



Australian Government

**Department of Health,
Disability and Ageing**



BONDED RETURN OF SERVICE SYSTEM (BROSS)

PARTICIPANT USER GUIDE

-INTRODUCTION- WHAT IS BROSS-

AUGUST 2025



1. Introduction

1.1 Purpose

While this guide provides information that will support you to meet your obligations, it is not intended as a substitute for you reviewing and understanding your obligations under [Part VD of the Health Insurance Act 1973](#) and [Health Insurance \(Bonded Medical Program\) Rule 2020](#).

1.2 What is BRoSS

BRoSS is the web portal which allows you, as a Program participant, to plan, monitor and manage your obligations.

As a Program participant you are responsible for ensuring your BRoSS record is kept up to date and contains true and correct information about the milestones and events you have achieved.

BRoSS has extensive in-system guidance, notifications, messaging, whilst incorporating the latest and most effective security and personal information authentication processes.