



# Monthly Program Statistics 2022–23

This report contains monthly statistics for the Voucher Scheme component of the hearing service program for the 2022-23 financial year. All figures are effective as of 5 July 2023.

## Number of Vouchers Issued by Month

### New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	96	2,841	29	2,040	743	245	2,382	892	<b>9,268</b>
Aug	116	3,575	47	2,451	986	301	2,886	979	<b>11,341</b>
Sep	98	3,309	30	2,234	914	243	2,445	963	<b>10,236</b>
Oct	97	3,266	40	2,123	841	251	2,645	1,062	<b>10,325</b>
Nov	129	3,448	44	2,374	1,006	302	2,707	1,135	<b>11,145</b>
Dec	92	2,414	25	1,582	609	171	2,052	752	<b>7,697</b>
Jan	112	2,935	32	2,149	873	211	2,436	949	<b>9,697</b>
Feb	148	3,585	36	2,244	967	275	2,604	1,088	<b>10,947</b>
Mar	160	4,205	52	2,808	1,086	365	3,248	1,312	<b>13,236</b>
Apr	125	2,699	31	1,841	795	252	2,207	843	<b>8,793</b>
May	127	3,920	45	2,531	1,054	295	3,227	1,219	<b>12,418</b>
Jun	139	3,500	49	2,406	933	324	2,823	1,018	<b>11,192</b>
<b>Total</b>	<b>1,439</b>	<b>39,697</b>	<b>460</b>	<b>26,783</b>	<b>10,807</b>	<b>3,235</b>	<b>31,662</b>	<b>12,212</b>	<b>126,295</b>

**Source:** HSO Production data.

**Note:** Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	54	1,039	11	682	244	69	745	242	<b>3,086</b>
Aug	57	1,087	19	723	239	61	759	258	<b>3,203</b>
Sep	50	1,019	17	625	242	67	720	260	<b>3,000</b>
Oct	39	961	5	569	211	69	649	275	<b>2,778</b>
Nov	28	896	16	558	172	77	664	214	<b>2,625</b>
Dec	19	660	8	382	118	47	524	142	<b>1,900</b>
Jan	27	807	9	465	169	56	583	181	<b>2,297</b>
Feb	37	910	5	521	208	46	623	200	<b>2,550</b>
Mar	44	1,042	5	576	180	63	790	212	<b>2,912</b>
Apr	34	656	7	422	120	65	502	134	<b>1,940</b>
May	35	864	3	529	189	97	677	188	<b>2,582</b>
Jun	27	821	6	466	185	69	556	181	<b>2,311</b>
<b>Total</b>	<b>451</b>	<b>10,762</b>	<b>111</b>	<b>6,518</b>	<b>2,277</b>	<b>786</b>	<b>7,792</b>	<b>2,487</b>	<b>31,184</b>

**Source:** HSO Production data.

**Note:** On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued in 2021-22 and 2022-23. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

## Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	870	27,868	213	21,025	8,478	2,963	23,190	9,184	<b>93,791</b>
Aug	1,143	32,556	321	25,642	10,362	3,447	26,386	10,381	<b>110,238</b>
Sep	1,126	30,864	407	23,940	10,043	3,444	23,703	9,654	<b>103,181</b>
Oct	1,110	28,852	341	24,299	9,520	3,250	24,866	10,228	<b>102,466</b>
Nov	1,081	32,779	354	25,649	10,146	3,378	24,708	10,625	<b>108,720</b>
Dec	956	26,301	256	20,028	7,875	2,878	21,928	8,246	<b>88,468</b>
Jan	841	25,413	290	19,304	7,809	2,603	20,956	8,841	<b>86,057</b>
Feb	1,061	26,844	251	21,144	8,335	2,766	22,565	9,105	<b>92,071</b>
Mar	1,155	31,969	290	25,433	9,443	3,275	25,636	10,427	<b>107,628</b>
Apr	895	24,070	232	18,727	7,698	2,635	19,794	7,641	<b>81,692</b>
May	1,249	33,808	310	25,764	10,329	3,890	28,531	10,989	<b>114,870</b>
Jun	1,094	31,769	351	24,581	9,452	3,639	25,990	10,197	<b>107,073</b>
<b>Total</b>	<b>8,675</b>	<b>239,487</b>	<b>2,499</b>	<b>183,959</b>	<b>72,960</b>	<b>25,857</b>	<b>192,184</b>	<b>77,270</b>	<b>802,891</b>

**Source:** HSO Production data.

**Note:** This table shows the number of clients receiving at least one type of service in each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.

# Number of Devices Fitted by Month

## Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	366	11,205	116	8,200	3,032	1,148	9,277	3,507	<b>36,851</b>
Aug	356	12,016	127	9,113	3,473	1,087	9,721	3,615	<b>39,508</b>
Sep	333	11,803	152	8,630	3,361	1,158	8,665	3,190	<b>37,292</b>
Oct	434	11,646	121	8,665	3,042	1,089	9,243	3,349	<b>37,589</b>
Nov	405	12,210	93	8,929	3,384	1,128	8,892	3,646	<b>38,687</b>
Dec	389	10,311	93	7,710	2,850	961	7,971	3,089	<b>33,374</b>
Jan	305	10,068	91	7,147	2,779	863	7,590	3,076	<b>31,919</b>
Feb	371	10,118	83	7,423	2,843	869	8,070	3,082	<b>32,859</b>
Mar	444	12,492	129	9,408	3,283	1,005	9,551	3,609	<b>39,921</b>
Apr	351	9,553	81	7,297	2,701	900	7,592	2,718	<b>31,193</b>
May	446	12,769	151	9,028	3,774	1,348	10,360	4,172	<b>42,048</b>
Jun	458	12,098	171	8,984	3,683	1,281	10,386	3,690	<b>40,751</b>
<b>Total</b>	<b>4,658</b>	<b>136,285</b>	<b>1,408</b>	<b>100,534</b>	<b>38,205</b>	<b>12,837</b>	<b>107,317</b>	<b>40,743</b>	<b>441,987</b>

**Source:** HSO Production data.

**Note:** This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month. Figures may vary from previous published reports due to retrospective claiming or correction of invalid claims.