property Fund	1	224.67	54.78	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seven Hills Nursing Home Pty Ltd	1	204.41	36.85	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Seventh-Day Adventist Care (Western Australia) Ltd	1	214.36	41.45	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seymour Elderly Citizens Hostel Inc	1	230.11	36.34	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Seymour Health	1	228.34	56.90	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Shallimah Aust Pty Ltd	1	189.92	34.52	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Shire of Kojonup	1	215.27	42.52	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Siena Management Services Pty. Limited	1	204.80	47.16	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Sisters of St Paul de Chartres Australia	1	203.45	52.86	0%	0%	100%	0%	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%
SJT Aged Care Services Pty Limited	1	223.86	45.42	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Bartholomew's House Inc	1	171.10	39.95	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Basil's Homes for the Aged in Victoria	1	199.34	38.41	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Catherine's Aged Care Services	1	213.45	42.14	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Catherine's Hostel Wangaratta Inc	1	211.79	35.69	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
St Charbel's Care Centre Ltd	1	211.91	41.15	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Elizabeth Home	1	193.53	38.74	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Ezekiel Moreno Limited	1	217.81	52.06	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Joseph's Aged Care Facility Kensington	1	200.31	46.01	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%
St Louis Nursing Home Pty Ltd	1	200.20	41.99	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Luke's Care	1	234.96	51.68	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
St Vincent De Paul Society NSW	1	210.83	42.36	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Stella Maris Aged Care Facility	1	183.94	41.19	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%
Strathpine Aged Care Pty Ltd	1	232.88	66.06	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Stretton Park Incorporated	1	208.67	42.68	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Stroud Community Lodge Inc.	1	223.60	52.04	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
SummitCare Baulkham Hills (NSW) Pty Ltd	1	204.89	40.59	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Sunnycare Residential Pty Ltd	1	207.52	41.85	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Sunnyside House Inc	1	211.78	55.77	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
SWIAA Limited	1	219.25	39.97	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Tabulam & Templer Homes for the Aged Inc	1	181.68	39.25	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Tandara Lodge Community Care Inc	1	172.52	35.10	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Tanunda Lutheran Home Inc.	1	186.15	20.51	0%	100%	0%	100%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Taralga Retirement Village Incorporated	1	207.53	39.94	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Taronne Pty Ltd	1	188.31	35.78	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%
TBG Senior Living Services Pty Ltd	1	231.27	40.22	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%
Temahl (Aust) Pty Ltd	1	187.90	45.59	0%	0%	100%	0%	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%
Terang and Mortlake Health Service	1	277.33	79.48	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	100%
The Abel Tasman Village Association Ltd	1	212.03	39.57	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Buckland Convalescent Hospital	1	217.09	38.56	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Central & Upper Burnett District Home for the Aged	1	237.27	43.53	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Corporation of the Franciscan Sisters of the Heart of Jesus (QLD)	1	192.94	40.15	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Council of the Municipality of Kiama	1	235.57	38.45	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Dalby and District Aged Persons' Homes Association	1	163.21	46.07	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
The Deniliquin Nursing Home Foundation Ltd	1	201.37	47.58	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
The Ethnic Communities Council of Queensland Limited	1	219.17	40.77	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Good Shepherd Limited	1	212.80	31.58	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Greek Orthodox Community of New South Wales Ltd	1	237.26	52.96	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Leaper Corporation Pty Ltd	1	175.32	23.92	0%	0%	0%	100%	100%	100%	0%	100%	0%	0%	0%	0%	100%	0%
The Nazareth Lutheran Church of South Brisbane	1	230.73	58.27	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Old Colonists' Association of Victoria	1	182.93	40.20	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Pioneers Lodge Limited	1	218.61	31.16	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Renton Family Trust No. 1	1	189.87	38.43	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Riverview Residence Colliie (Inc)	1	213.68	23.20	0%	100%	0%	100%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
The Royce Aged Care Pty Ltd	1	200.21	39.32	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Russian Benevolent Association for Homes for the Aged	1	224.90	57.52	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Salvation Army (South Australia) Property Trust	1	204.67	41.01	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Salvation Army (Tasmania) Property Trust	1	195.59	40.29	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%
The Salvation Army (Victoria) Property Trust	1	192.54	38.53	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Salvation Army (Western Australia) Property Trust	1	207.80	41.07	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
The Sisters of Our Lady of China Health Care (2) Pty Ltd	1	216.22	43.56	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
The Synod of the Anglican Church of Australia in the Diocese of Willochra Incorporated	1	187.88	38.74	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Trustees of the Maronite Sisters of The Holy Family	1	218.07	42.58	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Trustees of the Roman Catholic Church for the Diocese of Lismore Sawtell Catholic Care of the Aged Committee	1	221.46	42.32	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Trustees of the Sisters of Our Lady of China	1	229.48	42.30	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Village Care Managers Pty Ltd	1	249.73	61.92	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Willows Private Nursing Home Pty Ltd	1	280.64	37.29	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Thompson Health Care No.2 Holdings Pty Ltd	1	235.66	41.77	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Three Tree Lodge Lithgow Limited	1	207.03	45.31	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Tickled Pink Aged Care Pty Ltd	1	217.53	36.15	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Timbrebonjie House Limited	1	232.30	4.64	0%	100%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
TLC Whittlesea Pty Ltd	1	159.49	16.77	0%	0%	0%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Tocumwal Lions Community Hostel Limited	1	190.43	25.23	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Toleaga Pty Ltd	1	230.64	33.97	0%	100%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Toosey	1	216.36	43.36	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Torbay Lifestyles and Care Limited	1	220.31	38.86	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Tourandi Limited	1	230.20	21.68	0%	100%	0%	100%	100%	100%	0%	100%	0%	0%	100%	0%	0%	100%
Tricare (Chermiside) Pty Ltd	1	200.77	32.50	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Agay St Aged Care Pty Ltd	1	200.05	37.60	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Annerley Aged Care Pty Ltd	1	183.74	36.80	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Ashgrove Aged Care Pty Ltd	1	210.08	49.45	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Bayview Place Aged Care Pty Ltd	1	177.26	35.12	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Bundaberg Aged Care Pty Ltd	1	201.03	26.32	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Tricare Carina Hls Aged Care Pty Ltd	1	216.42	41.14	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE DUNDLEY ST AGED CARE PTY LTD	1	192.24	32.72	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Jindalee Aged Care Pty Ltd	1	189.77	35.75	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Labrador Aged Care Pty Ltd	1	205.70	40.93	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE MELBOURNE AGED CARE PTY LTD	1	172.98	35.46	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Mt Gravatt Aged Care Pty Ltd	1	182.15	32.70	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Pt Vernon Aged Care Pty Ltd	1	186.02	48.08	0%	0%	100%	100%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
TriCare Roche Aged Care Ptd Ltd	1	182.77	36.39	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Sunnybrae Aged Care Pty Ltd	1	186.21	39.62	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE TARINGA AGED CARE PTY LTD	1	178.91	36.83	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Toowoomba Aged Care Pty Ltd	1	231.55	55.05	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Trustees of Catholic Aged Care Sydney	1	215.98	47.16	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tully Nursing Home Inc	1	244.89	27.75	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Ukrainian Elderly People's Home	1	214.77	47.25	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Upper Hunter Shire Council	1	294.96	67.49	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Uralla Shire Council	1	240.97	40.20	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Victorian Croatian Aged Care Services Inc.	1	207.80	35.33	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Victorian Elderly Chinese Welfare Society Inc	1	226.26	48.41	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Villaggio Italiano Ltd	1	220.81	37.71	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Villawood Aged Care Pty Ltd	1	209.73	43.56	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Wallsend Manor Aged Care Pty Ltd	1	196.86	42.37	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Waratah Respite Centre (Mid North Coast) Inc	1	282.96	38.29	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Warramunda Village Ltd	1	200.66	31.02	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Warwick Benevolent Society Inc	1	201.78	35.58	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Wattle Hill Lodge Inc	1	229.62	42.72	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Western Australian Government	1	269.98	47.84	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Western Health	1	291.12	116.29	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Westmont Aged Care Services Limited	1	201.67	39.40	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Wheatfields Incorporated	1	217.06	41.68	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
William Cape Gardens Pty Limited	1	199.81	44.30	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Willoughby Retirement Community Association	1	200.92	87.11	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Willshire Pty Ltd	1	225.38	32.76	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Winchelsea Hostel & Nursing Home Society	1	166.99	57.36	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Wirraminna Care Incorporated	1	229.94	55.39	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Wohl Investments Pty Ltd	1	232.56	47.27	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wommin Bay Hostels Ltd	1	217.80	38.14	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wongaburra Society	1	198.91	33.13	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Wonthaggi & District Elderly Citizens Homes Inc	1	191.06	34.87	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Woolgoolga and District Retirement Village Ltd	1	196.15	32.71	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Woombye Care Incorporated	1	163.82	40.40	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wooravl Lodge Inc	1	199.39	48.32	100%	100%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%
Woy Woy Community Aged Care Ltd	1	204.06	36.91	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wyoming Nursing Home Pty Ltd	1	216.02	43.64	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Yaandina Community Services Limited	1	315.35	106.27	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Yallambee Traragon Village For The Aged Inc	1	210.29	48.61	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Yass Valley Aged Care Limited	1	206.16	39.77	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Aged Care Deloraine Inc	2	225.01	60.60	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Aged Care Monto Inc	2	203.88	38.14	50%	50%	50%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Amaroo Care Services Inc	2	209.56	35.09	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ashfield Baptist Homes Ltd	2	216.54	42.52	50%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Balmoral Aged Care Group Pty Ltd	2	204.24	43.07	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bankstown City Aged Care Ltd	2	204.57	41.20	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Barossa Village Inc	2	226.59	28.43	0%	100%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Barwon Health	2	248.60	66.58	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bass Coast Health	2	244.21	76.48	100%	100%	100%	0%	0%	0%	0%	0%	50%	50%	0%	0%	54%	46%
Bentley-Wood Pty Ltd	2	155.14	30.37	0%	0%	0%	100%	100%	0%	0%	0%	50%	50%	0%	0%	58%	42%
Bethany Christian Care	2	211.69	42.78	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Boort District Health	2	239.58	86.81	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Casson Homes Incorporated	2	241.45	42.02	50%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Central Gippsland Health Service	2	210.14	60.28	50%	50%	100%	0%	0%	0%	0%	0%	50%	50%	0%	0%	64%	36%
Chinese Australian Services Society Limited	2	217.03	50.05	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christian Homes Tasmania Inc	2	223.64	41.44	50%	100%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Claremont and Southport Aged Care Limited	2	208.62	41.36	50%	100%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Clifton Co-Op Hospital Ltd	2	202.62	50.99	50%	50%	100%	0%	0%	0%	50%	0%	0%	0%	100%	0%	0%	100%
Cobar Shire Council	2	235.15	59.59	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Curtin Heritage Living Inc.	2	208.12	37.76	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Donwood Community Aged Care Services Inc	2	203.90	30.86	0%	0%	0%	0%	50%	100%	100%	0%	0%	0%	100%	0%	0%	0%
EAST COAST CARE NO.7 PTY LTD	2	216.56	48.24	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Eastern Health	2	256.48	79.38	100%	100%	100%	0%	0%	0%	50%	50%	0%	0%	88%	12%	0%	0%
Embracia Victoria Pty Ltd	2	216.06	35.50	0%	100%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Glenview Community Services Inc	2	235.30	43.91	50%	100%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Good Shepherd Lodge Ltd	2	209.25	42.91	50%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Grand Lodge of Western Australian Freemasons Homes for the Aged Inc	2	210.47	41.28	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Halenvy Pty Limited	2	201.31	32.73	0%	100%	0%	0%	0%	50%	0%	0%	100%	0%	0%	0%	100%	0%
Harbison Memorial Retirement Village	2	223.61	38.72	50%	100%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Havilah Hostel Inc	2	209.79	28.36	0%	100%	0%	0%	50%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Heathcote Health	2	220.86	56.75	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Homewood Care Pty Limited	2	212.55	43.70	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Inasmuch Community Limited	2	176.22	24.58	0%	0%	0%	50%	100%	100%	0%	0%	0%	0%	100%	0%	0%	100%
Indochinese Elderly Refugees Association Victoria Inc	2	212.76	49.26	0%	0%	100%	0%	50%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Inglewood & Districts Health Service	2	217.91	53.83	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Java Dale Pty Ltd	2	215.62	33.52	0%	100%	0%	0%	50%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Jesmond Aged Care Pty Ltd	2	211.33	52.50	0%	0%	100%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
K & M Healthcare Pty Ltd	2	215.13	40.86	50%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Killarney Memorial Aged Care Ltd	2	209.10	56.74	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Kilmore District Health	2	218.33	66.02	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Kooweerup Regional Health Service	2	228.50	59.90	50%	50%	100%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%
Lakeside Hostel Pty Ltd	2	210.69	45.37	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lansdowne Gardens Pty Limited	2	270.14	50.04	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lutheran Church of Australia Victorian District	2	180.86	28.49	0%	50%	0%	50%	50%	50%	0%	50%	50%	0%	0%	57%	43%	0%
Lyndoch Living Limited	2	199.58	38.75	0%	50%	50%	0%	50%	100%	0%	100%	0%	0%	0%	100%	0%	0%
MannaCare Inc	2	218.19	40.42	50%	50%	50%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Mansfield District Hospital	2	224.11	64.51	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mark Moran Group Pty Limited	2	234.75	44.67	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
May Shaw Health Centre Inc	2	221.15	41.45	50%	100%	50%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mayflower Reservoir	2	215.66	47.19	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Meath Care (Inc)	2	203.73	49.35	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Melbourne Health	2	225.77	55.10	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Menarock Aged Care Services (Templestowe) Pty Ltd	2	179.81	39.90	0%	0%	50%	50%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Milford Hall Pty Ltd	2	222.84	51.51	50%	50%	100%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Moran Australia (Aged Care Services) Pty Ltd	2	203.26	37.12	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moran Australia (Residential Aged Care) Pty Limited	2	194.21	36.25	0%	0%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Morshead Home For Veterans and Other Aged Persons Limited	2	209.22	42.04	0%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moyness Health Services	2	175.74	41.47	0%	0%	50%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%	100%
NoosaCare Inc	2	217.68	37.87	50%	100%	50%	0%	0%	0%	50%	50%	0%	0%	67%	33%	0%	0%
North Sydney Retirement Trust	2	218.67	50.42	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
NVC Group Limited	2	229.02	34.17	0%	100%	0%	0%	50%	50%	0%	0%	100%	0%	0%	0%	100%	0%
Omeo District Health	2	332.09	114.55	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Oryx Communities AP Pty Ltd	2	221.14	49.88	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Our Lady of Consolation Aged Care & Services Limited	2	194.15	41.16	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rav Village Aged Services Inc	2	210.86	39.69	50%	100%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Retirees WA (Inc)	2	275.32	57.06	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rochester & Elmore District Health Service	2	434.55	160.64	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Rockpool RAC Pty Ltd	2	208.13	47.57	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rosewood Care Group (Inc)	2	212.90	36.51	0%	50%	0%	0%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Saphia Pty Ltd	2	190.88	39.03	50%	100%	50%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Sapphire Coast Community Aged Care Ltd	2	223.59	35.51	0%	100%	0%	0%	50%	0%	0%	50%	0%	0%	0%	0%	41%	59%
Seventh-day Adventist Aged Care (Greater Sydney) Ltd	2	228.03	43.71	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seventh-Day Adventist Aged Care (Victoria) Ltd	2	193.60	31.08	0%	100%	0%	0%	0%	100%	50%	0%	0%	50%	81%	0%	0%	19%
South West Healthcare	2	249.99	99.05	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
St Andrew's Village Ballina Limited	2	207.45	45.29	100%	100%	100%	0%	0%	0%	0%	50%	50%	0%	0%	82%	18%	0%
St Marys Gardens Aged Care Centre Pty Limited	2	216.95	42.73	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Stelcom Pty Limited	2	227.98	41.64	0%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Stirling Ethnic Aged Home Association (Inc)	2	205.48	41.00	50%	100%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Superior Care Group Pty Ltd	2	233.15	45.10	50%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Swan Hill District Health	2	208.59	51.46	100%	100%	100%	0%	0%	0%	0%	0%	50%	50%	0%	0%	66%	34%
Tallangatta Health Service	2	225.83	42.62	50%	100%	50%	0%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%
The Community of Cypriots of the Northern Suburbs of Melbourne Inc	2	242.57	51.87	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Mary Ogilvy Homes Society	2	208.51	41.65	50%	50%	50%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%
The Mary Potter Nursing Home and The Ethel Forrest Day Care Centre Pty Ltd	2	212.96	38.41	0%	0%	0%	0%	50%	50%	0%	100%	0%	0%	0%	100%	0%	0%
The Society for the Mount Isa Memorial Garden Settlement for the Aged	2	192.33	60.20	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Society of St Hilarian Inc	2	242.95	44.00	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ti Tree Operations Pty Ltd	2	207.51	33.42	0%	50%	0%	0%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Tilburg Proprietary Limited	2	188.32	38.88	50%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TLC Melbourne Pty Ltd	2	205.61	25.25	0%	0%	0%	50%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Trinity Aged Care Pty Ltd	2	193.54	51.30	50%	50%	100%	0%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Trinity Care Pty Ltd	2	207.45	43.85	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Unting Communities Incorporated	2	234.62	41.66	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Violet Town Bush Nursing Centre Inc	2	217.76	25.91	0%	100%	0%	50%	50%	100%	0%	50%	0%	50%	0%	46%	0%	54%
West Gippsland Healthcare Group	2	237.92	52.27	100%	100%	100%	0%	0%	0%	0%	50%	50%	0%	0%	63%	37%	0%
Western Residential Aged Care Pty Ltd	2	178.07	31.67	0%	0%	0%	50%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Yarram & District Health Service	2	272.79	76.66	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Yea and District Memorial Hospital	2	248.89	86.12	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Advantaged Care Pty Ltd	3	211.34	41.19	33%	33%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
ALINEA INC.	3	236.46	43.28	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Alzheimer's Association of Queensland Inc	3	209.90	52.05	0%	0%	100%	0%	33%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Aged Care Group Pty Ltd	3	191.32	42.55	100%	100%	100%	0%	0%	0%	67%	0%	33%	0%	60%	0%	40%	0%
Autumn Care Pty Ltd	3	195.24	50.43	0%	0%	100%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Bairnsdale Regional Health Service	3	210.10	40.02	33%	100%	33%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Boandik Lodge Inc	3	213.54	34.89	0%	67%	0%	0%	67%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Bushland Health Group Limited	3	208.70	39.68	33%	67%	33%	0%	33%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christian Brethren Community Services	3	221.92	43.61	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Columbia Nursing Homes Pty Ltd	3	211.20	39.08	67%	100%	67%	0%	0%	67%	0%	0%	33%	80%	0%	0%	0%	20%
Dheikaya Health	3	166.26	46.99	33%	33%	67%	33%	33%	0%	33%	0%	33%	67%	0%	0%	81%	19%
Farwell Nominees Pty Ltd	3	207.78	36.20	0%	0%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%	0%
Gippsland Southern Health Service	3	207.99	62.83	100%	100%	100%	0%	0%	0%	0%	33%	67%	0%	0%	36%	64%	0%
Greengate Care Pty Ltd	3	214.87	41.84	33%	33%	67%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%	0%
Hunter Valley Care Pty Ltd	3	205.37	39.59	67%	67%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Huon Regional Care	3	219.54	48.42	33%	100%	33%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Jacqueline Elizabeth Dillon Business Pty Ltd	3	189.27	49.52	67%	67%	100%	0%	0%	0%	33%	0%	0%	67%	19%	0%	0%	82%
James Brown Memorial Trust	3	213.43	42.31	67%	100%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Jewish Care (Victoria) Inc	3	209.41	40.66	67%	100%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Little Sisters of the Poor Aged Care Ltd	3	181.08	38.58	0%	0%	33%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%	0%
Luson Aged Care Pty Ltd	3	216.29	42.51	67%	100%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lutheran Aged Care Albury	3	208.77	36.70	33%	100%	33%	0%	33%	0%	67%	0%	33%	0%	86%	0%	14%	0%
Lutheran Homes Group Incorporated	3	243.67	37.98	0%	100%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%	0%
Merakis Enterprises Pty Ltd	3	181.70	39.43	0%	0%	67%	0%	67%	67%	33%	0%	0%	64%	36%	0%	0%	0%
Mercy Health and Aged Care Central Queensland Limited	3	210.05	47.73	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mission Australia	3	174.02	44.56	100%	100%	100%	0%	0%	0%	67%	33%	0%	0%	70%	30%	0%	0%
Norsan Pty Ltd	3	238.59	60.46	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Northern Coalfields Community Care Association Ltd	3	195.47	38.62	0%	0%	33%	0%	0%	33%	0%	100%	0%	0%	0%	100%	0%	0%
Northern Health	3	228.57	88.41	67%	67%	100%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Pathways Aged Care Pty Limited	3	204.33	41.25	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Proectus Care Pty Limited	3	218.81	41.43	67%	100%	67%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Regents Garden Group Pty Ltd	3	220.55	45.44	33%	33%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Riverland Mallee Coorong Local Health Network Incorporated	3	212.54	44.94	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
RSL Care South Australia Incorporated	3	199.29	39.86	100%	100%	100%	0%	0%	67%	33%	0%	0%	0%	69%	31%	0%	0%
Seventh-day Adventist Aged Care (North New South Wales) Ltd	3	199.14	36.71	0%	33%	33%	0%	0%	67%	67%	33%	0%	0%	77%	23%	0%	0%
Shepparton Retirement Villages Inc	3	191.60	20.39	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Shire of Warreroo Aged Persons Homes Trust Inc	3	196.75	43.02	33%	33%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sixth Eastway Pty Ltd	3	195.17	34.50	0%	33%	0%	0%	0%	100%	67%	0%	33%	0%	67%	0%	33%	0%
St Agnes' Care & Lifestyle	3	199.30	43.12	67%	67%	67%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
St Basil's Homes for the Aged in South Australia (Vasileias) Inc	3	228.30	47.76	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Vincent's Hospital (Melbourne) Limited	3	214.15	66.16	67%	67%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
SwanCare Group Inc	3	221.08	42.80	67%	100%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Catholic Diocese of Port Pirie Inc	3	197.31	32.01	0%	67%	0%	0%	0%	67%	0%	0%	33%	67%	0%	0%	46%	54%
The Sir Moses Montefiore Jewish Home	3	222.53	55.79	67%	100%	67%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
The Sisters of Our Lady of China Health Care Pty Ltd	3	229.07	43.98	67%	100%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Trustees of the Roman Catholic Church for the Diocese of Lismore	3	212.09	32.23	0%	67%	0%	0%	33%	67%	0%	100%	0%	0%	0%	100%	0%	0%
WALARA INCORPORATED	3	216.83	41.06	33%	67%	33%	0%	0%	33%	0%	0%	0%	100%	0%	0%	0%	100%
Warina Homes Inc	3	221.88	45.84	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Yarrowonga Health	3	233.54	61.34	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Ailno Living	4	173.94	37.69	0%	0%	50%	50%	50%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Nursing Home Foundation Limited	4	220.70	45.15	75%	100%	75%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Barossa Hills Fleurieu Local Health Network Incorporated	4	291.76	53.37	100%	100%	100%	0%	0%	0%	0%	25%	25%	50%	0%	30%	43%	27%
Beaufort & Skipton Health Service	4	251.01	108.73	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Beaumont Care (Holdings) Pty Ltd	4	187.71	38.73	50%	75%	50%	0%	0%	25%	0%	0%	0%	0%	100%	0%	0%	0%
Bendigo Health Care Group	4	215.16	65.90	75%	75%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Carino Care Pty Ltd	4	207.72	42.51	25%	75%	25%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Carrington Centennial Care Limited	4	210.24	39.36	25%	75%	25%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Homes Limited	4	198.63	43.16	50%	75%	50%	0%	0%	25%	100%	0%	0%	0%	100%	0%	0%	0%
East Grampians Health Service	4	213.35	40.61	50%	75%	75%	50%	50%	0%	0%	50%	50%	50%	0%	0%	85%	15%
Goodwin Aged Care Services Limited	4	223.86	42.77	100%	100%	100%	0%	0%	0%	75%	0%	25%	0%	76%	0%	24%	0%
Goulburn Valley Health	4	248.24	99.63	75%	75%	100%	0%	0%	0%	50%	0%	50%	50%	0%	47%	0%	53%
Great Oaks Pty Ltd	4	185.65	28.97	0%	0%	0%	50%	75%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Italian Benevolent Foundation SA Inc	4	230.97	44.50	100%	100%	100%	0%	0%	0%	75%	25%	0%	0%	76%	24%	0%	0%
Limestone Coast Local Health Network Incorporated	4	229.11	64.05	75%	100%	75%	0%	0%	0%	0%	0%	25%	75%	0%	0%	13%	87%
Maryborough District Health Service	4	232.62	95.48	100%	100%	100%	0%	0%	0%	0%	0%	25%	75%	0%	0%	46%	54%
Mercy Human Services Limited	4	218.86	42.09	75%	100%	75%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
MiCare Ltd	4	203.91	36.26	25%	75%	50%	0%	0%	25%	100%	0%	0%	0%	100%	0%	0%	0%
Monash Health	4	254.77	84.31	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
NCN Health	4	206.63	59.24	50%	50%	100%	0%	25%	50%	0%	0%	25%	75%	0%	0%	26%	74%
NSW State Government (NSW Ministry of Health)	4	282.55	71.97	100%	100%	100%	0%	0%	0%	25%	25%	50%	0%	4%	59%	37%	0%
Pu-Fam Pty Ltd	4	208.31	33.32	0%	75%	25%	0%	0%	75%	100%	0%	0%	0%	100%	0%	0%	0%
Rural Northwest Health	4	262.48	140.89	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Seventh-Day Adventist Aged Care (South Queensland) Ltd	4	206.96	40.71	50%	75%	50%	0%	0%	25%	75%	25%	0%	0%	79%	21%	0%	0%
Southern Cross Care (Broken Hill) Ltd	4	233.35	50.11	75%	75%	75%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
St Basil's Homes	4	211.44	42.95	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tasmanian Health Service	4	381.96	200.93	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Presbyterian Church (New South Wales) Property Trust	4	237.17	52.09	75%	75%	100%	0%	0%	0%	75%	0%	0%	25%	87%	0%	0%	13%
The Salvation Army (Queensland) Property Trust	4	202.17	42.25	50%	50%	100%	0%	0%	0%	50%	25%	0%	25%	77%	12%	0%	11%
Tingari Group Pty Ltd	4	211.58	38.33	0%	50%	25%	0%	0%	50%	75%	25%	0%	0%	81%	19%	0%	0%
Vasey RSL Care Ltd	4	198.73	40.94	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Air Force Association (Western Australian Division) Incorporated	5	222.04	43.35	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Central Highlands Rural Health	5	226.13	53.76	100%	100%	100%	0%	0%	0%	0%	20%	0%	80%	0%	32%	0%	68%
Clayton Church Homes Inc	5	205.95	40.81	40%	80%	40%	0%	0%	0%	80%	20%	0%	0%	74%	26%	0%	0%
CPSM Pty Ltd	5	206.13	39.50	0%	20%	20%	0%	0%	20%	100%	0%	0%	0%	100%	0%	0%	0%
East Wimmera Health Service	5	289.75	127.55	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Fresh Fields Management (NSW) Pty Ltd	5	219.49	46.10	0%	0%	40%	20%	60%	100%	80%	20%	0%	0%	80%	20%	0%	0%
Fronthitha Care	5	206.07	39.64	0%	0%	20%	20%	20%	60%	100%	0%	0%	0%	100%	0%	0%	0%
Hahndorf Holdings Pty Ltd	5	182.65	36.77	0%	0%	20%	60%	80%	80%	80%	20%	0%	0%	76%	24%	0%	0%
Nazareth Care	5	205.51	34.90	20%	40%	20%	20%	60%	60%	40%	60%	0%	0%	36%	64%	0%	0%
OneCare Limited	5	211.77	38.14	20%	40%	20%	0%	0%	20%	0%	80%	0%	20%	0%	86%	0%	14%
Twilight House	5	231.03	50.30	40%	40%	100%	0%	0%	20%	100%	0%	0%	0%	100%	0%	0%	0%
UnitingSA Ltd	5	202.85	34.40	0%	0%	20%	0%	60%	100%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Anglicare SA Ltd	6	224.39	44.82	33%	33%	100%	0%	0%	17%	100%	0%	0%	0%	100%	0%	0%	0%
Catholic Homes Incorporated	6	246.83	37.55	33%	100%	33%	0%	0%	33%	83%	17%	0%	0%	0%	89%	11%	0%
Fresh Fields Aged Care (NSW) - No 1 Pty Ltd	6	238.87	52.47	17%	17%	100%	0%	0%	67%	100%	0%	0%	0%	100%	0%	0%	0%
McLean Care Ltd	6	219.55	40.33	17%	67%	33%	0%	0%	0%	0%	0%	50%	50%	0%	0%	66%	34%
Queensland Rehabilitation Services Pty Ltd	6	217.49	46.13	67%	67%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ryman Aged Care (Australia) Pty Ltd	6	218.38	47.34	67%	83%	83%	0%	0%	0%	83%	17%	0%	0%	94%	6%	0%	0%
Scalabrini Village Ltd	6	218.58	39.47	17%	33%	17%	0%	17%	17%	83%	17%	0%	0%	87%	13%	0%	0%
The Churches of Christ Property Trust	6	213.91	38.62	33%	50%	33%	0%	17%	33%	50%	50%	0%	0%	50%	50%	0%	0%
Western District Health Service	6	208.21	55.03	67%	83%	83%	0%	0%	0%	0%	0%	33%	67%	0%	0%	55%	45%
Aurum Pty Limited	7	204.59	37.91	14%	14%	14%	0%	0%	57%	86%	14%	0%	0%	89%	11%	0%	0%
Australian Regional and Remote Community Services Limited	7	263.93	50.12	71%	86%	71%	0%	0%	0%	0%	29%	0%	71%	0%	34%	0%	66%
Palm Lake Care Operations Pty Ltd	7	192.75	38.74	43%	71%	43%	0%	0%	29%	71%	29%	0%	0%	65%	35%	0%	0%
Royal Freemasons Ltd	7	216.90	42.71	14%	29%	57%	0%	14%	14%	100%	0%	0%	0%	100%	0%	0%	0%
Sundale Ltd	7	211.25	46.43	71%	71%	100%	0%	0%	14%	71%	14%	0%	14%	77%	11%	0%	12%
Australian Aged Care Operations Pty Ltd	8	194.03	34.21	13%	25%	13%	0%	38%	75%	50%	50%	0%	0%	52%	48%	0%	0%
Doutta Galla Aged Services Ltd	8	197.38	42.09	0%	0%	75%	0%	13%	50%	88%	13%	0%	0%	84%	16%	0%	0%
Glenn-Craig Villages Pty Ltd	8	199.35	43.40	0%	0%	63%	25%	50%	75%	88%	13%	0%	0%	94%	6%	0%	0%
Heritage Care Pty Ltd	8	216.57	46.08	25%	25%	100%	0%	13%	50%	100%	0%	0%	0%	100%	0%	0%	0%
The Corporation of the Synod of the Diocese of Brisbane	8	210.46	44.73	100%	100%	100%	0%	0%	0%	63%	38%	0%	0%	59%	41%	0%	0%
WINTRINGHAM LIMITED	8	193.48	29.51	25%	100%	25%	50%	63%	63%	75%	25%	0%	0%	85%	15%	0%	0%
Yorke and Northern Local Health Network Incorporated	8	250.50	72.56	88%	100%	88%	0%	13%	13%	0%	0%	13%	88%	0%	0%	10%	90%
Aged Care & Housing Group Inc	9	221.77	44.44	89%	89%	100%	0%	0%	0%	78%	11%	0%	11%	86%	8%	0%	7%
Aged Care Group Pty Ltd	9	188.56	33.17	0%	0%	11%	67%	89%	100%	89%	11%	0%	0%	92%	8%	0%	0%
Anglican Care	9	203.59	35.57	22%	56%	22%	11%	11%	56%	67%	22%	0%	11%	73%	20%	0%	6%
Australian Unity Care Services Pty Ltd	9	213.63	44.13	78%	78%	89%	0%	0%	0%	89%	11%	0%	0%	93%	7%	0%	0%
Brightwater Care Group Limited	9	223.66	43.24	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Burswood Care Pty Ltd	9	219.69	48.99	89%	89%	100%	0%	0%	0%	33%	33%	0%	33%	45%	36%	0%	19%
Fresh Fields Management (NSW) No 2 Pty Ltd	9	213.08	38.53	0%	22%	22%	0%	44%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Menarock Aged Care Services (Victoria) Pty Ltd	9	183.65	42.85	0%	0%	67%	44%	89%	100%	78%	22%	0%	0%	79%	21%	0%	0%
Southern Cross Care (Tas) Inc	9	214.03	43.89	67%	89%	78%	0%	0%	11%	0%	89%	0%	11%	0%	91%	0%	9%
Southern Cross Care (WA) Inc	9	205.87	41.08	33%	56%	56%	0%	0%	33%	67%	22%	0%	11%	83%	11%	0%	6%
Fresh Fields Aged Care Pty Ltd	10	205.85	42.99	0%	0%	70%	10%	80%	90%	100%	0%	0%	0%	100%	0%	0%	0%
West Wimmera Health Service	10	302.80	111.63	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Wickro Pty Ltd	10	175.66	28.32	0%	20%	10%	40%	60%	90%	90%	10%	0%	0%	88%	12%	0%	0%
Apollo Care Operations Pty Ltd	11	193.25	40.83	27%	27%	73%	0%	9%	45%	9%	36%	0%	45%	7%	46%	12%	35%
Lutheran Church of Australia - Queensland District	11	206.43	41.71	55%	64%	73%	0%	0%	18%	45%	27%	18%	9%	49%	28%	15%	8%
The Baptist Union of Queensland	11	204.41	42.68	55%	64%	91%	0%	0%	0%	55%	36%	0%	9%	57%	35%	0%	7%
The Salvation Army (NSW) Property Trust	11	221.35	43.17	73%	82%	82%	0%	0%	0%	82%	18%	0%	0%	82%	18%	0%	0%
Anglican Aged Care Services Group	12	214.39	40.76	33%	58%	50%	0%	8%	42%	67%	33%	0%	0%	69%	31%	0%	0%
Eldercare Australia Ltd	12	208.45	39.81	42%	67%	58%	0%	0%	17%	75%	8%	0%	17%	88%	5%	0%	7%
Helping Hand Aged Care Inc	12	202.87	38.26	17%	50%	33%	0%	17%	33%	58%	17%	8%	17%	68%	12%	10%	10%
Regis Group Pty Ltd	12	206.13	40.24	0%	8%	33%	0%	0%	25%	92%	0%	8%	0%	95%	0%	5%	0%
Resthaven Inc	12	208.44	40.94	58%	75%	67%	0%	0%	0%	75%	25%	0%	0%	78%	22%	0%	0%
Calvary Retirement Communities Limited	13	204.59	40.04	15%	15%	38%	8%	38%	62%	54%	15%	15%	15%	60%	23%	9%	8%
Southern Cross Care (QLD) Ltd	13	207.16	45.19	15%	23%	85%	0%	15%	38%	38%	0%	8%	54%	61%	0%	9%	30%
Warrigal Care	13	214.47	40.14	62%	92%	62%	0%	0%	15%	85%	8%	0%	8%	84%	10%	0%	5%
Amana Living Incorporated	14	215.65	47.87	86%	86%	100%	0%	0%	0%	93%	7%	0%	0%	94%	6%	0%	0%
The Bethanie Group Incorporated	14	207.46	37.54	14%	36%	36%	0%	14%	79%	21%	0%	0%	0%	72%	28%	0%	0%
Thompson Health Care Pty Ltd	15	228.14	46.54	67%	80%	87%	0%	0%	0%	80%	13%	7%	0%	82%	15%	3%	0%
Villa Maria Catholic Homes Limited	15	207.02	44.13	93%	100%	93%	0%	0%	0%	93%	7%	0%	0%	92%	8%	0%	0%
Baptcare Ltd	16	203.16	42.44	63%	69%	88%	0%	0%	6%	63%	19%	13%	6%	68%	16%	14%	3%
Grampians Health	16	234.19	72.14	94%	94%	100%	0%	0%	6%	0%	75%	6%	19%	0%	84%	5%	11%
Queensland Health	16	269.69	92.56	100%	100%	100%	0%	0%	0%	25%	19%	25%	31%	26%	28%	25%	20%
Southern Cross Care (SA NT & VIC) Incorporated	17	210.13	40.69	53%	94%	59%	0%	0%	12%	76%	24%	0%	0%	81%	19%	0%	0%
HammondCare	18	234.93	43.46	78%	89%	78%	0%	0%	0%	94%	0%	6%	0%	94%	0%	6%	0%
MECWA	18	216.16	41.99	100%	100%	100%	0%	0%	0%	78%	17%	0%	6%	82%	15%	0%	3%
Ozcare	18	195.41	48.59	39%	39%	100%	0%	6%	28%	50%	22%	6%	22%	53%	28%	6%	13%
United Protestant Association of NSW Limited	18	226.26	51.51	83%	83%	89%	0%	0%	17%	28%	33%	6%	33%	43%	40%	4%	13%
Illawarra Retirement Trust	20	208.06	38.75	35%	70%	45%	0%	5%	40%	65%	5%	15%	15%	75%	5%	11%	9%
Uniting AgeWell Limited	20	214.08	42.77	60%	60%	65%	0%	5%	25%	55%	45%	0%	0%	60%	40%	0%	0%
Aegis Aged Care Group Pty Ltd	21	208.13	41.44	71%	76%	95%	0%	0%	0%	95%	5%	0%	0%	95%	5%	0%	0%
The Frank Whiddon Masonic Homes of New South Wales	22	223.81	44.78	59%	73%	73%	0%	0%	14%	27%	14%	32%	27%	43%	17%	26%	14%
Uniting Church Homes	22	216.44	45.67	95%	95%	100%	0%	0%	0%	64%	9%	9%	18%	73%	12%	6%	9%
Anglican Community Services	23	218.18	42.24	78%	91%	78%	0%	0%	0%	96%	4%	0%	0%	97%	3%	0%	0%
Royal Freemasons' Benevolent Institution	23	213.88	45.85	63%	70%	91%	0%	0%	4%	26%	48%	13%	13%	33%	46%	12%	9%
Churches of Christ in Queensland	24	208.21	40.51	63%	96%	63%	4%	4%	8%	46%	21%	8%	25%	45%	27%	11%	17%

Care Minutes Delivered by Provider for July to September 2024 (2024-25 Financial Year Quarter 1)

Provider Name	Number of Services	Average Total Care Minutes delivered by provider	Average RN Minutes delivered by provider	% of services that met BOTH targets	% of services that met Total Care Minutes targets	% of services that met RN Minutes targets	% of services with a Total Care Minute gap of 30 mins and/or 15 RN mins or more	% of services with a Total Care Minute gap of 20 mins and/or 10 RN minutes or more	% of services with a Total Care Minute gap of 10 mins and/or 5 RN minutes or more	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Respect Group Limited	24	197.04	33.60	17%	38%	21%	17%	42%	71%	4%	50%	21%	25%	5%	60%	21%	14%
RSL LifeCare Limited	26	211.68	43.80	62%	62%	81%	0%	0%	4%	35%	19%	15%	31%	48%	20%	12%	21%
St Vincent's Care Services Ltd	26	200.50	43.34	27%	35%	88%	4%	19%	35%	85%	15%	0%	0%	87%	13%	0%	0%
Southern Cross Care (NSW & ACT) Limited	27	216.76	47.80	78%	78%	93%	0%	0%	0%	63%	11%	26%	0%	66%	7%	27%	0%
Mercy Aged and Community Care Ltd	29	206.02	42.83	34%	48%	69%	0%	7%	28%	69%	24%	7%	0%	61%	32%	7%	0%
BaptistCare NSW & ACT	34	209.58	41.37	29%	44%	59%	0%	3%	35%	62%	18%	6%	15%	70%	20%	4%	6%
Catholic Healthcare Limited	41	199.57	44.76	59%	63%	90%	2%	2%	17%	73%	17%	7%	2%	72%	19%	7%	2%
Calvary Aged Care Services Pty Ltd	47	201.52	39.68	13%	19%	40%	4%	17%	40%	68%	23%	6%	2%	69%	26%	4%	1%
Arcare Pty Ltd	49	201.29	40.56	47%	63%	61%	0%	0%	2%	90%	4%	6%	0%	90%	4%	6%	0%
Regis Aged Care Pty Ltd	49	211.14	39.32	10%	27%	18%	0%	2%	22%	71%	22%	6%	0%	71%	23%	6%	0%
Bupa Aged Care Australia Pty Ltd	58	192.33	38.10	5%	10%	29%	21%	47%	72%	69%	22%	5%	3%	67%	25%	4%	3%
The Uniting Church in Australia Property Trust (Q.)	59	222.37	45.18	61%	68%	76%	2%	5%	19%	64%	20%	5%	10%	71%	20%	4%	6%
The Uniting Church in Australia Property Trust (NSW)	70	207.19	38.90	30%	61%	37%	1%	6%	30%	69%	19%	7%	6%	70%	20%	7%	3%
RSL Care RDNS Limited	71	209.10	43.06	42%	48%	72%	1%	6%	24%	79%	15%	3%	3%	81%	14%	3%	2%
Estia Investments Pty Ltd	75	203.86	41.34	15%	19%	51%	5%	17%	51%	77%	16%	3%	4%	75%	19%	2%	4%
DPG Services Pty Ltd	101	203.88	42.80	13%	15%	62%	8%	25%	55%	83%	9%	6%	2%	86%	8%	5%	1%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
"Mt View" Homes Inc	1	203.28	28.52	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Aberlea Inc	1	219.44	40.58	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Aboriginal and Torres Strait Islander Community Health Service Brisbane Limited	1	239.82	43.75	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Adermina Pty Ltd	1	279.98	50.39	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Adria Village Limited	1	218.04	52.92	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Advantaged Care 2 Pty Limited	1	230.36	46.03	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Advantaged Care 4 Pty Limited	1	220.50	44.59	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Aegis Aged Care Shoalwater Pty Ltd	1	204.38	40.47	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Aegis Health Pty Ltd	1	258.48	58.35	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Albury Wodonga Health	1	301.33	117.93	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Allambie Heights Village Ltd	1	186.88	46.13	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Amber Aged Care Inc	1	233.13	46.13	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Annimaci Pty Ltd	1	206.80	38.87	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Antiochian Care Limited	1	249.33	52.40	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Antonine Sisters Aged Care Services Ltd	1	274.34	62.87	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ararat Retirement Village Inc	1	205.51	30.90	0%	0%	0%	0%	100%	100%	0%	0%	100%	0%	0%	100%	0%	0%
Arcanola Pty Ltd	1	212.60	44.93	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Ardrossan Community Hospital Inc	1	180.93	57.19	0%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Arete Health Care (Banksstown) Pty Ltd	1	228.63	43.09	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Arete Health Care (Lonsdowne) Pty Limited	1	191.81	40.36	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Armenian Rest Home Association Ltd	1	204.65	41.93	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Arpad Elderly Welfare Society Inc	1	201.35	41.64	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Arton Retirement Villages Pty Limited	1	205.27	44.87	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ashford Ageing Care Facility Inc	1	203.40	16.48	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Ashleigh House Ltd	1	212.36	37.25	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Assisi Centre Limited	1	214.07	36.96	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Association for Christian Senior Citizens Homes Inc	1	206.44	42.97	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Association for Christian Senior Citizens Homes WA Inc	1	265.02	52.56	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Atlanta Investments Pty Ltd & Kamina Investments Pty Ltd	1	195.19	49.76	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Austin Health	1	566.36	364.68	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australasian Accommodation Aged Care Pty Limited	1	215.62	46.16	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Chinese & Descendants Mutual Association Ltd	1	216.75	45.44	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Vietnamese Aged Care Services Limited	1	233.85	48.78	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian-Croatian Cardinal Stepinac Association Limited	1	223.70	45.77	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian-Polish Benevolent Association of Victoria Inc	1	205.99	65.32	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Balycara Limited	1	259.06	62.94	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bakranald Shire Council	1	470.21	157.76	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Banksia Villages Ltd	1	186.79	34.13	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Baptist Village Baxter Ltd	1	222.89	40.65	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Barraba and District Retirement Homes Association Incorporated	1	248.63	33.19	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Barunga Village Incorporated	1	214.25	39.80	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Bayswater Gardens Pty Ltd	1	256.26	42.89	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Beauaraba Living Pittsworth Ltd	1	225.05	31.70	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Bedingfield Park Inc	1	260.95	34.52	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Beechworth Health Service	1	193.99	38.65	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Bella Vista Gardens Pty Ltd	1	219.50	37.87	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Belvedere Aged Care Pty Ltd	1	232.58	52.46	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bennell Health	1	225.96	65.74	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%
Benevolent Aged Care Ltd	1	193.79	33.49	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Blakehurst Aged Care Services Pty Ltd	1	213.44	48.41	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Blu Dawn Pty Ltd	1	249.67	52.03	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Boneham Aged Care Services Incorporated	1	237.45	35.11	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Bonnie Bridge Pty Ltd	1	191.29	38.91	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%
Booroongen Diujun Limited	1	274.19	41.85	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Boorowa Hostel Incorporated	1	295.40	70.92	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Bowen Old Peoples Homes Society	1	231.12	38.96	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Bridgeast Pty Ltd	1	176.24	21.34	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Broadmeadows Turkish Islamic Society Inc	1	214.16	56.80	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Brodribb Home Incorporated	1	201.28	40.59	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Brotherhood of St Laurence	1	229.62	50.97	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Budumu Pty Ltd	1	202.25	38.50	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Bundaleer Lodge Nursing Home Pty Ltd as Trustee for the Renton Family Trust No 1	1	206.43	40.08	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Byron Aged Care Limited	1	181.85	46.77	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%
Cabanda Care Ltd	1	224.14	47.53	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Cadorna House	1	198.72	50.60	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Carewest Group Pty Ltd	1	192.64	34.11	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Carinya Home for the Aged	1	204.87	33.72	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Carinya Lodge Homes Inc	1	211.14	47.37	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Carrington Aged Care Facility Pty Ltd	1	204.64	41.24	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Casterton Memorial Hospital	1	211.55	90.08	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Cedar Place Aged Care Facility Limited	1	242.19	43.44	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Cheltenham Manor Pty Ltd	1	210.53	63.73	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Chevron Corporation Pty Ltd	1	216.33	39.37	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Chinese Community Social Services Centre Limited	1	220.38	45.47	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Care Services (SA) Incorporated	1	215.99	38.38	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Welfare Association (Vic) Inc	1	217.91	38.91	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Christophorus House Retirement Village	1	212.52	83.37	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
City of Glen Eira	1	232.68	51.04	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
City of Holdfast Bay	1	228.84	39.70	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Clarence Village Limited	1	233.74	21.19	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Clendon Care Pty Ltd	1	244.95	51.09	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Cobden District Health Services Inc	1	205.85	35.38	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Coburg Home for the Aged Inc	1	202.10	42.35	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Coffs Harbour Legacy Welfare Fund	1	218.16	45.25	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Cohuna District Hospital	1	306.89	106.19	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Coliac Area Health	1	218.14	63.07	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Comficare Pty Limited	1	206.93	43.38	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Cooninda Coonabarabran Ltd	1	224.36	42.86	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Cooninda Court Aged Care Limited	1	201.95	29.52	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Cooninda Village Inc	1	197.06	29.53	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Coolum Shire Council	1	224.40	25.35	0%	100%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Cootamundra Health Care Co-operative Limited	1	258.57	56.10	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Coptic Village Hostel Inc	1	224.00	47.90	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Corumbene Nursing Home for the Aged Inc	1	194.44	33.98	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Cowra Retirement Village Ltd	1	197.20	38.31	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Croatian Ukrainian and Belarusian Aged Care Association of SA Incorporated	1	217.11	46.91	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Cypress View Lodge Limited	1	203.42	39.37	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Dale Cottages (Inc.)	1	251.40	50.12	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Dalrymple Villa Inc	1	154.48	19.05	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Darlingford Upper Goulburn Nursing Home Inc	1	224.31	70.75	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Daylesford Aged Care Services Pty Ltd	1	189.71	35.44	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Department of Human Services	1	468.35	68.43	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Domacwa Holdings Pty Ltd	1	185.90	53.93	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Dougherty Apartments Retirement Housing Project	1	217.73	44.41	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Drysdale Aged Care Pty Ltd	1	178.19	33.89	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Dunbar Homes Incorporated	1	230.78	38.43	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Durmunkle Lodge Inc	1	216.98	47.73	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
E E W Investments Pty Ltd	1	236.93	48.80	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Eaglecare Pty Ltd	1	187.92	39.96	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Echuca Benevolent Society Inc	1	200.29	36.89	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Echuca Regional Health	1	246.42	84.11	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Edgarley Home Inc	1	240.44	42.95	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Ejaz Nominees Pty Ltd	1	190.12	40.87	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Elderly Australian Chinese Homes (NSW) Co-operative Limited	1	222.82	56.14	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Elderly Chinese Home Inc	1	216.16	41.80	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
El-Jasbella Nerrida Pty Ltd	1	203.77	37.99	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
El-Jasbella Pty Ltd	1	216.41	42.90	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
El-Jasbella Ramsay Pty Ltd	1	186.97	46.47	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Emmertons Park Inc	1	232.19	34.33	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Emmy Monash Aged Care Inc	1	213.07	40.57	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Esperance Aged Care Facility Inc	1	241.90	38.83	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Euroa Health Inc	1	223.72	36.78	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Eva Tilley Memorial Home Inc	1	206.36	42.92	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Eventide Homes (Stawell) Inc	1	213.11	24.10	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Evergreen Life Care Limited	1	223.02	44.65	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Eyre Peninsula Old Folks Home Inc	1	243.55	42.98	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Fairmont NSW Pty Ltd	1	212.38	53.60	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Fairview Village Limited	1	201.25	40.76	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Fairway Bayside Aged Care	1	216.27	48.03	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Feros Care	1	216.47	43.17	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Finley Regional Care Ltd	1	227.89	28.15	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Finnicare Incorporated	1	202.71	39.16	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Fitzgerald Memorial Aged Care Facility Limited	1	207.62	40.33	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Five Star Care Pty Ltd	1	196.76	35.40	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Forest View Childers Inc	1	288.19	44.47	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Franciscan Sisters of the Heart of Jesus (South Australia) Inc	1	208.46	49.86	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Free Reformed Retirement Village Association Inc	1	227.89	63.72	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Fremantle Italian Aged Persons Service Association	1	219.93	35.71	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Frenchmans Lodge Nursing Home Pty Limited	1	218.98	47.92	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Fresh Fields Projects (WA) No.1 Pty Ltd	1	204.15	42.97	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Gallipoli Health Services Limited	1	231.07	42.06	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Garden View Aged Care Pty Ltd	1	219.51	44.94	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Garden Village Port Macquarie	1	204.69	35.45	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Geesekup Village Incorporated	1	213.65	44.53	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Geistia Nursing Home Pty Ltd	1	215.39	44.04	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Georjose Pty Ltd	1	196.42	40.86	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Gilgandra Council	1	194.11	29.74	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Glengolian Village	1	208.91	38.10	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Goel Nominees Pty Ltd	1	202.45	45.79	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Grace Munro Aged Care Centre Ltd	1	230.50	32.56	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Graceland Hostel Services Pty Ltd	1	157.00	49.32	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Great Ocean Road Health	1	297.04	70.56	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Greek Ladies Philoptochos Society of St George Brisbane	1	217.96	49.31	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greek Orthodox Community of SA Inc	1	240.81	45.71	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greenhill Manor Pty Limited	1	215.34	33.39	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Greenwich Place Pty Ltd	1	281.64	49.77	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greenwood Manor Pty Ltd	1	197.99	52.02	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Gulford Management Pty Ltd	1	202.69	35.29	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Gulgong Hostel Association Inc	1	220.07	46.56	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Gundagai and District Hostel Accommodation Inc	1	230.59	22.08	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Gwydir Shire Council	1	211.89	30.61	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Hakea Grove Aged Care Pty Limited	1	195.16	37.69	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hawkesbury Living Pty Limited	1	247.14	42.70	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hay Senior Citizens Association Incorporated	1	210.17	26.57	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Hellenic Community Benevolent Association Inc	1	205.98	34.19	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Hesse Rural Health Service	1	198.74	70.32	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%
Heyfield Hospital Incorporated	1	197.65	39.74	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Heywood Rural Health	1	215.76	43.31	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Hillside Brae Pty Ltd	1	205.48	40.02	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hillview Bunyip Aged Care Inc	1	219.56	35.89	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Holloway Aged Care Services Incorporated	1	231.52	44.51	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Holy Family Services	1	219.28	39.83	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hope Island Care Pty Ltd	1	197.13	38.44	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Hope Vale Aboriginal Shire Council	1	373.30	170.61	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Huntingdon Nursing Home Pty Ltd	1	212.80	40.07	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
IBIS (No 2) Pty Ltd	1	217.05	56.58	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IBIS (No 3) Pty Ltd	1	211.39	38.36	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
IC (Cairns) Pty Ltd	1	192.74	45.01	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
IC (Edge Hill) Pty Ltd	1	190.91	45.55	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
IC (Edmonton) Pty Ltd	1	201.29	49.47	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
IC (PADSTOW HEIGHTS) PTY LTD	1	211.36	36.69	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IC (PADSTOW) PTY LTD	1	195.29	39.28	0%	0%	0%	100%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
IC (SEQ) Pty Ltd	1	220.81	43.94	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IC (WYOMING) PTY LTD	1	216.37	39.61	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Illaroo Co-operative Aboriginal Corporation	1	224.66	81.34	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Illawarra Diggers Aged and Community Care Limited	1	185.38	30.53	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Indigo North Health Inc	1	190.31	41.05	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Indochinese Aged Care Limited	1	204.30	37.28	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Infinite Aged Care (Cornubia) Pty Ltd	1	186.37	38.28	0%	0%	0%	100%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Infinite Aged Care (Toowoomba) Pty Ltd	1	193.00	43.39	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Islamic Society of Melbourne Eastern Regions Inc	1	216.00	46.13	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Italian Aged Care Incorporated	1	216.03	36.95	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Jallah Homes Inc	1	222.24	68.53	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Jimroy Pty Ltd	1	182.64	20.74	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
John Curtin Aged Care Inc	1	189.36	44.65	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Johnson Stenner Aged Care Pty Limited	1	203.34	32.50	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Johnson Village Services Pty Ltd	1	269.02	47.35	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Johnson-Goodwin Memorial Homes	1	185.69	49.81	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Jomal Pty Ltd	1	245.54	46.49	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Juliana Village Association Ltd	1	172.30	42.23	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
K N H Nominees Pty Ltd	1	227.90	44.93	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Kaloma Home for the Aged Limited	1	204.16	46.21	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Kanandah Retirement Ltd	1	226.27	42.83	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%
Karungal Green Health, Aged and Community Care (WA) Pty Ltd	1	214.75	37.44	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Kellock Lodge Alexandra Inc	1	246.46	35.23	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Kerang District Health	1	274.28	82.35	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	100%
Kewarra Lifestyles Pty Ltd	1	181.84	42.79	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Kogarah Health, Aged and Community Care (NSW) Pty Ltd	1	199.99	37.80	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Koonambi Aged Care Ltd	1	215.01	50.44	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
KOPWA Limited	1	219.55	43.70	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Korlim Pty Ltd	1	212.97	51.42	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Kurrangong and District Hospital Society Inc	1	239.42	51.99	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Kyabram and District Health Services	1	208.59	45.88	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
L P Rositano & M Rositano & R M Rositano and S P Rositano	1	240.89	41.72	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Labouchere Investments Pty Ltd	1	206.03	36.91	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Lachlan Lodge Inc	1	256.65	43.14	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Latrobe Regional Health	1	394.56	257.98	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Latrobe Valley Village Inc	1	203.63	30.21	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Latvian Friendly Society Ltd	1	204.81	48.91	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Leigh Place Aged Care	1	211.51	40.96	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Limbrei Pty Ltd	1	207.45	50.92	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lions Haven for the Aged Limited	1	234.93	44.16	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lobethal and District Aged Homes Inc	1	195.49	40.29	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Lolles Management Pty Ltd	1	202.05	42.05	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lynden Aged Care Association Inc	1	214.80	43.49	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
M.N.H. Pty Ltd	1	192.63	37.18	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
MacLean Valley Nursing Home Pty Limited	1	219.53	43.43	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Maestros Care Pty Ltd	1	203.37	40.63	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mandurah Retirement Village	1	228.39	42.20	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Manly Vale Nursing Home Pty Ltd	1	213.43	39.75	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Manor Court Werribee Aged Care Ltd	1	216.61	44.56	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Maranatha House	1	214.61	31.59	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mark Moran at Little Bay Pty Ltd	1	243.76	45.84	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Maroba	1	215.16	41.35	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Martin Luther Homes Boronia Inc	1	209.27	48.85	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Matthew Flinders Home Inc	1	189.34	47.03	0%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Maurice Zeffert Home (Inc)	1	216.41	41.59	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mayflower Brighton	1	210.93	38.70	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Medea Park Association Incorporated	1	209.18	44.58	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mercroft Care Inc	1	231.33	47.10	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Melaleuca Home for the Aged Inc	1	223.94	40.96	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Meliresch Pty Ltd	1	247.65	48.15	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Community Services Limited	1	222.45	41.35	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Community Services North Queensland Limited	1	226.75	46.26	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mercy Community Services SEQ Limited	1	238.03	39.62	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Services	1	245.92	49.16	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Merton Living Limited	1	278.76	91.95	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mid Murray Homes for the Aged Inc	1	223.97	40.35	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Moonta Health & Aged Care Services Inc	1	248.98	49.33	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Moran (Sylvania) Care Pty Ltd	1	207.29	40.83	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moulamein Retirement Village Inc	1	325.80	29.90	0%	100%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mountainview Nursing Home Pty Ltd	1	205.12	38.76	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moyola Aged Care Incorporated	1	222.96	46.15	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mt La Verna Retirement Village Inc	1	218.73	33.73	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Multicultural Aged Care Services Geelong Inc	1	205.97	36.41	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Murravale Retirement Home Ltd	1	187.62	33.49	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Murray Haven Homes Limited	1	174.87	37.17	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Murray House Wentworth Aged Care Ltd	1	225.58	43.53	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mutkin Residential and Community Care Indigenous Corporation	1	306.96	89.39	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Nagambie HealthCare Incorporated	1	202.29	44.88	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Naracoorte Home for the Aged Inc	1	201.75	43.08	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Narrogin Cottage Homes Inc	1	258.81	71.72	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
NDN Care Services Pty Ltd	1	247.58	103.88	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Neerim Health Inc	1	1685.55	642.50	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
NewDirection Bellmere Pty Ltd	1	227.73	40.03	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Nightbreeze Pty Ltd	1	177.20	36.12	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
North Eastern Community Hospital Incorporated	1	224.07	40.26	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
North Stradbroke Island Aboriginal & Islanders Housing Co-Operative Society Ltd	1	365.95	127.36	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Northeast Health Wangaratta	1	221.64	50.03	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
OC Health Torquay Pty Ltd	1	200.63	53.24	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
One Hundred & Seventy Nine Napier St Hostel Assoc Inc	1	243.48	56.89	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Orana Gardens Ltd	1	216.11	36.63	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Oreison Pty Ltd	1	188.72	33.50	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ottery Homes - Cobram And District Retirement Village Inc	1	212.95	36.76	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Oxha Health Pty Ltd	1	197.94	38.74	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Pakenham & District Hospital Inc	1	152.71	27.59	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Panaghia Myrtiliotissa Limited	1	184.12	47.71	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Pannavia Enterprises Pty Ltd	1	184.46	41.61	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Park Beach Residence Pty Limited	1	240.36	41.43	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Peninsula Health	1	1771.26	252.18	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Peninsula Palms Aged and Community Services Limited	1	212.14	43.19	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Peninsula Village Ltd	1	199.93	37.10	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Phillip House Nursing Home Pty Ltd	1	225.60	48.40	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Phillip Island Homes for the Aged Association Inc.	1	209.87	39.90	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Pinaroo Roma Inc.	1	180.75	28.51	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Pines Living Pty Ltd	1	280.47	35.74	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Planlow Pty Ltd	1	177.63	39.46	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Port Stephens Veterans and Citizens Aged Care Ltd	1	274.75	46.67	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Portland District Health	1	208.72	45.58	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Premier Aged Care Pty Ltd	1	200.74	40.41	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Presbyterian Care Victoria Ltd	1	202.56	43.53	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Primary Caring Pty Ltd	1	212.69	40.98	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Princes Court Ltd	1	183.50	38.33	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Prom Country Aged Care Inc	1	209.89	47.86	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Proserpine Nursing Home Inc	1	215.53	40.45	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Pyramid Residential Care Centre	1	223.23	39.30	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Quality Care Homes Pty Ltd	1	232.76	53.88	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Quamby Park Waroona (Inc)	1	279.35	56.05	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Queen Victoria Home Inc	1	202.79	26.55	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Quirindi Care Services Limited	1	203.74	53.13	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
RACS PTY LTD	1	209.12	70.58	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Rasko Holdings Pty Ltd	1	235.59	39.92	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Red Cliffs and Community Aged Care Services Inc	1	191.22	34.51	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Regents Garden Lake Joondalup Pty Ltd	1	241.77	42.41	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Regents Garden Scarborough Pty Limited	1	236.55	42.54	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rembrandt Living Incorporated	1	216.01	50.52	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Residential Gardens For Spanish Speaking Frail Aged Limited	1	283.51	36.75	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Resthaven Age Care Facility Pty Ltd	1	240.15	49.74	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Retirement Care Australia (Logan) Pty Limited	1	219.42	38.44	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%
RHDDOM Pty Ltd	1	231.02	48.49	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rice Village Ltd	1	213.07	47.13	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ringwood Area Lions Aged Care Inc	1	219.96	46.44	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Riverview Lutheran Rest Home Inc	1	206.99	42.37	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Robinvale District Health Services	1	268.60	80.47	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Rockpool RAC (Morayfield) Pty Ltd	1	215.12	43.93	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Roseneath Aged Care Centre Pty Ltd	1	238.51	39.62	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Rural Care Australia Ltd	1	177.91	24.27	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Rural City of Murray Bridge	1	214.87	39.24	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Russian Relief Association of St Sergius of Radonezh	1	256.44	49.62	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sacred Heart Mission Inc	1	210.75	43.71	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Salisbury Private Nursing Home Pty Ltd	1	236.00	42.45	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sankay Health Pty Ltd	1	193.15	42.81	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
San Carlo Homes for the Aged Ltd	1	233.03	42.09	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sandra Pty Ltd	1	185.41	33.37	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
S'Antonio Da Padova Protettore Di Poggioreale Sydney Nursing Home Limited	1	232.09	44.31	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seasons Living Australia Pty Ltd	1	310.80	70.63	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Senjah Pty. Ltd.	1	201.26	46.67	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Serbian Community Welfare Association of SA Inc.	1	244.18	50.94	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Serbian Orthodox Diocese Aged Care and Education Property Fund	1	195.92	55.49	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seven Hills Nursing Home Pty Ltd	1	206.78	36.74	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Seventh-Day Adventist Care (Western Australia) Ltd	1	248.39	40.94	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seymour Elderly Citizens Hostel Inc	1	240.48	41.18	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Seymour Health	1	216.99	58.32	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Shalimah Aust Pty Ltd	1	199.29	33.92	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Shire of Kojonup	1	201.19	39.86	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Siena Management Services Pty. Limited	1	204.73	46.59	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sisters of St Paul de Chartres Australia	1	205.92	49.99	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
SJT Aged Care Services Pty Limited	1	219.96	48.45	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Bartholomew's House Inc	1	188.01	40.77	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Basil's Homes for the Aged in Victoria	1	201.20	38.16	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
St Catherine's Aged Care Services	1	219.57	45.02	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Catherine's Hostel Wangaratta Inc	1	225.53	41.45	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
St Charbel's Care Centre Ltd	1	227.60	39.64	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
St Elizabeth Home	1	199.01	37.32	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
St Ezekiel Moreno Limited	1	243.21	54.31	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Joseph's Aged Care Facility Kensington	1	195.47	52.08	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Louis Nursing Home Pty Ltd	1	208.94	46.42	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Luke's Care	1	243.54	51.38	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
St Vincent De Paul Society NSW	1	217.43	46.40	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Stella Maris Aged Care Facility	1	202.56	39.81	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Strathpine Aged Care Pty Ltd	1	233.96	66.06	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Stretton Park Incorporated	1	205.01	42.57	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Stroud Community Care Ltd	1	193.71	41.99	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
SummitCare Baulkham Hills (NSW) Pty Ltd	1	205.25	43.42	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sunnycare Residential Pty Ltd	1	222.75	44.62	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sunnyside House Inc	1	196.23	56.48	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
SWIAA Limited	1	231.25	44.08	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tabulam & Templer Homes for the Aged Inc	1	189.94	41.29	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tandara Lodge Community Care Inc	1	170.22	39.34	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Tanunda Lutheran Home Inc	1	234.88	21.23	0%	100%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%
Taralga Retirement Village Incorporated	1	227.67	47.80	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Taronne Pty Ltd	1	219.16	39.57	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TBG Senior Living Services Pty Ltd	1	231.34	40.91	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Temahl (Aust) Pty Ltd	1	193.18	39.84	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Terang and Mortlake Health Service	1	289.01	92.96	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Abel Tasman Village Association Ltd	1	223.52	43.80	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Buckland Convalescent Hospital	1	223.24	39.78	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Central & Upper Burnett District Home for the Aged	1	234.41	42.27	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Corporation of the Franciscan Sisters of the Heart of Jesus (QLD)	1	195.98	42.65	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Council of the Municipality of Kiama	1	226.38	43.40	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Dalby and District Aged Persons' Homes Association	1	172.13	46.02	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
The Denilquin Nursing Home Foundation Ltd	1	211.16	40.09	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
The Ethnic Communities Council of Queensland Limited	1	199.79	40.65	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Good Shepherd Limited	1	221.85	36.83	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Greek Orthodox Community of New South Wales Ltd	1	222.13	49.95	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Leaper Corporation Pty Ltd	1	175.23	26.42	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Nazareth Lutheran Church of South Brisbane	1	206.90	51.21	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Old Colonists' Association of Victoria	1	170.29	37.85	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Pioneers Lodge Limited	1	210.83	27.42	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Renton Family Trust No. 1	1	187.58	41.54	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Riverview Residence Collie (Inc)	1	223.16	22.38	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
The Royce Aged Care Pty Ltd	1	201.03	41.63	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Russian Benevolent Association for Homes for the Aged	1	223.30	59.76	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Salvation Army (South Australia) Property Trust	1	206.91	42.52	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Salvation Army (Tasmania) Property Trust	1	207.20	46.43	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Salvation Army (Victoria) Property Trust	1	197.15	40.31	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Salvation Army (Western Australia) Property Trust	1	193.97	40.16	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Sisters of Our Lady of China Health Care (2) Pty Ltd	1	217.08	45.69	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Synod of the Anglican Church of Australia in the Diocese of Willochra Incorporated	1	192.34	36.59	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Trustees of the Maronite Sisters of The Holy Family	1	223.32	45.37	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Trustees of the Roman Catholic Church for the Diocese of Lismore Sawtell Catholic Care of the Aged Committee	1	227.24	42.72	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Trustees of the Sisters of Our Lady of China	1	223.67	45.48	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Village Care Managers Pty Ltd	1	246.17	60.16	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Willows Private Nursing Home Pty Ltd	1	247.33	44.95	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Thompson Health Care No.2 Holdings Pty Ltd	1	181.27	30.51	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Three Tree Lodge Lithgow Limited	1	212.72	46.15	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Timbreongie House Limited	1	274.93	45.32	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
TLC Whitessea Pty Ltd	1	166.92	21.25	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Tocumwal Lions Community Hostel Limited	1	195.44	19.18	0%	100%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Tolega Pty Ltd	1	236.50	34.25	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Toosey	1	211.00	36.94	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Torbay Lifestyles and Care Limited	1	221.92	37.12	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Tourandil Limited	1	262.47	33.62	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Tricare (Chermside) Pty Ltd	1	206.02	41.91	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Agay St Aged Care Pty Ltd	1	206.16	42.85	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Annemley Aged Care Pty Ltd	1	194.98	40.13	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Ashgrove Aged Care Pty Ltd	1	194.31	44.25	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
TriCare Bayview Place Aged Care Pty Ltd	1	192.70	37.85	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Bundaberg Aged Care Pty Ltd	1	209.82	36.07	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Tricare Carina Hts Aged Care Pty Ltd	1	228.47	37.19	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE DUDLEY ST AGED CARE PTY LTD	1	208.00	36.19	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Jindalee Aged Care Pty Ltd	1	201.74	40.00	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Labrador Aged Care Pty Ltd	1	218.06	44.79	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE MELBOURNE AGED CARE PTY LTD	1	174.96	37.13	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Mt Gravatt Aged Care Pty Ltd	1	197.52	37.78	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Pt Vernon Aged Care Pty Ltd	1	210.62	46.51	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
TriCare Roche Aged Care Ptd Ltd	1	198.50	39.51	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Sunnybrae Aged Care Pty Ltd	1	199.69	41.33	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE TARINGA AGED CARE PTY LTD	1	196.39	39.65	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TriCare Toowoomba Aged Care Pty Ltd	1	227.41	51.11	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Trustees of Catholic Aged Care Sydney	1	225.96	47.21	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tully Nursing Home Inc	1	242.60	30.06	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Ukrainian Elderly People's Home	1	231.27	46.06	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Upper Hunter Shire Council	1	329.99	94.63	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Uralla Shire Council	1	216.82	49.68	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Victorian Croatian Aged Care Services Inc.	1	207.60	38.20	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Victorian Elderly Chinese Welfare Society Inc	1	227.73	72.34	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Villaggio Italiano Ltd	1	210.00	38.95	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Villawood Aged Care Pty Ltd	1	209.37	42.94	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Walsend Manor Aged Care Pty Ltd	1	197.34	44.05	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Waratah Respite Centre (Mid North Coast) Inc	1	328.10	45.07	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Warramunda Village Ltd	1	215.48	33.83	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Warwick Benevolent Society Inc	1	207.23	33.87	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Wattle Hill Lodge Inc	1	236.65	43.53	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Western Australian Government	1	278.63	44.24	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Western Health	1	241.19	82.45	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Westmont Aged Care Services Limited	1	197.89	38.37	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Wheatfields Incorporated	1	237.10	48.50	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
William Cape Gardens Pty Limited	1	194.98	44.16	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Willoughby Retirement Community Association	1	210.53	76.66	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wilshire Pty Ltd	1	226.24	33.71	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Winchelsea Hostel & Nursing Home Society	1	164.77	58.29	0%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Wirraminna Care Incorporated	1	248.33	54.96	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Wohl Investments Pty Ltd	1	229.12	47.19	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wommin Bay Hostels Ltd	1	215.17	39.47	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wongaburra Society	1	194.05	30.96	0%	0%	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Wonthaggi & District Elderly Citizens Homes Inc	1	186.89	29.83	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Woolpoolga and District Retirement Village Ltd	1	223.41	29.53	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Woombie Care Incorporated	1	173.02	46.73	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Woorayl Lodge Inc	1	211.66	45.36	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Woy Woy Community Aged Care Ltd	1	201.06	37.92	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wyoming Nursing Home Pty Ltd	1	215.18	42.55	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Yaandina Community Services Limited	1	284.85	78.64	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Yallambee Traralgon Village For The Aged Inc	1	216.99	48.16	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Yass Valley Aged Care Limited	1	209.97	40.22	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Yura Yungi Medical Service Aboriginal Corporation	1	335.20	81.78	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Aged Care Deloraine Inc	2	222.29	57.69	50%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Aged Care Monto Inc	2	211.20	40.82	50%	50%	50%	0%	0%	50%	0%	0%	0%	100%	0%	0%	0%	100%
Amaroo Care Services Inc	2	211.55	33.50	0%	100%	0%	50%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Ashfield Baptist Homes Ltd	2	224.56	44.24	0%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Aspic Holdings Pty Ltd	2	208.11	40.79	50%	50%	50%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Balmoral Aged Care Group Pty Ltd	2	200.82	43.47	0%	0%	50%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Bankstown City Aged Care Ltd	2	214.83	43.81	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Barossa Village Inc	2	214.73	28.64	0%	50%	0%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Barwon Health	2	248.56	65.84	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bass Coast Health	2	236.90	76.46	100%	100%	100%	0%	0%	0%	0%	0%	50%	50%	0%	0%	51%	49%
Bethany Christian Care	2	222.71	44.23	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Boort District Health	2	260.82	83.78	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Borondara Aged Services Society	2	212.00	47.21	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Casson Homes Incorporated	2	222.43	40.02	50%	50%	50%	50%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Central Gippsland Health Service	2	208.14	67.30	50%	50%	100%	50%	0%	0%	0%	0%	50%	50%	0%	0%	63%	37%
Chinese Australian Services Society Limited	2	204.99	43.01	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christian Homes Tasmania Inc	2	217.59	42.76	50%	50%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Claremont and Southport Aged Care Limited	2	216.30	47.12	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Clifton Co-Op Hospital Ltd	2	234.89	52.75	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Cobar Shire Council	2	236.78	30.34	0%	100%	0%	50%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Curtin Heritage Living Inc.	2	218.84	43.26	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Donwood Community Aged Care Services Inc	2	207.19	31.76	0%	0%	0%	0%	100%	50%	100%	0%	0%	0%	100%	0%	0%	0%
EAST COAST CARE NO.7 PTY LTD	2	227.94	48.60	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Eastern Health	2	256.75	73.29	100%	100%	100%	0%	0%	0%	50%	50%	0%	0%	89%	11%	0%	0%
Embracia Victoria Pty Ltd	2	215.81	36.70	0%	50%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Glenview Community Services Inc	2	245.05	51.61	50%	100%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Good Shepherd Lodge Ltd	2	204.06	42.14	0%	50%	0%	0%	50%	50%	0%	100%	0%	0%	0%	100%	0%	0%
Grand Lodge of Western Australian Freemasons Homes for the Aged Inc	2	213.35	43.61	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Great Lakes Aged & Invalid Care Association Ltd	2	234.49	43.97	50%	100%	50%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%
Halenvy Pty Limited	2	206.73	32.03	0%	50%	0%	0%	50%	50%	0%	0%	100%	0%	0%	0%	100%	0%
Harbison Memorial Retirement Village	2	221.03	39.74	0%	100%	0%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%
Havilah Hostel Inc	2	208.54	25.63	0%	100%	0%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Heathcote Health	2	249.44	64.21	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Homewood Care Pty Limited	2	219.50	46.26	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Inasmuch Community Limited	2	181.34	27.63	0%	0%	0%	0%	100%	50%	0%	0%	0%	100%	0%	0%	0%	100%
Indochinese Elderly Refugees Association Victoria Inc	2	207.62	44.83	0%	0%	0%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Inglewood & Districts Health Service	2	227.00	56.33	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Java Dale Pty Ltd	2	219.22	36.84	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Jesmond Aged Care Pty Ltd	2	201.67	47.58	0%	0%	50%	50%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
K & M Healthcare Pty Ltd	2	209.19	41.33	0%	0%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Killarney Memorial Aged Care Ltd	2	229.65	61.26	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Kilmore District Health	2	242.94	65.80	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Koo-weerup Regional Health Service	2	245.73	59.02	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Lakeside Hostel Pty Ltd	2	207.97	48.77	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lansdowne Gardens Pty Limited	2	267.00	49.27	50%	100%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lutheran Church of Australia Victorian District	2	173.24	29.66	0%	0%	0%	0%	50%	50%	0%	50%	50%	0%	0%	57%	43%	0%
Lyndoch Living Limited	2	173.90	28.23	0%	0%	0%	50%	50%	0%	100%	100%	0%	0%	0%	100%	0%	0%
MannaCare Inc	2	228.68	41.06	0%	100%	0%	0%	50%	50%	0%	0%	0%	0%	100%	0%	0%	0%
Mansfield District Hospital	2	210.20	65.28	50%	50%	50%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Mark Moran Group Pty Limited	2	243.45	47.82	50%	100%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
May Shaw Health Centre Inc	2	204.01	43.37	50%	50%	50%	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mayflower Reservoir	2	210.11	43.64	0%	0%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Meath Care (Inc)	2	211.72	49.58	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Melbourne Health	2	316.10	92.33	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Menarock Aged Care Services (Templestowe) Pty Ltd	2	185.03	41.58	0%	0%	50%	50%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Milford Hall Pty Ltd	2	221.98	50.76	50%	50%	100%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moran Australia (Aged Care Services) Pty Ltd	2	210.33	40.05	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moran Australia (Residential Aged Care) Pty Limited	2	199.87	36.21	0%	0%	0%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Morshead Home For Veterans and Other Aged Persons Limited	2	215.34	41.82	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moynce Health Services	2	196.91	55.14	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
NoosaCare Inc	2	210.60	36.85	0%	50%	0%	0%	0%	100%	50%	50%	0%	0%	66%	34%	0%	0%
North Sydney Retirement Trust	2	219.94	50.79	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
NVC Group Limited	2	235.97	40.51	0%	50%	0%	0%	0%	50%	0%	0%	100%	0%	0%	0%	100%	0%
Omeo District Health	2	308.98	107.20	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Oryx Communities AP Pty Ltd	2	211.82	47.09	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Our Lady of Consolation Aged Care & Services Limited	2	192.61	42.78	50%	50%	100%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ray Village Aged Services Inc	2	233.39	50.12	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Retires WA (Inc)	2	276.94	57.61	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rochester & Elmore District Health Service	2	456.14	174.95	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Rockpool RAC Pty Ltd	2	202.88	46.05	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rosewood Care Group (Inc)	2	212.88	33.97	0%	0%	0%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Rosha Pty Ltd	2	204.26	38.79	50%	50%	50%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Sapphire Coast Community Aged Care Ltd	2	222.98	36.08	0%	100%	0%	0%	0%	50%	0%	0%	50%	50%	0%	0%	39%	61%
Seventh-day Adventist Aged Care (Greater Sydney) Ltd	2	210.30	40.20	0%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Seventh-Day Adventist Aged Care (Victoria) Ltd	2	195.78	30.74	0%	50%	0%	0%	50%	50%	50%	0%	0%	50%	82%	0%	0%	18%
South West Healthcare	2	233.01	102.02	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
St Andrew's Village Ballina Limited	2	196.34	40.82	0%	0%	50%	0%	0%	50%	0%	50%	50%	0%	0%	77%	23%	0%
St Marys Gardens Aged Care Centre Pty Limited	2	218.39	43.04	0%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Stelcom Pty Limited	2	228.20	42.55	50%	50%	50%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Stirling Ethnic Aged Home Association (Inc)	2	215.99	47.92	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Superior Care Group Pty Ltd	2	231.22	43.35	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Swan Hill District Health	2	218.08	64.16	100%	100%	100%	0%	0%	0%	0%	0%	50%	50%	0%	0%	65%	35%
Tallangatta Health Service	2	243.11	50.96	50%	100%	50%	0%	0%	50%	0%	0%	0%	100%	0%	0%	0%	100%
The Community of Cypriots of the Northern Suburbs of Melbourne Inc	2	246.19	50.58	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Mary Ogilvy Homes Society	2	224.36	44.99	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)
 * with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
The Mary Potter Nursing Home and The Ethel Forrest Day Care Centre Pty Ltd	2	234.19	48.20	50%	50%	50%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%
The Society for the Mount Isa Memorial Garden Settlement for the Aged	2	154.96	57.22	0%	0%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Society of St Hilarian Inc	2	240.17	42.42	0%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ti Tree Operations Pty Ltd	2	215.36	35.19	0%	50%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tilburg Proprietary Limited	2	192.55	43.55	0%	0%	50%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
TLC Melbourne Pty Ltd	2	209.80	32.63	0%	0%	0%	50%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Trinity Aged Care Pty Ltd	2	183.92	40.47	0%	0%	50%	0%	100%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Trinity Care Pty Ltd	2	221.48	50.34	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Uniting Communities Incorporated	2	237.10	43.75	50%	0%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Violet Town Bush Nursing Centre Inc	2	223.65	27.28	0%	50%	0%	50%	0%	0%	0%	50%	0%	50%	0%	46%	0%	54%
West Gippsland Healthcare Group	2	238.64	51.47	100%	100%	100%	0%	0%	0%	0%	50%	0%	0%	0%	63%	37%	0%
Western Residential Aged Care Pty Ltd	2	185.61	42.15	0%	0%	50%	100%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Yarram & District Health Service	2	247.68	77.41	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Yea and District Memorial Hospital	2	239.09	90.07	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Advantaged Care Pty Ltd	3	222.15	43.81	67%	67%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
ALINEA INC.	3	234.48	45.69	67%	67%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Alzheimer's Association of Queensland Inc	3	199.67	50.05	0%	0%	100%	33%	33%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Australian Aged Care Group Pty Ltd	3	215.47	44.90	67%	67%	100%	0%	0%	33%	67%	0%	33%	0%	64%	0%	36%	0%
Autumn Care Pty Ltd	3	201.03	50.98	0%	0%	100%	0%	0%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Bairnsdale Regional Health Service	3	199.81	39.56	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Boondk Lodge Inc	3	211.24	30.00	0%	67%	0%	0%	100%	33%	0%	0%	0%	0%	0%	100%	0%	0%
Bushland Health Group Limited	3	212.53	45.48	67%	67%	100%	0%	0%	33%	0%	100%	0%	0%	0%	100%	0%	0%
Christian Brethren Community Services	3	228.18	46.81	33%	67%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Columbia Nursing Homes Pty Ltd	3	229.57	39.35	0%	100%	0%	0%	0%	67%	0%	0%	33%	79%	0%	0%	0%	21%
Dhekaya Health	3	220.03	59.24	100%	100%	100%	0%	0%	0%	0%	0%	33%	67%	0%	0%	82%	18%
Farwell Nominees Pty Ltd	3	204.05	36.93	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Gippsland Southern Health Service	3	229.17	80.00	100%	100%	100%	0%	0%	0%	0%	0%	33%	67%	0%	0%	36%	64%
Greengate Care Pty Ltd	3	231.59	45.61	0%	67%	33%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hunter Valley Care Pty Ltd	3	253.09	43.93	67%	100%	67%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Huon Regional Care	3	245.24	51.00	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Jacqueline Elizabeth Dillon Business Pty Ltd	3	205.52	48.52	67%	100%	67%	0%	0%	0%	33%	0%	0%	67%	17%	0%	0%	83%
James Brown Memorial Trust	3	223.36	42.23	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Jewish Care (Victoria) Inc	3	214.34	41.32	33%	100%	33%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Little Sisters of the Poor Aged Care Ltd	3	180.84	38.10	0%	0%	0%	0%	33%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Luson Aged Care Pty Ltd	3	215.71	42.01	33%	67%	33%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Lutheran Aged Care Albury	3	200.83	37.59	0%	0%	0%	0%	0%	33%	0%	67%	0%	33%	0%	86%	0%	14%
Lutheran Homes Group Incorporated	3	246.06	42.92	33%	100%	33%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Merakis Enterprises Pty Ltd	3	177.86	35.04	0%	0%	0%	33%	67%	100%	67%	33%	0%	0%	65%	35%	0%	0%
Mercy Health and Aged Care Central Queensland Limited	3	204.97	46.33	33%	33%	67%	0%	33%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mission Australia	3	171.09	39.29	33%	33%	67%	0%	0%	33%	67%	33%	0%	0%	70%	30%	0%	0%
Norsan Pty Ltd	3	211.28	53.57	67%	67%	67%	0%	33%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Northern Coalfields Community Care Association Ltd	3	236.85	47.34	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Northern Health	3	243.07	98.27	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
NSW State Government (NSW Ministry of Health)	3	260.97	60.23	100%	100%	100%	0%	0%	0%	0%	33%	67%	0%	0%	60%	40%	0%
Pathways Aged Care Pty Limited	3	216.61	39.93	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Provectus Care Pty Limited	3	218.79	42.87	0%	33%	67%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Regents Garden Group Pty Ltd	3	223.79	48.07	33%	33%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Riverland Mallee Corong Local Health Network Incorporated	3	212.89	42.55	0%	67%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
RSL Care South Australia Incorporated	3	200.40	40.60	0%	33%	0%	0%	0%	0%	67%	33%	0%	0%	69%	31%	0%	0%
Seventh-day Adventist Aged Care (North New South Wales) Ltd	3	205.62	39.11	0%	0%	0%	0%	33%	33%	67%	33%	0%	0%	76%	24%	0%	0%
Shepparton Retirement Villages Inc	3	204.05	24.52	0%	0%	0%	67%	33%	33%	0%	100%	0%	0%	0%	100%	0%	0%
Shire of Warreroo Aged Persons Homes Trust Inc	3	205.43	41.05	0%	33%	33%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Sixth Eastway Pty Ltd	3	208.80	39.26	33%	67%	33%	0%	33%	0%	67%	0%	33%	0%	66%	0%	34%	0%
St Agnes' Care & Lifestyle	3	203.41	44.94	33%	33%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
St Basil's Homes for the Aged in South Australia (Vasileias) Inc	3	223.26	46.23	67%	100%	67%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Vincent's Hospital (Melbourne) Limited	3	236.68	81.81	67%	67%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
SwanCare Group Inc	3	221.67	41.55	0%	33%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Catholic Diocese of Port Pirie Inc	3	194.09	30.21	0%	33%	0%	0%	67%	67%	0%	0%	33%	67%	0%	0%	46%	54%
The Presbyterian Church (New South Wales) Property Trust	3	249.76	60.89	100%	100%	100%	0%	0%	0%	67%	0%	0%	33%	68%	0%	0%	32%
The Sir Moses Montefiore Jewish Home	3	217.26	54.92	67%	67%	100%	33%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Sisters of Our Lady of China Health Care Pty Ltd	3	229.03	47.17	67%	67%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Trustees of the Roman Catholic Church for the Diocese of Lismore	3	216.26	35.81	0%	33%	0%	0%	33%	0%	0%	100%	0%	0%	0%	100%	0%	0%
WALARA INCORPORATED	3	220.00	44.62	67%	67%	0%	0%	0%	33%	0%	0%	0%	100%	0%	0%	0%	100%
Warrina Homes Inc	3	221.67	45.20	33%	100%	33%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Yarrowonga Health	3	245.81	63.18	67%	67%	100%	0%	0%	33%	0%	0%	100%	0%	0%	0%	100%	0%
Alino Living	4	181.77	39.65	0%	0%	50%	50%	0%	75%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Nursing Home Foundation Limited	4	225.12	46.80	50%	75%	75%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)
* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Barossa Hills Fleurieu Local Health Network Incorporated	4	278.56	57.87	100%	100%	100%	0%	0%	0%	0%	25%	25%	50%	0%	31%	42%	27%
Beaufort & Skipton Health Service	4	238.36	98.10	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Beaumont Care (Holdings) Pty Ltd	4	185.47	42.14	0%	0%	75%	25%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Bendigo Health Care Group	4	214.21	73.68	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Carino Care Pty Ltd	4	209.29	40.61	0%	0%	0%	0%	0%	25%	100%	0%	0%	0%	100%	0%	0%	0%
Carrington Centennial Care Limited	4	216.03	40.79	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Homes Limited	4	212.37	44.81	25%	50%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
East Grampians Health Service	4	226.41	45.93	75%	75%	75%	0%	25%	0%	0%	50%	0%	50%	0%	0%	86%	14%
Goodwin Aged Care Services Limited	4	211.02	42.66	50%	75%	50%	0%	0%	75%	0%	25%	0%	0%	76%	0%	24%	0%
Goulburn Valley Health	4	253.84	106.24	100%	100%	100%	0%	0%	0%	0%	50%	0%	50%	0%	49%	0%	52%
Great Oaks Pty Ltd	4	186.84	31.75	0%	0%	0%	50%	50%	25%	100%	0%	0%	0%	100%	0%	0%	0%
Italian Benevolent Foundation SA Inc	4	231.04	43.33	50%	100%	50%	0%	0%	0%	75%	25%	0%	0%	76%	24%	0%	0%
Limestone Coast Local Health Network Incorporated	4	228.60	62.76	75%	100%	75%	0%	0%	0%	0%	0%	25%	75%	0%	0%	16%	84%
Maryborough District Health Service	4	228.73	97.92	75%	75%	100%	0%	0%	0%	0%	0%	25%	75%	0%	0%	46%	54%
Mercy Human Services Limited	4	218.37	40.78	50%	100%	50%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
MyCare Ltd	4	205.94	36.26	0%	25%	50%	0%	25%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Monash Health	4	251.57	80.02	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
NCN Health	4	211.76	65.47	0%	0%	100%	0%	0%	0%	0%	0%	25%	75%	0%	0%	26%	74%
Pu-Fam Pty Ltd	4	214.94	37.06	0%	75%	25%	0%	25%	25%	100%	0%	0%	0%	100%	0%	0%	0%
Rural Northwest Health	4	285.21	134.50	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Seventh-Day Adventist Aged Care (South Queensland) Ltd	4	201.71	37.76	25%	25%	50%	0%	50%	25%	75%	25%	0%	0%	80%	20%	0%	0%
Southern Cross Care (Broken Hill) Ltd	4	244.10	56.24	75%	75%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
St Basil's Homes	4	210.59	43.47	25%	50%	25%	0%	25%	25%	100%	0%	0%	0%	100%	0%	0%	0%
Tasmanian Health Service	4	371.27	209.61	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Salvation Army (Queensland) Property Trust	4	205.07	44.74	0%	0%	75%	0%	0%	50%	50%	25%	0%	25%	76%	13%	0%	11%
Tingari Group Pty Ltd	4	211.27	39.82	0%	50%	25%	0%	50%	50%	75%	25%	0%	0%	81%	19%	0%	0%
Vasey RSL Care Ltd	4	205.52	39.52	0%	25%	25%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Air Force Association (Western Australian Division) Incorporated	5	220.40	47.03	60%	80%	80%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Central Highlands Rural Health	5	228.85	56.79	100%	100%	100%	0%	0%	0%	0%	20%	0%	80%	0%	33%	0%	67%
Clayton Church Homes Inc	5	216.73	44.86	80%	80%	100%	0%	0%	0%	80%	20%	0%	0%	74%	26%	0%	0%
CPSM Pty Ltd	5	217.66	41.38	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
East Wimmera Health Service	5	268.41	124.19	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Fresh Fields Management (NSW) Pty Ltd	5	219.54	41.65	0%	0%	0%	0%	60%	40%	80%	20%	0%	0%	81%	19%	0%	0%
Fronditha Care	5	208.68	41.49	0%	0%	20%	0%	40%	40%	100%	0%	0%	0%	100%	0%	0%	0%
Hahndorf Holdings Pty Ltd	5	195.14	37.05	0%	0%	0%	40%	60%	40%	80%	20%	0%	0%	74%	26%	0%	0%
Nazareth Care	5	208.33	36.54	0%	20%	0%	20%	40%	80%	40%	60%	0%	0%	37%	63%	0%	0%
OneCare Limited	5	218.87	39.17	0%	80%	0%	0%	0%	40%	0%	80%	0%	20%	0%	86%	0%	14%
Twilight House	5	233.49	49.37	40%	40%	80%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
UnitingSA Ltd	5	219.55	35.75	20%	40%	20%	0%	20%	60%	100%	0%	0%	0%	100%	0%	0%	0%
Anglicare SA Ltd	6	226.02	43.55	0%	67%	17%	0%	0%	17%	100%	0%	0%	0%	100%	0%	0%	0%
Catholic Homes Incorporated	6	222.33	39.49	33%	83%	33%	0%	17%	0%	83%	17%	0%	0%	89%	11%	0%	0%
Fresh Fields Aged Care (NSW) - No 1 Pty Ltd	6	225.94	48.68	0%	0%	33%	0%	17%	83%	100%	0%	0%	0%	100%	0%	0%	0%
McLean Care Ltd	6	237.32	38.90	17%	67%	17%	17%	17%	33%	0%	0%	50%	50%	0%	0%	67%	33%
Queensland Rehabilitation Services Pty Ltd	6	220.65	46.30	67%	83%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ryman Aged Care (Australia) Pty Ltd	6	212.62	45.63	50%	67%	67%	0%	17%	17%	83%	17%	0%	0%	93%	7%	0%	0%
Scalabrini Village Ltd	6	224.78	42.65	17%	50%	33%	0%	17%	50%	83%	17%	0%	0%	87%	13%	0%	0%
The Churches of Christ Property Trust	6	211.58	39.10	17%	67%	17%	0%	17%	50%	50%	50%	0%	0%	54%	46%	0%	0%
Western District Health Service	6	213.68	58.83	67%	83%	67%	0%	33%	0%	0%	33%	0%	0%	0%	0%	55%	45%
Aurum Pty Limited	7	206.18	38.21	0%	0%	0%	0%	0%	86%	86%	14%	0%	0%	89%	11%	0%	0%
Australian Regional and Remote Community Services Limited	7	272.55	57.61	71%	100%	71%	0%	0%	0%	0%	29%	0%	71%	0%	35%	0%	65%
Palm Lake Care Operations Pty Ltd	7	191.69	41.88	14%	14%	29%	0%	14%	29%	71%	29%	0%	0%	65%	35%	0%	0%
Royal Freemasons Ltd	7	222.96	42.59	0%	29%	29%	0%	14%	43%	100%	0%	0%	0%	100%	0%	0%	0%
Sundale Ltd	7	222.17	46.26	57%	86%	71%	0%	0%	0%	71%	14%	0%	0%	14%	11%	0%	11%
Douglas Gales Aged Services Ltd	8	207.72	44.11	13%	63%	13%	0%	0%	38%	13%	0%	0%	0%	84%	16%	0%	0%
Glenn-Craig Villages Pty Ltd	8	203.26	42.88	0%	13%	38%	13%	50%	50%	88%	13%	0%	0%	94%	6%	0%	0%
Heritage Care Pty Ltd	8	211.64	44.49	0%	13%	75%	25%	25%	25%	100%	0%	0%	0%	100%	0%	0%	0%
The Corporation of the Synod of the Diocese of Brisbane	8	219.93	46.95	100%	100%	100%	0%	0%	0%	63%	38%	0%	0%	59%	41%	0%	0%
WINTRINGHAM LIMITED	8	197.80	29.09	38%	75%	38%	63%	0%	0%	75%	25%	0%	0%	84%	16%	0%	0%
Yorke and Northern Local Health Network Incorporated	8	223.47	61.99	63%	63%	88%	13%	13%	25%	0%	0%	13%	88%	0%	0%	10%	90%
Aged Care & Housing Group Inc	9	222.53	45.12	56%	67%	89%	0%	0%	0%	78%	11%	0%	11%	86%	8%	0%	7%
Aged Care Group Pty Ltd	9	190.02	33.46	0%	0%	0%	67%	67%	22%	89%	11%	0%	0%	92%	8%	0%	0%
Anglican Care	9	202.17	39.14	0%	22%	11%	11%	22%	89%	67%	22%	0%	11%	72%	22%	0%	6%
Australian Unity Care Services Pty Ltd	9	219.09	41.98	22%	78%	33%	0%	0%	11%	89%	11%	0%	0%	93%	7%	0%	0%
Brightwater Care Group Limited	9	228.60	41.75	11%	89%	11%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Fresh Fields Management (NSW) No 2 Pty Ltd	9	217.11	40.70	0%	11%	0%	0%	22%	56%	100%	0%	0%	0%	100%	0%	0%	0%
Menarock Aged Care Services (Victoria) Pty Ltd	9	193.12	44.24	0%	0%	56%	44%	44%	11%	78%	22%	0%	0%	79%	21%	0%	0%
Southern Cross Care (Tas) Inc	9	206.24	40.73	11%	44%	0%	0%	0%	44%	0%	89%	0%	11%	0%	91%	0%	9%
Southern Cross Care (WA) Inc	9	209.60	42.38	11%	56%	33%	0%	22%	44%	67%	22%	0%	11%	83%	11%	0%	7%
Fresh Fields Aged Care Pty Ltd	10	211.11	44.13	0%	60%	0%	0%	30%	80%	100%	0%	0%	0%	100%	0%	0%	0%
West Wimmera Health Service	10	311.74	107.75	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%

Care Minutes Delivered by Provider for October to December 2024 (2024-25 Financial Year Quarter 2)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Wickro Pty Ltd	10	182.01	30.26	0%	0%	0%	50%	50%	40%	90%	10%	0%	0%	88%	12%	0%	0%
Lutheran Church of Australia - Queensland District	11	206.91	42.04	27%	36%	45%	0%	9%	27%	45%	27%	18%	9%	49%	28%	15%	8%
The Baptist Union of Queensland	11	209.64	43.10	27%	36%	55%	0%	0%	9%	55%	36%	0%	9%	58%	35%	0%	7%
The Salvation Army (NSW) Property Trust	11	220.16	44.85	45%	73%	64%	0%	0%	9%	82%	18%	0%	0%	82%	18%	0%	0%
Anglican Aged Care Services Group	12	221.54	42.76	25%	58%	42%	0%	0%	33%	67%	33%	0%	0%	70%	30%	0%	0%
Apollo Care Operations Pty Ltd	12	206.14	42.59	17%	25%	50%	0%	25%	33%	17%	33%	8%	42%	18%	41%	11%	30%
Burswood Care Pty Ltd	12	215.77	48.65	83%	83%	83%	8%	8%	33%	33%	25%	0%	42%	45%	29%	0%	27%
Eldercare Australia Ltd	12	217.20	40.73	25%	75%	25%	0%	8%	25%	75%	8%	0%	17%	88%	5%	0%	7%
Helping Hand Aged Care Inc	12	204.01	36.90	0%	17%	0%	8%	8%	33%	58%	17%	8%	17%	69%	12%	9%	10%
Regis Group Pty Ltd	12	218.65	41.38	8%	42%	8%	0%	0%	33%	92%	0%	8%	0%	95%	0%	5%	0%
Resthaven Inc.	12	218.97	40.91	0%	67%	0%	0%	0%	0%	75%	25%	0%	0%	78%	22%	0%	0%
Calvary Retirement Communities Limited	13	206.65	40.33	0%	0%	15%	8%	31%	62%	54%	15%	15%	15%	60%	22%	9%	8%
Southern Cross Care (QLD) Ltd	13	213.32	46.34	15%	23%	54%	0%	8%	38%	38%	0%	8%	54%	61%	0%	9%	31%
Warrigal Care	13	213.77	41.09	23%	77%	23%	0%	8%	15%	85%	8%	0%	8%	84%	10%	0%	5%
Amana Living Incorporated	14	209.99	43.74	36%	50%	43%	0%	14%	21%	93%	7%	0%	0%	93%	7%	0%	0%
The Bethanie Group Incorporated	14	214.21	39.77	7%	14%	29%	0%	7%	7%	79%	21%	0%	0%	72%	28%	0%	0%
Thompson Health Care Pty Ltd	15	188.04	37.47	7%	13%	20%	40%	47%	33%	87%	13%	0%	0%	86%	14%	0%	0%
Villa Maria Catholic Homes Limited	15	210.54	43.28	33%	73%	33%	0%	0%	0%	93%	7%	0%	0%	92%	8%	0%	0%
Baptcare Ltd	16	199.54	41.96	13%	19%	38%	13%	6%	38%	63%	19%	13%	6%	68%	16%	13%	3%
Grampians Health	16	237.78	74.29	88%	88%	100%	0%	0%	6%	0%	75%	6%	19%	0%	83%	5%	12%
Queensland Health	16	251.07	83.87	100%	100%	100%	0%	0%	0%	25%	19%	25%	31%	26%	28%	25%	20%
Southern Cross Care (SA NT & VIC) Incorporated	17	209.71	44.37	29%	53%	59%	0%	6%	29%	76%	24%	0%	0%	81%	19%	0%	0%
HammondCare	18	233.01	42.22	28%	72%	28%	6%	6%	17%	94%	0%	6%	0%	94%	0%	6%	0%
Ozcare	18	193.34	48.56	11%	11%	89%	17%	39%	17%	50%	22%	6%	22%	53%	28%	5%	13%
United Protestant Association of NSW Limited	18	236.69	53.53	78%	83%	94%	0%	0%	6%	28%	33%	6%	33%	43%	39%	4%	14%
MECWA	19	216.55	41.53	37%	100%	37%	0%	0%	0%	74%	21%	0%	5%	78%	19%	0%	3%
Illawarra Retirement Trust	20	208.22	39.31	15%	45%	35%	0%	20%	65%	65%	5%	15%	15%	75%	5%	11%	9%
Uniting Agewell Limited	20	221.51	44.22	40%	80%	45%	0%	0%	5%	55%	45%	0%	0%	60%	40%	0%	0%
Aegis Aged Care Group Pty Ltd	21	204.51	42.52	10%	19%	43%	0%	0%	38%	95%	5%	0%	0%	95%	5%	0%	0%
The Frank Whiddon Masonic Homes of New South Wales	22	231.90	47.71	73%	86%	82%	0%	0%	0%	27%	14%	32%	27%	44%	17%	26%	14%
Uniting Church Homes	22	224.78	48.24	91%	100%	91%	0%	0%	0%	64%	9%	9%	18%	73%	12%	6%	9%
Anglican Community Services	23	225.59	45.00	57%	96%	61%	0%	0%	0%	96%	4%	0%	0%	97%	3%	0%	0%
Churches of Christ in Queensland	23	208.97	42.69	39%	57%	52%	0%	0%	13%	43%	22%	9%	26%	44%	27%	11%	18%
Royal Freemasons' Benevolent Institution	23	217.66	48.85	57%	61%	83%	0%	4%	9%	26%	48%	13%	13%	34%	45%	12%	9%
Respect Group Limited	25	198.34	36.79	16%	24%	28%	32%	24%	40%	4%	48%	24%	24%	5%	60%	22%	14%
RSL LifeCare Limited	26	208.24	42.71	12%	19%	31%	0%	12%	38%	35%	19%	15%	31%	47%	20%	12%	20%
St Vincent's Care Services Ltd	26	219.00	47.79	58%	62%	85%	0%	4%	15%	85%	15%	0%	0%	87%	13%	0%	0%
Southern Cross Care (NSW & ACT) Limited	27	220.99	46.97	48%	59%	67%	0%	0%	15%	63%	11%	26%	0%	66%	7%	27%	0%
Mercy Aged and Community Care Ltd	29	207.03	43.87	24%	28%	59%	3%	21%	41%	69%	24%	7%	0%	62%	31%	7%	0%
BaptistCare NSW & ACT	34	211.34	42.06	12%	18%	29%	6%	12%	41%	62%	18%	6%	15%	70%	20%	4%	6%
Catholic Healthcare Limited	41	198.14	44.18	10%	15%	61%	5%	7%	41%	73%	17%	7%	2%	72%	19%	7%	2%
The Uniting Church in Australia Property Trust (Q.)	46	226.26	45.83	43%	74%	57%	0%	9%	17%	54%	26%	7%	13%	61%	26%	5%	8%
Calvary Aged Care Services Pty Ltd	47	205.96	40.19	6%	9%	11%	4%	15%	53%	68%	23%	6%	2%	69%	25%	5%	1%
Regis Aged Care Pty Ltd	48	213.59	39.58	0%	8%	2%	4%	13%	63%	71%	23%	6%	0%	71%	24%	6%	0%
Arcare Pty Ltd	49	198.51	40.13	6%	6%	10%	2%	0%	73%	90%	4%	6%	0%	90%	4%	6%	0%
Bupa Aged Care Australia Pty Ltd	58	202.09	39.93	5%	7%	21%	10%	3%	40%	69%	22%	5%	3%	67%	26%	4%	3%
The Uniting Church in Australia Property Trust (NSW)	70	213.68	40.96	19%	56%	30%	1%	1%	27%	69%	19%	7%	6%	70%	20%	7%	3%
Estia Investments Pty Ltd	75	210.17	42.97	16%	23%	40%	1%	13%	45%	77%	16%	3%	4%	75%	19%	2%	4%
RSL Care RDNS Limited	88	212.28	42.16	25%	32%	41%	0%	7%	40%	81%	15%	2%	2%	83%	13%	2%	2%
DPG Services Pty Ltd	129	209.63	44.23	7%	13%	47%	10%	16%	47%	85%	7%	6%	2%	88%	6%	5%	1%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Mt View Homes Inc	1	216.49	38.73	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Abertee Inc	1	216.92	42.73	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Aboriginal and Torres Strait Islander Community Health Service Brisbane Limited	1	234.33	48.23	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Adermina Pty Ltd	1	320.39	50.79	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Adria Village Limited	1	215.42	53.81	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%
Advanced Care 2 Pty Limited	1	231.73	47.27	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Advanced Care 4 Pty Limited	1	218.65	44.86	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Advanced Care Pty Ltd	3	223.65	44.66	33%	67%	33%	0%	0%	0%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Aegis Aged Care Group Pty Ltd	21	208.90	43.07	48%	29%	52%	0%	0%	0%	71%	95%	5%	0%	0%	95%	5%	0%	0%
Aegis Aged Care Shoalwater Pty Ltd	1	208.45	40.56	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Aegis Health Pty Ltd	1	241.42	53.27	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Aged Care & Housing Group Inc	9	227.15	43.33	22%	100%	22%	0%	0%	0%	78%	78%	11%	0%	11%	95%	3%	0%	3%
Aged Care Deloraine Inc	2	229.87	61.80	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Aged Care Group Pty Ltd	9	200.11	37.63	0%	0%	0%	11%	78%	56%	33%	89%	11%	0%	0%	91%	9%	0%	0%
Aged Care Monto Inc	2	213.65	39.23	50%	50%	50%	0%	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Air Force Association (Western Australian Division) Incorporated	5	221.49	47.79	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Albury Wodonga Health	1	263.72	96.18	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
ALINEA INC	3	239.77	46.99	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Alino Living	4	196.80	41.78	0%	25%	25%	0%	25%	50%	75%	100%	0%	0%	0%	100%	0%	0%	0%
Allambie Heights Village Ltd	1	217.39	53.02	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Alzheimer's Association of Queensland Inc	3	218.63	56.43	0%	0%	100%	0%	0%	33%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Amanita Living Incorporated	14	217.54	44.04	43%	79%	43%	0%	0%	57%	93%	7%	0%	0%	0%	94%	6%	0%	0%
Amara Care Services Inc	2	213.89	36.98	0%	50%	0%	0%	0%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Amber Aged Care Inc	1	227.79	45.90	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Andican Aged Care Services Group	12	220.21	42.02	33%	58%	42%	8%	17%	58%	67%	33%	0%	0%	0%	70%	30%	0%	0%
Andican Care	9	201.04	41.52	0%	0%	11%	11%	33%	44%	78%	67%	22%	0%	11%	72%	22%	0%	6%
Andican Community Services	23	219.19	44.47	48%	61%	57%	0%	0%	52%	96%	4%	0%	0%	0%	98%	2%	0%	0%
Andicare SA Ltd	6	226.01	42.77	0%	83%	17%	0%	83%	17%	0%	83%	0%	0%	0%	100%	0%	0%	0%
Animac Pty Ltd	1	212.86	40.42	0%	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Antiochian Care Limited	1	292.20	58.85	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Antonine Sisters Aged Care Services Ltd	1	278.14	56.77	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Apollo Care Operations Pty Ltd	12	215.19	44.54	25%	58%	67%	0%	33%	42%	17%	33%	8%	42%	17%	41%	11%	31%	31%
Ararat Retirement Village Inc	1	217.24	30.72	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%
Arcadia Pty Ltd	1	213.69	44.53	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Arcare Pty Ltd	50	208.50	40.53	4%	26%	14%	2%	16%	94%	88%	6%	0%	0%	90%	5%	6%	0%	0%
Ardrossan Community Hospital Inc	1	181.06	50.47	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Arete Health Care (Bankstown) Pty Ltd	1	234.09	45.03	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Arete Health Care (Lansdowne) Pty Limited	1	187.79	39.43	0%	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Armenian Rest Home Association Ltd	1	217.19	44.99	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Arndell Elderly Welfare Society Inc	1	200.74	40.47	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ashfield Baptist Homes Ltd	2	231.30	46.00	0%	50%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Ashford Aged Care Facility Inc	1	211.76	25.26	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%
Ashleigh House Ltd	1	221.79	42.76	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%
Aspic Holdings Pty Ltd	2	218.55	43.07	50%	50%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Assisi Centre Limited	1	221.51	41.47	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Association for Christian Senior Citizens Homes Inc	1	209.52	43.13	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Association for Christian Senior Citizens Homes WA Inc	1	213.23	43.56	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Atlanta Investments Pty Ltd & Kamina Investments Pty Ltd	1	202.01	51.94	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Aurum Pty Limited	7	210.26	39.10	0%	14%	14%	0%	29%	0%	0%	86%	14%	0%	0%	88%	12%	0%	0%
Austin Health	1	800.63	551.40	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australasian Accommodation Aged Care Pty Limited	1	213.79	47.52	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Aged Care Group Pty Ltd	3	199.13	39.28	33%	33%	33%	0%	33%	33%	33%	67%	0%	33%	0%	64%	0%	36%	0%
Australian Chinese & Descendants Mutual Association Ltd	1	211.46	40.64	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Nursing Home Foundation Limited	5	240.41	51.38	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian Regional and Remote Community Services Limited	7	273.02	56.22	71%	100%	71%	0%	0%	29%	0%	29%	0%	0%	71%	0%	35%	0%	65%
Australian Unity Care Services Pty Ltd	9	225.37	43.04	44%	89%	44%	0%	0%	22%	44%	89%	11%	0%	0%	93%	7%	0%	0%
Australian Vietnamese Aged Care Services Limited	1	231.35	46.14	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian-Croatian Cardinal Stepinac Association Limited	1	228.39	46.32	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Australian-Polish Benevolent Association of Victoria Inc	1	170.93	56.89	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Autism Care Pty Ltd	3	201.47	52.79	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bairnsdale Regional Health Service	3	196.19	38.06	0%	0%	0%	0%	0%	33%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Balficara Limited	1	257.35	63.72	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Balmoral Aged Care Group Pty Ltd	2	204.34	43.25	0%	0%	50%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Balrarnald Shire Council	1	428.31	161.70	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Banksia Villages Ltd	1	191.12	34.56	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Bankstown City Aged Care Ltd	2	215.06	44.01	50%	100%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Bapicare Ltd	16	206.99	41.91	13%	50%	31%	0%	0%	13%	81%	63%	19%	13%	6%	68%	16%	13%	3%
Baptist Village Baxter Ltd	1	220.26	39.63	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
BaptistCare NSW & ACT	34	211.85	42.40	21%	32%	29%	6%	15%	44%	47%	62%	18%	6%	15%	70%	20%	4%	6%
Barossa Hills Fleurieu Local Health Network Incorporated	4	276.97	57.40	100%	100%	100%	0%	0%	0%	0%	0%	25%	50%	0%	31%	43%	27%	27%
Barossa Village Inc	1	220.15	30.84	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Barraba and District Retirement Homes Association Incorporated	1	235.84	41.23	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Barunna Village Incorporated	1	213.73	38.85	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%
Barwon Health	2	252.31	68.42	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Bass Coast Health	2	224.01	71.24	100%	100%	100%	0%	0%	0%	0%	0%	0%	50%	50%	0%	0%	51%	49%
Beaumartha Living Pittsworth Ltd	1	233.30	38.09	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Beaufort & Skipton Health Service	4	277.29	110.36	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Beaumont Care (Holdings) Pty Ltd	4	174.01	37.89	0%	0%	25%	0%	25%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%
Bedford Park Inc	1	266.29	31.64	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Beechworth Health Service	1	186.12	39.80	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Belvedere Aged Care Pty Ltd	1	234.09	49.86	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%
Benalla Health	1	229.04	71.44	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Bendigo Health Care Group	4	220.63	89.44	75%	75%	100%	0%	0%	25%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Benevolent Aged Care Ltd	1	197.13	38.74	0%	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Bethany Christian Care	2	223.84	46.64	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Blakehurst Aged Care Services Pty Ltd	1	211.91	47.64	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Blu Dawn Pty Ltd	1	246.57	53.86	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Boandik Lodge Inc	3	216.72	36.25	0%	67%	0%	0%	67%	33%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Boneham Aged Care Services Incorporated	1	230.83	36.49	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Bonnie Bridge Pty Ltd	1	186.33	38.66	0%	0%	0%	0%	100%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Booroonen Djaan Limited	1	206.22	38.10	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%
Boorowa Hostel Incorporated	1	276.73	75.79	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Boort District Health	2	282.88	109.08	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Boronidara Aged Services Society	2	212.12	47.02	50%	50%	100%	0%	0%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Bowen Old Peoples Homes Society	1	222.01	33.41	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Bridgeway Pty Ltd	1	180.11	24.06	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Brightwater Care Group Limited	9	231.89	42.46	22%	100%	22%	0%	0%	0%	78%	100%	0%	0%	0%	100%	0%	0%	0%
Broadmeadows Turkish Islamic Society Inc	1	237.38	53.16	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Brodrick Home Incorporated	1	212.57	41.19	0%	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Brotherhood of St Laurence	1	252.38	43.38	100%	100%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%	0%
Budjuri Pty Ltd	1	215.29	41.54	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Bundaleer Lodge Nursing Home Pty Ltd	1	216.75	40.73	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Bupa Aged Care Australia Pty Ltd	57	210.90	41.84	9%	23%	28%	4%	11%	28%	74%	70%	23%	4%	4%	68%	26%	3%	3%
Burswood Care Pty Ltd	14	222.12	48.99	71%	79%	79%	7%	0%	14%	14%	36%	21%	7%	36%	38%	23%	16%	22%
Bushland Health Group Limited	3	214.99	49.33	33%	33%	0%	0%	0%	33%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Byron Aged Care Limited	1	203.02	57.67	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Cabanda Care Ltd	1	227.76	30.14	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%
Calvary Aged Care Services Pty Ltd	44	210.86	41.94	5%	16%	5%	25%	84%	68%	23%	7%	2%	69%	25%	5%	5%	1%	1%
Calvary Retirement Communities Limited	13	214.06	42.23	8%	23%	31%	0%	8%	54%	62%	54%	15%	15%	15%	60%	23%	9%	8%
Carewest Group Pty Ltd	1	223.03	44.37	100%	100%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Carno Care Pty Ltd	4	222.27	45.03	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Carinya Home for the Aged	1	209.43	36.03	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Carinya Lodge Homes Inc	1	213.59	53.33	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Carrington Aged Care Facility Pty Ltd	1	216.92	41.79	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Carrington Centennial Care Limited	4	215.05	39.92	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Casson Homes Incorporated	2	218.77	43.52	50%	50%	50%	50%	50%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Casterton Memorial Hospital	1	218.25	65.76	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Catholic Healthcare Limited	41	203.83	44.86	24%	27%	70%	24%	76%	24%	59%	73%	17%	7%	19%	7%	2%	7%	2%
Catholic Homes Incorporated	6	226.25	42.34	33%	83%	50%	0%	33%	83%	17%	0%	0%	0%	89%	11%	0%	0%	0%
Cedar Place Aged Care Facility Limited	1	256.55	47.74	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%
Central Gippsland Health Service	2	209.05	64.76	50%	50%	50%	50%	0%	50%	0%	0%	50%	50%	0%	0%	62%	38%	38%
Central Highlands Rural Health	5	228.70	55.82	100%	100%	100%	0%	0%	0%	0%	20%	0%	80%	0%	33%	0%	67%	67%
Cheltenham Manor Pty Ltd	1	203.91	65.06	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Chevron Corporation Pty Ltd	1	216.89	40.23	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Chinese Australian Services Society Limited	2	202.49	41.34	50%	50%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Chinese Community Social Services Centre Limited	1	220.81	46.93	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Care Services (SA) Incorporated	1	225.80	45.56	100%	100%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Homes Limited	4	217.59	47.93	75%	75%	75%	0%	0%	25%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Christadelphian Welfare Association (Vic) Inc	1	216.65	39.28	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Christian Community Services	3	227.98	46.17	67%	67%	0%	0%	0%	33%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Christian Homes Tasmania Inc	2	215.41	41.84	50%	50%	0%	0%	0%	50%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Christophorus House Retirement Village	1	213.68	73.67	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Churches of Christ in Queensland	23	212.06	43.73	48%	65%	57%	0%	4%	9%	48%	43%	22%	9%	26%	44%	27%	12%	18%
City of Glen Eira	1	208.99	46.75	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
City of Holdfast Bay	1	229.60	40.15	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Claremont and Southport Aged Care Limited	2	216.46	46.53	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Clarence Village Limited	1	239.87	27.32	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Clayton Church Homes Inc	5	216.85	46.25	100%	100%	100%	0%	0%	0%	80%	20%	0%	0%	76%	24%	0%	0%	0%
Clendon Care Pty Ltd	1	246.82	51.32	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Clifton Co-Op Hospital Ltd	2	240.88	56.51	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Cobar Shire Council	2	200.98	39.88	0%	50%	0%	0%	50%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Cobden District Health Services Inc	1	207.67	40.78	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Coburn Home for the Aged Inc	1	198.77	38.15	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%
Coffs Harbour Legacy Welfare Fund	1	216.60	46.82	0%	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Cohuna District Hospital	1	334.78	112.36	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Colac Area Health	1	214.34	76.59	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Columbia Nursing Homes Pty Ltd	3	219.25	42.00	67%	100%	67%	0%	0%	33%	0%	67%	0%	0%	33%	77%	0%	0%	23%
Confederate Pty Limited	1	210.02	43.66	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Coondra Constarabran Ltd	1	210.47	43.89	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Coondra Court Aged Care Limited	1	183.90	30.57	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Coondra Village Inc	1	192.80	29.99	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%
Coolamon Shire Council	1	216.82	22.47	0%	0%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Cootamundra Health Care Co-operative Limited	1	302.41	53.39	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Coptic Village Hostel Inc	1	236.19	49.42	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Corumbene Nursing Home for the Aged Inc	1	188.72	31.34	0%	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Cowra Retirement Village Ltd	1	226.26	40.55	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
CPSM Pty Ltd	5	228.99	44.91	40%	80%	0%	0%	0%	0%	60%	100%	0%	0%	0%	100%	0%	0%	0%
Croatian Ukrainian and Belarusian Aged Care Association of SA Incorporated	1	213.25	45.60	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Curtin Heritage Living Inc	2	232.14	43.80	50%	100%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Cypress View Lodge Limited	1	196.34	32.86	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Dale Cottages (Inc.)	1	228.54	47.84	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Dalrymple Villa Inc	1	145.40	23.41	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Darlingford Upper Goulburn Nursing Home Inc	1	236.48	87.32	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Daylesford Aged Care Services Pty Ltd	1	198.18	34.70	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Department of Human Services	1	427.62	65.88	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%
Dhekiya Health	3	218.85	65.96	100%	100%	100%	0%	0%	0%	0%	33%	0%	33%	67%	0%	0%	80%	20%
Domacwa Holdings Pty Ltd	1	206.68	55.27	0%	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Donwood Community Aged Care Services Inc	2	212.82	31.67	0%	50%	0%	0%	100%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Dougherty Apartments Retirement Housing Project	1	209.18	45.55	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Douglas Galle Aged Services Ltd	8	212.73	44.15	0%	13%	50%	0%	0%	25%	88%	88%	13%	0%	0%	84%	16%	0%	0%
DPG Services Pty Ltd	133	223.56	44.67	26%	54%	41%	0%	1%	5%	72%	86%	7%	6%	2%	88%	6%	5%	1%
Drysdale Aged Care Pty Ltd	1	186.08	37.65	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Dunbar Homes Incorporated	1	234.46	41.14	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Dunmunkle Lodge Inc	1	211.85	42.18	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
E E W Investments Pty Ltd	1	233.85	48.75	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Eastcoast Pty Ltd	1	197.59	38.50	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
EAST COAST CARE NO.7 PTY LTD	2	208.70	41.15	0%	50%	0%	0%	0%	50%	100%	100%	0%	0%	0%	100%	0%	0%	0%
East Grampians Health Service	4	240.82	50.47	75%	100%	75%	25%	0%	0%	0%	0%	50%	50%	50%	0%	0%	86%	14%
East Wimmera Health Service	5	273.37	123.68	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Eastern Health	2	264.75	78.05	100%	100%	100%	0%	0%	0%	0%	50%	50%	0%	0%	90%	10%	0%	0%
Echuca Benevolent Society Inc	1	211.40	38.44	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Echuca Regional Health	1	246.52	75.93	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%
Edgarley Home Inc	1	238.30	47.01	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Eiaz Nominees Pty Ltd	1	203.78	40.27	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Eldercare Australia Ltd	12	217.83	42.13	25%	67%	33%	0%	0%	25%	58%	75%	8%	0%	17%	88%	5%	0%	7%
Elderly Australian Chinese Homes (NSW) Co-operative Limited	1	230.28	59.67	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Elderly Chinese Home Inc	1	226.59	39.64	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
El-Jasbella Nerrinda Pty Ltd	1	200.97	43.22	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
El-Jasbella Pty Ltd	1	220.37	41.92	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
El-Jasbella Ramsay Pty Ltd	1	206.45	53.69	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Embracia Victoria Pty Ltd	2	215.95	36.43	0%	50%	0%	0%	50%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Emmerton Park Inc	1	228.12	44.21	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Emmy Morash Aged Care Inc	1	200.14	38.65	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Esperance Aged Care Facility Inc	1	276.52	47.75	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Estia Investments Pty Ltd	75	216.19	44.26	17%	36%	44%	7%	37%	56%	77%	16%	3%	4%	75%	19%	2%	4%	4%
Euroa Health Inc	1	203.44	35.06	0%	0%	0%	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	0%	100%
Eva Tilley Memorial Home Inc	1	221.06	40.92	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Everetide Homes (Stewell) Inc	1	205.34	39.33	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%
Evergreen Life Care Limited	1	223.97	43.72	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Eyre Peninsula Old Folks Home Inc	1	222.09	39.66	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Fairmont NSW Pty Ltd	1	213.68	52.32	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Fairview Village Limited	1	190.06	35.07	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%
Fairway Bayside Aged Care	1	217.29	46.03	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Farwell Nominees Pty Ltd	3	217.61	38.84	0%	0%	0%	0%	0%	67%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Feros Care	1	214.35	43.46	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Finley Regional Care Ltd	1	262.78	32.65	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Finnicare Incorporated	1	205.20	40.77	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Fitzgerald Memorial Aged Care Facility Limited	1	231.10	42.32	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Five Star Care Pty Ltd	1	189.06	35.81	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Forest View Childers Inc	1	242.92	47.10	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%
Franciscan Sisters of the Heart of Jesus (South Australia) Inc	1	211.95	49.53	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Free Reformed Retirement Village Association Inc	1	218.98	60.35	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Fremantle Italian Aged Persons Service Association	1	230.37	40.49	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Frenchmans Lodge Nursing Home Pty Limited	1	216.69	47.24	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Fresh Fields Aged Care (NSW) - No 1 Pty Ltd	6	227.27	48.69	0%	0%	33%	0%	0%	67%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Fresh Fields Aged Care Pty Ltd	13	215.08	43.15	0%	0%	38%	0%	15%	54%	46%	77%	8%	0%	15%	72%	13%	0%	15%
Fresh Fields Management (NSW) No 2 Pty Ltd	9	226.35	40.95	0%	11%	22%	0%	11%	56%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Fresh Fields Management (NSW) Pty Ltd	5	230.16	46.13	0%	0%	20%	0%	0%	60%	80%	80%	20%	0%	0%	81%	19%	0%	0%
Fresh Fields Projects (WA) No.1 Pty Ltd	1	221.07	40.94	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Frontina Care	5	216.13	42.38	0%	20%	20%	0%	0%	20%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Gallop Health Services Limited	1	227.21	45.15	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Garden View Aged Care Pty Ltd	1	219.56	43.55	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Garden Village Port Macquarie	1	204.47	37.24	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Geelong Village Incorporated	1	214.98	47.32	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Genista Nursing Home Pty Ltd	1	231.31	43.62	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Georose Pty Ltd	1	194.06	39.91	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Gilandra Council	1	191.86	47.62	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%
Gippsland Southern Health Service	3	225.89	98.56	67%	67%	100%	0%	0%	33%	0%	0%	33%	67%	0%	0%	35%	65%	0%
Glengolian Village	1	214.26	36.84	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Glenn-Craig Villages Pty Ltd	8	210.97	43.64	0%	13%	25%	13%	13%	63%	88%	13%	0%	0%	94%	6%	0%	0%	0%
Glenview Community Services Inc	2	250.88	57.15	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Glenview Health Inc.	1	207.98	43.10	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%
Goel Nominees Pty Ltd	1	195.68	41.68	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%
Good Shepherd Lodge Ltd	2	211.61	38.21	0%	50%	0%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Goodwin Aged Care Services Limited	4	213.60	43.72	75%	100%	75%	0%	0%	25%	75%	0%	25%	0%	76%	0%	24%	0%	0%
Goulburn Valley Health	4	256.10	97.13	100%	100%	100%	0%	0%	0%	0%	50%	0%	50%	0%	47%	0%	53%	0%
Grace Munro Aged Care Centre Ltd	1	242.74	32.86	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Graceland Hostel Services Pty Ltd	1	188.43	53.01	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Grampians Health	16	242.59	78.55	88%	88%	100%	0%	0%	6%	6%	0%	75%	6%	19%	0%	83%	6%	12%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTB targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Grand Lodge of Western Australian Freemasons Homes for the Aged Inc	2	212.71	44.90	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Great Lakes Aged & Invalid Care Association Ltd	2	236.98	39.93	50%	100%	50%	0%	0%	50%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Great Oaks Pty Ltd	4	194.26	33.29	0%	0%	0%	75%	25%	50%	25%	100%	0%	0%	0%	100%	0%	0%	0%
Great Ocean Road Health	1	261.54	116.75	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Greek Ladies Philoptochos Society of St George Brisbane	1	237.52	58.81	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greek Orthodox Community of SA Inc	1	231.39	42.22	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Greencare Care Pty Ltd	3	246.10	47.78	0%	100%	67%	0%	0%	0%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Greenhill Manor Pty Limited	1	208.20	36.28	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Greenwich Place Pty Ltd	1	275.48	63.69	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Greenwood Manor Pty Ltd	1	153.66	55.47	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Guilford Management Pty Ltd	1	203.90	36.59	0%	0%	0%	0%	100%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Gulgong Hostel Association Inc	1	229.62	49.80	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Gundagai and District Hostel Accommodation Inc	1	245.09	28.75	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Gwydir Shire Council	1	168.58	24.71	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Hahndorf Holdings Pty Ltd	5	218.00	41.47	0%	20%	0%	0%	20%	40%	80%	80%	20%	0%	0%	74%	26%	0%	0%
Hales Creek Aged Care Pty Limited	1	189.92	36.89	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Haleys Pty Limited	2	208.48	34.57	0%	0%	0%	50%	50%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%
HammondCare	18	234.85	42.68	28%	78%	28%	0%	11%	33%	50%	94%	0%	6%	0%	94%	0%	6%	0%
Harbison Memorial Retirement Village	2	218.77	46.15	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Havilah Hostel Inc	2	209.23	27.19	0%	100%	0%	50%	0%	50%	0%	0%	0%	100%	0%	0%	100%	0%	0%
Hawkesbury Living Pty Limited	1	251.51	43.76	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Hay Senior Citizens Association Incorporated	1	200.26	28.05	0%	100%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Heathcote Health	2	211.59	55.09	50%	50%	100%	0%	0%	0%	50%	0%	0%	0%	100%	0%	0%	0%	100%
Hellenic Community Benevolent Association Inc	1	211.12	36.74	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Helping Hand Aged Care Inc	12	205.18	38.99	0%	0%	0%	0%	8%	42%	92%	58%	17%	8%	17%	68%	12%	10%	10%
Heritage Care Pty Ltd	8	223.21	44.21	13%	50%	63%	0%	25%	13%	50%	0%	0%	0%	100%	0%	0%	0%	0%
Hesse Rural Health Service	1	208.92	76.86	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%
Heyfield Hospital Incorporated	1	208.03	37.24	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Heywood Rural Health	1	212.49	40.85	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Hillside Brae Pty Ltd	1	201.14	38.84	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Hillview Burnip Aged Care Inc	1	229.88	37.90	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%
Holloway Aged Care Services Incorporated	1	228.54	43.44	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Holy Family Services	1	219.17	39.51	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Homewood Care Pty Limited	2	229.21	43.04	50%	100%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Hope Island Care Pty Ltd	1	210.66	39.29	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Hunter Valley Care Pty Ltd	3	208.57	38.87	33%	67%	33%	0%	33%	33%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Huntingdon Nursing Home Pty Ltd	1	222.51	38.66	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Huon Regional Care	23	234.40	55.48	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%
IBIS (No 2) Pty Ltd	1	220.73	52.76	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IBIS (No 3) Pty Ltd	1	219.48	46.39	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IC (Cairns) Pty Ltd	1	203.79	43.93	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IC (Edge Hill) Pty Ltd	1	209.38	42.58	0%	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
IC (Edmonton) Pty Ltd	1	212.27	45.76	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
IC (PADSTOW HEIGHTS) PTY LTD	1	235.28	42.47	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%
IC (PADSTOW) PTY LTD	1	222.40	43.62	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
IC (SEQ) Pty Ltd	1	216.78	44.40	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
IC (WYOMING) PTY LTD	1	215.20	43.08	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Illaroo Co-operative Aboriginal Corporation	1	209.49	75.97	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Illawarra Diggers Aged and Community Care Limited	1	209.44	34.98	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Illawarra Retirement Trust	20	213.29	40.45	15%	40%	35%	5%	5%	50%	45%	65%	5%	15%	15%	75%	5%	11%	9%
Inasmuch Community Limited	2	205.24	35.47	0%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Indochinese Aged Care Limited	1	206.05	41.11	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Indochinese Elderly Refugees Association	2	218.39	50.89	0%	0%	100%	0%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Victoria Inc	1	216.00	42.65	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Infinite Aged Care (Cornubia) Pty Ltd	1	206.85	47.26	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
Inglewood & Districts Health Service	2	213.74	53.99	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Islamic Society of Melbourne Eastern Regions Inc	1	224.78	48.36	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Italian Aged Care Incorporated	1	212.78	37.71	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Italian Benevolent Foundation SA Inc	4	231.08	46.32	50%	75%	75%	0%	0%	50%	75%	25%	0%	0%	0%	76%	24%	0%	0%
Jacqueline Elizabeth Dillon Business Pty Ltd	3	197.62	47.86	33%	33%	67%	0%	0%	67%	33%	0%	0%	0%	67%	18%	0%	0%	82%
Jallah Homes Inc	1	235.99	71.04	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
James Brown Memorial Trust	3	227.53	42.85	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%
Jave Dale Pty Ltd	2	222.18	48.36	0%	100%	0%	50%	50%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Jesmond Aged Care Pty Ltd	2	206.58	51.39	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Jewish Care (Victoria) Inc	3	216.44	43.21	67%	100%	67%	0%	0%	33%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Jimroy Pty Ltd	1	196.37	23.49	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
John Curtin Aged Care Inc	1	188.09	46.09	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Johnson Steiner Aged Care Pty Limited	1	212.16	37.90	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Johnson Village Services Pty Ltd	1	270.16	44.24	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Johnson-Goodwin Memorial Homes	1	185.77	58.00	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Jomal Pty Ltd	1	243.82	47.42	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Juliana Village Association Ltd	1	172.15	35.71	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
K & M Healthcare Pty Ltd	2	217.60	40.51	0%	50%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
K N H Nominees Pty Ltd	1	231.27	45.85	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Kakana Home for the Aged Limited	1	200.10	47.52	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	100%	0%
Kanandah Retirement Ltd	1	197.56	36.43	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%
Karingal Green Health, Aged and Community Care (WA) Pty Ltd	1	221.46	38.60	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Kellock Lodge Alexandra Inc	1	242.52	42.56	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Kerang District Health	1	277.19	83.22	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Kewarra Lifestyles Pty Ltd	1	185.29	42.91	0%	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Killarney Memorial Aged Care Ltd	2	232.32	59.11	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Kilmore District Health	2	237.14	70.70	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Kogarah Health, Aged and Community Care (NSW) Pty Ltd	1	214.91	45.86	0%	0%	100%	0%	0%	100%	100%	100%	0%	0%	100%	0%	0%	0%	0%
Koonambill Aged Care Ltd	1	223.03	48.62	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Koovewurup Regional Health Service	2	247.35	72.37	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
KOPWA Limited	1	220.78	46.45	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Korlin Pty Ltd	1	213.68	50.76	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%	0%	0%
Kurraloong and District Hospital Society Inc	1	235.43	54.13	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%
Kyalbram and District Health Services	1	211.41	51.38	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
L P Rositano & M Rositano & R M Rositano and S P Rositano	1	242.14	43.22	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Labouchere Investments Pty Ltd	1	222.47	44.84	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lachlan Lodge Inc	1	207.05	47.92	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%
Lakeside Hostel Pty Ltd	2	215.00	46.87	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Latrobe Regional Health	1	347.26	241.63	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Latrobe Valley Village Inc	1	181.89	32.18	0%	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Latvian Friendly Society Ltd	1	195.42	44.84	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Leigh Place Aged Care	1	215.21	42.77	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Limestone Coast Local Health Network Incorporated	4	209.90	56.87	25%	50%	75%	0%	0%	75%	0%	0%	0%	25%	75%	0%	0%	17%	83%
Limbrell Pty Ltd	1	209.07	51.08	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Lions Haven for the Aged Limited	1	230.95	49.32	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Little Sisters of the Poor Aged Care Ltd	3	187.10	37.94	0%	0%	33%	0%	33%	33%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Lothelthal and District Aged Homes Inc	1	200.42	43.65	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Lolies Management Pty Ltd	1	207.20	42.44	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%	0%	0%
Luson Aged Care Pty Ltd	11	199.26	38.80	0%	0%	0%	0%	45%	73%	64%	64%	36%	0%	0%	59%	41%	0%	0%
Lutheran Aged Care Albury	3	202.45	43.42	33%	33%	33%	0%	0%	33%	0%	67%	0%	33%	0%	85%	0%	15%	0%
Lutheran Church of Australia - Queensland District	11	205.32	42.19	18%	27%	45%	0%	9%	27%	55%	45%	27%	18%	9%	49%	28%	15%	8%
Lutheran Church of Australia Victorian District	2	176.62	29.04	0%	0%	0%	50%	50%	50%	50%	0%	50%	50%	0%	0%	56%	44%	0%
Lutheran Homes Group Incorporated	3	248.75	45.14	33%	100%	33%	0%	33%	33%	33%	100%	0%	0%	0%	100%	0%	0%	0%
Lynden Aged Care Association Inc.	1	207.79	41.58	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
M.N.H. Pty Ltd	1	204.52	47.07	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
MacLean Valley Nursing Home Pty Limited	1	197.69	37.65	0%	0%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mailestas Care Pty Ltd	1	193.01	38.90	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mandurah Retirement Village	1	227.86	41.22	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%	0%	0%
Manly Vale Nursing Home Pty Ltd	1	226.73	46.28	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
MannaCare Inc	2	233.07	43.45	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Manor Court Werribee Aged Care Ltd	1	211.26	49.21	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mansfield District Hospital	2	215.92	70.93	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Maranatha House	1	204.27	33.20	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%
Mark Moran at Little Bay Pty Ltd	1	230.03	44.14	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Mark Moran Group Pty Limited	2	234.07	46.44	50%	100%	0%	50%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Maroba	1	212.81	45.28	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Martin Luther Homes Boronia Inc	1	206.26	41.83	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Maybrough District Health Service	4	233.99	102.68	100%	100%	100%	0%	0%	0%	0%	0%	0%	25%	75%	0%	0%	48%	52%
Matthew Flinders Home Inc	1	215.50	48.79	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%
Maurice Zefferl Home (Inc.)	1	219.58	42.27	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
May Shaw Health Centre Inc	2	213.98	43.04	50%	50%	50%	0%	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Mayflower Brighton	1	207.77	39.78	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Mayflower Reservoir	2	217.19	45.67	0%	0%	50%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
McLean Care Ltd	6	235.24	43.86	17%	50%	33%	0%	17%	50%	33%	0%	0%	50%	50%	0%	0%	66%	34%
Meath Care (Inc)	2	212.02	49.90	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%
MECWA	19	211.99	43.18	42%	100%	42%	0%	0%	58%	74%	21%	0%	5%	78%	19%	0%	3%	0%
Medea Park Association Incorporated	1	210.57	42.11	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Meercoff Care Inc	1	222.53	43.19	0%	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Melaleuca Home for the Aged Inc	1	227.21	40.66	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Melbourne Health	2	328.01	94.12	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mellreoch Pty Ltd	1	258.87	49.08	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Menarock Aged Care Services (Templestowe) Pty Ltd	2	203.41	42.61	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Menarock Aged Care Services (Victoria) Pty Ltd	9	204.31	42.18	0%	0%	22%	11%	33%	56%	56%	78%	22%	0%	0%	78%	22%	0%	0%
Merakis Enterprises Pty Ltd	3	199.83	42.99	33%	33%	67%	0%	33%	0%	33%	67%	33%	0%	0%	85%	35%	0%	0%
Mercy Aged and Community Care Ltd	29	206.68	43.80	21%	31%	48%	7%	10%	34%	52%	69%	24%	7%	0%	61%	31%	7%	0%
Mercy Community Services Limited	1	236.91	47.77	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Community Services North Queensland Limited	1	232.41	49.74	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Mercy Community Services SEQ Limited	1	215.00	37.58	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Health and Aged Care Central Queensland Limited	3	194.31	46.57	0%	0%	100%	33%	0%	33%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Human Services Limited	4	223.90	44.15	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mercy Services	1	340.60	89.77	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Merton Living Limited	1	253.60	89.92	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
MidCare Ltd	4	214.12	40.51	25%	75%	50%	0%	0%	75%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mid Murray Homes for the Aged Inc	1	226.68	40.51	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	100%
Milford Hall Pty Ltd	2	216.12	50.89	50%	50%	100%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Mission Australia	3	163.00	42.20	33%	33%	100%	33%	0%	33%	67%	33%	0%	0%	70%	30%	0%	0%	0%
Morash Health	4	260.61	86.42	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Moonta Health & Aged Care Services Inc	1	244.00	42.91	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Moran (Sylvania) Care Pty Ltd	1	207.90	41.45	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Moran Australia (Aged Care Services) Pty Ltd	2	210.09	43.01	50%	50%	50%	0%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Moran Australia (Residential Aged Care) Pty Limited	2	201.26	40.52	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Morshhead Home For Veterans and Other Aged Persons Limited	2	213.93	41.92	50%	100%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Moulamein Retirement Village Inc	1	288.91	26.55	0%	100%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Mountainview Nursing Home Pty Ltd	1	210.71	42.68	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)
* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Moyn Health Services	2	195.92	56.62	0%	0%	50%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Movola Aged Care Incorporated	1	214.34	42.35	0%	100%	0%	0%	0%	100%	0%	100%	100%	0%	0%	0%	0%	0%	0%
Mt La Verne Retirement Village Inc	1	217.11	36.67	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Multicultural Aged Care Services Geelong Inc	1	200.12	39.14	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Murravale Retirement Home Ltd	1	189.65	38.63	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Murray Haven Homes Limited	1	203.01	43.09	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Murray House Wentworth Aged Care Ltd	1	225.65	43.59	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Mutken Residential and Community Care Indigenous Corporation	1	226.39	73.29	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Nagambee HealthCare Incorporated	1	208.64	43.56	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Naracootte Home for the Aged Inc	1	196.78	40.05	0%	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Narrogin Cottage Homes Inc	1	203.71	71.40	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Nazareth Care	5	208.62	37.70	40%	40%	40%	20%	40%	40%	20%	40%	60%	0%	0%	37%	64%	0%	0%
NCN Health	4	220.67	70.09	75%	75%	100%	0%	0%	0%	25%	0%	25%	75%	0%	0%	26%	74%	0%
NDN Care Services Pty Ltd	1	256.71	79.25	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%
NewDirection Bellmere Pty Ltd	1	220.56	37.51	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Nightbreeze Pty Ltd	1	173.03	36.33	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
NoosaCare Inc	2	213.86	38.23	0%	50%	0%	0%	0%	50%	100%	50%	50%	0%	0%	66%	34%	0%	0%
Norsan Pty Ltd	3	218.24	53.97	67%	67%	67%	0%	0%	33%	33%	100%	0%	0%	0%	100%	0%	0%	0%
North Eastern Community Hospital Incorporated	1	218.41	44.10	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
North Stradbroke Island Aboriginal & Islanders Housing Co-Operative Society Ltd	1	307.41	112.46	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
North Sydney Retirement Trust	2	219.68	46.17	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Northeast Health Wangaratta	1	231.05	52.24	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Northern Coalfields Community Care Association Ltd	3	231.76	46.42	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Northern Health	3	240.04	92.65	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
NSW State Government (NSW Ministry of Health)	3	285.57	71.31	100%	100%	100%	0%	0%	0%	0%	0%	33%	67%	0%	0%	63%	37%	0%
NVC Group Limited	2	227.88	39.71	0%	50%	0%	0%	0%	100%	50%	0%	0%	100%	0%	0%	0%	100%	0%
OC Health Torquay Pty Ltd	1	198.49	55.63	0%	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Omeo District Health	2	292.70	106.73	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
One Hundred & Seventy Nine Napier St Hostel Assoc Inc	1	232.71	55.81	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
OneCare Limited	5	221.55	41.29	0%	20%	0%	0%	60%	60%	0%	0%	80%	0%	20%	0%	86%	0%	14%
Orana Gardens Ltd	1	219.50	41.83	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Oreison Pty Ltd	1	225.31	48.86	0%	0%	100%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Oryx Communities AP Pty Ltd	2	204.34	42.00	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ottery Homes - Cobram And District Retirement Village Inc	1	178.69	34.80	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Our Lady of Consolation Aged Care & Services Limited	2	199.69	43.22	50%	50%	100%	0%	0%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Oxha Health Pty Ltd	1	194.77	36.37	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Ozzcare	18	199.83	48.48	11%	11%	89%	0%	22%	33%	44%	50%	22%	6%	22%	54%	28%	5%	13%
Pakenham & District Hospital Inc	1	216.21	42.94	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Palm Lake Care Operations Pty Ltd	7	198.79	43.05	29%	29%	43%	0%	0%	43%	71%	0%	29%	0%	0%	65%	35%	0%	0%
Panagha Myrtilidissa Limited	1	192.38	49.10	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Pannavilla Enterprises Pty Ltd	1	190.07	42.64	0%	0%	0%	100%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Park Beach Residence Pty Limited	1	230.72	41.45	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Pathways Aged Care Pty Limited	3	212.05	41.48	0%	33%	33%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Peninsula Health	1	1047.94	112.68	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Peninsula Palms Aged and Community Services Limited	1	218.87	41.75	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Peninsula Village Ltd	1	201.35	39.73	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Phillip House Nursing Home Pty Ltd	1	224.40	47.60	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Phillip Island Homes for the Aged Association Inc	1	205.55	43.43	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Pinaroo Roma Inc	1	189.25	31.96	0%	0%	0%	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Pines Living Pty Ltd	1	220.22	33.05	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Planlow Pty Ltd	1	176.87	51.54	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Port Stephens Veterans and Citizens Aged Care Ltd	1	258.85	42.49	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Portland District Health	1	242.29	57.27	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Premier Aged Care Pty Ltd	1	211.20	42.60	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Presbyterian Care Victoria Ltd	1	200.13	42.71	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Primary Caring Pty Ltd	1	220.29	46.50	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Princes Court Ltd	1	177.60	36.55	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Prom Country Aged Care Inc	1	206.00	43.44	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Proserpine Nursing Home Inc	1	222.01	44.00	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Provestus Care Pty Limited	1	222.61	43.70	33%	67%	67%	0%	0%	67%	0%	0%	33%	0%	0%	0%	0%	0%	0%
Pu-Fan Pty Ltd	4	224.32	44.46	50%	50%	50%	0%	0%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Pyramid Residential Care Centre	1	220.08	37.75	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Quality Care Homes Pty Ltd	1	219.28	49.52	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Quamby Park Waroona (Inc)	1	258.94	58.01	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Queen Victoria Home Inc	1	208.02	26.62	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%
Queensland Health	16	263.10	91.47	94%	100%	94%	0%	0%	94%	26%	19%	26%	31%	29%	29%	25%	20%	20%
Queensland Rehabilitation Services Pty Ltd	6	229.04	47.61	83%	83%	83%	0%	0%	0%	17%	100%	0%	0%	0%	100%	0%	0%	0%
Quirindi Care Services Limited	1	203.96	49.78	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
RACS PTY LTD	1	201.95	65.56	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Rasko Holdings Pty Ltd	1	234.40	49.41	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rav Village Aged Services Inc	2	241.97	49.50	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Red Cliffs and Community Aged Care Services Inc	1	202.13	36.12	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Regents Garden Group Pty Ltd	3	230.31	46.89	33%	67%	33%	0%	0%	0%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Regents Garden Lake Joondalup Pty Ltd	1	243.17	49.00	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Regents Garden Scarborough Pty Limited	1	243.32	43.95	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Reids Aged Care Pty Ltd	49	225.04	44.10	43%	76%	45%	0%	4%	14%	55%	71%	22%	6%	0%	71%	23%	6%	0%
Regis Group Pty Ltd	12	226.51	45.05	58%	100%	58%	0%	0%	0%	42%	92%	0%	8%	0%	95%	0%	5%	0%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Rembrandt Living Incorporated	1	216.09	44.61	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Residential Gardens For Spanish Speaking Frail Aged Limited	1	241.20	31.95	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Respect Group Limited	27	201.89	38.84	15%	19%	41%	26%	37%	41%	30%	4%	52%	22%	22%	4%	63%	20%	13%
Resthaven Age Care Facility Pty Ltd	1	205.07	39.45	0%	0%	0%	0%	100%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Resthaven Inc	12	219.30	41.05	8%	100%	8%	0%	0%	0%	92%	75%	25%	0%	0%	78%	22%	0%	0%
Retirees WA (Inc)	2	249.27	50.69	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Retirement Care Australia (Logan) Pty Limited	1	235.04	43.53	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
RHDOM Pty Ltd	1	234.90	38.85	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Rice Village Ltd	1	213.64	46.82	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rimwood Area Lions Aged Care Inc	1	234.02	46.28	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Riverland Mallee Coorong Local Health Network Incorporated	3	217.34	44.27	0%	67%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Riverview Lutheran Rest Home Inc	1	206.14	43.18	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Robinvale District Health Services	1	340.90	95.03	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Rochester & Elmore District Health Service	2	429.75	165.83	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Rockpool RAC (Morayfield) Pty Ltd	1	212.55	45.12	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rockpool RAC Pty Ltd	2	200.64	46.04	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rosewood Aged Care Centre Pty Ltd	1	222.07	30.34	0%	100%	0%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%
Rosewood Care Group (Inc)	2	213.22	35.77	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rosha Pty Ltd	2	203.79	39.16	50%	50%	50%	0%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Royal Freemasons' Benevolent Institution	22	222.94	48.30	0%	64%	82%	0%	0%	32%	32%	45%	14%	9%	37%	43%	11%	9%	0%
Royal Freemasons Ltd	7	231.72	43.40	0%	43%	14%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%
RSL Care RDNS Limited	88	212.31	42.94	24%	33%	47%	0%	32%	86%	81%	15%	2%	2%	83%	14%	2%	2%	0%
RSL Care South Australia Incorporated	3	208.14	41.63	33%	100%	33%	0%	0%	67%	67%	33%	0%	0%	68%	32%	0%	0%	0%
RSL LifeCare Limited	26	214.39	45.16	23%	27%	65%	0%	0%	15%	77%	35%	19%	15%	31%	48%	20%	12%	20%
Rural Care Australia Ltd	1	199.48	28.11	0%	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Rural City of Murray Bridge	1	211.39	38.74	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Rural Northwest Health	4	310.92	147.01	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Russian Relief Association of St Sergius of Radonezh	1	260.67	50.90	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Ryman Aged Care (Australia) Pty Ltd	7	210.91	45.86	57%	71%	71%	0%	29%	14%	86%	14%	0%	0%	0%	93%	7%	0%	0%
Sacred Heart Mission Inc	1	200.84	40.76	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Salisbury Private Nursing Home Pty Ltd	1	203.31	41.19	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Samkay Health Pty Ltd	1	194.57	40.92	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
San Carlo Homes for the Aged Ltd	1	231.55	40.03	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Sandra Pty Ltd	1	212.21	40.97	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
S'Antonio Da Padova Protettore Di Poggioreale Sydney Nursing Home Limited	1	229.63	45.41	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sapphire Coast Community Aged Care Ltd	2	230.23	38.55	50%	100%	50%	0%	0%	50%	0%	0%	50%	50%	0%	0%	39%	61%	0%
Scalabrini Village Ltd	6	228.49	44.69	0%	50%	67%	0%	0%	17%	83%	17%	0%	0%	87%	13%	0%	0%	0%
Seasons Living Australia Pty Ltd	1	273.58	70.81	100%	100%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Seniah Pty Ltd	1	202.06	45.10	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Serbian Community Welfare Association of SA Inc	1	232.31	44.62	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Serbian Orthodox Diocese Aged Care and Education Property Fund	1	194.80	49.70	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Seven Hills Nursing Home Pty Ltd	1	222.55	44.00	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Seventh-day Adventist Aged Care (Greater Sydney) Ltd	2	219.54	45.90	50%	50%	100%	0%	0%	50%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Seventh-day Adventist Aged Care (North New South Wales) Ltd	3	209.80	41.26	0%	0%	33%	0%	0%	33%	67%	33%	0%	0%	0%	76%	24%	0%	0%
Seventh-Day Adventist Aged Care (South Queensland) Ltd	4	200.13	39.94	25%	25%	50%	0%	25%	50%	25%	75%	25%	0%	0%	80%	20%	0%	0%
Seventh-Day Adventist Aged Care (Victoria) Ltd	2	196.08	34.80	0%	0%	0%	0%	0%	100%	100%	50%	0%	0%	50%	81%	0%	0%	19%
Seventh-Day Adventist Care (Western Australia) Ltd	1	255.51	44.21	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Seymour Elderly Citizens Hostel Inc	1	218.79	48.81	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Seymour Health	1	219.23	54.14	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Shallmah Aust Pty Ltd	1	202.53	37.95	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Shepparton Retirement Villages Inc	3	210.60	28.59	0%	67%	0%	33%	67%	0%	33%	0%	100%	0%	0%	100%	0%	0%	0%
Shire of Wanneroo Aged Persons Homes Trust Inc	3	210.28	42.72	33%	67%	33%	0%	0%	33%	67%	100%	0%	0%	0%	100%	0%	0%	0%
Siena Management Services Pty. Limited	1	190.97	42.89	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sisters of St Paul de Chartres Australia	1	211.67	46.62	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
South Eastway Pty Ltd	3	213.06	41.80	33%	67%	67%	0%	0%	33%	67%	0%	33%	0%	0%	67%	0%	33%	0%
SJT Aged Care Services Pty Limited	1	222.47	52.25	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
South West Healthcare	2	236.10	115.06	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Southern Cross Care (Broken Hill) Ltd	4	239.99	52.91	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Southern Cross Care (NSW & ACT) Limited	27	221.89	46.48	48%	67%	63%	0%	0%	52%	63%	11%	26%	0%	65%	8%	27%	0%	0%
Southern Cross Care (QLD) Ltd	13	217.77	48.17	15%	23%	62%	8%	23%	77%	38%	0%	8%	54%	61%	0%	9%	31%	0%
Southern Cross Care (SA NT & VIC) Incorporated	17	206.01	39.62	12%	24%	29%	0%	12%	47%	65%	76%	24%	0%	0%	81%	19%	0%	0%
Southern Cross Care (Tas) Inc	9	208.85	42.03	11%	44%	33%	0%	0%	33%	78%	0%	89%	0%	11%	0%	91%	0%	9%
Southern Cross Care (WA) Inc	9	235.86	50.13	100%	100%	100%	0%	0%	0%	67%	22%	0%	11%	83%	11%	0%	7%	0%
St Anne's Care & Lifestyle	3	215.87	47.74	67%	67%	67%	0%	0%	33%	67%	0%	100%	0%	0%	100%	0%	0%	0%
St Andrew's Village Ballina Limited	2	200.93	39.28	0%	50%	50%	0%	0%	50%	50%	0%	50%	0%	0%	76%	24%	0%	0%
St Bartholomew's House Inc	1	190.17	41.16	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
St Basil's Homes	4	216.88	46.28	25%	25%	100%	0%	0%	0%	75%	100%	0%	0%	0%	100%	0%	0%	0%
St Basil's Homes for the Aged in South Australia (Vasileia) Inc	3	221.26	46.39	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Basil's Homes for the Aged in Victoria	1	208.00	42.89	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
St Catherine's Aged Care Services	1	218.14	44.41	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Catherine's Hostel Wangaratta Inc	1	226.12	47.46	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Charbel's Care Centre Ltd	1	293.86	51.18	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Elizabeth Home	1	195.57	41.66	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
St Ezekiel Moreno Limited	1	223.70	52.07	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Joseph's Aged Care Facility Kensington	1	210.81	54.66	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
St Louis Nursing Home Pty Ltd	1	218.74	46.32	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Luke's Care	1	230.97	49.43	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
St Marys Gardens Aged Care Centre Pty Limited	2	219.90	40.18	0%	50%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
St Vincent's Care Services Ltd	26	219.30	49.60	54%	62%	92%	0%	0%	0%	46%	85%	15%	0%	0%	90%	10%	0%	0%
St Vincent's Hospital (Melbourne) Limited	3	224.83	84.07	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Stelcom Pty Limited	2	231.29	44.43	50%	100%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Stella Maria Aged Care Facility	1	201.71	41.02	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Stirling Ethnic Aged Home Association (Inc)	2	218.12	46.27	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Strathpine Aged Care Pty Ltd	1	214.10	56.62	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Stretton Park Incorporated	1	204.48	43.17	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Stroud Community Care Ltd	1	166.59	30.30	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
SummitCare Baulkham Hills (NSW) Pty Ltd	1	208.21	40.93	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Sundale Ltd	7	223.67	48.61	100%	100%	100%	0%	0%	0%	0%	71%	14%	0%	14%	77%	11%	0%	11%
Sunnycare Residential Pty Ltd	1	223.92	44.60	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Sunnyside House Inc	1	206.90	49.15	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Superior Care Group Pty Ltd	2	212.21	42.42	0%	0%	0%	0%	0%	50%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Swan Hill District Health	2	223.98	64.43	100%	100%	100%	0%	0%	0%	0%	0%	0%	50%	50%	0%	0%	64%	36%
SwanCare Group Inc	3	228.59	42.86	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
SWIAA Limited	1	233.41	46.61	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tabulam & Templer Homes for the Aged Inc	1	194.75	45.82	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Talanqatta Health Service	2	256.67	71.33	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Tandara Lodge Community Care Inc	1	191.48	41.67	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Tanunda Lutheran Home Inc	1	227.40	23.32	0%	100%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%
Taralga Retirement Village Incorporated	1	213.04	42.74	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	100%
Taronne Pty Ltd	1	229.60	46.21	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tasmanian Health Service	4	415.33	226.56	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
TBG Senior Living Services Pty Ltd	1	224.90	46.43	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Temahl (Aust) Pty Ltd	1	189.29	39.51	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Terang and Morlake Health Service	1	283.91	105.07	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
The Abel Tasman Village Association Ltd	1	230.03	47.57	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Baptist Union of Queensland	11	219.15	46.64	64%	73%	82%	0%	0%	9%	36%	55%	36%	0%	9%	57%	36%	0%	7%
The Bethanrie Group Incorporated	14	215.43	39.56	0%	14%	29%	0%	0%	43%	86%	79%	21%	0%	0%	72%	28%	0%	0%
The Buckland Convalescent Hospital	1	220.10	40.26	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Catholic Diocese of Port Pine Inc	3	188.70	31.19	0%	0%	0%	0%	67%	67%	67%	0%	0%	33%	67%	0%	47%	53%	0%
The Central & Upper Burnett District Home for the Aged	1	240.77	47.55	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
The Churches of Christ Property Trust	6	215.39	38.96	17%	67%	17%	0%	0%	50%	50%	50%	50%	0%	0%	54%	46%	0%	0%
The Community of Cypriots of the Northern Suburbs of Melbourne Inc	2	250.45	48.99	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Corporation of the Franciscan Sisters of the Heart of Jesus (QLD)	1	191.40	39.79	0%	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Corporation of the Synod of the Diocese of Brisbane	8	224.19	46.95	100%	100%	100%	0%	0%	0%	0%	63%	38%	0%	0%	59%	41%	0%	0%
The Council of the Municipality of Kiama	1	220.73	42.58	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Dalby and District Aged Persons' Homes Association	1	171.58	45.15	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%
The Denilquin Nursing Home Foundation Ltd	1	197.74	39.47	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
The Ethnic Communities Council of Queensland Limited	1	291.04	45.31	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Frank Whiddon Masonic Homes of New South Wales	22	230.43	48.68	73%	82%	86%	0%	0%	0%	27%	27%	14%	32%	27%	44%	17%	26%	14%
The Good Shepherd Limited	1	223.51	40.59	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Greek Orthodox Community of New South Wales Ltd	1	218.36	50.23	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Leaper Corporation Pty Ltd	1	197.62	27.67	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%
THE MARONITE SISTERS OF THE HOLY FAMILY VILLAGE	1	221.38	45.23	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Mary Divilly Homes Society	2	217.59	42.86	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Mary Potter Nursing Home and The Ethel Forrest Day Care Centre Pty Ltd	2	215.99	41.00	0%	50%	0%	0%	50%	50%	50%	0%	100%	0%	0%	0%	100%	0%	0%
The Nazareth Lutheran Church of South Brisbane	1	222.82	49.03	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Old Colonists' Association of Victoria	1	154.83	31.61	0%	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Pioneers Lodge Limited	1	214.83	26.49	0%	100%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Presbyterian Church (New South Wales) Property Trust	2	232.99	59.54	100%	100%	100%	0%	0%	0%	0%	50%	0%	0%	50%	73%	0%	0%	27%
The Renton Family Trust No. 1	1	198.48	42.13	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Riverview Residence Collie (Inc)	1	209.23	21.07	0%	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%
The Royce Aged Care Pty Ltd	1	203.19	39.28	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Russian Benevolent Association for Homes for the Aged	1	224.33	57.73	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Salvation Army (NSW) Property Trust	11	228.25	50.29	82%	82%	100%	0%	0%	0%	18%	82%	18%	0%	0%	82%	18%	0%	0%
The Salvation Army (Queensland) Property Trust	4	222.99	48.35	75%	75%	100%	0%	0%	0%	25%	50%	25%	0%	25%	77%	12%	0%	11%
The Salvation Army (South Australia) Property Trust	1	221.00	46.89	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Salvation Army (Tasmania) Property Trust	1	270.83	85.41	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Salvation Army (Victoria) Property Trust	1	206.06	46.99	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Salvation Army (Western Australia) Property Trust	1	209.93	45.56	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Sir Moses Montefiore Jewish Home	3	217.00	55.44	67%	67%	100%	33%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Sisters of Our Lady of China Health Care (2) Pty Ltd	1	217.28	46.59	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Sisters of Our Lady of China Health Care Pty Ltd	3	225.92	46.62	33%	33%	100%	0%	0%	0%	67%	100%	0%	0%	0%	100%	0%	0%	0%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)

* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
The Society for the Mount Isa Memorial Garden Settlement for the Aged	2	163.78	60.31	0%	0%	100%	50%	50%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
The Society of St Hilarian Inc	2	245.48	43.95	0%	50%	50%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
The Synod of the Anglican Church of Australia in the Diocese of Willochra Incorporated	1	186.66	36.20	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
The Trustee for Cormiston Village Unit Trust	1	213.12	48.03	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
The Trustees of the Roman Catholic Church for the Diocese of Lismore	3	219.27	35.39	0%	33%	0%	0%	33%	33%	33%	0%	100%	0%	0%	0%	100%	0%	0%
The Trustees of the Roman Catholic Church for the Diocese of Lismore Sawtell Catholic Care of the Aged Committee	1	225.88	42.46	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
The Trustees of the Sisters of Our Lady of China	1	231.98	48.62	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Uniting Church in Australia Property Trust (NSW)	70	219.57	44.53	69%	83%	77%	1%	0%	4%	29%	69%	19%	7%	6%	70%	20%	7%	3%
The Uniting Church in Australia Property Trust (Q.)	46	220.56	48.28	41%	54%	74%	0%	4%	17%	39%	54%	26%	7%	13%	62%	25%	5%	8%
The Village Care Managers Pty Ltd	1	248.17	61.97	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
The Willows Private Nursing Home Pty Ltd	1	240.88	44.16	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Thompson Health Care No.2 Holdings Pty Ltd	1	198.20	39.01	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Thompson Health Care Pty Ltd	15	241.66	47.48	80%	93%	80%	7%	7%	7%	7%	87%	13%	0%	0%	86%	14%	0%	0%
Three Tree Lodge Lithgow Limited	1	215.05	49.57	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	100%	0%
Tiburga Proprietary Limited	2	197.56	47.34	0%	0%	50%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Timbreonzie House Limited	1	264.17	43.30	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%
Tinagari Group Pty Ltd	4	212.02	39.84	0%	50%	25%	0%	0%	100%	25%	75%	25%	0%	0%	81%	19%	0%	0%
TLC Melbourne Pty Ltd	2	218.99	32.97	0%	0%	0%	50%	0%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
TLC Whittlesea Pty Ltd	1	169.85	24.43	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Tocumwal Lions Community Hostel Limited	1	214.69	21.23	0%	100%	0%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Tolega Pty Ltd	1	217.77	30.96	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Toosey	1	259.90	41.56	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Torbay Lifestyles and Care Limited	1	222.48	42.44	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Tourlandi Limited	1	224.39	36.67	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Tricare (Chermiside) Pty Ltd	1	206.31	41.37	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Aged St Aged Care Pty Ltd	1	207.58	40.86	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Armerley Aged Care Pty Ltd	1	206.57	41.54	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Ashgrove Aged Care Pty Ltd	1	179.75	39.84	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Tricare Bayview Place Aged Care Pty Ltd	1	207.90	44.56	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Bundaberg Aged Care Pty Ltd	1	203.15	40.46	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Carina Hts Aged Care Pty Ltd	1	225.13	38.05	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE DUDLEY ST AGED CARE PTY LTD	1	214.38	39.11	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Jindalee Aged Care Pty Ltd	1	198.49	44.87	0%	0%	100%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Labrador Aged Care Pty Ltd	1	212.28	43.56	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE MELBOURNE AGED CARE PTY LTD	1	181.09	39.19	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Mt Gravatt Aged Care Pty Ltd	1	195.68	34.13	0%	0%	0%	0%	100%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Pt Vernon Aged Care Pty Ltd	1	211.05	44.47	0%	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%
Tricare Roche Aged Care Pty Ltd	1	186.07	34.91	0%	0%	0%	0%	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Sunnyside Aged Care Pty Ltd	1	201.73	40.65	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
TRICARE TARINGA AGED CARE PTY LTD	1	210.59	42.55	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tricare Toowoomba Aged Care Pty Ltd	1	207.99	47.24	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Trinity Aged Care Pty Ltd	2	200.11	43.76	50%	50%	50%	0%	50%	50%	50%	100%	0%	0%	0%	100%	0%	0%	0%
Trinity Care Pty Ltd	2	226.55	53.19	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Trustees of Catholic Aged Care Sydney	1	214.86	45.39	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Tully Nursing Home Inc	1	238.20	27.73	0%	100%	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%
Twilight House	5	233.98	51.18	80%	100%	100%	0%	0%	0%	20%	100%	0%	0%	0%	100%	0%	0%	0%
Ukrainian Elderly People's Home	1	230.78	50.35	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
United Protestant Association of NSW Limited	18	236.93	56.63	94%	94%	100%	0%	0%	0%	6%	28%	33%	6%	33%	43%	39%	4%	14%
Uniting AgeWell Limited	20	223.55	42.41	25%	95%	25%	0%	0%	10%	70%	55%	45%	0%	0%	59%	41%	0%	0%
Uniting Church Homes	22	225.43	49.73	91%	100%	91%	0%	0%	0%	9%	64%	9%	9%	18%	73%	12%	6%	9%
Uniting Communities Incorporated	2	235.94	43.91	50%	100%	50%	0%	0%	0%	50%	100%	0%	0%	0%	100%	0%	0%	0%
UnitingSA Ltd	1	223.31	40.40	20%	80%	20%	0%	0%	0%	20%	80%	0%	0%	0%	100%	0%	0%	0%
Upper Hunter Shire Council	1	243.84	62.03	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Uralla Shire Council	1	217.77	47.98	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%
Vasey RSL Care Ltd	4	207.37	40.20	25%	75%	25%	0%	0%	75%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Victorian Croatian Aged Care Services Inc.	1	183.52	33.97	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Victorian Elderly Chinese Welfare Society Inc	1	226.65	71.30	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Villa Maria Catholic Homes Limited	15	212.81	42.63	33%	93%	33%	0%	0%	0%	67%	93%	7%	0%	0%	92%	8%	0%	0%
Villaggio Italiano Ltd	1	217.82	37.32	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Villawood Aged Care Pty Ltd	1	220.28	41.58	0%	0%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Violet Town Bush Nursing Centre Inc	2	208.06	31.93	50%	50%	50%	50%	0%	50%	0%	50%	0%	50%	0%	48%	0%	52%	0%
WALARA INCORPORATED	3	217.64	50.06	67%	67%	67%	0%	0%	33%	0%	0%	0%	0%	100%	0%	0%	100%	0%
Walsford Manor Aged Care Pty Ltd	1	202.75	62.47	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%
Waratah Respite Centre (Mid North Coast) Inc	1	321.58	32.89	0%	100%	0%	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
Wararamunda Village Ltd	1	220.08	39.32	0%	100%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%
Warriapal Care Limited	13	221.10	45.93	69%	92%	69%	0%	0%	0%	31%	85%	8%	0%	8%	85%	10%	0%	5%
Warrior Homes Inc	4	213.03	41.03	75%	75%	75%	0%	25%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Warwick Benedict Society Inc	1	213.17	33.70	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Wattle Hill Lodge Inc	1	244.72	40.47	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Wesley Mission Queensland Limited	12	229.25	47.59	75%	92%	83%	0%	0%	25%	100%	100%	0%	0%	0%	100%	0%	0%	0%
West Gippsland Healthcare Group	2	245.47	54.22	100%	100%	100%	0%	0%	0%	0%	50%	50%	0%	0%	63%	37%	0%	0%
West Wimmera Health Service	10	313.79	107.76	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Western Australian Government	1	261.30	45.81	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%

Care Minutes Delivered by Provider for January to March 2025 (2024-25 Financial Year Quarter 3)
* with inclusion of EN minutes contribution

Provider Name	Number of Services	Average total care minutes delivered by provider	Average RN minutes delivered by provider*	% of services that met BOTH targets*	% of services that met total care minutes targets	% of services that met RN Minutes targets*	% of services with a total care minute gap of 30 mins and/or 15 RN mins*	% of services with a total care minute gap of 20-30 mins and/or 10-15 RN mins*	% of services with a total care minute gap of 10-20 mins and/or 5-10 RN mins*	% of services with a total care minute gap of 0-10 mins and/or 0-5 RN mins*	% of services in MM 1	% of services in MM 2-3	% of services in MM 4	% of services in MM 5-7	% of OBD in MM 1	% of OBD in MM 2-3	% of OBD in MM 4	% of OBD in MM 5-7
Western District Health Service	6	225.07	64.66	100%	100%	100%	0%	0%	0%	0%	0%	0%	33%	67%	0%	0%	56%	44%
Western Health	1	320.27	139.28	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Western Residential Aged Care Pty Ltd	2	190.98	42.90	0%	0%	50%	50%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Westmont Aged Care Services Limited	1	215.76	38.18	0%	0%	0%	0%	0%	100%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Wheatfields Incorporated	1	234.45	42.87	0%	100%	0%	0%	0%	0%	100%	0%	100%	0%	0%	100%	0%	0%	0%
Wickro Pty Ltd	10	189.45	35.88	0%	0%	10%	40%	50%	40%	50%	90%	10%	0%	0%	89%	11%	0%	0%
Willoughby Retirement Community Association	1	218.02	89.10	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Willshire Pty Ltd	1	229.54	39.92	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Winchelsea Hostel & Nursing Home Society	1	167.35	61.57	0%	0%	100%	0%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%
WINTRINGHAM LIMITED	8	203.08	30.20	38%	88%	38%	38%	25%	0%	13%	75%	25%	0%	0%	84%	16%	0%	0%
Wirraminna Care Incorporated	1	229.80	55.90	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Wohl Investments Pty Ltd	1	231.43	47.09	100%	100%	100%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%
Wommin Bay Hostels Ltd	1	209.22	37.96	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Wongaburra Society	1	195.68	34.61	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Wonthaggi & District Elderly Citizens Homes Inc	1	188.75	35.71	0%	0%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%
Woolgoolga and District Retirement Village Ltd	1	225.64	30.80	0%	100%	0%	0%	100%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Woombye Care Incorporated	1	177.04	45.08	0%	0%	100%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Wooray Lodge Inc	1	207.36	41.34	0%	100%	0%	0%	0%	0%	100%	0%	0%	100%	0%	0%	100%	0%	0%
Woy Woy Community Aged Care Ltd	1	207.00	41.34	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Wyoming Nursing Home Pty Ltd	1	216.77	43.77	0%	100%	0%	0%	0%	0%	100%	100%	0%	0%	0%	100%	0%	0%	0%
Yaandina Community Services Limited	1	301.93	79.12	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	100%
Yallambee Traralgon Village For The Aged Inc	1	225.97	53.80	100%	100%	100%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%	0%
Yarram & District Health Service	2	227.02	78.89	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	100%
Yarrawonga Health	3	233.19	66.74	67%	67%	100%	0%	0%	0%	33%	0%	0%	100%	0%	0%	0%	100%	0%
Yass Valley Aged Care Limited	1	207.83	42.58	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%	0%
Yea and District Memorial Hospital	2	196.86	80.94	0%	0%	100%	50%	0%	50%	0%	0%	0%	0%	100%	0%	0%	0%	100%
Yorke and Northern Local Health Network Incorporated	8	241.24	67.57	75%	88%	88%	0%	0%	0%	25%	0%	0%	13%	88%	0%	0%	11%	89%
Yura Yungl Medical Service Aboriginal Corporation	1	333.76	88.20	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	100%