



Australian Government

Department of Health,
Disability and Ageing

medicare

Urgent Care Clinic

When to visit a Medicare Urgent Care Clinic

Medicare Urgent Care Clinics give you more options to see a GP or nurse when you need care for **urgent, but not life-threatening, injuries and illnesses.**

Urgent care

When you have an injury or illness that can't wait for a regular GP appointment but is not life-threatening.

- Minor infections
- Minor fractures, sprains, sports injuries and neck and back pain
- Urinary tract infections (UTIs)
- Sexually transmitted infections (STIs)
- Minor cuts
- Insect bites and rashes
- Minor eye and ear infections
- Respiratory illness
- Gastroenteritis
- Mild burns

General care

When you have an injury or illness that can wait for an appointment with your local GP.

- Diagnosis and treatment of a wide range of diseases and illnesses
- General screening and health checks
- Vaccinations and prescriptions
- Mental health advice
- Family planning advice
- Referrals for tests, scans or specialist care
- Ongoing chronic disease care and health assessments

Emergency care

When you have an injury or illness that is life-threatening: call triple zero (000) or go to your nearest emergency department.

- Chest pain or tightness
- Breathing difficulties
- Uncontrollable bleeding
- Severe burns
- Poisoning
- Numbness or paralysis
- Unconscious
- Unresponsive or having seizures
- Ongoing fever in infants

Open early and late

Bulk billed

Walk-in

To find your nearest Medicare Urgent Care Clinic, visit
health.gov.au/MedicareUCC

Scan for more information

