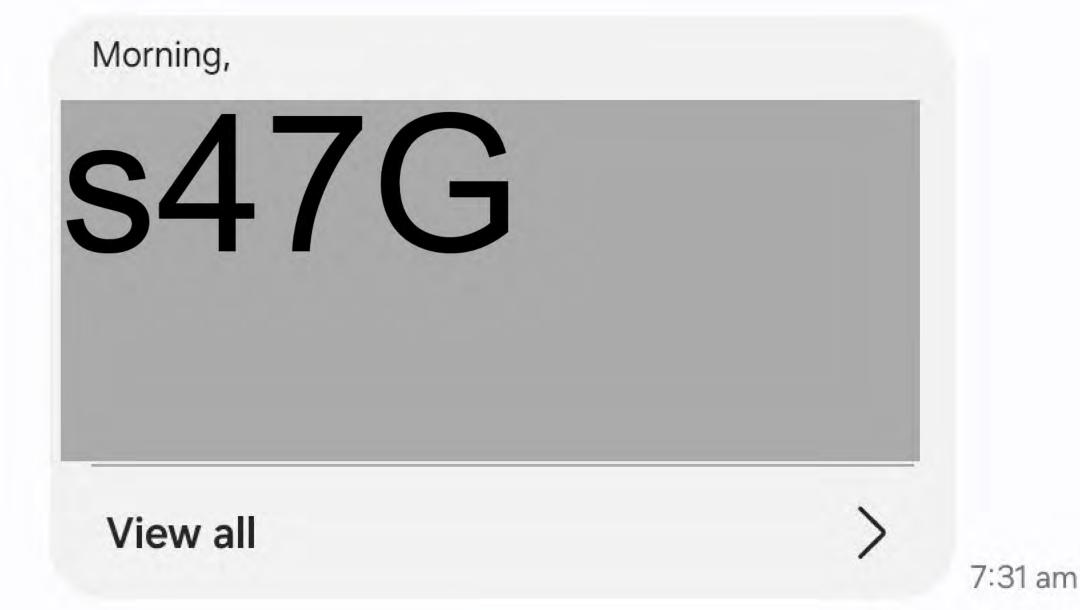


Tuesday, 6 February



There are 6 items of concern from \$47G We will come to the transition meeting today and see of we can resolve. If so then we can shut down more noise, and we get to march 10, 15 not then we can

This breed on arther the head of the arth of Health his document of the arther the head of the health of the arther the head of the health of the arther the arther the health of the arther the hea Sorry Rusty, **\$47G** View all

8:24 am

8:46 am

We will see how the 1130 goes but SE/Rice is not the issue here

I'll give you a call shortly. It's been a rough morning with my team

9:47 am

You missed a call, but the caller didn't leave a message.

9:58 am

Website bac 11:09 am























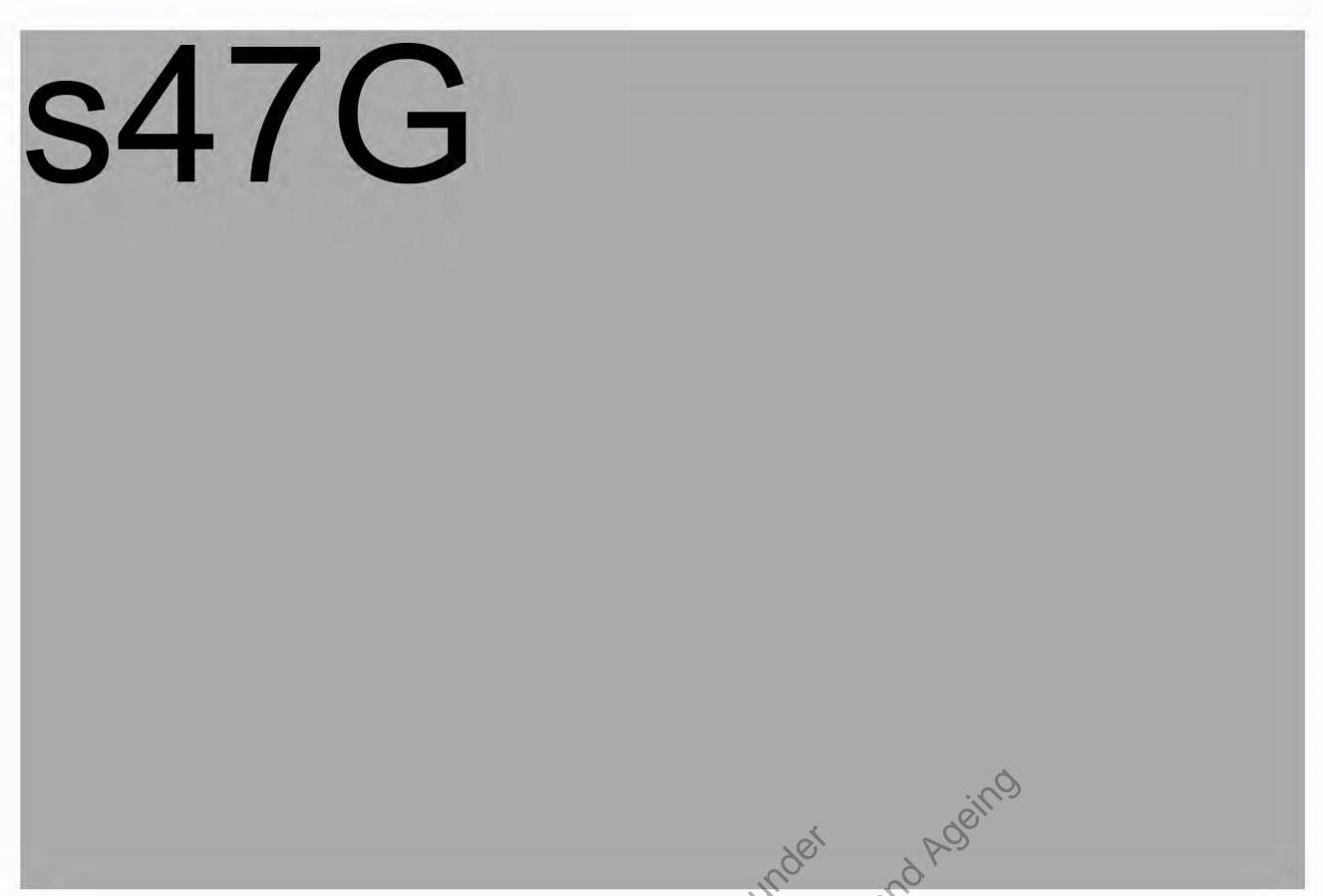




Page 1 of 1

LG
 7:31 am, 6 Feb

Morning,



This freedom of the profit of Health, beautiful and Ageing this formation of the arthur of the arthu







LG
 8:24 am, 6 Feb

Sorry Rusty, s47G

# s47G

This freedom atment of Health, Disability and Ageing













Website back up 11:09 am

Yep. Was about to text you.

11:09 am

11:10 am

I think there are a couple things like menu download and volunteer registration that we want migrated so will talk to nmow on this

I'll call again in 5mins.

11:11 am

I haven't spoken to s47G since. Been on other crisis 11:12 am

We can put all of that onto SharePoint so you have and red it

11:12 a

Hi Rusty,

I be onsite shortly. Confirming the all the

11:12 am

I'll be onsite shortly. Confirming status of staff. Are MMA staff on site tomorrow as they are apparently waiting on contracts from \$47G

2:17 pm

2:24 pm

I think they are wanting iCT and staff handover on 19 feb

2:26 pm

But they also are asking for a new person to start on Thursday in observing role

3:27 pm

Oh can you give us some advice on January Dex data?

I'll come back to you on the date. The staff need certainty.

4:47 pm

I think that's \$47F I understand \$47F a fill in till the permanent person \$47F starts in Feb. happy for S47F to be there - we've already given \$47Fe tour etc



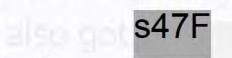
s47F



















I think that's \$47F - I understand \$47F a fill in till the permanent person **S47F** starts in Feb. happy for s47F to be there - we've already given s47F a tour etc. I think **S47F** also got <sup>S47F</sup> on the tools - no better way to observe

4:50 pm

January DEX data is almost ready. We've always been working with **S47G** on 10 business days after (so would hit 14 Feb). Plan is to get it to them this week - once we complete the standard QA. I understand **S47F** approached before 9am on 1 Feb. Not sure why.

4:52 pm

Yeah 14 Feb fine. They are rushing on a few things so just need to lock down dates. If we can say to s47F that 14 Feb for dex and 19 Feb for systems and staff, with data as at cob 16 feb then I think we are clear....maybe

4:54 pm

I think we can move quicker. My preference is to hand over pre 14th. s47F, s47G

Manages dept's risks too.

4:57 pm

think the barrier is IT if that is solved then yes, faster

Wednesday, 7 February

# S47G

8:50 am

10:03 am

Will do

Thanks. It's very adverbial. \$47G

s47G

10:10 am

"ma bout to call s47F











to work through





Page 1 of 1

1111



# s47G

8:50 am

10:03 am

Will do

Thanks. It's very adverbial. s47G

s47G

10:10 am

I'm about to call \$47F to work through constructively

10:11 am

I've had a good chat with \$47F and \$47F Hoping that we can land contracts today. And that way we lock down one issue. Also reiterated the

Excellent!

S47 Gras been held be defined to the different of the dif

May have had a breakthrough - the S47F here was walked through everything s47F said "I am blown away...you are running like a head office".

12:57 pm

Thursday, 15 February

Good luck for today!

11:26 am



Add event





















9 Feb 2024 at 6:27 pm

Some good news. s47G have and hold records and will sign contracting agreement and the deed. I'll get this squared away, with their payment before the 14th.

> ເພັ່ນ that's great! I'll give you a buzz on Monday, relax and have a great weekend 🥲

s47E(c), s47F **Thanks** - and you :)

Btw I am going to send an email to give you/us/DOHAC cover for SE. But it will require DOHAC to

s47G

Can talk this one through on Monday as well. We are in the process of updating all M2 deliverables today as well

12 Feb 2024 at 4:30 pm

Happy to chat whenever suits. I've also just sent the deed for \$47Fat s47G



Hi s47E(c), s47F

Just responding to your email confirming we are passing information over to s47G Given what we discussed re s47F please see the last line. I think

# s47G

14 Feb 2024 at 6:08 pm

# s47F

15 Feb 2024 at 10:28 am

Just emailed back. and the file we discussed is in row 4 of the second table. It's called the "order form cycle - calendar view."

Thank you! Sorry forgot to respond last night, s47F there is a lot going on!

No worries. \$47F suspect a lot to deal with.

10:38

10:38

Lakshman

Hey just checking, have you put

# any of those files into the Newcastle sharepoint?

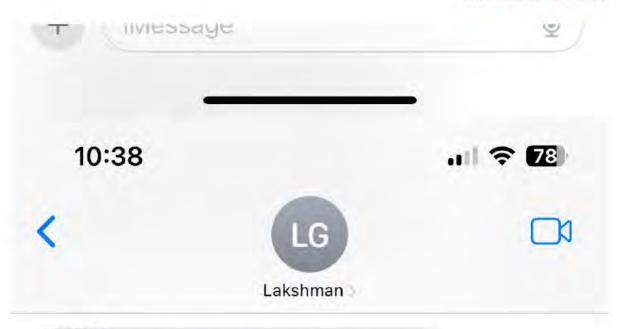
Sorry which ones? The ones on the DOHAC SharePoint?

Yea, it's looks like they were uploaded 6 days ago but I didn't know they were there and didn't realise I was meant to be passing it on

Sure thing. Can you just email back and say good to upload. Just so Rice et al suggest we moved data without approval. I'll get s47F onto it

there is anything else that is uploaded that needs to go to please just let me know

No worries. We will push through all that's in the email. Which means they have everything. Also working on a day by day plan for next week to get to you. Won't be by 3pm but will get across in the am



uploaded. The photos etc won't be done today because of the time required.

16 Feb 2024 at 8:53 am

Morning Any chance we can jump into a webex meeting this morning?

**Edited** 

It has nothing to do with senate estimates!

Yeah sure. Be good in about 30mins.

Btw would you mind chasing up the second invoice please. I've got to get payments out to \$47G etc.

Hi there - did you want to try and chat now or before 10:30am?

Now is good! I'll send a webex

# Done The physical properties of the physical properties of the physical properties of the physical iMessage 10:38 **₹ 78** Sent!

Jumping on now

16 Feb 2024 at 7:22 pm

Hi s47E(c), s47F

Just back into Adelaide. Confirming we've passed over the data dump.

And run sneets printed to Thursday.

I was thinking the fact \$47G don't want mma onsite is likely because \$47G will be there. \$47F and I have had \$47G ooking us up over LinkedIn this afternoon.

Thank Lakshman! I checked about s47G being on site and they won't be!

Sorry - no glasses and just saw possest your name! Sorry!

Okay understood. Thank you

6185 eb 2024 at 5:07 pm

+

1

10:39











18 Feb 2024 at 5:07 pm

ı: s47E(c), s47F

s47E(c), s47F

Give me a call if you have any issues. Look forward to seeing ou tomorrow.

Awesome! Thank you! Have a a good flight and I'll see you in the morning (2)



iMessage





Thanks s47E(c), s47F

20 Feb 2024 at 11:20 am

Can you check with S47F

If they complete the forward/
backward spreadsheets can MMA
input this into the ERP so it can
still be the primary system?

Hi s47E(c), s47F

Text \$47F who checked in with \$47F Text back is:

yes - 's47G will charge on a per hour basis. But if the spreadsheets are PROPERLY completed, then at a set point in time, we can have these uploaded into the system. Suggest this should be COB Friday. Or the night before their system goes

live. Mean will need to upload once we have uploaded then share JSON file again."

Ok so I imagine that will be a similar response for the daily data dump?



Daily dump would be the same. Couple of hours too run and QA. Issue is the value of the daily dump isn't there if data hasn't been uploaded.

Can **\$47G** please provide another MMA person with access to Their SharePoint. **\$47F** from my team is supporting **\$47F** 

Yep will do!

Also they need a data dump to cover off any changes from yesterday and today!

Thanks will email now.

# Re the data dump:

- we will do one later today once we input yesterday's runs
- please note we will also input the two clients that **s47F** on boards.

Awesome thank you!

Hey we are just going to grab

lunch

10:39

Lakshman

20 Feb 2024 at 1:42 pm

Hey we are just going to grab



Sorry! Just immersed in the data entry to ensure everything since Friday is sorted

No all good, I know you've got a lot on!

20 Feb 2024 at 3:51 pm

Hi - checking if we are on at 4pm. Is there an invite I can forward?

Sent! Included an agenda too

Many thanks.

Data dump now being processed by \$47F with \$47G

They said they need 30mins to get the extract finalised and can then jump into the call. Can we please push out.

The agenda items are in their space - unfortunately not \$47F

If they finish sooner I'll let you know.



iMessage







Cool!

Is there any screen sharing that would help?

+

**i**Message



10:39



Lakshman

Can s47F bring up SharePoint

21 Feb 2024 at 11:48 am

Can I come past to hand you Monday's runsheets and the client documents for the person on boarded yesterday by \$47F



Just pulling up now. I'll see you upstairs

# Where abouts are you?

22 Feb 2024 at 3:00 pm



Completely agree. This one won't surprise you though. But I need a marker in the sand, otherwise it

## won't stop.

Ahhhh yes I'm already all over that and am making the necessary recommendations to Thea

Hopefully my email helps...

22 Feb 2024 at 5:00 pm

I have good news if you have 5mins!

23 Feb 2024 at 12 01pm of

Hey, just checking you guys are still running through ordering with NMOW? **S47F** mentioned he might be a fraction late

Hi -s47F has sent through a detailed email with key steps and screen shots to assist. s47F happy to answer any questions. Hope that helps and enjoy the time off.

28 Feb 2024 at 2:38 pm



iMessage





# Hopefully my email helps...

22 Feb 2024 at 5:00 pm

I have good news if you have 5mins!

23 Feb 2024 at 1209 pin

Hey, just checking you guys are still running through ordering with NMOW? **\$47F** mentioned he might be a fraction late

Hi - s47F has sent through a detailed email with key steps and screen shots to assist. s47F happy to answer any questions. Hope that helps and enjoy the time off.

28 Feb 2024 at 2:38 pm

Just on a teams call. Give me about 30mins



# Hey! Contract variation is with you!

Delivered



iMessage



REMINDER: Think before you click! This email originated from outside our organisation. Only click links or open attachments if you recognise the sender and know the content is safe. Sent from my iPhone

of you recognise the sender and the



# s47F, s47G

Monday, 5 February

Hey - or I will give you a call in a bit.
Whitehorse escalating again. This time looks like a public fight brewing between MMA and NMOW, through the senate, if not managed this week.

3:20 pm

Hi Rusty,
Speaking to
now. We've got some ideas but happy to chat when you're out.

3:39 pm

Be good to understand what they have to Rice.

3:53 pm

3:53 pm

Website, menu and client count reductions

s47E(c), s47F

Fascinating will update.

3:55 pm

You may want them to sign an NDA with yourselves.

3:57 pm

Tuesday, 6 February

Morning,







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