# Disability Support for Older Australians (DSOA) Service and Pricing Schedule

Prices align with the NDIS Pricing Arrangements and Price Limits 2025-26.

| DSOA Support Area | DSOA Support Type | DSOA Support Level | Time of Day/Week | Output Unit | National Rate | Regional Rate | DSOA Support Type Definition |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Self-Care &  Mobility | **Assistance in Supported Independent Living** | Standard | Weekday day | Hours | $70.23 | $105.35 | These support items provide assistance with, or supervision of, tasks of daily life in a shared living environment, with a focus on developing the skills of each individual to live as autonomously as possible. The support is provided to each person living in the shared arrangement in accordance with their need. Supported Independent Living does not include rent, board and lodging or other day-to-day usual living expenses such as food and activities. It also does not include the capital costs associated with a client’s accommodation.  **High Intensity**  A support is considered a High Intensity Support if the client requires assistance from a support worker with additional qualifications and experience relevant to the client’s complex needs. High intensity may be considered when:   * frequent (at least 1 instance per shift) assistance is required to manage challenging behaviours that require intensive positive behaviour support; and/or * continual active support is required due to high medical support needs (such as unstable seizure activity or respiratory support). |
| Weekday night | Hours | $78.81 | $118.22 |
| Saturday | Hours | $98.83 | $148.25 |
| Sunday | Hours | $127.43 | $191.15 |
| Public Holiday | Hours | $156.03 | $234.05 |
| Standard | Night-Time sleepover | Each | $297.60 | $446.40 |
| High Intensity | Weekday day | Hours | $75.98 | $113.97 |
| Weekday night | Hours | $85.27 | $127.91 |
| Saturday | Hours | $106.93 | $160.40 |
| Sunday | Hours | $137.87 | $206.81 |
| Public Holiday | Hours | $168.81 | $253.22 |
| **Assistance with Self-Care Activities** | Standard | Weekday day | Hours | $70.23 | $105.35 | These support items provide a client with assistance with, or supervision of, personal tasks of daily life to develop skills of the client to live as autonomously as possible.  It does not include rent, usual day to day living expenses such as food and activities, gardening, landscaping or cleaning services. |
| Weekday night | Hours | $78.81 | $118.22 |
| Saturday | Hours | $98.83 | $148.25 |
| Sunday | Hours | $127.43 | $191.15 |
| Public Holiday | Hours | $156.03 | $234.05 |
| Standard | Night-Time sleepover | Each | $297.60 | $446.40 |
| High Intensity | Weekday day | Hours | $75.98 | $113.97 |
| Weekday night | Hours | $85.27 | $127.91 |
| Saturday | Hours | $106.93 | $160.40 |
| Sunday | Hours | $137.87 | $206.81 |
| Public Holiday | Hours | $168.81 | $253.22 |
| Self Care &  Mobility | **STA and Assistance (inc. Respite)**  Assistance with daily life tasks in a group or shared living arrangement | Carer: Client ratio 1:1 | Weekday | Days | $2,178.57 | $3,267.86 | These support items provide integrated support for self-care, accommodation, food and activities in a centre or group residence for short periods. They recognise that, from time to time, clients may require temporary comprehensive supports that are different from their usual arrangements. These are non-typical days and may include Short Term Accommodation (STA) in a group-based facility. They may also include a period of respite, which aims to support ongoing caring arrangements between clients and their carers. STA/respite allows the opportunity for the client to be supported by someone else whilst providing their carer with short term breaks from their usual caring responsibilities. The support items include all expenses in a 24-hour period including assistance with self-care or community access activities, accommodation, food and negotiated activities. Typically, this type of support would be used for short periods of up to 14 days at a time (exceptions may be made such as for clients entering Voluntary Out of Home Care). For longer-term arrangements, other options are likely to be more appropriate (e.g. Supported Independent Living or Medium-Term Accommodation). |
| Carer: Client ratio 1:1 | Saturday | Days | $2,785.13 | $4,177.70 |
| Carer: Client ratio 1:1 | Sunday | Days | $3,527.69 | $5,291.54 |
| Carer: Client ratio 1:1 | Public Holiday | Days | $4,270.25 | $6,405.38 |
| Carer: Client ratio 1:2 | Weekday | Days | $1,198.69 | $1,798.04 |
| Carer: Client ratio 1:2 | Saturday | Days | $1,501.97 | $2,252.96 |
| Carer: Client ratio 1:2 | Sunday | Days | $1,873.25 | $2,809.88 |
| Carer: Client ratio 1:2 | Public Holiday | Days | $2,244.53 | $3,366.80 |
| Carer: Client ratio 1:3 | Weekday | Days | $872.06 | $1,308.09 |
| Carer: Client ratio 1:3 | Saturday | Days | $1,074.25 | $1,611.38 |
| Carer: Client ratio 1:3 | Sunday | Days | $1,321.77 | $1,982.66 |
| Carer: Client ratio 1:3 | Public Holiday | Days | $1,569.29 | $2,353.94 |
| Carer: Client ratio 1:4 | Weekday | Days | $708.75 | $1,063.13 |
| Carer: Client ratio 1:4 | Saturday | Days | $860.39 | $1,290.59 |
| Carer: Client ratio 1:4 | Sunday | Days | $1,046.03 | $1,569.05 |
| Carer: Client ratio 1:4 | Public Holiday | Days | $1,231.67 | $1,847.51 |
| Communications  &  Social Interactions | **Specialist Behavioural Intervention Support** | N/A | Anytime | Hours | $232.99 | $349.49 | These support items include specialist behavioural intervention support, which is an intensive support for a client, intending to address significantly harmful or persistent behaviours of concern. Behaviour support requires a behaviour support plan to be developed that aims to limit the likelihood of behaviours of concern developing or increasing once identified. This plan outlines the specifically designed positive behavioural support strategies for a client, their family and support persons that will achieve the intended outcome of eliminating or reducing behaviours of concern. |
| **Counselling** | N/A | Anytime | Hours | $156.16 | $234.24 | Provision to a client of a support to facilitate self-knowledge, emotional acceptance and growth, and the optimal development of personal resources, to help the client work towards their personal goals and gain greater insight into their lives. |
| **Community Nursing Care for Continence Aid** | N/A | Anytime | Hours | $138.95 | $208.43 | Provision to a client of continence aids assessment, recommendation, and training support. The support must be delivered by a Registered Nurse. |
| **Audiologist hearing services** | N/A | Anytime | Hours | $193.99 | $290.99 | These support items provide for hearing services not covered under the MBS or the Hearing Services Program performed by a suitably qualified Audiologist or Audiometrist. |
| **Delivery of Health Supports by an Enrolled Nurse** | N/A | Weekday day | Hours | $99.88 | $149.82 | These **Disability-Related Health Supports** provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by an Enrolled Nurse. |
| N/A | Weekday night | Hours | $112.22 | $168.33 |
| N/A | Saturday | Hours | $142.48 | $213.72 |
| N/A | Sunday | Hours | $163.79 | $245.69 |
| N/A | Public Holiday | Hours | $185.08 | $277.62 |
| **Delivery of Health Supports by a Registered Nurse** | N/A | Weekday day | Hours | $123.65 | $185.48 | These **Disability-Related Health Supports** provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by a Registered Nurse. |
| N/A | Weekday night | Hours | $138.95 | $208.43 |
| N/A | Saturday | Hours | $176.47 | $264.71 |
| N/A | Sunday | Hours | $202.87 | $304.31 |
| N/A | Public Holiday | Hours | $229.27 | $343.91 |
| **Delivery of Health Supports by a Clinical Nurse** | N/A | Weekday day | Hours | $143.04 | $214.56 | These **Disability-Related Health Supports** provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by a Clinical Nurse. |
| N/A | Weekday night | Hours | $160.73 | $241.10 |
| N/A | Saturday | Hours | $204.12 | $306.18 |
| N/A | Sunday | Hours | $234.67 | $352.01 |
| N/A | Public Holiday | Hours | $265.20 | $397.80 |
| **Delivery of Health Supports by a Clinical Nurse Consultant** | N/A | Weekday day | Hours | $169.16 | $253.74 | These **Disability-Related Health Supports** provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by a Clinical Nurse Consultant. |
| N/A | Weekday night | Hours | $190.12 | $285.18 |
| N/A | Saturday | Hours | $241.52 | $362.28 |
| N/A | Sunday | Hours | $277.69 | $416.54 |
| N/A | Public Holiday | Hours | $313.86 | $470.79 |
| **Delivery of Health Supports by a Nurse Practitioner** | N/A | Weekday day | Hours | $176.85 | $265.28 | These **Disability-Related Health Supports** provide nursing care to respond to the disability-related health needs of a client where that care is not the usual responsibility of the health system. The support must be delivered by a Nurse Practitioner. |
| N/A | Weekday night | Hours | $198.75 | $298.13 |
| N/A | Saturday | Hours | $252.51 | $378.77 |
| N/A | Sunday | Hours | $290.33 | $435.50 |
| N/A | Public Holiday | Hours | $328.16 | $492.24 |
| **Psychosocial Recovery Coaching** | N/A | Weekday day | Hours | $105.43 | $158.15 | These support items provide assistance for clients to build capacity and resilience through strong and respectful relationships to support people with psychosocial disability to live a full and contributing life. This support is designed to be able to maintain engagement through periods of increased support needs due to the episodic nature of mental illness. Recovery coaches work collaboratively with clients, families, carers and other services to identify, plan, design and coordinate DSOA supports. The work of psychosocial recovery coaches requires lived and/or learnt experience. Recovery coaches must have tertiary qualifications in peer work or mental health (minimum of Certificate IV in Mental Health Peer Work or Certificate IV in Mental Health) or equivalent training; and/or a minimum two years of experience in mental health-related work. |
| N/A | Weekday night | Hours | $118.31 | $177.47 |
| N/A | Saturday | Hours | $148.36 | $222.54 |
| N/A | Sunday | Hours | $191.29 | $286.94 |
| N/A | Public Holiday | Hours | $234.23 | $351.35 |
| **Therapy Assistant** | Level 1 | Anytime | Hours | $56.16 | $84.24 | Provision to a client of a therapeutic support by an allied health assistant working under the delegation and direct supervision at all times of a therapist. Where a support is delivered by a therapy assistant, the therapy assistant must be covered by the professional indemnity insurance of the supervising therapist (or the therapist's or therapy assistant's employing provider). |
| **Therapy Assistant** | Level 2 | Anytime | Hours | $86.79 | $130.19 | Provision to a client of a therapeutic support by an allied health assistant working under the delegation and supervision of a therapist, where the therapist is satisfied that the allied health assistant is able to work independently without direct supervision at all times. Where a support is delivered by a therapy assistant, the therapy assistant must be covered by the professional indemnity insurance of the supervising therapist (or the therapist's or therapy assistant's employing provider). |
| **Assessment Recommendation Therapy and/or Training** (incl AT) – Psychology | N/A | Anytime | Hours | $232.99 | $349.49 | Provision to a client of Assessment, Recommendation, Therapy, or Training (including in assistive technology) supports. The support must be delivered by a Psychologist. |
| **Assessment Recommendation Therapy and/or** Training (incl AT) – Physiotherapy | N/A | Anytime | Hours | $183.99 | $275.99 | Provision to a client of Assessment, Recommendation, Therapy, or Training (including in assistive technology) supports. The support must be delivered by a Physiotherapist. |
| **Assessment Recommendation Therapy and/or Training** (incl AT) – Other Therapy | N/A | Anytime | Hours | $193.99 | $290.99 | Provision to a client of Assessment, Recommendation, Therapy, or Training (including in assistive technology) supports. The support must be delivered by a suitably qualified allied health professional. |
| **Dietitian Consultation and Diet Plan Development** | N/A | Anytime | Hours | $188.99 | $283.49 | Provision of advice to a client on managing diet for health and well-being due to the impact of their disability. |
| **Exercise Physiology** | N/A | Anytime | Hours | $166.99 | $250.49 | Provision of advice to a client regarding exercise required due to the impact of their disability to a client. |
| **Case management** | N/A | Anytime | Hours | $100.14 | $150.21 | Case management services help clients to maximise their independence and participation in the community through working with the person, family and/or carers to meet comprehensive care needs. It is a collaborative process of assessment, planning, facilitation, care coordination, evaluation and advocacy for options and services, and the allocation of available resources to respond to a client’s support needs.  Case management services will support a client to understand and implement funded supports, link the client to the community, mainstream and other government services, and support the transition into appropriate programs such as aged care as their circumstances change.  Depending on the individual circumstances of the client, case management services could include the design of additional high or complex needs, that may require the involvement of a qualified and experienced practitioner such as an Occupational Therapist.  Case management service pricing is broadly aligned to NDIS service type “Support Coordination Level 2: Coordination of Supports.” |
| Communications  &  Social Interactions | **Extended CoS Services** – Preserved CoS Services  The DSOA Program will not continue to support funding for new instances of the CoS Programme **Community Access** service type. DSOA clients that are already receiving those supports will have that funding frozen and transferred to the **Extended CoS Services** category. | N/A | N/A | N/A | As per CoS | As per CoS | This support item is only applicable to clients with existing Extended CoS Services funding listed in the Client Funding Breakdown (CFB).  Community Access services are funded at the level that was being paid when the DSOA Program commenced. Additional and incoming funding for these services should be accessed through available State and Federal programs.  **Extended CoS Services**  Provides ongoing day-to-day support for service users to gain greater access to community-based group programs.  Group programs may focus on continuing education to develop skills and independence in a variety of life areas and social interaction.  Extended CoS Services can only be used for clients to attend a regular group day program or to attend group programs/activities that are on a scheduled recurring basis (such as regular art classes, regular craft programs).  **Clients must be taken off-site from where they reside for all community access services through this support type, as the purpose of this funding is to provide the client with access to the community.**  Extended CoS Services cannot be used for 1:1 supports and must be group based regular programs.  The DSOA Program does not mandate hourly pricing for Extended CoS Services. DSOA service coordinators must ensure that hourly rates for services delivered do not exceed the NDIS prescribed hourly rate for the equivalent NDIS service type.  DSOA service coordinators must report on Extended CoS Services expenditure in their annual performance report, including details on all services delivered to the client using this funding.  **Conditional in-scope services**  This category can be used for aids, equipment and transport that have been conditionally approved by the department. DSOA will only consider funding supports under this category where evidence has been provided that it is urgent, and state or federal schemes have been exhausted or does not supply the required support. |