



Monthly Program Statistics 2021–22

This report contains monthly statistics for the Voucher Scheme component of the hearing service program for the 2021–22 financial year. Figures in this report may vary from previous published reports due to retrospective claiming or correction of invalid claims. All figures are effective as of 11 August 2025.

Number of Vouchers Issued by Month

New Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	137	2,470	36	2,553	793	350	2,483	1,054	9,876
Aug	92	2,072	42	2,502	1,060	322	2,228	1,114	9,432
Sep	81	2,311	40	2,683	996	359	1,752	1,151	9,373
Oct	94	2,819	39	2,266	921	335	2,018	1,202	9,694
Nov	137	3,424	48	2,560	1,025	313	2,558	1,157	11,222
Dec	99	2,359	45	1,675	621	176	1,848	709	7,532
Jan	82	2,069	30	1,467	604	231	1,701	860	7,044
Feb	116	2,982	45	2,002	881	236	2,398	920	9,580
Mar	131	3,471	54	2,547	993	294	2,846	1,127	11,463
Apr	106	2,730	45	1,815	707	239	2,163	794	8,599
May	139	3,411	34	2,309	890	283	2,791	983	10,840
Jun	110	3,100	46	2,304	858	287	2,430	947	10,082
Total	1,324	33,218	504	26,683	10,349	3,425	27,216	12,018	114,737

Source: HSO Production data.

Return Vouchers Issued

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	149	3,550	40	2,729	791	412	2,704	1,013	11,388
Aug	86	3,212	27	2,184	683	325	1,978	1,016	9,511
Sep	133	2,799	19	1,903	585	248	1,651	713	8,051
Oct	84	2,191	22	1,489	456	163	1,512	621	6,538
Nov	95	2,202	30	1,547	397	163	1,405	566	6,405
Dec	63	1,497	16	883	292	115	956	386	4,208
Jan	32	1,061	15	765	219	120	764	346	3,322
Feb	49	1,395	8	880	308	119	1,093	336	4,188
Mar	75	1,510	16	1,035	310	125	1,173	471	4,715
Apr	43	1,036	5	642	208	56	840	301	3,131
May	52	1,248	18	733	278	120	994	329	3,772
Jun	35	1,201	12	736	230	69	765	263	3,311
Total	896	22,902	228	15,526	4,757	2,035	15,835	6,361	68,540

Source: HSO Production data.

Note: On 1 July 2021 all current vouchers were extended from 3 years to 5 years, resulting in a significantly lower number of return vouchers issued in 2021–22 and 2022–23.

Clients Serviced

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	1,094	27,133	275	22,310	8,002	3,361	24,013	8,701	94,889
Aug	1,226	31,461	334	25,765	10,710	3,979	26,690	10,716	110,881
Sep	1,090	30,324	327	25,942	10,424	3,630	24,166	9,909	105,812
Oct	1,095	27,535	309	23,679	10,176	3,462	23,865	10,171	100,292
Nov	1,281	33,181	361	25,690	10,898	3,602	25,707	10,754	111,474
Dec	960	27,530	283	21,466	8,644	2,780	21,713	8,680	92,056
Jan	785	22,143	264	17,859	7,175	2,508	19,222	8,308	78,264
Feb	1,061	25,711	289	20,627	8,114	2,809	21,628	8,720	88,959
Mar	1,186	31,148	326	24,740	9,764	3,601	26,141	9,917	106,823
Apr	882	25,023	287	20,313	7,825	2,681	20,716	8,431	86,158
May	952	28,174	328	21,358	8,949	3,042	23,824	9,003	95,630
Jun	975	30,873	315	25,143	9,495	3,315	24,127	9,847	104,090
Total	8,711	232,885	2,531	182,590	72,355	26,308	187,812	75,454	788,646

Source: HSO Production data.

Note: This table shows the number of clients receiving at least one type of service in each month. A single client may have services over multiple months.

Number of Devices Fitted by Month

Devices Fitted

Month	ACT	NSW	NT	QLD	SA	TAS	VIC	WA	Total
Jul	491	12,029	126	9,034	3,092	1,191	9,286	3,186	38,435
Aug	471	10,852	144	9,037	3,759	1,150	9,433	3,523	38,369
Sep	321	9,657	124	9,256	3,890	1,203	7,966	3,256	35,673
Oct	356	8,945	91	8,273	3,599	1,105	7,311	3,301	32,981
Nov	440	10,543	157	8,530	3,691	1,176	7,563	3,596	35,696
Dec	341	10,089	95	7,768	3,276	986	7,461	3,050	33,066
Jan	330	8,825	132	6,844	2,803	974	7,267	3,218	30,393
Feb	437	9,263	114	7,169	2,917	928	7,425	3,097	31,350
Mar	384	10,476	116	8,249	3,277	1,064	8,773	3,384	35,723
Apr	297	9,452	112	7,662	2,894	913	7,894	3,072	32,296
May	390	11,072	158	8,154	3,119	1,030	9,084	3,256	36,263
Jun	335	12,276	128	9,286	3,282	1,104	9,548	3,558	39,517
Total	4,593	123,479	1,497	99,262	39,599	12,824	99,011	39,497	419,762

Source: HSO Production data.

Note: This table shows the number of subsidised devices (hearing aids and Assistive Listening Devices) fitted, replaced, or provided as a spare aid each month.